

User Guide WDDCS Tool

Software Version 4.2.2.0 Document D018-000215-000 Revision 10 November 2024

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Revision History

| Date | Document Revision | Software Version | Description |
|------------------|----------------------|---------------------|---|
| August 2019 | 1.0 | 1.0.4.0 | Initial release |
| March 2020 | 1.1 | 1.1.8.0 | Added Release Notes Added Required/Recommended Utilities (page 3) Added support for Windows Server throughout Changed wording of sg3_utils and smp_utils references in getlog (page 82) Separated instructions for enabling/disabling zoning in zone (page 223) Added the following support for Ultrastar Data102, Ultrastar® Data60, and Ultrastar Serv60+8: Enclosure nickname feature for FW 2040+ (see diag nickname (page 40)) Pre-defined zoning and custom binaries for FW 2030+ (see zone (page 223)) E6 Event, Console, and Crash log collection (see getlog vendor (page 86)) for FW 2040+ Added zone status command to report status and configuration of zoning Added read err_cnts and clear err_cnts to rcli (logger) (page 146) and undated other page 46) |
| | | | table |
| December 2020 | 1.2 | 1.1.8.0 | specifying a device. See Release Notes and iom (page 143). |
| January 2021 | 1.3 | 2.0.6.0 | Updated outputs for help command options Updated Release Notes Added instructions for the following commands: version (page 222), diag reset-iom-<alb> (page 43), diag reset-enc (page 41), diag clear- crashevent (page 38), diag clear-eventlog (page 39), getlog drives-noprompt, and getlog all- noprompt</alb> Added gpio, iom gpio, and show autosync commands to rcli (Legacy) (page 146). Added Health Analysis (page 112) Updated show (page 217) section with instructions for show handles (page 218) command |



| Date | Document Revision | Software Version | Description |
|-------------|----------------------|---------------------|---|
| July 2021 | 1.4 | 2.1.4.0 | Removed older OSs from Tested Operating Systems (page 3) Updated Release Notes Updated outputs for help and version commands Added diag timestamp (page 44), diag autosyncenable (page 46), and diag autosyncedisable (page 47) Updated table of enclosure support for diag (page 36) commands Added optional -nostatdelay flag to fw download (page 75), and updated outputs in fw download_activate (page 76) and fw download_reset (page 77) Updated table of information captured by getlog vendor (page 86) command Removed note about iom prefix in rcli (Legacy) (page 146) |
| August 2021 | O1 | 2.1.4.0 | Updated document number from 1ET1813 to D018-000215-000 |
| August 2021 | 02 | 2.1.4.0 | Added note about zoning files to zone file (page 225) |

| Date | Document | Software | Description |
|----------|----------|----------|---|
| May 2022 | 03 | 3.0.5.0 | Updated Notices (page xii) Added OpenFlex[™] Data24 to Supported Platforms (page 2) Updated Tested Operating Systems (page 3) Updated Tested Operating Systems (page 3) Updated images in Installing on Windows Server (First Install) (page 17) and Installing on Windows Server (Reinstall) (page 21) Added http command to outputs of help (page 28) and help (page 28) Added help (page 28) Added - j option to output of help show (page 122) sections Added - j option to output of help show (page 34); added JSON output to show (page 217) and show handles (page 218) Added obsmj argument to output of help iom (page 33); added JSON output to iom (page 143) Added statusj and -8k options to output of help fix (page 30); updated firmware procedures with notes about statusj and -8k options Added timestampj option to output to help diag (page 29); added JSON output to diag timestamp (page 44) Updated vendor information table in getlog vendor (page 86) Added openFlex[™] Data24 to Choosing the Correct Firmware Upgrade Process (page 230) and added Firmware Upgrade Process (page 230) an |

Western Digital.

| Date | Document Revision | Software Version | Description |
|------------------|----------------------|---------------------|--|
| August 2023 | 05 | 3.1.4.0 | Updated Tested Operating Systems (page 3) Updated Known Issues, Fixed Issues, and New Features/Improvements in Release Notes Updated screenshots in Unzipping the Installation File (page 6) and Uninstalling from Windows Server (page 261) Updated all outputs in help (page 28) Updated http (page 122) to add getdevicelogs command information Updated getlog (page 82) to add information for all full command options Updated platform support table in rcli (Legacy) (page 146) to include status sas_link, sec1 status sas_link, and sec2 status sas_link Updated show handles (page 218) to include drive model, drive firmware, and expander PHY ID to outputs Added File-Based Zoning (page 226) Updated output in version (page 222) |
| November 2023 | 06 | 3.2.8.0 | Removed the Release Notes to create a standalone Release Notes document Updated to include support for OpenFlex Data24 3200 |
| April 2024 | 07 | 4.0.3.0 | Updated to include support for the following products:Ultrastar Data102 3000 SeriesUltrastar Transporter |
| July 2024 | 08 | 4.1.0.0 | Updated to include support for Ultrastar Data60 3000 Series |
| October 2024 | 09 | 4.1.0.0 | Added FreeBSD 14.1 to Tested Operating Systems (page 3) Updated format of Required/Recommended Utilities (page 3) Added note to Installing FreeBSD Packages (page 15) to use the pkg install instead of pkg add |



| Date | Document Revision | Software Version | Description |
|------------------|----------------------|---------------------|--|
| November 2024 | 10 | v4.2.2.0 | Added OpenFlex Data24 4000 to Supported Platforms (page 2) and platform support tables throughout Consolidated all diag show-slot procedures into diag show-slot=<value> (page 48)</value> Consolidated all diag clear-slot procedures into diag clear-slot=<value> ident (page 51) and diag clear-slot=<value> ident (page 56) and diag set-slot=<value> ident (page 56) and diag set-slot=<value> ident (page 56) and diag set-slot=<value> ident (page 63), diag broadcom-perfit-sas=<index> (page 63), diag broadcom-perfit-sas=<index> (page 65), diag broadcom-tmt-itnexus=<index> (page 65), diag broadcom-tmt-itnexus=<index> (page 64)</index></index></index></index></value></value></value></value></value> Updated fw reset (page 77) to refer to "remote" and "local" IOMs instead of "first" and "second" Updated in-band limitations in http (page 122) and added note about limited active sessions to http=<ipv4> getall (page 136) and http=<ipv4> getall-noprompt (page 139)</ipv4></ipv4> Consolidated all in-band and out-of-band http getall procedures into http=<ipv4> getall (page 136) and http=<ipv4> getall (page 139)</ipv4></ipv4> Added the following RCL1 topics: drv1 phyinfo (page 182), drv1 phyinfo buffer (page 185), drv1 show ac (page 188), drv1 show enc (page 189), drv1 show dual (page 191), drv1 show enc (page 191), drv1 show ses (page 192), drv1 show sesor (page 194), drv1 show ses (page 200), drv2 show phys (page 203), hem phyinfo (page 209), hem phyinfo buffer (page 212), hem show hosts (page 208) Organized all legacy RCL1 procedures under rcli (Legacy) (page 146) and newer RCL1 procedures under rcli (Ultrastar Data60 & Data102 3000) (page 169) |

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Overview

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1.1 WDDCS Tool Overview

The WDDCS Tool is a command line utility for capturing discrete host and enclosure data for analysis and troubleshooting, and performing common management functions such as upgrading firmware and configuring drive zones. It runs on the most common Linux® and Windows server operating systems and leverages other utilities already installed on the host, such as sg3_utils and smp_utils.

1.2 Supported Platforms

The WDDCS Tool supports the following platforms:

| Product Name | Regulatory Model | Product ID |
|-------------------------------|------------------|------------------|
| Ultrastar® Data60 | H4060-J | H4060-J |
| Ultrastar Data60 3000 Series | H4060-J | UData60 |
| Ultrastar Serv60+8 | H4060-S | H4060-S |
| Ultrastar Data102 | H4102-J | H4102-J |
| Ultrastar Data102 3000 Series | H4102-J | UData102 |
| Ultrastar Transporter | DCS0030 | DCS0030 |
| OpenFlex™ Data24 | DCS0010 | DCS0010 |
| OpenFlex Data24 3200 | DCS0010 | DCS0010 |
| OpenFlex Data24 4000 | DCS0010 | DCS0010 |
| 4U60 G1 Storage Enclosure | G460-J-12 | 4U60_STOR_ENCL |
| 4U60 G2 Storage Enclosure | G460-J-12 | 4U60G2_STOR_ENCL |
| 2U24 Flash Storage Platform | G224-J-12 | 2U24_STOR_ENCL |
| Storage Enclosure Basic | EA7000 | STOR ENCL JBOD |



1.3 Tested Operating Systems

The WDDCS Tool has been tested on the following operating systems:



Attention: See the compatibility matrix for each product to determine the specific supported operating systems.

| Operating System | Version |
|--|---------------|
| FreeBSD® | 14.1 |
| Note: sg3_utils version 1.48 is required for these versions of FreeBSD. | 13.2 |
| CentOS | 7.x, 8.x |
| Debian | 11, 12 |
| Oracle Enterprise Linux (OEL) | 7.x, 8.x |
| Red Hat [®] Enterprise Linux [®] (RHEL) | 7.x, 8.x, 9.x |
| SUSE Linux Enterprise Server (SLES) | 15 SP5 |
| Ubuntu | 20.x, 22.x |
| Windows Server | 2019, 2022 |

1.4 Required/Recommended Utilities

The following utilities are either required or recommended for operating the WDDCS Tool:

| Utility | Minimum Version | Status | OS | Download Location |
|------------------------|--------------------|-------------|--------------------|--|
| sg3_utils1 | 1.42 | Required | Windows & Linux | http://sg.danny.cz/ sg/sg3_utils.html |
| smp_utils ² | 0.98 | Recommended | Linux | http://sg.danny.cz/ sg/smp_utils.html |
| ipmitool | N/A | Recommended | Linux | |
| sysstat | N/A | Recommended | Linux | |
| nvme cli | N/A | Recommended | Linux | Visit the applicable |
| lsscsi | N/A | Recommended | Linux | Linux OS repository |
| dmidecode | N/A | Recommended | Linux | |
| smartmontools | N/A | Recommended | Linux | |

1. sg3_utils should be added to the PATH environment variable.

2. smp_utils is for Linux only.

| Utility | Minimum Version | Status | OS | Download Location |
|-----------------------------|--------------------|-------------|-------|-------------------|
| device-mapper- multipath | N/A | Recommended | Linux | |
| pciutils | N/A | Recommended | Linux | |
| lshw | N/A | Recommended | Linux | |
| numactl | N/A | Recommended | Linux | |

1.5 Intended Users

The intended users of the WDDCS Tool are:

- Customers of Western Digital products
- Western Digital Customer Support
- Western Digital Engineering

1.6 Third Party Licenses

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Installation

The WDDCS Tool may be installed on a variety of Linux operating systems as well as Windows Server. The following sections provide installation instructions for each package.

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2.1 Unzipping the Installation File

Step 1: Transfer the wddcs_<version>.zip file to the desired directory on the server in question.

Step 2: Unzip/extract the wddcs_<version>.zip file:

a. For Linux operating systems, use the unzip command:

```
# unzip wddcs_<version>.zip
Archive: wddcs_<version>.zip
inflating: customer/wddcs-<version>-amd64.deb
inflating: customer/wddcs-<version>-x86_64.rpm
inflating: customer/wddcs-<version>-x86_64.tar.gz
```

- **b.** For Windows Server operating systems:
 - a. Right-click the zip file and select Extract All:

| | Open |
|---|----------------------------|
| ٩ | search with grepWin |
| | Open in new window |
| | Windows Grep |
| | Extract All |
| | Scan for Viruses |
| | Pin to Start |
| | 7-Zip > |
| 2 | Edit with Notepad++ |
| ÷ | Scan with Windows Defender |
| | Open with > |
| | Restore previous versions |
| | Send to > |
| | Cut |
| | Сору |
| | Create shortcut |
| | Delete |
| | Rename |
| | Properties |

b. Accept or choose a directory for the extracted files. Click the checkbox for **Show** extracted files when complete. Then click the Extract button:



| | | | ~ |
|---|---|-------------|----|
| ÷ | Extract Compressed (Zipped) Folders | | |
| | Select a Destination and Extract Files | | |
| | Files will be extracted to this folder: | | |
| | C:\wddcs\X.X.X.X\wddcs-win64-X.X.X.X | Browse | |
| | ☑ Show extracted files when complete | | |
| | | | |
| | E | xtract Cano | el |

c. A window may appear briefly, showing the extraction progress:



Step 3: If needed, view the contents of the directory to verify the presence of the unzipped files:a. For Linux operating systems, use the 1s command:

```
# ls
wddcs-<version>-amd64.deb wddcs-<version>-x86_64.rpm wddcs-<version>-
x86_64.tar.gz
```



b. For Windows operating systems, the wddcs-win64-<version>.exe file is located within nested directories for the version and operating system.

| ← → ✓ ↑ 📙 > This PC → Local Disk (C:) > wddcs > V3.1.4.0 > wddcs-win64-3.1.4.0 | | | ~ | Q | Search wddcs-win64-3.1 | | ,P | | |
|--|------------------|------|----------------|------------------------------------|------------------------|----|-----------------|--|---|
| Quick access Desktop Downloads Documents Pictures Local Disk (C:) test wddcs This PC Desktop Documents Documents Documents Documents Induces Music Pictures Videos Local Disk (C:) | 4 4 4 4 | Name | 54-3.1.4.0.ехе | Date modified 2/3/2023 10:53 AM | Type Application | Si | ize 6,230 KB | | - |
| 🥩 Network | | | | | | | | | |

The .deb, .rpm, .tar.gz, and .exe files provide four options for installing the WDDCS Tool package. Instructions for each option are provided in the following sections.

2.2 Installing on Debian/Ubuntu

Follow these steps to install the WDDCS Tool on Debian/Ubuntu operating systems.

Step 1: From the customer directory where the .deb file is located, use the dpkg -i command to install the wddcs-<version>-amd64.deb package. For example:

```
# dpkg -i wddcs-<version>-amd64.deb
Selecting previously unselected package wddcs.
(Reading database ... 527023 files and directories currently installed.)
Preparing to unpack wddcs-<version>-amd64.deb ...
Unpacking wddcs <version> ...
Setting up wddcs <version> ...
```

The wddcs executable file will be installed to the /opt/wdc/wddcs/ directory.

Step 2: Verify that the dpkg -1 command returns the tool name, version, and a description of the tool:

```
# dpkg -1 | grep -i wddcs
ii wddcs <version> amd64 Western Digital tool to support Data Center
System
```

- Step 3: Run the wadcs command with no arguments.
 - a. If the EULA has already been accepted, the wddcs command syntax help text will appear:

```
wddcs v4.2.2.0
wddcs usage:
```



wddcs [target [...]] operation [operation argument [...]] [target] - device path (ie: /dev/sg1) up to 128 targets may be specified if no targets are specified, all detected devices are targeted operation - operation to execute [operation argument] - argument specific to given operation The following operations are supported: diag display, set, and clear diagnostic page data firmware related operations fw getlog capture various types of log data operations for OpenFlex Data24 enclosures http display and set IOM configuration iom rcli display detailed data about the enclousure and components scan SEP devices and display the product or device data show display and configure zones zone

b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See End User License Agreement (page 16) for more details.

2.3 Installing on RHEL/CentOS/SLES

Follow these steps to install the WDDCS Tool on Red Hat Enterprise Linux (RHEL), CentOS, or SUSE Linux Enterprise Server (SLES) operating systems with the RPM Package Manager (RPM).

Step 1: From the customer directory where the .rpm file is located, use the rpm -i command to install the wddcs-<version>-x86_64.rpm package. For example:

```
# rpm -i wddcs-<version>-x86_64.rpm
```

- Step 2: Run the wadcs command with no arguments.
 - a. If the EULA has already been accepted, the wddcs command syntax help text will appear:

| V | wddcs v4.2 | 2.2.0 |
|---|------------|---|
| 7 | wddcs usag | je: |
| 7 | wddcs [ta: | get []] operation [operation argument []] |
| | [targe | et] - device path (ie: /dev/sgl) |
| | | up to 128 targets may be specified |
| | | if no targets are specified, all detected devices are |
| | targeted | |
| | opera | tion - operation to execute |
| | [opera | ation argument] - argument specific to given operation |
| - | The follow | ving operations are supported: |
| | diag | display, set, and clear diagnostic page data |
| | fw | firmware related operations |
| | getlog | g capture various types of log data |
| | http | operations for OpenFlex Data24 enclosures |
| | iom | display and set IOM configuration |
| | rcli | display detailed data about the enclousure and components |
| | show | scan SEP devices and display the product or device data |
| | zone | display and configure zones |
| | | |



b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See **End User License Agreement (***page 16***)** for more details.

2.4 Installing the WDDCS Tool FIPS RPM on RHEL/CentOS

Follow these steps to install the WDDCS Tool on Red Hat Enterprise Linux (RHEL) or CentOS FIPS operating systems with the Red Hat Package Manager (RPM).

Step 1: Verify that FIPS is enabled using one of the following options.

| • | # fips-mode-setupcheck |
|---|--|
| 1 | FIPS mode is enabled. |
| • | # cat /proc/sys/crypto/fips_enabled |
| : | 1 |
| ſ | Note: This must be completed before the installation of the package. |

Step 2: Run the following SHA256sum command and verify the SHA256sum GPG Key appears:



Note: Please contact the Global Support Team to request secure delivery of the Western Digital RPM GPG Key.

sha256sum RPM-GPG-KEY-WesternDigital

c587cf3a24dlf27432a407db11a3494998ecbf024dc9440034ae3e0b377408f0 RPM-GPG-KEY-WesternDigital

Step 3: Initiate the Key Import of the Western Digital Public Key using the following command:

rpm --import RPM-GPG-KEY-WesternDigital

- **Step 4:** List and show the GPG Public Key.
 - a. Run the following command to list GPG Public Key:

```
# rpm -qa gpg-pubkey* | grep cbbd2600
```

gpg-pubkey-cbbd2600-624e16e1

b. Run the following command to show GPG Public Key:

```
# rpm -qi gpg-pubkey-cbbd2600-624e16e1
Name : gpg-pubkey
Version : cbbd2600
Release : 624e16e1
Architecture: (none)
```



```
Install Date: Tue 01 Aug 2023 04:41:52 AM MDT
Group : Public Keys
Size
           : 0
License : pubkey
Signature : (none)
Source RPM : (none)
Build Date : Wed 06 Apr 2022 04:40:33 PM MDT
Build Host : localhost
Relocations : (not relocatable)
Packager : Western Digital pdl-platforms-security@wdc.com
          : gpg(Western Digital pdl-platforms-security@wdc.com)
Summary
Description :
----BEGIN PGP PUBLIC KEY BLOCK-----
Version: rpm-4.14.3 (NSS-3)
Truncated here
----END PGP PUBLIC KEY BLOCK-----
```

- Step 5: (Optional) The GPG Public Key may also be listed by using the following commands.
 - a. Run the following command to list GPG Public Key:

```
gpg: out of core handler ignored in FIPS mode
```

b. Run the following command to show GPG Public Key:

rpm --checksig -v wddcs-x86_64-4.2.2.0.rpm

Step 6: Verify the Key Signature on the RPM file.

gpg --list-keys

Header V4 RSA/SHA256 Signature, key ID **cbbd2600**: OK Header SHA256 digest: OK Header SHA1 digest: OK Payload SHA256 digest: OK V4 RSA/SHA256 Signature, key ID **cbbd2600**: OK

Step 7: From the customer directory where the .rpm file is located, use the rpm -ivh command to install the wddcs-<version>-x86_64.rpm package. For example:

```
Verifying...
Preparing...
Updating / installing...
```

rpm -ivh wddcs-<version>-x86_64.rpm



User Guide

1:wddcs-4.2.2.0-1

- Step 8: Run the wadcs command with no arguments.
 - a. If the EULA has already been accepted, the wddcs command syntax help text will appear:

```
wddcs v4.2.2.0
wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
    [target] - device path (ie: /dev/sg1)
              up to 128 targets may be specified
               if no targets are specified, all detected devices are
 targeted
   operation - operation to execute
   [operation argument] - argument specific to given operation
The following operations are supported:
              display, set, and clear diagnostic page data
   diaq
   fw
              firmware related operations
             capture various types of log data
   getlog
              operations for OpenFlex Data24 enclosures
   http
   iom
              display and set IOM configuration
   rcli
              display detailed data about the enclousure and components
              scan SEP devices and display the product or device data
   show
    zone
              display and configure zones
```

b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See End User License Agreement (page 16) for more details.

2.5 Installing via tar.gz

Follow these instructions to install the WDDCS Tool via tar.gz.

Step 1: From the directory where the .tar.gz file is located, use the tar xvfz command to gunzip/untar the wddcs-<version>-x86_64.tar.gz file. For example:

```
# tar xvfz wddcs-<version>-x86_64.tar.gz
wddcs-x86_64-<version>/opt/
wddcs-x86_64-<version>/opt/wdc/
wddcs-x86_64-<version>/opt/wdc/wddcs/
wddcs-x86_64-<version>/opt/wdc/wddcs/.wdc_lic
wddcs-x86 64-<version>/opt/wdc/wddcs/health analysis
wddcs-x86_64-<version>/opt/wdc/wddcs/WDC_EULA.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wddcs
wddcs-x86_64-<version>/opt/wdc/wddcs/Third-Party_Notices.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/eula.sh
wddcs-x86_64-<version>/opt/wdc/wddcs/EULA_Exhibit_A-Third_Party_Licenses.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelibit.so.07.1700.0200.0000
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelib.so.07.1602.0100.0000
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libmegaraid_wrapper.so
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/WDCKIT_EULA.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelibit.so.07
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelibir-3.so
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelibir-3.so.16
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/Third-Party_Notices.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelib.so.07
```



```
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelibit.so
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/EULA_Exhibit_A-
Third_Party_Licenses.txt
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelib.so
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/wdckit
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/wdckit
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libstorelibir-3.so.16.13-0
wddcs-x86_64-<version>/opt/wdc/wddcs/wdckit/libadaptec_wrapper.so
```

The wddcs executable will be installed to the wddcs-<version>-x86_64/opt/wdc/wddcs/ directory within the working directory where the installation files were unzipped.

Step 2: Change directory into the <unzip location>/wddcs-<version>-x86_64/opt/wdc/wddcs/ directory. For example:

```
# cd <unzip location>/wddcs/wddcs-<version>-x86_64/opt/wdc/wddcs/
```

Step 3: Verify that the following files are available:

```
# ls -al
total 1064
drwxrwxr-x. 2 501 501   4096 Feb 28 05:50 .
drwxrwxr-x. 3 501 501   4096 Feb 28 05:50 ..
-rw-r--r-. 1 501 501   1 Jul 10 22:00 .wdc_lic
-rw-r--r-. 1 501 501   1199 Feb 28 05:50 EULA_Exhibit_A-
Third_Party_Licenses.txt
-rw-r--r-. 1 501 501   20349 Feb 28 05:50 Third-Party_Notices.txt
-rw-r--r-. 1 501 501   18117 Feb 28 05:50 WDC_EULA.txt
-rw-r--r-. 1 501 501   340 Feb 28 05:50 eula.sh
-rwxr-xr-x. 1 501 501 1024744 Feb 28 05:50 wddcs
```

- Step 4: Run the wddcs command with no arguments.
 - a. If the EULA has already been accepted, the wddcs command syntax help text will appear:

```
wddcs v4.2.2.0
wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
    [target] - device path (ie: /dev/sg1)
               up to 128 targets may be specified
               if no targets are specified, all detected devices are
 targeted
   operation - operation to execute
   [operation argument] - argument specific to given operation
The following operations are supported:
            display, set, and clear diagnostic page data
   diaq
              firmware related operations
   fw
             capture various types of log data
operations for OpenFlex Data24 enclosures
    getlog
   http
    iom
              display and set IOM configuration
    rcli
              display detailed data about the enclousure and components
              scan SEP devices and display the product or device data
    show
    zone
              display and configure zones
```

b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See End User License Agreement (page 16) for more details.

2.6 Installing FreeBSD tar.gz

Follow these instructions to install the WDDCS Tool via tar.gz using the wddcs-freebsd*.zip.

Step 1: From the directory where the .tar.gz file is located, use the tar xvfz command to gunzip/untar the wddcs-freebsd-<wddcs version>.tar.gz file. For example:

```
# tar xvfz wddcs-freebsd-<wddcs version>.tar.gz
wddcs-freebsd64-4.2.2.0/opt/
wddcs-freebsd64-4.2.2.0/opt/wdc/
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/WDC_EULA.txt
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/eula.sh
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/.wdc_lic
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/EULA_Exhibit_A-Third_Party_Licenses.txt
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/Third-Party_Notices.txt
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/health_analysis
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/wdckit/
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/wdckit/WDCKIT_EULA.txt
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/wdckit/EULA_Exhibit_A-
Third_Party_Licenses.txt
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/wdckit/Readme.txt
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/wdckit/Third-Party_Notices.txt
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/wdckit/wdckit
wddcs-freebsd64-4.2.2.0/opt/wdc/wddcs/wddcs
```

The wddcs executable will be installed to the wddcs-freebsd-<wddcs version>/opt/wdc/ wddcs/ directory within the working directory where the installation files were unzipped.

Step 2: Change directory into the <unzip location>/wddcs-freebsd-<wddcs version>/opt/wdc/
wddcs/ directory. For example:

cd <unzip location>/wddcs-freebsd-<wddcs version>/opt/wdc/wddcs/

Step 3: Verify that the following files are available:

- **Step 4:** Run the wddcs command with no arguments.
 - **a.** If the EULA has already been accepted, the wddcs command syntax help text will appear:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
```



| [tar | get] – device path (ie: /dev/sg1) |
|----------|---|
| | up to 128 targets may be specified |
| | if no targets are specified, all detected devices are |
| targete | d |
| opera | ation - operation to execute |
| [ope: | ration argument] - argument specific to given operation |
| - | |
| The foll | owing operations are supported: |
| diag | display, set, and clear diagnostic page data |
| fw | firmware related operations |
| getl | og capture various types of log data |
| http | operations for OpenFlex Data24 enclosures |
| iom | display and set IOM configuration |
| rcli | display detailed data about the enclousure and components |
| show | scan SEP devices and display the product or device data |
| zone | display and configure zones |

b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See End User License Agreement (page 16) for more details.

2.7 Installing FreeBSD Packages

Follow these instructions to install the WDDCS Tool via pkg using the wddcs-4.2.2.0.pkg.

Step 1: Use the pkg install command to install the FreeBSD packages.

Proceed with this action? [y/N]:



V

Note: Install the packages using the pkg install command instead of the pkg add command. The pkg add command may produce an error regarding operating system compatibility.

Step 2: Enter y or y to proceed:

[1/1] Installing wddcs-4.2.2.0... Extracting wddcs-4.2.2.0: 100%

The WDDCS Tool notifies the user that the FreeBSD package has been installed.

Step 3: Run the wades command with no arguments.



a. If the EULA has already been accepted, the wddcs command syntax help text will appear:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
   [target] - device path (ie: /dev/sg1)
              up to 128 targets may be specified
              if no targets are specified, all detected devices are
targeted
   operation - operation to execute
   [operation argument] - argument specific to given operation
The following operations are supported:
   diaq
           display, set, and clear diagnostic page data
             firmware related operations
   fw
   getlog
             capture various types of log data
             operations for OpenFlex Data24 enclosures
   http
             display and set IOM configuration
   iom
   rcli
             display detailed data about the enclousure and components
             scan SEP devices and display the product or device data
   show
   zone
             display and configure zones
```

b. If this is the first time the wddcs command has been used, the EULA prompt will appear. See End User License Agreement (page 16) for more details.

2.8 End User License Agreement

Regardless of which Linux installation package is used, the WDDCS Tool will prompt the user to read the EULA before use:

Read the end user license agreement. [enter]:

- **Step 1:** Press enter to read the EULA.
- Step 2: If needed, press space to page through the EULA content, or press q to quit:

--More--[Press space to continue, 'q' to quit.]

After completing or quitting the EULA, the user is prompted to accept:

Do you accpet the EULA? [y/n]:

Step 3: Press y to accept the EULA.

If the EULA is not accepted, the following error message will appear:

ERROR: you have not accepted the license agreement (EULA)



Note: Until the EULA is accepted, the user will be prompted to read it each time the WDDCS Tool is executed.



2.9 Installing on Windows Server (First Install)

Follow these instructions to install the WDDCS Tool for the first time on Windows Server operating systems.

Step 1: In the directory containing the unzipped .exe file, double-click the wddcs-win64-<version>.exe file.

A wddcs Setup dialog box appears, welcoming the user:



Step 2: Click the Next button.

The wddcs Setup window updates to show the license agreement:



| 🌍 wddcs Setup | | | _ | | × |
|--|--|--|---|------------|-----|
| | License Agree Please review | ement the license terms befor | re installing wo | ddcs. | |
| Press Page Down to see | the rest of the agre | ement. | | | |
| MPORTANT: PLEASE R DOWNLOADING, INSTA CONSTITUTES ACCEPTANCE OF THIS WESTERN DIGITAL COF WILLING TO LICENSE T CONTAINED IN THIS EN 1. BY DOWNLOADING, EXPRESSING | EAD THIS END USER LLING OR USING TH END USER LICENSE PORATION OR ITS HE SOFTWARE ONL' ID USER LICENSE AG INSTALLING OR USI | LICENSE AGREEMENT E ACCOMPANYING SO AGREEMENT. AFFILIATES (COLLECT / IF YOU ACCEPT ALL REEMENT (THE "EULA NG THE SOFTWARE OF | CAREFULLY. FTWARE IVELY, "WDC' OF THE TERM "). R OTHERWISE | ") IS S | ^ |
| YOUR AGREEMENT TO | THE TERMS CONTAI | NED IN THIS END USER | R LICENSE | | ¥ |
| If you accept the terms of the agreement, click I Agree to continue. You must accept the agreement to install wddcs. | | | | | |
| Installation for wddcs —— | | | | | |
| | | < <u>B</u> ack | I <u>A</u> gree | Can | cel |

Step 3: Read through the license agreement, and then click the I Agree button.

The **wddcs Setup** window updates, prompting the user to choose a system PATH option. The *Add wddcs to the system PATH for all users* option is selected by default:

| 🌐 wddcs Setup | | _ | | × |
|---|--|------|------|----|
| 6 | Install Options Choose options for installing wddcs | | | |
| By default wddcs adds its | directory to the system PATH for all users. | | | |
| Do not add wddcs to the Add wddcs to the syste Add wddcs to the syste | e system PATH em PATH for all users em PATH for current user | | | |
| | | | | |
| Installation for wddcs ——— | < <u>B</u> ack <u>N</u> ex | (t > | Cano | el |

Step 4: Click the Next button.

The **wddcs Setup** window updates, prompting the user to accept the default installation directory or choose another:



| 🌍 wddcs Setup | | | | _ | | \times |
|--|--|--|-------------|------------|-----------|----------|
| 6 | Choose Install Choose the fold | Location ler in which to insta | all wddcs. | | | |
| Setup will install wddcs in t select another folder. Clic | the following folder k Install to start the | . To install in a diffe installation. | erent folde | r, click E | Browse ar | nd |
| Destination Folder | C\wddcs | | | Brows | e | |
| Space required: 24.2 MB Space available: 14.6 GB | | | | | | |
| Installation for wddcs | | < <u>B</u> ack | Install | | Cance | el |

Step 5: Click the **Install** button.

The wddcs Setup window updates, showing the installation progress:

| 🌍 wddcs Setup | | _ | | \times |
|--------------------------------|---|---|-------|----------|
| 6 | Installing Please wait while wddcs is being installed. | | | |
| Set install registry entry: 'I | sDefaultInstallDir' to '1' | | | |
| | | | | |
| Show <u>d</u> etails | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Installation for widdes | | | | |
| | < <u>B</u> ack <u>N</u> ext | > | Cance | el |

After a few seconds, the **wddcs Setup** window updates again, showing that the installation is complete:





Step 6: Click the Finish button.



2.10 Installing on Windows Server (Reinstall)

Follow these instructions to install a new version of the WDDCS Tool on Windows Server operating systems where an existing version has already been installed.

Step 1: In the directory containing the unzipped .exe file, double-click the wddcs-win64-<version>.exe file.

A **wddcs Setup** dialog appears, asking if the user wants to uninstall the previous version of the WDDCS Tool:

| wddcs Seti | qu | × |
|------------|--|---|
| | wddcs is already installed. Do you want to uninstall the old version before installing the new one? | |
| | Yes No Cancel | |

Step 2: Click the Yes button:

A **wddcs Uninstall** dialog box appears, notifying the user of the directory from which the WDDCS Tool will be uninstalled:

| left with the second se | | _ | | \times |
|--|---|-------------------|--------------|----------|
| | Uninstall wddcs Remove wddcs from your computer. | | | |
| wddcs will be uninstalled | from the following folder. Click Uninstall to | start the un | installation | ı. |
| | | | | |
| Uninstalling from: | \Program Files\WDC\wddcs | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Installation for wddcs | | | | |
| | | <u>J</u> ninstall | Cano | tel |

Step 3: Click the Uninstall button.

The wddcs Uninstall window updates, showing that the WDDCS Tool is being uninstalled:



| 🎯 wddcs Uninstall | _ | | \times |
|---------------------------|---|------|----------|
| | Uninstalling Please wait while wddcs is being uninstalled. | | |
| Remove folder: C:\Progran | n Files\WDC\wddcs\wdckit\ | | |
| | | | |
| Show <u>d</u> etails | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Installation for wddcs | | | |
| | < <u>B</u> ack <u>C</u> lose | Cano | el |

After a few seconds, the **wddcs Uninstall** window updates again, showing that the uninstallation is complete:

| liget with the second s | | _ | | \times |
|--|--|-----|------|----------|
| | Uninstallation Complete Uninstall was completed successfully. | | | |
| Completed | | | | |
| Show <u>d</u> etails | | | | |
| | | | | |
| | | | | |
| | | | | |
| Installation for wddcs | < <u>B</u> ack C | ose | Cano | el |

Step 4: Click the **Close** button.

The wddcs Setup window reappears, asking the user to exit and run the installation again:



- Step 5: Click the OK button.
- **Step 6:** In the wddcs-win64-<version> directory, double-click the wddcs-win64-<version>.exe file again to start the new installation.

A wddcs Setup dialog box appears, welcoming the user:



Step 7: Click the Next button.

The wddcs Setup window updates to show the license agreement:


| 🌍 wddcs Setup | | | _ | | × |
|--|--|---|---|-----------|-----|
| | License Agreer Please review th | nent le license terms befor | e installing wo | ldcs. | |
| Press Page Down to see th | e rest of the agree | ment. | | | |
| MPORTANT: PLEASE REAL DOWNLOADING, INSTALLI CONSTITUTES ACCEPTANCE OF THIS EN WESTERN DIGITAL CORPO WILLING TO LICENSE THE CONTAINED IN THIS END I 1. BY DOWNLOADING, INS EXPRESSING | D THIS END USER L ING OR USING THE D USER LICENSE A DRATION OR ITS A SOFTWARE ONLY USER LICENSE AGR STALLING OR USIN | ICENSE AGREEMENT ACCOMPANYING SO GREEMENT. FFILIATES (COLLECT IF YOU ACCEPT ALL EEMENT (THE "EULA G THE SOFTWARE OF | CAREFULLY. FTWARE IVELY, "WDC' OF THE TERM "). R OTHERWISE |) IS S | * |
| YOUR AGREEMENT TO THE | E TERMS CONTAIN | ED IN THIS END USER | RLICENSE | | ¥ |
| If you accept the terms of agreement to install wddcs | the agreement, dic | k I Agree to continue | e. You must ad | cept the | |
| Installation for wddcs ——— | | | | | |
| | | < <u>B</u> ack | I <u>A</u> gree | Can | cel |

Step 8: Read through the license agreement, and then click the I Agree button.

The **wddcs Setup** window updates, prompting the user to choose a system PATH option. The *Add wddcs to the system PATH for all users* option is selected by default:

| 🌐 wddcs Setup | | _ | | × |
|---|--|------|------|-----|
| 6 | Install Options Choose options for installing wddcs | | | |
| By default wddcs adds its | directory to the system PATH for all users. | | | |
| Do not add wddcs to the Add wddcs to the syste Add wddcs to the syste | e system PATH em PATH for all users em PATH for current user | | | |
| | | | | |
| Installation for wddcs ——— | < <u>B</u> ack <u>N</u> ex | (t > | Cano | :el |

Step 9: Click the Next button.

The **wddcs Setup** window updates, prompting the user to accept the default installation directory or choose another:



| 🌍 wddcs Setup | | | | _ | | × |
|--|---|--|--------------|----------------|-----------|----|
| 6 | Choose Install Choose the fold | Location er in which to insta | all wddcs. | | | |
| Setup will install wddcs in t select another folder. Clic | the following folder. k Install to start the | To install in a diffe installation. | erent folder | r, click E | Browse ar | nd |
| Destination Folder | C\wddcs | | | B <u>r</u> ows | e | |
| Space required: 24.2 MB Space available: 14.6 GB | | | | | | |
| Installation for wddcs | | < <u>B</u> ack | Install | | Cance | el |

Step 10: Click the Install button.

The **wddcs Setup** window updates, showing the installation progress:

| 🌍 wddcs Setup | | _ | | \times |
|--------------------------------|---|---|-------|----------|
| | Installing Please wait while wddcs is being installed. | | | |
| Set install registry entry: 'I | sDefaultInstallDir' to '1' | | | |
| | | | | |
| Show <u>d</u> etails | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Installation for wddcs | < <u>B</u> ack <u>N</u> ext | > | Cance | 2 |

After a few seconds, the **wddcs Setup** window updates again, showing that the installation is complete:





Step 11: Click the Finish button.





Commands

This section provides instructions for issuing commands from the WDDCS Tool.

In This Chapter:

| - help | |
|--|--|
| - diag | |
| - fw | |
| - aetloa | |
| - http | |
| - iom | |
| - rcli (Legacy) | |
| - rcli (Ultrastar Data60 & Data102 3000) | |
| - show | |
| - version | |
| - ZONE | |
| | |

(i)

Important: Because the WDDCS Tool supports both Linux and Windows operating systems, OS-specific command prompts (# or c:\>), device references (/dev/sg0 or scs11:4,64,0), and paths (/wddcs/v4.2.2.0 or wddcs\v4.2.2.0) have been included where command shell outputs are OS-specific; they have been omitted or replaced with generic references (<device>, <path>, etc.) where outputs apply to both OSs.

3.1 help

The wddcs help command is used to print the usage text (command syntax, operations, arguments, and explanations) for the following WDDCS Tool commands:

- diag
- fw
- getlog
- http
- iom
- rcli
- show
- zone

The topics in this section detail the usage text for each of these commands.

3.1.1 help

The wddcs help command is used to print the usage text for the help command.

Step 1: Use the wddcs help command to print the usage text for the help command:

```
wddcs help
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
wddcs usage:
wddcs [target [...]] operation [operation argument [...]]
   [target] - device path (ie: /dev/sgl)
              up to 128 targets may be specified
              if no targets are specified, all detected devices are targeted
   operation - operation to execute
   [operation argument] - argument specific to given operation
The following operations are supported:
             display, set, and clear diagnostic page data
   diag
             firmware related operations
   fw
   getlog capture various types of log data
   http
             operations for OpenFlex Data24 enclosures
              display and set IOM configuration
   iom
   rcli
              display detailed data about the enclousure and components
              scan SEP devices and display the product or device data
   show
    zone
              display and configure zones
```

Note: Using the wddcs help version command produces the same output.



3.1.2 help diag

The wddcs help diag command is used to print the usage text for the wddcs diag command.

Step 1: Use the wddcs help diag command to print the usage text for the wddcs show command:

```
wddcs help diag
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Usage:
   diag <identifier>
Options for <identifier>:
    clear-crashevent clear crash event logs
    clear-eventlog clear event logs
nickname display current nickname diagnostic page
   nickname
   nickname=<string> set new nickname (use quotes if name has spaces)
   nickname= clear any previously set nickname
reset-enc reset the enclosure
reset-iom-a reset IOM A of the enclosure
reset-iom-b reset IOM B of the enclosure
    power-cycle
                       shut down the enclosure and then power it back on
    timestamp
                       display the enclosure's internal date and time
    timestamp -j display the above data in JSON format
    timestamp=<value> set the enclosure's temporary internal date and time
                       <value> must be a 32-bit epoch time value
    autosync-enable enable auto synchronization feature
    autosync-disable disable auto synchronization feature
    show-slot=<value>
                                         display current states for the given
 slot(s)
    clear-slot=<value> <ident | devoff> clear the action for the given device
 slot(s)
    set-slot=<value> <ident|devoff>
                                        set the action for the given device
 slot(s)
                                         <value> can be <index> or <index-
index>
                                         <index> must be a non-negative slot
 value
    show-enc
                                         display current ident state for the
 enclosure
                                         clear the ident action for the
   clear-enc <ident>
 enclosure
    set-enc <ident>
                                         set the ident action for the enclosure
   broadcom-list
                                         list Broadcom channel adapters found
   broadcom-tmt-target=<index>
                                        set Task Management Reset to Target
 Reset
   broadcom-tmt-itnexus=<index>
                                        set Task Management Reset to IT_Nexus
Reset
   broadcom-feature-hba=<index>
                                        set 9600-16e/9600W-16e adapter Profile
 ID to FeatureHBA
   broadcom-perfit-sas=<index>
                                         set 9600-16e/9600W-16e adapter Profile
 ID to PerfIT SAS/SATA
```



```
broadcom-reset-controller=<index> reset HBA
Examples:
   diag nickname=DC2
   diag nickname="DC2 Cage2"
   diag show-slot=all
   diag set-slot=0-10 ident
   diag clear-slot=1 devoff
```



Note: The Broadcom commands are designed to take action only on Broadcom channel adapters. With the exception of broadcom-list, all of the listed Broadcom commands require a reset of the adapter to make the change take effect. These commands should only be used during a maintenance window with the host out of production.

3.1.3 help fw

The wddcs help fw command is used to print the usage text for the wddcs fw command.

Step 1: Use the wddcs help fw command to print the usage text for the wddcs fw command:

```
wddcs help fw
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
fw activate | reset | status
    fw download* <file> [-nostatdelay]
Options for [argument]:
    download <file>
                             download microcode with the given binary file
    download_activate <file> download followed by the activate command
    download_reset <file> download followed by the IOM reset command
    activate
                               activate the previously downloaded firmware
    reset
                               reset IOMs
    status
                               display the download microcode diagnostic page
 0Eh
                               display the above data in JSON format
    status -j
                               display the content of SES page 12h
    show_keystore
    -nostatdelay
                               optional flag to skip the default delay after
 a download command
The "fw" command requires the user to specify one target device.
Example: ./wddcs /dev/sq0 fw download <file>
Example: ./wddcs /dev/sg0 fw download_activate <file> -nostatdelay
or
. . .
```

```
Example: wddcs SCSI1:4,64,0 fw download <file>
Example: wddcs SCSI1:4,64,0 fw download_activate <file> -nostatdelay
```

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3.1.4 help getlog

The wddcs help getlog command is used to print the usage text for the wddcs getlog command.

Step 1: Use the wddcs help getlog command to print the usage text for the wddcs getlog command:

```
wddcs help getlog
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Usage:
   getlog [<identifier> [<identifier>] ...]
Options for <identifier>:
                        get publicly known SAS/SATA JBOD/F enclosure logs
   common
                        get vendor specific SAS/SATA JBOD/F enclosure logs
   vendor
                        get system host logs that cause heavy loads on the
   system-heavy
 drives
   system-light
                        get system host logs that cause light load on drives
   system
                        combination of system-heavy and system-light
   drives
                        get simple logs from the attached physical drives
 (nvme, sas, sata)
   drives-noprompt
                       same as above but without prompting for user
 confirmation
   drives-with-E6
                        same as above but includes the vendor E6 logs
 (default modes)
   drives-with-E6-full same as above but includes the vendor E6 logs (all
 modes)
   all
                        includes common, vendor, system, and drives
   all-noprompt
                        same as above but without prompting for user
 confirmation
   all-with-E6
                        same as above but includes the vendor E6 logs
 (default modes)
   all-with-E6-full
                      same as above but includes vendor E6 logs (all
 modes)
   pack=<path>
                        move all requested logs into a single packaged file
                        "=<path>" is optional (saved to the default log dir
 if not specified)
                      seconds to wait when spawning a process to get logs
   timeout=<sec>
   E6-sn=<sn>
                           get default E6 log from the first drive matching
 the given serial number
   E6-full-sn=<sn>
                           get E6 log (all modes) from the first drive
 matching the given serial number
   E6-sn-file=<file> get default E6 logs from drives matching the
 serial numbers inside the given file
   E6-full-sn-file=<file> get E6 logs (all modes) from drives matching the
 serial numbers inside the given file
   Notes:
   The options starting with "all*" will by default move all logs into a
 single packaged file
```

3.1.5 help http

The wddcs help http command is used to print the usage text for the wddcs http command.

Step 1: Use the wddcs help http command to print the usage text for the wddcs help http command:

```
wddcs help http
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Description:
   General out-of-band or in-band operations for OpenFlex Data24 enclosures
Usage:
   http=<ipv4> [[user=<id> pass=<password> slot=<#> time=<#> ssl]
 <identifier>l
Options for <identifier>:
    fw status
                                display the firmware update status
    fw download=<file>
                                send the given firmware file
   fw activate
                                activate/reset to complete the firmware
 update
    fw download_activate=<file> send the firmware file and complete the
 update
                                retrieve vendor logs from the enclosure
   getlog
   getlog dir=<path>
                                retrieve vendor logs and save to the given
 path
   getdevicelogs
                               retrieve device related vendor logs from the
 enclosure
   getdevicelogs dir=<path>
                               retrieve device related vendor logs and save
 to the given path
    health
                       display health state for all enclosure components
    health=bad
                       display only when health state is not ok
                       display current IO module settings
    i om
                       reboot the IO module
    iom reboot
                       list available <device> names for the command below
    show
    show=<resource>
                       display data for the given device resource
                      package all http commands plus "getlog system" and
   getall
 "getlog drives"
   getall dir=<path> save the above package to the given path
    getall-noprompt
                               package all http commands plus "getlog
 system" and "getlog drives-noprompt"
   getall-noprompt dir=<path> save the above package to the given path
Optional flags:
   user=<id>
                      credential identification (default is admin)
   pass=<password> credential password (default is admin)
slot=<#>
                   refers to the Data24 IOM (1 is IOM A, 2 is IOM B) on in-
band only
```



```
time=<#>
                        timeout in seconds (default varies per command type)
    ssl
                        use HTTPS protocol instead of HTTP
Notes:
    "<ipv4>" is a 4 field IP address with an optional port number (#.#.#:#)
    Specify the "ssl" flag to use HTTPS protocol instead of HTTP
    When <ipv4> is an in-band address:
      - "slot=<#>" is required for fw|getlog|getdevicelogs
      - "slot=<#>" value is ignored when not necessary
      - If "slot=<#>" is not specified, it defaults to both slots for
 appropriate options
Examples:
   http=10.11.12.13 show
   http=10.11.12.13:80 user=admin pass=admin getlog
   http=10.11.12.13 user=admin pass=admin slot=1 ssl fw status
```

3.1.6 help iom

The wddcs help iom command is used to print the usage text for the wddcs iom command.

Step 1: Use the wddcs help iom command to print the usage text for the wddcs iom command:

```
wddcs help iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Usage:
   iom [oobm=<iom>, <ip>, <netmask>, <gateway>]
Arguments:
                display current OOBM values
    oobm
               display the above data in JSON format
    oobm -i
    oobm=<args> set new OOBM values
         <iom> = [A|B]
         <ip>
                 = [x.x.x.x]
         <netmask> = [x.x.x.x]
         \langle qateway \rangle = [x.x.x.x]
                     x must be 0-255
    Default is to display current IOM single or dual setting
Example to change IOM A to static addresses:
    iom oobm=A,192.168.0.10,255.255.255.0,192.168.0.1
Example to change IOM B to DHCP:
    iom oobm=B,0.0.0.0,0.0.0.0,0.0.0.0
Example to display current OOBM:
    iom oobm
Example to display if enclosure is set to single or dual IOM:
    iom
```

3.1.7 help rcli

The wddcs help rcli command is used to print the usage text for the wddcs rcli command.

Step 1: Use the wddcs help rcli command to print the usage text for the wddcs rcli command:

```
wddcs help rcli
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Usage:
    rcli <command string>
Arguments:
        <command string>
        Any of the commands allowed by the enclosure firmware.
        Specify in quotes if the command has spaces.
        Maximum command length is 256 characters.
Example:
    rcli "show drives"
```

3.1.8 help show

The wddcs help show command is used to print the usage text for the wddcs show command.

Step 1: Use the wddcs help show command to print the usage text for the wddcs show command:

```
wddcs help show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Usage:
                   scan for all enclosures and display the following:
   show
                      product description
                       serial number
                      firmware revision
                       product name
    show handles
                  display connected drives with slot #, serial number,
 capacity,
                   option to display in JSON format
    -j
                   port address, expander, and OS device handle name
```

3.1.9 help zone

The wddcs help zone command is used to print the usage text for the wddcs zone command.

Step 1: Use the wddcs help zone command to print the usage text for the wddcs zone command:

wddcs help zone



```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Usage:
   zone config=<value>
    zone file=<file>
    zone status
Details:
   config=<value> configure zones to the given pre-defined value
                  disable zoning
   config=0
    config=<1-3>
                  pre-defined configuration per product type
                   H4102-J:
                     1: 17 drives visible to each host port
                     2: 34 drives visible to each pair of consecutive host
 ports (i.e. A1, A2)
                     3: 51 drives visible to each 3x consecutive host ports
 (i.e. A1, A2, A3)
                   H4060-J:
                     1: 10 drives visible to each host port
                      2: 20 drives visible to each pair of consecutive host
 ports (i.e. A1, A2)
                     3: 30 drives visible to each 3x consecutive host ports
 (i.e. A1, A2, A3)
   file=<file>
                    send binary config file to the IOM
                    display current zone configuration setting
    status
The "zone" command requires the user to specify one target device
Example: ./wddcs /dev/sg0 zone config=1
```

3.2 diag

The wddcs diag command is used to display, set, or clear diagnostic page information for the feature or component specified in the command option.

Usage

The following example demonstrates the correct syntax for the wddcs diag command:

• diag <identifier>



Note: For additional usage details, see help diag (page 29).



Note: For instructions on using the diag clear/set commands for zoned enclosures, see clear/set Zoned Command Examples (page 267).

Platform Support

The wddcs diag command and options are not supported on JBOF platforms; they are only supported on the following JBOD platforms:

| Command | Ultrastar® Data60 | Ultrastar Data60 3000 Series | Ultrastar Data102 | Ultrastar Data102 3000 Series |
|---------------------------------|--------------------------|------------------------------------|----------------------|-------------------------------------|
| diag | \oslash | \bigcirc | \bigcirc | ${igodot}$ |
| diag clear-crashevent | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc | ${\boldsymbol{ \oslash}}$ |
| diag clear-eventlog | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc | ${\boldsymbol{ \oslash}}$ |
| diag nickname | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc | ${\boldsymbol{ \oslash}}$ |
| diag reset-enc | \oslash | \bigcirc | \bigcirc | ${\boldsymbol{ \oslash}}$ |
| diag reset-iom- <a b></a b> | \oslash | \bigcirc | \bigcirc | ${\boldsymbol{ \oslash}}$ |
| diag power-cycle | \otimes | \bigcirc | \bigotimes | ${\boldsymbol{ \oslash}}$ |
| diag timestamp | \oslash | \bigcirc | \bigcirc | ${\boldsymbol{ \oslash}}$ |
| diag autosync-enable | \oslash | \otimes | \bigcirc | \otimes |
| diag autosync-disable | \oslash | \otimes | \bigcirc | \otimes |
| diag show-slot= <value></value> | \bigcirc | \oslash | \oslash | \bigcirc |

Table 5: Current Products



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| Command | Ultrastar® Data60 | Ultrastar Data60 3000 Series | Ultrastar Data102 | Ultrastar Data102 3000 Series |
|--|--------------------------|------------------------------------|----------------------|-------------------------------------|
| diag clear-slot= <value> <ident devoff></ident </value> | \oslash | \bigcirc | \bigcirc | \bigotimes |
| diag set-slot= <value> <ident devoff></ident </value> | \oslash | \bigcirc | \bigcirc | \bigotimes |
| diag show-enc | \oslash | \bigcirc | \bigcirc | \oslash |
| diag clear-enc <ident></ident> | \oslash | \bigcirc | \bigcirc | \bigcirc |
| diag set-enc <ident></ident> | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc | ${\boldsymbol{\oslash}}$ |

Table 6: EOL Products

| Command | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|--|-------------------------------|---------------------------------|---------------------------------|-----------------------|
| diag | \otimes | \otimes | \otimes | ${igodot}$ |
| diag clear-crashevent | \oslash | \otimes | \bigcirc | \oslash |
| diag clear-eventlog | \otimes | \otimes | \otimes | ${igvee}$ |
| diag nickname | \otimes | \otimes | \otimes | ${igodot}$ |
| diag reset-enc | \oslash | \otimes | \bigcirc | ${igodot}$ |
| diag reset-iom- <a b></a b> | \otimes | \otimes | \bigcirc | \bigotimes |
| diag power-cycle | \otimes | \otimes | \otimes | \bigotimes |
| diag timestamp | \oslash | \otimes | \bigcirc | ${igodot}$ |
| diag autosync-enable | \otimes | \otimes | \otimes | \bigotimes |
| diag autosync-disable | \otimes | \otimes | \otimes | \bigotimes |
| diag show-slot= <value></value> | \otimes | \otimes | \otimes | \bigotimes |
| diag clear-slot= <value> <ident devoff></ident </value> | \bigotimes | \otimes | \otimes | \bigotimes |
| diag set-slot= <value> <ident devoff></ident </value> | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| diag show-enc | \bigotimes | \bigotimes | \bigotimes | \bigotimes |



| Command | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|--------------------------------|-------------------------------|---------------------------------|---------------------------------|-----------------------|
| diag clear-enc <ident></ident> | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| diag set-enc <ident></ident> | \bigotimes | \bigotimes | \bigotimes | \bigotimes |

3.2.1 diag clear-crashevent

The wddcs <device> diag clear-crashevent command is used to clear crash event records from all primary and secondary expanders for a given device.

Step 1: Use the wddcs show command to determine the device handle for the desired enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product_abbreviation>
    serial : <serial_number>
    firmware: <fw_version>
    name : <product_name>
....
```

Step 2: Use the device handle along with the wddcs <device> rcli "debug dump" command to verify the presence of crash event logs for that enclosure:

```
wddcs <device> rcli "debug dump"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Total records created: 1
FW Crash(2000-004) Time Stamp: 216744:13:22, Reason: General exception
 General purpose registers
 pc 0xc012a2c0 r7
                          0x00000001
                                       r14
                                               0x00000000
                                                           r21
0x00000000
      0x9c0979b8 r8
                          0xc2100000
                                               0x00000c2
 r1
                                       r15
                                                           r22
0x00000000
 r2 0x9c05acb0 r9
                         0x9c05ac68
                                      r16
                                                           r23
0x00000000
 r3 0x0000000 r10
                          0x00000010
                                       r17
                                               0xc2100000
                                                           r24
0x0000001
 r4
      0x9c05acb0 r11 0x0000001
                                       r18
                                               0x0000004
                                                           r25
0x0000001
 r5
      0xc2100000 r12 0xc0129454
                                      r19
                                               0x00000000
                                                           r26
0x00000000
```



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r6 0x0000004 r13 0x00100000 r20 0x00000000 r27 0x00000000 0x9c009000 0x9c07f888 fp 0x00000000 qp sp ra 0xc00b3c80 Special registers Cause 0x80800408 EPC 0xc012a2c0 BadVAddr 0xc2100000 EBase 0x9f041000 CAUSE: TLB Exception.

Step 3: Use the wddcs <device> diag clear-crashevent command to clear the crash event logs:

wddcs <device> diag clear-crashevent

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Commands have been sent to clear the crash logs

Step 4: Repeat the wddcs <device> rcli "debug dump" command to verify that the crash event logs were cleared:

wddcs <device> rcli "debug dump"

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
No crash records available
```

3.2.2 diag clear-eventlog

The wddcs <device> diag clear-eventlog command is used to clear event logs from all primary and secondary expanders for a given SEP device. Clearing event logs prior to troubleshooting is useful for limiting subsequent logs to only those problematic events that were purposefully reproduced.

Before you begin:

- The wddcs <device> diag clear-eventlog command requires FW version 3000 or later for Ultrastar Data102, Ultrastar® Data60, and Ultrastar Serv60+8 platforms.
- **Step 1:** Use the wadcs show command to determine the device handle for the desired enclosure:

wddcs show

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product_abbreviation>
    serial : <serial_number>
    firmware: <fw_version>
    name : <product_name>
```



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• • •

- **Step 2:** Use the device handle along with the wddcs getlog vendor or wddcs getlog all command to capture log data (including event logs) for the device.
- **Step 3:** Navigate to the output directory where the log files are stored. This will either be the temporary directory or the directory specified in the pack=<path> command option, if used.
- Step 4: Review the list of event log files and note their file sizes (bolded in the following example):

```
-rw-r--r-. 1 root root 129856 <date> <time> eventlog_exp_0_<device>.bin
-rw-r--r-. 1 root root 160 <date> <time> eventlog_exp_1_<device>.bin
-rw-r--r-. 1 root root 576 <date> <time> eventlog_exp_2_<device>.bin
...
```

Step 5: Use the wddcs <device> diag clear-eventlog command to clear the event logs:

wddcs <device> diag clear-eventlog

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Commands have been sent to clear the event logs

- **Step 6:** Repeat the wddcs getlog vendor or wddcs getlog all command to capture the new event logs.
- **Step 7:** Review the list of event log files and note their reduced file sizes (bolded in the following example):

```
-rw-r--r-. 1 root root 64 <date> <time> eventlog_exp_0_<device>.bin
-rw-r--r-. 1 root root 64 <date> <time> eventlog_exp_1_<device>.bin
64 <date> <time> eventlog_exp_2_<device>.bin
...
```

3.2.3 diag nickname

The wddcs <device> diag nickname command is used to display, set, and clear values of the nickname diagnostic page.

Step 1: Use the wddcs <device> diag nickname command to view the nickname diagnostic page for a single device within a WD enclosure:

wddcs <device> diag nickname

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Page id : 0Fh
Page length : 2Ch
Generation code : 0h
Nickname status : 00h - No errors
Additional status : 00h
Language code : 0000h
```



Nickname

a. To set the nickname, include the nickname=<string> argument. For example:

wddcs <device> diag nickname="Cloud DataCenter Rack1"

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> Enclosure nickname has been set to: Cloud DataCenter Rack1

Executing the wddcs <device> diag nickname command again will show that the nickname has been set to the specified value:

wddcs <device> diag nickname

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Page id : 0Fh
Page length : 2Ch
Generation code : 0h
Nickname status : 00h - No errors
Additional status : 00h
Language code : 0000h
Nickname : Cloud DataCenter Rack1
```

b. To clear the nickname, include the nickname= argument without specifying a value. For example:

```
wddcs <device> diag nickname=
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Enclosure nickname has been cleared
```

Executing the wddcs <device> diag nickname command again will show that the nickname has been cleared:

wddcs <device> diag nickname

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Page id : 0Fh
Page length : 2Ch
Generation code : 0h
Nickname status : 00h - No errors
Additional status : 00h
Language code : 0000h
Nickname :
```



3.2.4 diag reset-enc

IOM A

The wddcs <device> diag reset-enc command is used to reset both IOMs in a staggered fashion.

Before you begin:

• The order of the IOM resets will depend on which IOM device handle is specified in the reset command. The specified IOM will be the last device to reset.



Attention: Single IOM Configurations: The only operating IOM in the enclosure will be reset during this procedure.

Step 1: Use the wddcs <device> iom command to determine the device handle and IOM identifier for both IOMs:

wddcs <device> iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Dual IOM operation
IOM B
Device: <device>
Dual IOM operation

Step 2: Use the wddcs <device> diag reset-enc command to reset both IOMs in a staggered fashion. The IOM device specified in the command will be the last device to be reset:

```
wddcs <device> diag reset-enc
```

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> Commands have been sent to reset the enclosure

Step 3: If needed, use the wddcs <device> iom command again to verify which IOM is being reset. In the following example, the enclosure reports Dual IOM operation, but the IOM being reset doesn't appear in the output:

```
wddcs <device> iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Dual IOM operation
IOM A
```

When both IOMs have finished resetting, the wddcs <device> iom command will display both devices again:



```
wddcs <device> iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Dual IOM operation
IOM B
Device: <device>
Dual IOM operation
IOM A
```

3.2.5 diag reset-iom-<a|b>

The wddcs <device> diag reset-iom-<a|b> command is used to reset an IOM.

wddcs <device> diag reset-iom-<a|b>

Step 1: Use the wddcs <device> iom command to determine the device handle and IOM identifier for the desired IOM:

```
wddcs <device> iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Dual IOM operation
IOM B
Device: <device>
Dual IOM operation
IOM A
```

Step 2: Use the appropriate reset command (either wddcs <device> diag reset-iom-a or wddcs <device> diag reset-iom-b) with the device handle to reset the IOM:

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Commands have been sent to reset the IOM

Step 3: If needed, use the wddcs <device> iom command again to verify that the IOM is being reset. In the following example, the enclosure reports Dual IOM operation, but the IOM being reset doesn't appear in the output:

```
wddcs <device> iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
```

Device: <device>



Dual IOM operation IOM A

When the IOM has finished resetting, the wddcs <device> iom command will display both devices again:

wddcs <device> iom

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Dual IOM operation IOM B Device: <device> Dual IOM operation IOM A

3.2.6 diag power-cycle

The wddcs <device> diag power-cycle command is used to power cycle the enclosure.



Attention: This procedure is required for resetting the Ultrastar Data60 3000 and Data102 3000 Series enclosure only.

Step 1: Use the wddcs <device> diag power-cycle command to power-cycle the enclosure:

wddcs <device> diag power-cycle

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> A REQUEST HAS BEEN ISSUED TO POWER CYCLE THE ENCLOSURE. THIS WILL CAUSE A TEMPORARY LOSS OF ACCESS TO THE DRIVES WHILE THE POWER CYCLE OCCURS. ARE YOU SURE YOU WANT TO CONTINUE AT THIS TIME? To continue with the power cycle, press 'Y' or 'y':

The WDDCS Tool notifies the user that the enclosure will go offline.

Step 2: Enter Y or y to proceed:

Y Command to power cycle was successful



3.2.7 diag timestamp

The wddcs <device> diag timestamp command is used to display or set an IOM's internal date and time.

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wddcs <device> diag timestamp command, along with the device handle for an IOM, to view that IOM's internal date and time:

```
wddcs <device> diag timestamp
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Microseconds (RTC) = 000609F4F49EC143h
Seconds (Epoch) = 1699797540 (6550DA24h)
Local date (yyyy/mm/dd) = 2023/11/12
Local time (24hh:mm:ss) = 06:59:00
```

a. To view the response in JSON format, use the -j option:

```
wddcs <device> diag timestamp -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
ł
   "wddcs": {
       "application": {
    "name": "wddcs",
           "version": "4.2.2.0"
       },
       "results": [{
               "microsecondsRTC": "0x00047E7E1204C0E5h",
               "secondsEpoch": "1264979840",
               "localDate": "2022/04/13",
               "localTime": "15:48:44"
           }]
   }
```

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b. To set the timestamp, include the =<value> argument. The value must be a 32-bit epoch time value. For example:

```
wddcs <device> diag timestamp=1618591800
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
The time stamp has been set to 0x6553A66C
```

Executing the wddcs <device> diag timestamp command again will show that the timestamp has been set to the specified value:

```
wddcs <device> diag timestamp
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Microseconds (RTC) = 00060A1FA65AA162h
Seconds (Epoch) = 1699980911 (6553A66Fh)
Local date (yyyy/mm/dd) = 2023/11/14
Local time (24hh:mm:ss) = 09:55:11
```

Step 3: If needed, repeat these steps to display or modify the other IOM's internal date and time.

3.2.8 diag autosync-enable

wddcs show

The wddcs <device> diag autosync-enable command is used to enable the firmware autosync feature of an enclosure.



Attention: For Ultrastar Data60 and Data102 only: Manually power-cycle the enclosure or issue the diag reset-enc command to reset the enclosure.

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wddcs <device> rcli "show vpd" command, along with one of the IOM device handles, to view the vital product data for the enclosure and confirm that the autosync feature is currently **disabled**. The enclosure configuration bits will provide this information:

```
wddcs <device> rcli "show vpd"
```



wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> ... Encl:Config = x5A00000000000 ...



wddcs <device> diag autosync-enable

Note: If the highlighted bits from this example are set to 08 on the enclosure, the autosync feature is already **enabled**.

Step 3: Use the wddcs <device> diag autosync-enable command, along with one of the IOM device handles, to enable the autosync feature:

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Auto synchronization has been enabled

Step 4: Repeat the wddcs <device> rcli "show vpd" command to view the enclosure configuration bits and verify that the autosync feature was enabled:

```
wddcs <device> rcli "show vpd"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
...
Encl:Config = x5A000000000800
...
```

Step 5: Manually power-cycle the enclosure or use the reset-enc command for the autosync feature to take place.

Result: The autosync feature is now enabled.

3.2.9 diag autosync-disable

The wddcs <device> diag autosync-disable command is used to disable the firmware autosync feature of an enclosure.



Attention: For Ultrastar Data60 and Data102 only: Manually power-cycle the enclosure or issue the diag reset-enc command to reset the enclosure.

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

wddcs show

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
```



```
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
...
```

Step 2: Use the wddcs <device> rcli "show vpd" command, along with one of the IOM device handles, to view the vital product data for the enclosure and confirm that the autosync feature is currently **enabled**. The enclosure configuration bits will provide this information:

```
wddcs <device> rcli "show vpd"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    ...
Encl:Config = x5A000000000800
    ...
```

Note: If the highlighted bits from this example are set to 00 on the enclosure, the autosync feature is already **disabled**.

Step 3: Use the wddcs <device> diag autosync-disable command, along with one of the IOM device handles, to disable the autosync feature:

wddcs <device> diag autosync-disable

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

```
Device: <device>
Auto synchronization has been disabled
```

Step 4: Repeat the wddcs <device> rcli "show vpd" command to view the enclosure configuration bits and verify that the autosync feature was disabled:

```
wddcs <device> rcli "show vpd"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
...
Encl:Config = x5A000000000000
...
```

Step 5: Manually power-cycle the enclosure or use the reset-enc command for the autosync feature to take place.

Result: The autosync feature is now disabled.



3.2.10 diag show-slot=<value>

The wddcs <device> diag show-slot =<value> command is used to display the status code, ident bit value, and devoff bit value for the slot(s) specified by the <value>.

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wddcs <device> diag show-slot command along with the device handle to display the status code, ident bit value, and devoff bit value for the slot(s) specified by the <value>.

Single Slot Number:

```
wddcs <device> diag show-slot=0
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
    code : 1 (ok)
    ident : 0
    devoff: 0
```

Range of Slot Numbers:

```
wddcs <device> diag show-slot=0-5
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 1
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 2
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 3
```



```
code : 1 (ok)
ident : 0
devoff: 0
Status for index 4
code : 1 (ok)
ident : 0
devoff: 0
Status for index 5
code : 1 (ok)
ident : 0
devoff: 0
```

All Slots:

```
wddcs <device> diag show-slot=all
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 1
 code : 1 (ok)
 ident : O
 devoff: 0
Status for index 2
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 99
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 100
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 101
 code : 1 (ok)
```



ident : 0 devoff: 0

Note: Using a value that is negative or outside the accepted range will produce the following error message:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its
affiliates
```

```
Device: <device>
```



ERROR: This product supports slots from 0 to 101

Result: The status code, ident bit value, and devoff bit value for the specifiec slot(s) are now displayed.

3.2.11 diag clear-slot=<value> ident

The wddcs <device> diag clear-slot =<value> ident command is used to clear the ident bit (set it to o) for the array device slot(s) specified by the <value>, which will disable the corresponding LED(s).

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wddcs <device> diag clear-slot ident command along with one of the device handles to clear the ident bit (set it to 0) for the array device slot(s) specified by the <value>.

Single Slot Number:

wddcs <device> diag clear-slot=0 ident

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> Command to change the value to slot 0 was successful

Range of Slot Numbers:

wddcs <device> diag clear-slot=0-5 ident

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> Command to change the value to slots 0-5 was successful

All Slots:

wddcs <device> diag clear-slot=**all** ident

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device>



Command to change the value to **all** slots was successful

Step 3: Use the wddcs <device> diag show-slot=<value> command to display the current state of the slot(s) changed in step 2 (page 51).

Single Slot Number:

```
wddcs <device> diag show-slot=0
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
    code : 1 (ok)
    ident : 0
    devoff: 0
```

Range of Slot Numbers:

wddcs <device> diag show-slot=0-5

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 1 (ok)
 ident : O
 devoff: 0
Status for index 1
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 2
 code : 1 (ok)
 ident : O
 devoff: 0
Status for index 3
 code : 1 (ok)
 ident : O
 devoff: 0
Status for index 4
 code : 1 (ok)
 ident : O
 devoff: 0
Status for index 5
 code : 1 (ok)
 ident : O
 devoff: 0
```

All Slots:

```
wddcs <device> diag show-slot=all
```

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates



```
Device: <device>
Status for index 0
 code : 1 (ok)
 ident : O
 devoff: 0
Status for index 1
 code : 1 (ok)
 ident : O
 devoff: 0
Status for index 2
 code : 1 (ok)
 ident : O
 devoff: 0
Status for index 99
 code : 1 (ok)
 ident : O
 devoff: 0
Status for index 100
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 101
 code : 1 (ok)
 ident : O
 devoff: 0
```

Result: The the ident bit of the array device slot(s) specified by the <value> have now been cleared.

3.2.12 diag clear-slot=<value> devoff

The wddcs <device> diag clear-slot =<value> devoff command is used to clear the devoff bit (set it to 0) for the array device slot(s) specified by the <value>, which will power-on the drive(s) in those slots.

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wddcs <device> diag clear-slot devoff command along with one of the device handles to clear the devoff bit (set it to 0) for the array device slot(s) specified by the <value>.

User Guide

Single Slot Number:

Range of Slot Numbers:

```
wddcs <device> diag
clear-slot=0-5 devoff
```

```
wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
```

```
Device: <device>
Command to change the value to slots 0-5 was successful
```

Command to change the value to **all** slots was successful

All Slots:

```
wddcs <device> diag
clear-slot=all devoff
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
```

Step 3: Use the wddcs <device> diag show-slot=<value> command to display the current state of the slot(s) changed in step 2 (page 53).

Single Slot Number:

```
wddcs <device> diag show-slot=0
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
    code : 1 (ok)
    ident : 0
    devoff: 0
```

Range of Slot Numbers:

```
wddcs <device> diag show-slot=0-5
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
```



```
Status for index 0
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 1
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 2
 code : 1 (ok)
 ident : O
 devoff: 0
Status for index 3
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 4
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 5
 code : 1 (ok)
 ident : 0
 devoff: 0
```

All Slots:

wddcs <device> diag show-slot=**all**

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 1
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 2
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 99
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 100
 code : 1 (ok)
  ident : 0
 devoff: 0
```



Status for index 101

code : 1 (ok)
ident : 0
devoff: 0

Result: The the devoff bit for the array device slot(s) specified by the <value> have now been cleared.

3.2.13 diag set-slot=<value> ident

The wddcs <device> diag set-slot =<value> ident command is used to set the ident bit for the array device slot(s) specified by the <value>, which will enable the corresponding LED(s).

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wddcs <device> diag set-slot ident command along with one of the device handles to set the ident bit for the array device slot(s) specified by the <value>.

Single Slot Number:

wddcs <device> diag set-slot=0 ident

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> Command to change the value to slot 0 was successful

Range of Slot Numbers:

wddcs <device> diag set-slot=0-5 ident

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> Command to change the value to slots 0-5 was successful

All Slots:

```
wddcs <device> diag set-slot=all ident
```

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates



Device: <device> Command to change the value to **all** slots was successful

Step 3: Use the wddcs <device> diag show-slot=<value> command to display the current state of the slot(s) changed in step 2 (page 56).

Single Slot Number:

```
wddcs <device> diag show-slot=0
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
    code : 1 (ok)
    ident : 1
    devoff: 0
```

Range of Slot Numbers:

```
wddcs <device> diag show-slot=0-5
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 1 (ok)
 ident : 1
 devoff: 0
Status for index 1
 code : 1 (ok)
 ident : 1
 devoff: 0
Status for index 2
 code : 1 (ok)
 ident : 1
 devoff: 0
Status for index 3
 code : 1 (ok)
 ident : 1
 devoff: 0
Status for index 4
 code : 1 (ok)
 ident : 1
 devoff: 0
Status for index 5
 code : 1 (ok)
 ident : 1
 devoff: 0
```

All Slots:

wddcs <device> diag show-slot=**all** wddcs v4.2.2.0



```
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 1 (ok)
 ident : 1
 devoff: 0
Status for index 1
 code : 1 (ok)
 ident : 1
 devoff: 0
Status for index 2
 code : 1 (ok)
 ident : 1
 devoff: 0
Status for index 99
 code : 1 (ok)
 ident : 1
 devoff: 0
Status for index 100
 code : 1 (ok)
 ident : 1
 devoff: 0
Status for index 101
 code : 1 (ok)
 ident : 1
```

Result: The the ident bit of the array device slot(s) specified by the <value> have now been set.

3.2.14 diag set-slot=<value> devoff

devoff: 0

The wddcs <device> diag set-slot =<value> devoff command is used to set the devoff bit for the array device slot(s) specified by the <value>, which will power-off the drives in those slots.

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
...
```

Step 2: Use the wddcs <device> diag set-slot devoff command along with one of the device handles to set the devoff bit for the array device slot(s) specified by the <value>

User Guide

Single Slot Number:

wddcs <device> diag set-slot=0 devoff

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> Command to change the value to slot 0 was successful

Range of Slot Numbers:

wddcs <device> diag set-slot=0-5 devoff

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> Command to change the value to slots 0-5 was successful

All Slots:

wddcs <device> diag set-slot=all devoff

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> Command to change the value to **all** slots was successful

Step 3: Use the wddcs <device> diag show-slot=<value> command to display the current state of the slot(s) changed in step 2 (page 58).

Single Slot Number:

```
wddcs <device> diag show-slot=0
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
    code : 1 (ok)
    ident : 0
    devoff: 1
```

Range of Slot Numbers:

```
wddcs <device> diag show-slot=0-5
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
    code : 1 (ok)
```


```
ident : 0
 devoff: 1
Status for index 1
 code : 1 (ok)
 ident : 0
 devoff: 1
Status for index 2
 code : 1 (ok)
 ident : O
 devoff: 1
Status for index 3
 code : 1 (ok)
 ident : 0
 devoff: 1
Status for index 4
 code : 1 (ok)
 ident : 0
 devoff: 1
Status for index 5
 code : 1 (ok)
 ident : 0
 devoff: 1
```

All Slots:

```
wddcs <device> diag show-slot=all
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 1 (ok)
 ident : 0
 devoff: 1
Status for index 1
 code : 1 (ok)
 ident : 0
 devoff: 1
Status for index 2
 code : 1 (ok)
 ident : 0
 devoff: 1
Status for index 99
 code : 1 (ok)
 ident : O
 devoff: 1
Status for index 100
 code : 1 (ok)
 ident : 0
 devoff: 1
Status for index 101
 code : 1 (ok)
```



ident : 0

devoff: 1

Result: The the devoff bit of the array device slot(s) specified by the <value> have now been set.

3.2.15 diag show-enc

The wddcs diag show-enc command is used to display the enclosure status code and ident bit value for the enclosure. The diag show-enc option applies to the Ultrastar® Data60, Ultrastar Data60 3000 Series, Ultrastar Data102, and Ultrastar Data102 3000 Series platforms.

Step 1: Use the wddcs diag show-enc command to display the enclosure:

```
wddcs diag show-enc
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Enclosure status
code : 1 (ok)
ident : 0
```

Result: The enclosure status code and ident bit value is now identified.

3.2.16 diag clear-enc <ident>

wddcs show

The wddcs <device> diag clear-enc <ident> command sets the specified ident bit value to 0 for the enclosure. Setting the ident bit value to 0 by using the diag clear-enc ident operation will disable the identification LED for the specified enclosure. The diag clear-slot ident option applies to the Ultrastar® Data60, Ultrastar Data60 3000 Series, Ultrastar Data102, and Ultrastar Data102 3000 Series platforms.

Step 1: Use the wddcs show command to determine the device handles for the enclosure:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wddcs <device> diag show-enc ident command to display ident bit that is set to 1. The enclosure configuration bits will provide this information:

wddcs <device> diag show-enc

wddcs v4.2.2.0



Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Enclosure status code : 1 (ok)

Step 3: Use the wddcs <device> diag clear-enc ident command to set the ident bit to 0. The enclosure configuration bits will provide this information:

wddcs <device> diag clear-enc <ident>

wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>

Command to change the enclosure setting was successful

Step 4: Use the wddcs <device> diag show-enc command to display that the bit of the enclosure has been set back to 0. The enclosure configuration bits will provide this information:

wddcs <device> diag show-enc wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Enclosure status code : 1 (ok) ident : 0

Result: The enclosure ident bit value is now set to 0.

3.2.17 diag set-enc <ident>

ident : 1

The wddcs diag set-enc <ident> command sets the specified bit value to 1 for the enclosure. Setting the ident bit value to 1 by using the diag set-enc ident operation will enable the identification LED for the enclosure specified. The diag set-enc ident option applies to the Ultrastar® Data60, Ultrastar Data60 3000 Series, Ultrastar Data102, and Ultrastar Data102 3000 Series platforms.

Step 1: Use the wddcs show command to determine the handle the enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
...
```



Step 2: Use the wddcs diag show-enc command to display the ident bit value.

```
wddcs diag show-enc
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Enclosure status
   code : 1 (ok)
   ident : 0
```

Step 3: Use the wddcs diag set-enc <ident> command to set the ident bit value to 1.

wddcs diag set-enc <ident>
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Command to change the enclosure setting was successful

Step 4: Use the wddcs diag show-enc command to display the ident bit value.

```
wddcs diag show-enc
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Enclosure status
  code : 1 (ok)
  ident : 1
```

Result: The set-enc ident bit value is now set to 1.

3.2.18 diag broadcom-list

The wddcs diag broadcom-list command is used to display all Broadcom HBAs installed on the host.

Before you begin: This command is supported by all Broadcom Channel 93xx/94xx/95xx/96xx IT HBAs.

Step 1: Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

wddcs diag broadcom-list

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 1
Vendor id : 0x1000
Device id : 0xE6
Board name : HBA 9500-16e
Serial number: SPB2807158
Profile id : N/A
```



Reset type : IT Nexus Reset HBA index : 2 Vendor id : 0x1000 Device id : 0xA5 Board name : eHBA 9600-16e Tri-Mode Storage Adapter Serial number: SPC4504930 Profile id : 0x2 (FeatureHBA) Reset type : Target Reset

Result: All Broadcom HBAs installed on the host are now displayed.

3.2.19 diag broadcom-tmt-target=<index>

wddcs diag broadcom-list

The wddcs diag broadcom-tmt-target =<index> command is used to change the Task Management Reset Type of Broadcom host bus adapters (HBAs) from IT Nexus Reset to Target Reset.

Before you begin:



Note: For more information about the purpose and differences between Target Reset and IT Nexus Reset, see https://support-en.westerndigital.com/app/answers/detail/a_id/32058/.

Step 1: Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 1
Vendor id : 0x1000
Device id : 0xE6
Board name : HBA 9500-16e
Serial number: SPB2807158
Profile id : N/A
Reset type : IT Nexus Reset
HBA index : 2
Vendor id : 0x1000
Device id
           : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x2 (FeatureHBA)
Reset type : IT Nexus Reset
```



Note: In this example, the HBA at index 2 is currently set to IT Nexus Reset.

Step 2: Use the wddcs diag broadcom-tmt-target =<index> command to change the Task Management Reset Type of the HBA at index 2 to Target Reset:

```
# wddcs diag broadcom-tmt-target=2
```

wddcs v4.2.2.0



User Guide

Copyright (c) 2019-2024 Western Digital Corporation or its affiliates HBA index : 2 Vendor id : 0x1000 Device id : 0xA5 Board name : eHBA 9600-16e Tri-Mode Storage Adapter Serial number: SPC4504930 Profile id : 0x3 (PerfIT SAS Only) Reset type : IT Nexus Reset THE HBA CONTROLLER WILL BE RESET FOR THE TASK MANAGEMENT RESET CHANGE TO TAKE EFFECT. THIS PROCEDURE IS TO BE PERFORMED DURING A MAINTENANCE WINDOW TO AVOID LOSS OF ACCESS TO DATA. To continue with the setting change and HBA reset, press 'Y' or 'y': The user is notified that the HBA must be reset for this change to take effect.

Step 3: Enter \mathbf{y} or \mathbf{y} to reset the HBA:

wddcs diag broadcom-list

```
У
```

```
Changing task management reset type to: Target Reset
Please wait...
The command was sent successfully
```

The user is notified that the reset command was successful.

Step 4: Repeat the wddcs diag broadcom-list command to verify the Task Management Reset Type change:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 1
Vendor id : 0x1000
Device id
           : 0xE6
Board name : HBA 9500-16e
Serial number: SPB2807158
Profile id : N/A
Reset type : IT Nexus Reset
HBA index : 2
Vendor id : 0x1000
Device id
           : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x3 (PerfIT SAS Only)
Reset type : Target Reset
```

Result: The Task Management Reset Type of the Broadcom HBA has now been changed to Target Reset.



3.2.20 diag broadcom-tmt-itnexus=<index>

The wddcs diag broadcom-tmt-itnexus =<index> command is used to change the Task Management Reset Type of Broadcom host bus adapters (HBAs) from Target Reset to IT Nexus Reset.

Before you begin:



Note: For more information about the purpose and differences between Target Reset and IT Nexus Reset, see https://support-en.westerndigital.com/app/answers/detail/a_id/32058/.

Step 1: Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

```
# wddcs diag broadcom-list
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 1
Vendor id : 0x1000
Device id : 0xE6
Board name : HBA 9500-16e
Serial number: SPB2807158
Profile id : N/A
Reset type : IT Nexus Reset
HBA index : 2
Vendor id : 0x1000
Device id : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x2 (FeatureHBA)
Reset type : Target Reset
```



Note: In this example, the HBA at index 2 is currently set to Target Reset.

Step 2: Use the wddcs diag broadcom-tmt-itnexus =<index> command to change the Task Management Reset Type of the HBA at index 2 to IT Nexus Reset:

wddcs diag broadcom-tmt-itnexus=2

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 2
Vendor id : 0x1000
Device id : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x2 (FeatureHBA)
Reset type : Target Reset
THE HBA CONTROLLER WILL BE RESET FOR THE TASK MANAGEMENT RESET CHANGE TO TAKE
EFFECT.
```



THIS PROCEDURE IS TO BE PERFORMED DURING A MAINTENANCE WINDOW TO AVOID LOSS OF ACCESS TO DATA.

To continue with the setting change and HBA reset, press 'Y' or 'y':

The user is notified that the HBA must be reset for this change to take effect.

Step 3: Enter y or y to reset the HBA:

У

```
Changing task management type to: IT_Nexus Reset
Please wait...
The command was sent successfully
```

The user is notified that the reset command was successful.

Step 4: Repeat the wddcs diag broadcom-list command to verify the Task Management Reset Type change:

```
# wddcs diag broadcom-list
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 1
Vendor id : 0x1000
Device id : 0xE6
Board name : HBA 9500-16e
Serial number: SPB2807158
Profile id : N/A
Reset type : IT Nexus Reset
HBA index : 2
Vendor id : 0x1000
Device id : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x2 (FeatureHBA)
Reset type : IT Nexus Reset
```

Result: The Task Management Reset Type of the Broadcom HBA has now been changed to IT Nexus Reset.

3.2.21 diag broadcom-feature-hba=<index>

The wddcs diag broadcom-feature-hba =<index> command is used to change the Profile ID of Broadcom 9600-16e and 9600W-16e host bus adapters (HBAs) from PerfIT SAS Only to FeatureIT/ FeatureHBA.

Before you begin:



Note: The 9600-16e HBA must be on firmware 8.7 or later to support changing the Profile ID.





Caution: Changing the Profile ID will also return the Task Management Reset Type to Target Reset (the Broadcom default setting). To set the Task Management Reset Type back to IT Nexus, see diag broadcom-tmt-itnexus=<index> (page 65).

Note: For more information about the purpose and differences between FeatureIT/FeatureHBA and PerfIT SAS Only modes, see https://support-en.westerndigital.com/app/answers/detail/a_id/52035.

Step 1: Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

```
# wddcs diag broadcom-list
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index
            : 1
Vendor id : 0x1000
Device id : 0xE6
Board name : HBA 9500-16e
Serial number: SPB2807158
Profile id : N/A
Reset type : IT Nexus Reset
HBA index : 2
Vendor id : 0x1000
Device id : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x3 (PerfIT SAS Only)
Reset type : Target Reset
```



wddcs diag broadcom-feature-hba=2

Note: In this example, the only compatible HBA is the 9600-16e at index 2, and it is currently set to PerfIT SAS Only.

Step 2: Use the wddcs diag broadcom-feature-hba =<index> command to change the Profile ID of the HBA at index 2 to FeatureIT/FeatureHBA mode:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 2
Vendor id : 0x1000
Device id : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x3 (PerfIT SAS Only)
Reset type : Target Reset
HBA has been set to personality profile 2
```



THE HBA CONTROLLER MUST BE RESET FOR THE PROFILE CHANGE TO TAKE EFFECT. THIS PROCEDURE IS TO BE PERFORMED DURING A MAINTENANCE WINDOW TO AVOID LOSS OF ACCESS TO DATA.

To continue with the reset now, press 'Y' or 'y':

The user is notified that the HBA must be reset for this change to take effect.

Step 3: Enter y or y to reset the HBA:

У

```
Reset in progress. Please wait...
The reset command was sent successfully
```

The user is notified that the reset command was successful.

Step 4: Repeat the wddcs diag broadcom-list command to verify the profile ID change:

```
# wddcs diag broadcom-list
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index
            : 1
Vendor id
            : 0x1000
Vendor id : 0x1000
Device id : 0xE6
Board name : HBA 9500-16e
Serial number: SPB2807158
Profile id : N/A
Reset type : IT Nexus Reset
HBA index
            : 2
Vendor id : 0x1000
Device id : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x2 (FeatureHBA)
Reset type : Target Reset
```

Result: The Profile ID of the Broadcom HBA has now been changed to FeatureIT/FeatureHBA.

3.2.22 diag broadcom-perfit-sas=<index>

The wddcs diag broadcom-perfit-sas =<index> command is used to change the Profile ID of Broadcom 9600-16e and 9600W-16e host bus adapters (HBAs) from FeatureIT/FeatureHBA (default) to PerfIT SAS Only.

Before you begin:



Note: The 9600-16e HBA must be on firmware 8.7 or later to support changing the Profile ID.



Caution: Changing the Profile ID will also return the Task Management Reset Type to Target Reset (the Broadcom default setting). To set the Task Management Reset Type back to IT Nexus, see diag broadcom-tmt-itnexus=<index> (page 65).





Note: For more information about the purpose and differences between FeatureIT/FeatureHBA and PerfIT SAS Only modes, see https://support-en.westerndigital.com/app/answers/detail/a_id/52035.

Step 1: Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

```
# wddcs diag broadcom-list
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 1
Vendor id : 0x1000
Device id
           : OxE6
Board name : HBA 9500-16e
Serial number: SPB2807158
Profile id : N/A
Reset type : IT Nexus Reset
HBA index : 2
Vendor id : 0x1000
Device id : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x2 (FeatureHBA)
Reset type : Target Reset
```



Note: In this example, the only compatible HBA is the 9600-16e at index 2, and it is currently set to FeatureHBA, which is the default mode.

Step 2: Use the wddcs diag broadcom-perfit-sas =<index> command to change the Profile ID of the HBA at index 2 to PerfIT mode:

```
# wddcs diag broadcom-perfit-sas=2
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
          : 2
HBA index
          : 0x1000
: 0xA5
Vendor id
Device id
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x2 (FeatureHBA)
Reset type : Target Reset
HBA has been set to personality profile 3
THE HBA CONTROLLER MUST BE RESET FOR THE PROFILE CHANGE TO TAKE EFFECT.
THIS PROCEDURE IS TO BE PERFORMED DURING A MAINTENANCE WINDOW TO AVOID LOSS
OF ACCESS TO DATA.
```

To continue with the reset now, press 'Y' or 'y':



The user is notified that the HBA must be reset for this change to take effect.

Step 3: Enter **y** or **y** to reset the HBA:

У

```
Reset in progress. Please wait...
The reset command was sent successfully
```

The user is notified that the reset command was successful.

Step 4: Repeat the wddcs diag broadcom-list command to verify the profile ID change:

```
# wddcs diag broadcom-list
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 1
           : 0x1000
Vendor id
Device id
            : OxE6
Board name : HBA 9500-16e
Serial number: SPB2807158
Profile id : N/A
Reset type : IT Nexus Reset
HBA index : 2
Vendor id : 0x1000
Device id : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x3 (PerfIT SAS Only)
Reset type : Target Reset
```

Result: The Profile ID of the Broadcom HBA has now been changed to PerfIT SAS Only.

3.2.23 diag broadcom-reset-controller=<index>

The wddcs diag broadcom-reset-controller =<index> command is used to reset Broadcom host bus adapters (HBAs).

Before you begin:



Caution: This command will reset the HBA firmware and is disruptive.



Note: This command is the equivalent of performing one of the following commands: **ScrutinyCLI**:

```
# scrtnycli.x86_64 -i <index> reset -c
```

StorCLI2:

```
# /opt/MegaRAID/storcli2/storcli2 /cx reset
```



Step 1: Use the wddcs diag broadcom-list command to display all Broadcom HBAs installed on the host:

```
# wddcs diag broadcom-list
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 1
Vendor id : 0x1000
Device id
           : OxE6
Board name : HBA 9500-16e
Serial number: SPB2807158
Profile id : N/A
Reset type : IT Nexus Reset
HBA index
           : 2
           : 0x1000
Vendor id
           : 0xA5
Device id
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x2 (FeatureHBA)
Reset type : IT Nexus Reset
```



Note: In this example, note the index of each HBA.

Step 2: Use the wddcs diag broadcom-reset-controller =<index> command along with the index number to reset the HBA in question.

```
# wddcs diag broadcom-reset-controller=2
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
HBA index : 2
Vendor id : 0x1000
Device id : 0xA5
Board name : eHBA 9600-16e Tri-Mode Storage Adapter
Serial number: SPC4504930
Profile id : 0x2 (FeatureHBA)
Reset type : IT Nexus Reset
THE HBA CONTROLLER WILL BE RESET.
THIS PROCEDURE IS TO BE PERFORMED DURING A MAINTENANCE WINDOW TO AVOID LOSS
OF ACCESS TO DATA.
To continue with the setting change and HBA reset, press 'Y' or 'y':
```

The user is prompted to confirm the reset.

Step 3: Enter Y or y to reset the HBA:

Reset in progress. Please wait...



У

The reset command was sent successfully

The user is notified that the reset command was successful.

Result: The Broadcom HBA has now been reset.



3.3 fw

The wddcs fw command—along with its options—is used to perform firmware-related operations for WD enclosures.

Usage

The following example demonstrates the correct syntax for the wddcs fw command:

- fw activate | reset | status
- fw download* <file> [-nostatdelay]



Note: All of the wddcs fw command options require the user to specify a single target device. For example:

wddcs <device> fw activate



Important: The wddcs fw command options are intened to be used in different sequences or combinations depending on various factors, such as enclosure type and maintenance availability. To choose the appropriate process, see **Choosing the Correct Firmware Upgrade Process** (page 230).



Note: For additional usage details, see help fw (page 30).

Platform Support

The wddcs fw command and options are supported on the following platforms:

Table 7: Current Products

| Command | Ultrastar® Data60 | Ultrastar Data60 3000 Series | Ultrastar Data102 | Ultrastar Data102 3000 Series | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|----------------------|----------------------|---------------------------------------|----------------------|--|---------------------|----------------------------|----------------------------|
| fw download | \oslash | \bigcirc | \bigcirc | \bigcirc | \otimes | \otimes | \otimes |
| fw download_activate | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigotimes | \otimes | \otimes |
| fw download_reset | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigotimes | \bigotimes | \bigotimes |
| fw activate | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigotimes | \otimes | \otimes |
| fw reset | \oslash | \bigcirc | \bigcirc | \bigcirc | \otimes | \otimes | \otimes |
| fw status | \oslash | \bigcirc | \oslash | \bigcirc | \otimes | \odot | \odot |



| Command | Ultrastar® Data60 | Ultrastar Data60 3000 Series | Ultrastar Data102 | Ultrastar Data102 3000 Series | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|--------------|----------------------|---------------------------------------|----------------------|--|---------------------|----------------------------|----------------------------|
| -nostatdelay | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \otimes | \otimes | \otimes |

Table 8: EOL Products

| Command | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|----------------------|-------------------------------|---------------------------------|-----------------------------------|---------------------------------|-----------------------|
| fw download | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| fw download_activate | \bigcirc | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc | \bigcirc |
| fw download_reset | \otimes | \bigotimes | \bigotimes | \otimes | \bigcirc |
| fw activate | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| fw reset | \otimes | \bigotimes | \bigotimes | \otimes | \bigcirc |
| fw status | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigcirc |
| -nostatdelay | \bigotimes | \otimes | \otimes | \bigotimes | \oslash |

3.3.1 fw download

The wddcs <device> fw download <file> command is used to execute a firmware download of a SEP FW binary file—or a SEP /OOBM FW bundle—to a single device within a WD enclosure.

Before you begin:

- The wddcs <device> fw download <file> command requires availability of an SEP FW file—or if applicable, an SEP/OOBM FW bundle—on the host in question.
- The wddcs <device> fw download <file> command requires—and will only accept—a single device handle.
- If the download command fails as a result of a download failure, the wddcs <device> fw download <file> command should come back to the prompt immediately.
- **Step 1:** Use the wddcs <device> fw download <file> command to perform a firmware download to a single device within a WD enclosure. For example:

wddcs <device> fw download <file>



Note: This only applies to Ultrastar® Data60, and Ultrastar Data102. There is a default fifteen (15) **minute** delay before the WDDCS Tool begins checking SES page Oxe for the download completion status at fifteen (15) **second** intervals. To skip the initial fifteen (15) minute delay, use the -nostatdelay flag. However, be aware that skipping the default delay may result in intermittent status errors.

```
wddcs <device> fw download <file> -nostatdelay
```

The user is prompted to either issue the fw activate or fw reset command when ready. The recommended commands will vary, depending on the product type:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.
Download status complete (0x11)
Firmware was downloaded successfully
When ready, please issue the "fw activate" or "fw reset" command for the new
firmware to take effect
```

3.3.2 fw download_activate

The wddcs <device> fw download_activate <file> command is used to execute a firmware download of a SEP FW binary file—or a SEP/OOBM FW bundle—to a single device within a WD enclosure and subsequently activate the downloaded firmware.

Before you begin:

- This command requires availability of an SEP FW file—or if applicable, an SEP/OOBM FW bundle—on the host in question.
- The wddcs <device> fw download_activate <file> command requires—and will only accept—a single device handle.
- If the download command fails as a result of a download failure, the wddcs <device> fw download_activate <file> command should come back to the prompt immediately.
- **Step 1:** Use the wddcs <device> fw download_activate <file> command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

wddcs <device> fw download_activate <file>

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.
```

Download status complete (0x11)



Firmware was downloaded successfully
Starting the activation process...
This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
If the platform configuration is based on dual IOMs, the IOM(s) in question
will go offline for a period of time while the update is finalized.
If the platform configuration is based on a single IOM, the enclosure
will go offline for a period of time while the update is finalized.
If you still prefer to continue with this method, press 'Y' or 'y':

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

Step 2: Enter y or y to proceed:

У

Firmware activation command was sent successfully

3.3.3 fw download_reset

The wddcs <device> fw download_reset <file> command is used to execute a firmware download of a SEP FW binary file—or a SEP/OOBM FW bundle—to a single device within a WD enclosure and subsequently reset the IOMs for that device.

Before you begin:

- This command requires availability of an SEP FW file—or if applicable, an SEP/OOBM FW bundle—on the host in question.
- The wddcs <device> fw download_reset <file> command requires—and will only accept—a single device handle.
- If the download command fails as a result of a download failure, the wddcs <device> fw download_reset <file> command should come back to the prompt immediately.

wddcs <device> fw download reset <file>

Step 1: Use the wddcs <device> fw download_reset <file> command to perform a firmware download to a single device within a WD enclosure and subsequently reset the IOMs for that device. For example:

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Sent <#> segment(s) Download has finished to the SEP, please wait. The completion status will be checked after 15 minutes. Download status complete (0x11) Firmware was downloaded successfully Starting the reset process... Please ensure both paths to each drive are available before proceeding with the reset of the remote IOM to ensure that at least one path to each drive will be available during the IOM reset to activate firmware. The IOM will go offline for a period of time while the update is finalized. Press 'Y' or 'y' when ready to continue:



Note: The output for the Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series platform will **not** include the following text:

Download has finished to the SEP, please wait. The completion status will be checked after 15 minutes.

The WDDCS Tool notifies the user that the remote IOM will go offline.

Step 2: Enter y or y to proceed:

У

The remote IOM has been reset

Please ensure both paths to each drive are available before proceeding with the reset of the local IOM to ensure that at least one path to each drive will be available during the IOM reset to activate firmware. The IOM will go offline for a period of time while the update is finalized. Press 'Y' or 'y' when ready to continue:

The WDDCS Tool notifies the user that the remote IOM was reset and that the local IOM will go offline.

Step 3: Enter y or y to proceed:

У

The local IOM has been reset

IOM was reset successfully

The WDDCS Tool notifies the user that the local IOM was reset.

3.3.4 fw activate

The wddcs <device> fw activate command is used to activate previously-downloaded firmware on a single device within a WD enclosure.

Before you begin:

- This task requires that an SEP FW binary file or SEP/OOBM FW bundle file has already been successfully downloaded to the IOM/Enclosure in question.
- The wddcs <device> fw activate command requires—and will only accept—a single device handle.
- For the 2U24 Flash Storage Platform and the 4U60 G1 Storage Enclosure:

- The wddcs <device> fw activate command must be run for each IOM within a chassis. This also assumes that the method used to download the firmware involves using mode OxE (download microcode with offsets, save, and defer activate) instead of mode Ox7 (download microcode with offsets, save, and activate).
- **Step 1:** Use the wddcs <device> fw activate command to activate previously-downloaded firmware on a single device within a WD enclosure. For example:

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> This method of firmware activation will be disruptive. Please consider activating firmware offline to avoid any disruptions to I/O If the platform configuration is based on dual IOMs, the IOM(s) in question will go offline for a period of time while the update is finalized. If the platform configuration is based on a single IOM, the enclosure will go offline for a period of time while the update is finalized.

```
If you still prefer to continue with this method, press 'Y' or 'y':
```

The user is notified that the IOM or enclosure will go offline.

Step 2: Enter y or y to continue:

wddcs <device> fw reset

wddcs <device> fw activate

У

Firmware activation command was sent successfully

3.3.5 fw reset

The wddcs <device> fw reset command is used to sequentially reset each IOM on a WD enclosure after a successful firmware download.

Step 1: Use the wddcs <device> fw reset command to sequentially reset each IOM on a WD enclosure after a successful firmware download. For example:

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Please ensure both paths to each drive are available before proceeding with the reset of the remote IOM to ensure that at least one path to each drive will be available during the IOM reset to activate firmware. The IOM will go offline for a period of time while the update is finalized. Press 'Y' or 'y' when ready to continue:

The user is prompted to ensure that both paths to each drive are available before resetting the remote IOM.



Step 2: Enter **y** or **y** to continue:

V

The remote IOM has been reset Please ensure both paths to each drive are available before proceeding with the reset of the local IOM to ensure that at least one path to each drive will be available during the IOM reset to activate firmware. The IOM will go offline for a period of time while the update is finalized. Press 'Y' or 'y' when ready to continue:

The user is notified that the remote IOM was reset—thereby activating the firmware—and is then prompted to ensure that both paths to each drive are available before resetting the local IOM.

Step 3: Enter y or y to continue:

y The local IOM has been reset IOM was reset successfully The user is notified that the local IOM was reset and that the IOM reset process was

successful

3.3.6 fw status

The wddcs <device> fw status command is used to check the firmware download status for a SEP binary file or a SEP/OOBM bundle, either during the download process or afterward, or it will notify the user that no download is in progress.

Before you begin:

- The wddcs <device> fw status command must be run in a second shell, separate from the one running the wddcs <device> fw download <file> command.
- To format the response as JSON, use the -j option:

wddcs <device> fw status -j

Step 1: Use the wddcs <device> fw status command, while the firmware download is in progress, to check the status of the download.



Important: The first status command may return incorrect information. Run the command **at least twice** to get an accurate status.

```
wddcs <device> fw status
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
```



Page id: 0EhPage length: 14hGeneration code: 0hDownload status: 03h -Updating nonvolatile storage with deferred microcodeAdditional status: 0hDownload max size: 19FFEAh (1703914)Buffer id: 0hBuffer offset: 0h

Step 2: Use the wddcs <device> fw status command, after the firmware has been downloaded, to verify the status of the download. For example:

wddcs <device> fw status

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Page id : 0Eh
Page length : 14h
Generation code : 0h
Download status : 11h -Download completed. Requires hard reset or power on
Additional status : 0h
Download max size : 19FFEAh (1703914)
Buffer id : 0h
Buffer offset : 0h
```

Step 3: Using the wddcs <device> fw status command, when no download is in progress, returns the following:

wddcs <device> fw status
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Page id : 0Eh
Page length : 14h
Generation code : 0h
Download status : 00h -No download operation is in progress
Additional status : 0h
Download max size : 19FFEAh (1703914)
Buffer id : 0h
Buffer offset : 0h



3.4 getlog

The wddcs getlog command—along with its options—is used to capture various types of log data for WD enclosures.

Usage

The following example demonstrates the correct syntax for the wddcs getlog command:

• getlog [<identifier> [<identifier>] ...]

Options

The procedures in this section provide instructions for each of the following <identifier> options:

- common retrieves publicly-known logs
- vendor retrieves vendor-specific logs
- system-heavy retrieves system host logs that cause heavy loads on the drives
- system-light retrieves system host logs that cause light loads on the drives
- system a combination of system-heavy and system-light
- drives retrieve logs from the attached physical drives (NVMe, SAS, SATA).
- drives-noprompt same as above but without prompting for user confirmation
- drives-with-E6 same as above but includes the vendor E6 logs (default modes)
- drives-with-E6-full same as above but includes the vendor E6 logs (all modes)
- all includes all of the above identifiers
- all-noprompt same as above but without prompting for user confirmation
- all-with-E6 same as above but includes the vendor E6 logs (default modes)
- all-with-E6-full same as above but includes vendor E6 logs (all modes)
- pack=<path> in addition to individual output files, combines all requested logs into a single, packaged file in the specified path. Intended to be used with the other options listed here.
 - If pack=<path> is not specified, the file will be saved to the temporary directory on the host in question: /tmp (for Linux) or C:\Users\<username>\AppData\Local\Temp\ (for Windows).
 - For Windows, the pack=<path> option requires PowerShell 5+. For later versions, the system will print Packing not done: requires PowerShell version 5 or above. On Windows Server, upgrading to Windows Management Framework 5.x will provide PowerShell 5.x.
- timeout=<sec> specifies the maximum time, in seconds, before the WDDCS Tool moves on to the next command for retrieving data. The default is sixty (60) seconds.
- E6-sn=<sn> get default E6 log from the first drive matching the given serial number
- E6-full-sn=<sn> get E6 log (all modes) from the first drive matching the given serial number
- E6-sn-file=<file> get default E6 logs from drives matching the serial numbers inside the given file
- E6-full-sn-file=<file> get E6 logs (all modes) from drives matching the serial numbers inside the given file

Notes



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.





Note: The options starting with all* will by default move all logs into a single packaged file.

Note: Before collecting log data, installation of $sg3_utils$ (version 1.42+) is **required**, and smp_utils (version 0.98+) is **recommended**. These utilities may be downloaded from the following locations:

- http://sg.danny.cz/sg/sg3_utils.html
- http://sg.danny.cz/sg/smp_utils.html

3.4.1 getlog common

The wddcs getlog common command is used to capture sg_ses and sg_ing info for each IOM within WD enclosures.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into a subdirectory named ses.
- The name of the output files will include the device sg handle, to denote which device was queried.

Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

The wddcs getlog common command will capture the following information (listed by enclosure type):

Table 9: Enclosure Information Captured by the getlog common Command (Current Products)

| | Ultrastar® Data60 | Ultrastar Data60 3000 Series | Ultrastar Data102 | Ultrastar Data102 3000 Series | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|-----|--------------------------|---------------------------------------|----------------------|--|---------------------|----------------------------|----------------------------|
| | | | SES F | Pages | | | |
| 0x0 | \oslash | \bigcirc | \bigcirc | \bigcirc | \otimes | \bigotimes | \otimes |
| Ox1 | \oslash | \bigcirc | \bigcirc | \bigcirc | \bigotimes | \bigotimes | \otimes |
| 0x2 | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc | \oslash | \bigotimes | \otimes | \otimes |
| 0x3 | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc | ${igsid}$ | \bigotimes | \bigotimes | \bigotimes |
| 0x5 | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc | ${\boldsymbol{\oslash}}$ | \bigotimes | \otimes | \bigotimes |
| 0x7 | \oslash | \bigcirc | \bigcirc | \bigcirc | \otimes | \bigotimes | \otimes |

🔨 Western Digital.

| | Ultrastar® Data60 | Ultrastar Data60 3000 Series | Ultrastar Data102 | Ultrastar Data102 3000 Series | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|----------------|----------------------|---------------------------------------|----------------------|--|---------------------|----------------------------|----------------------------|
| OxA | \bigcirc | \oslash | \bigcirc | \oslash | \bigotimes | \bigotimes | \bigotimes |
| Join | \bigcirc | \oslash | \oslash | \oslash | \bigotimes | \otimes | \bigotimes |
| | | | SG_ | INQ | | | |
| SG INQ | \bigcirc | \bigcirc | \bigcirc | ${\boldsymbol{\oslash}}$ | \bigotimes | \bigotimes | \bigotimes |
| SG INQ Hex | \bigcirc | \oslash | \bigcirc | \oslash | \bigotimes | \bigotimes | \bigotimes |
| SG INQ 0x83 | \bigcirc | \oslash | \oslash | \oslash | \bigotimes | \bigotimes | \bigotimes |

Table 10: Enclosure Information Captured by the getlog common Command (EOL Products)

| | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|-------------|-------------------------------|---------------------------------|-----------------------------------|---------------------------------|-----------------------|
| | | SES I | Pages | | |
| 0x0 | \oslash | ${\boldsymbol{ \oslash}}$ | ${\boldsymbol{ \oslash}}$ | ${\boldsymbol{\bigotimes}}$ | \bigcirc |
| Ox1 | ${\boldsymbol{\oslash}}$ | ${\boldsymbol{ \oslash}}$ | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc |
| 0x2 | ${\boldsymbol{\oslash}}$ | ${\boldsymbol{ \oslash}}$ | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc |
| 0x3 | ${\boldsymbol{\bigotimes}}$ | \bigcirc | \oslash | \bigcirc | \bigcirc |
| 0x5 | ${\boldsymbol{\oslash}}$ | ${\boldsymbol{ \oslash}}$ | ${\boldsymbol{\oslash}}$ | \bigcirc | \bigcirc |
| 0x7 | ${\boldsymbol{\bigotimes}}$ | \bigcirc | \oslash | \bigcirc | \bigcirc |
| OxA | \bigotimes | ${\boldsymbol{ \oslash}}$ | ${\boldsymbol{ \oslash}}$ | \bigcirc | \bigcirc |
| Join | \bigotimes | ${\boldsymbol{ \oslash}}$ | ${\boldsymbol{ \oslash}}$ | \bigcirc | \bigcirc |
| | | SG_ | INQ | | |
| SG INQ | \bigcirc | \bigcirc | ${\boldsymbol{ \oslash}}$ | \bigcirc | \odot |
| SG INQ Hex | \bigotimes | ${\boldsymbol{ \oslash}}$ | ${\boldsymbol{ \oslash}}$ | \bigcirc | \bigcirc |
| SG INQ 0x83 | \oslash | \bigcirc | \bigcirc | \oslash | \bigcirc |

Step 1: Use the wddcs getlog common command to retrieve the SES pages and SG_INQ info for each IOM within WD enclosures:

Example of Linux output:

wddcs getlog common

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: /dev/sq1
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_00h_sgl.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_01h_sql.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_02h_sgl.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page 03h sql.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_05h_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_07h_sgl.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_0Ah_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
ses_join_sgl.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/sg_inq_sg1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
sg_inq_hex_sgl.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
sg_inq_page_83h_sg1.txt
. . .
```

Example of Windows output:

C:\> wddcs getlog common

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: SCSI4:0,35,0
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_00h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_01h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_02h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_03h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_05h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_07h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_0Ah_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\ses_join_scsi4_0-35-0.txt
```



```
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\sg_inq_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\sg_inq_hex_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses
\sg_inq_page_83h_scsi4_0-35-0.txt
...
```

a. To limit the results to a single device, include that device handle. For example:

wddcs <device> getlog common

b. To combine the logs into a single, packaged file, include the pack option and specify the target location for the file by including =<path>. For example:

```
wddcs <device> getlog common pack=<path>
```

c. To specify a maximum wait time for each subsequent log retreival issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

```
wddcs <device> getlog common pack=<path> timeout=<sec>
```

3.4.2 getlog vendor

The wddcs getlog vendor command is used to capture vendor-specific log information for each IOM within specific Western Digital enclosures.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the subdirectories named ses and jbodlogs
- The name of the output files will include the device handle, to denote which device was queried.

Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

The wddcs getlog vendor command will capture the following vendor-related information (listed by enclosure type):

Table 11: Vendor Information Captured by the getlog vendor Command (Current Products)

| | Ultrastar® Data60 | Ultrastar Data102 | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|------|----------------------|----------------------|---------------------|-------------------------|-------------------------|
| | | SES Page | es | | |
| OxEA | \bigcirc | \bigcirc | \otimes | \bigotimes | \bigotimes |



| | Ultrastar [®] Data60 | Ultrastar Data102 | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|-------------------------|----------------------------------|---------------------------|---------------------|-------------------------|-------------------------|
| OxEB | \bigotimes | \bigotimes | \otimes | \bigotimes | \bigotimes |
| OxED | \bigcirc | \oslash | \otimes | \bigotimes | \bigotimes |
| 0x17 | \bigcirc | \oslash | \otimes | 8 | \bigotimes |
| 0x85 | \bigotimes | \bigotimes | \otimes | \bigotimes | \bigotimes |
| 0x87 | \bigotimes | \bigotimes | \otimes | \bigotimes | \bigotimes |
| 0x95 | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| 0×97 | \bigotimes | \otimes | \bigotimes | 8 | \bigotimes |
| | | RCLI Comm | ands | | |
| debug dump | \bigotimes | \oslash | \otimes | \bigotimes | \bigotimes |
| err_cnts 0-35 read | \bigotimes | \bigotimes | \otimes | \bigotimes | \otimes |
| err_cnts 0-47 read | \bigcirc | \bigcirc | \otimes | \bigotimes | 8 |
| err_cnts 36-67 read | \otimes | \bigotimes | \otimes | \bigotimes | \otimes |
| gpio | \bigotimes | ${\boldsymbol{ \oslash}}$ | \otimes | \bigotimes | \otimes |
| hash_tbl_map_get | \bigcirc | ${\boldsymbol{\oslash}}$ | \otimes | \bigotimes | \otimes |
| i2c read fpga port 1 | \oslash | \odot | \otimes | \bigotimes | \otimes |
| i2c read fpga port 2 | \bigotimes | \odot | \otimes | \bigotimes | \otimes |
| i2c read fpga port 3 | \bigotimes | \odot | \bigotimes | \bigotimes | \bigotimes |
| i2c read fpga port 4 | \bigcirc | \oslash | \otimes | \bigotimes | \bigotimes |
| i2c scan | \bigcirc | \oslash | \otimes | \bigotimes | \bigotimes |
| iom | \bigotimes | \bigotimes | \otimes | \bigotimes | \bigotimes |
| logrt_info_list | \bigotimes | \odot | \bigotimes | \bigotimes | \bigotimes |
| logrt_into display | \bigcirc | \bigcirc | \bigotimes | \bigotimes | \otimes |



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| | Ultrastar® Data60 | Ultrastar Data102 | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|-----------------------------|----------------------|----------------------|-------------------------|-------------------------|-------------------------|
| phyinfo | \oslash | \bigcirc | \bigotimes | 8 | \bigotimes |
| phyinfo buffer | \bigcirc | \bigcirc | \bigotimes | \otimes | \bigotimes |
| qinfo | \oslash | \bigcirc | \bigotimes | 8 | \bigotimes |
| rmt debug dump | \bigotimes | \otimes | \bigotimes | \otimes | \bigotimes |
| rmt err_cnts 0-35 read | \bigotimes | \bigotimes | \bigotimes | 8 | \bigotimes |
| rmt err_cnts 36-67 read | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| rmt phyinfo | \bigotimes | \bigotimes | \bigotimes | 8 | \bigotimes |
| rmt phyinfo buffer | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| rmt qinfo | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| rmt show phys | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| rmt show threads | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| rmt status sas_phy | \bigotimes | \bigotimes | \bigotimes | \bigotimes | 8 |
| secl debug dump | \oslash | \bigcirc | \bigotimes | \bigotimes | \bigotimes |
| secl err_cnts 0-35 read | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| secl err_cnts 0-60 read | \oslash | \bigcirc | \bigotimes | 8 | \bigotimes |
| sec1 err_cnts 36-67 read | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| secl phyinfo | \oslash | \oslash | 8 | \otimes | ⊗ |
| secl phyinfo buffer | \oslash | \oslash | \bigotimes | \bigotimes | \bigotimes |
| secl qinfo | \oslash | \bigcirc | \bigotimes | 8 | 8 |
| sec1 show phys | \oslash | \bigcirc | \bigotimes | \otimes | \bigotimes |
| secl show threads | \bigcirc | \bigcirc | $\overline{\mathbf{x}}$ | \otimes | \otimes |



3. Commands 3.4 getlog

| | Ultrastar [®] Data60 | Ultrastar Data102 | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|-----------------------------|----------------------------------|---------------------------|---------------------|-------------------------|-------------------------|
| secl status sas_phy | \bigotimes | \odot | \bigotimes | \bigotimes | \bigotimes |
| sec2 debug dump | ${\boldsymbol{\oslash}}$ | \oslash | \bigotimes | \bigotimes | \bigotimes |
| sec2 err_cnts 0-35 read | \bigotimes | \bigotimes | \bigotimes | \bigotimes | 8 |
| sec1 err_cnts 0-60 read | \oslash | \oslash | \bigotimes | \bigotimes | \otimes |
| sec2 err_cnts 36-67 read | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \otimes |
| sec2 phyinfo | \oslash | \oslash | \bigotimes | \bigotimes | \bigotimes |
| sec2 phyinfo buffer | \oslash | \oslash | \bigotimes | \bigotimes | 8 |
| sec2 qinfo | \oslash | \oslash | \bigotimes | \bigotimes | \bigotimes |
| sec2 show phys | \bigcirc | \oslash | \bigotimes | \bigotimes | \otimes |
| sec2 show threads | \oslash | \oslash | \bigotimes | \bigotimes | \otimes |
| sec2 status sas_phy | \oslash | \oslash | \bigotimes | \bigotimes | \bigotimes |
| show ac | \oslash | \oslash | \bigotimes | \bigotimes | \bigotimes |
| show autosync | \bigcirc | \oslash | \bigotimes | \bigotimes | \otimes |
| show cable | \oslash | \oslash | \bigotimes | \bigotimes | \bigotimes |
| show drives | ${igodot}$ | ${\boldsymbol{ \oslash}}$ | \bigotimes | \bigotimes | \otimes |
| show drives high | ${\boldsymbol{\bigotimes}}$ | ${\boldsymbol{ \oslash}}$ | \bigotimes | \bigotimes | \bigotimes |
| show drives low | ${igodot}$ | ${\boldsymbol{\oslash}}$ | \bigotimes | \bigotimes | \otimes |
| show dual | ${\boldsymbol{\oslash}}$ | \oslash | \bigotimes | \bigotimes | \bigotimes |
| show enc | ${\boldsymbol{\oslash}}$ | ${\boldsymbol{\oslash}}$ | \bigotimes | \bigotimes | \bigotimes |
| show gpio | ${\boldsymbol{\oslash}}$ | \oslash | \bigotimes | \bigotimes | \otimes |
| show hosts | \oslash | \oslash | \bigotimes | \bigotimes | \otimes |

| | Ultrastar® Data60 | Ultrastar Data102 | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|------------------------------------|----------------------|----------------------|---------------------|-------------------------|-------------------------|
| show le | \oslash | \bigcirc | \otimes | \bigotimes | \bigotimes |
| show monitor | \oslash | \bigcirc | \otimes | \bigotimes | \bigotimes |
| show phys | \oslash | \bigcirc | \otimes | \bigotimes | \bigotimes |
| show sensor | \oslash | \bigcirc | \otimes | \bigotimes | \bigotimes |
| show ses | \oslash | \bigcirc | \otimes | \bigotimes | \bigotimes |
| show thermon | \oslash | \bigcirc | \otimes | \bigotimes | \bigotimes |
| show threads | \oslash | \bigcirc | \otimes | \bigotimes | ⊗ |
| show vpd | \oslash | \bigcirc | \bigotimes | \bigotimes | \bigotimes |
| status sas_phy | \oslash | \oslash | \otimes | \bigotimes | \bigotimes |
| wddcs_iom.txt | \oslash | \bigcirc | \bigotimes | \bigotimes | \bigotimes |
| wddcs_show.txt | \oslash | \bigcirc | \bigotimes | \bigotimes | \bigotimes |
| zonecfg | \oslash | \bigcirc | \bigotimes | \bigotimes | \bigotimes |
| | | E6 Logs | 6 | | |
| E6 Console Log Capture | \oslash | \oslash | \otimes | \bigotimes | \bigotimes |
| E6 Crash Log Expander 1 Capture | \oslash | \oslash | \otimes | \bigotimes | ⊗ |
| E6 Crash Log Expander 2 Capture | \oslash | \bigcirc | \bigotimes | \bigotimes | ⊗ |
| E6 Crash Log Expander 3 Capture | \oslash | \bigcirc | ⊗ | \bigotimes | \otimes |
| E6 Event Log Expander 1 Capture | \oslash | \oslash | \bigotimes | \bigotimes | \bigotimes |
| E6 Event Log Expander 2 Capture | \oslash | \oslash | ⊗ | \bigotimes | \bigotimes |
| E6 Event Log Expander 3 Capture | \oslash | \oslash | ⊗ | \bigotimes | \otimes |
| bundle_log.tgz | \oslash | \bigcirc | \otimes | \bigotimes | \bigotimes |

| | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|----------------------|---------------------------------|----------------------------------|
| | SES Pages | |
| SES Page EAh | ${\boldsymbol{\oslash}}$ | \oslash |
| SES Page EDh | ${\boldsymbol{\oslash}}$ | \oslash |
| SES Page 17h | ${\boldsymbol{\oslash}}$ | \oslash |
| SES Page 12h | ${\boldsymbol{\oslash}}$ | \oslash |
| | RCLI Commands | |
| hem i2c scan | ${\boldsymbol{\oslash}}$ | \oslash |
| drvl i2c scan | ${\boldsymbol{\oslash}}$ | \oslash |
| drvl show gpio | ${\boldsymbol{\oslash}}$ | \oslash |
| hem show enc | ${\boldsymbol{ \oslash}}$ | \oslash |
| drv1 show enc | ${\boldsymbol{\oslash}}$ | \oslash |
| drv2 show enc | $\overline{\mathbf{S}}$ | \oslash |
| hem show dual | ${\boldsymbol{\oslash}}$ | \oslash |
| drvl show dual | ${\boldsymbol{\oslash}}$ | \oslash |
| hem show hosts | ${\boldsymbol{\oslash}}$ | \oslash |
| hem show host resets | ${\boldsymbol{\oslash}}$ | \oslash |
| hem show phys | ${\boldsymbol{\oslash}}$ | \oslash |
| drvl show phys | ${\boldsymbol{\oslash}}$ | \oslash |
| drv2 show phys | $\overline{\mathbf{x}}$ | \oslash |
| drvl show ac | ${\boldsymbol{ \oslash}}$ | \oslash |
| drv1 show le | ${\boldsymbol{ \oslash}}$ | \bigotimes |

Table 12: Vendor Information Captured by the getlog vendor Command for Ultrastar Data60 3000 Seriesand Ultrastar Data102 3000 Series

<mark>९९</mark> Western Digital.

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| | Ultrastar Data60 | Ultrastar Data102 |
|-------------------------|--------------------------|-------------------|
| | 3000 Series | 3000 Series |
| drvl show sensor | \bigcirc | \odot |
| drvl show drives | \bigcirc | \oslash |
| drv1 show slots | \oslash | \oslash |
| drvl show ses | ${\boldsymbol{\oslash}}$ | \oslash |
| hem phyinfo | ${\boldsymbol{\oslash}}$ | \oslash |
| hem phyinfo buffer | \oslash | \oslash |
| drv1 phyinfo | ${\boldsymbol{\oslash}}$ | \oslash |
| drv1 phyinfo buffer | ${\boldsymbol{\oslash}}$ | \oslash |
| drv2 phyinfo | \bigotimes | \oslash |
| drv2 phyinfo buffer | \mathbf{x} | \oslash |
| hem debug dump | ${\boldsymbol{\oslash}}$ | \oslash |
| drv1 debug dump | ${\boldsymbol{\oslash}}$ | \oslash |
| drv2 debug dump | \bigotimes | \oslash |
| hem err_cnts 0-55 read | ${\boldsymbol{\oslash}}$ | \oslash |
| drvl err_cnts 0-75 read | ${\boldsymbol{\oslash}}$ | \oslash |
| drv2 err_cnts 0-75 read | \mathbf{x} | \oslash |
| hem show threads | ${\boldsymbol{\oslash}}$ | \oslash |
| drv1 show threads | \bigcirc | \oslash |
| drv2 show threads | \bigotimes | \oslash |
| hem qinfo | ${\boldsymbol{\oslash}}$ | \oslash |
| drvl qinfo | ${\boldsymbol{\oslash}}$ | \oslash |
| drv2 qinfo | \bigotimes | \bigcirc |



| | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|---------------------------------|---------------------------------|----------------------------------|
| xo show vpd | \oslash | \bigcirc |
| hem zonecfg | \oslash | \bigcirc |
| drv1 zonecfg | ${\boldsymbol{\oslash}}$ | \bigcirc |
| drv2 zonecfg | \bigotimes | \bigcirc |
| bundle_log.tgz | ${\boldsymbol{\oslash}}$ | \bigcirc |
| wddcs_iom.txt | ${\boldsymbol{\oslash}}$ | \bigcirc |
| wddcs_show.txt | ${\boldsymbol{\oslash}}$ | \bigcirc |
| drvl show thermon | ${\boldsymbol{\oslash}}$ | \bigcirc |
| drv1 show monitor | ${\boldsymbol{\oslash}}$ | \bigcirc |
| hem logrt_info_list | \oslash | \bigcirc |
| hem logrt_info display | ${\boldsymbol{\oslash}}$ | \bigcirc |
| hem hash_tbl_map_get | \oslash | \bigcirc |
| E6 Console Log Capture | ${\boldsymbol{\oslash}}$ | \bigcirc |
| E6 Crash Log Expander 1 Capture | \oslash | \bigcirc |
| E6 Crash Log Expander 2 Capture | ${\boldsymbol{\oslash}}$ | \bigcirc |
| E6 Crash Log Expander 3 Capture | ${\boldsymbol{\oslash}}$ | \bigcirc |
| E6 Event Log Expander 1 Capture | ${\boldsymbol{\oslash}}$ | \bigcirc |
| E6 Event Log Expander 2 Capture | ${\boldsymbol{\oslash}}$ | \bigcirc |
| E6 Event Log Expander 3 Capture | ${\boldsymbol{\oslash}}$ | \bigcirc |
| hem status sas_phy | ${\boldsymbol{\oslash}}$ | \bigcirc |
| drvl status sas_phy | \oslash | \oslash |
| drv2 status sas_phy | \otimes | \bigotimes |



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| | Ultrastar Data60 | Ultrastar Data102 |
|-----------------------------|---------------------------|---------------------------|
| hem status sas_link | Source Series | Sooo Series |
| drvl status sas link | 0 | 0 |
| drví status sas link | 0 | |
| arvz status sas_iink | © | |
| hem gpio | \bigotimes | \bigotimes |
| drvl gpio | \bigotimes | \bigotimes |
| drv2 gpio | \bigotimes | \bigcirc |
| progfpga show | \bigcirc | \bigotimes |
| hem debug last_gasp log | \bigcirc | \bigcirc |
| hem debug last_gasp regs | \oslash | \bigotimes |
| hem debug last_gasp stack | \oslash | \bigcirc |
| hem debug last_gasp thread | \oslash | \oslash |
| drvl debug last_gasp log | \oslash | \oslash |
| drvl debug last_gasp regs | ${\boldsymbol{ \oslash}}$ | \oslash |
| drvl debug last_gasp stack | \oslash | ${\boldsymbol{\oslash}}$ |
| drv1 debug last_gasp thread | ${\boldsymbol{\oslash}}$ | ${\boldsymbol{\oslash}}$ |
| drv2 debug last_gasp log | \oslash | \bigotimes |
| drv2 debug last_gasp regs | ${\boldsymbol{\oslash}}$ | ${\boldsymbol{\oslash}}$ |
| drv2 debug last_gasp stack | \oslash | \bigotimes |
| drv2 debug last_gasp thread | $\overline{\mathbf{S}}$ | ${\boldsymbol{ \oslash}}$ |
| hem tx_para_get 0-55 | \oslash | \bigotimes |
| drvl tx_para_get 0-75 | \oslash | \oslash |
| drv2 tx_para_get 0-75 | \bigotimes | \bigcirc |



| | Ultrastar Data60 Ultrastar Data1 3000 Series 3000 Series | |
|---------------------|---|--------------------------|
| hem show iomupdate | ${\boldsymbol{ \oslash}}$ | \oslash |
| drv1 show iomupdate | \oslash | ${\boldsymbol{\oslash}}$ |
| drv2 show iomupdate | \otimes | ${\boldsymbol{\oslash}}$ |
| hem show fw | \bigotimes | \bigcirc |
| drv1 show fw | \bigcirc | \bigcirc |
| drv2 show fw | \bigotimes | \bigcirc |
| hem show devices | \bigcirc | \bigcirc |
| drv1 show devices | \bigotimes | \bigcirc |
| drv2 show devices | \bigotimes | \bigcirc |

Table 13: Vendor Information Captured by the getlog vendor Command (EOL Products)

| | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|----------------|-------------------------------|---------------------------------|-----------------------------------|---------------------------------|-----------------------|
| | | SES Page | es | | |
| OxEA | \oslash | \otimes | \otimes | ${\boldsymbol{\oslash}}$ | \bigcirc |
| OxEB | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| OxED | \bigotimes | \bigotimes | \otimes | \bigcirc | \oslash |
| 0x17 | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \oslash |
| 0x85 | \bigotimes | \bigotimes | \otimes | \bigotimes | \bigotimes |
| 0x87 | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| 0x95 | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| 0×97 | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| RCLI Commands | | | | | |
| bundle_log.tgz | \otimes | \bigotimes | \bigotimes | \bigotimes | \bigcirc |


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| | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|----------------------------|-------------------------------|---------------------------------|-----------------------------------|---------------------------------|---------------------------|
| debug dump | \bigcirc | \bigotimes | \bigotimes | \bigcirc | \bigotimes |
| err_cnts 0-35 read | \oslash | \bigotimes | \bigotimes | \oslash | \oslash |
| err_cnts 0-47 read | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| err_cnts 36-67 read | ${\boldsymbol{\oslash}}$ | \bigotimes | \bigotimes | \bigotimes | ${igvee}$ |
| gpio | \oslash | \bigotimes | \bigotimes | \bigcirc | \oslash |
| hash_tbl_map_get | ${\boldsymbol{ \oslash}}$ | \bigotimes | \bigotimes | \bigcirc | ${\boldsymbol{ \oslash}}$ |
| i2c read fpga port 1 | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \oslash |
| i2c read fpga port 2 | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \oslash |
| i2c read fpga port 3 | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \oslash |
| i2c read fpga port 4 | \bigotimes | \bigotimes | \otimes | \bigotimes | \oslash |
| i2c scan | \bigcirc | \bigotimes | \bigotimes | ${\boldsymbol{\oslash}}$ | 8 |
| iom | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \oslash |
| logrt_info_list | ${\boldsymbol{\oslash}}$ | \bigotimes | \bigotimes | \bigcirc | \oslash |
| logrt_into display | \otimes | \otimes | \bigotimes | \bigcirc | \odot |
| phyinfo | \bigcirc | \otimes | \bigotimes | ${\boldsymbol{ \oslash}}$ | \bigcirc |
| phyinfo buffer | \bigcirc | \bigotimes | \bigotimes | ${\boldsymbol{ \oslash}}$ | \bigcirc |
| qinfo | \bigcirc | \otimes | \otimes | ${\boldsymbol{\oslash}}$ | \otimes |
| rmt debug dump | \bigcirc | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| rmt err_cnts 0-35 read | \oslash | \otimes | \bigotimes | \bigotimes | \bigotimes |
| rmt err_cnts 36-67 read | \oslash | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| rmt phyinfo | \oslash | \bigotimes | \bigotimes | \bigotimes | \bigotimes |



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| | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|-----------------------------|-------------------------------|---------------------------------|-----------------------------------|---------------------------------|--------------------------|
| rmt phyinfo buffer | \bigotimes | \bigotimes | \otimes | \bigotimes | \bigotimes |
| rmt qinfo | \bigotimes | \bigotimes | \otimes | \bigotimes | \otimes |
| rmt show phys | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| rmt show threads | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| rmt status sas_phy | \bigcirc | \bigotimes | \bigotimes | \otimes | ${\boldsymbol{\oslash}}$ |
| secl debug dump | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| secl err_cnts 0-35 read | \otimes | \bigotimes | \bigotimes | \otimes | \bigotimes |
| secl err_cnts 0-60 read | \bigotimes | \bigotimes | \otimes | \bigotimes | \bigotimes |
| secl err_cnts 36-67 read | \bigotimes | 8 | ⊗ | 8 | \oslash |
| secl phyinfo | \otimes | \bigotimes | \bigotimes | \otimes | \oslash |
| secl phyinfo buffer | \otimes | \bigotimes | \bigotimes | \otimes | \oslash |
| secl qinfo | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \oslash |
| secl show phys | \otimes | \bigotimes | \bigotimes | \bigotimes | \oslash |
| secl show threads | \otimes | \bigotimes | \bigotimes | \otimes | \oslash |
| secl status sas_phy | \otimes | \bigotimes | \bigotimes | \otimes | \oslash |
| sec2 debug dump | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| sec2 err_cnts 0-35 read | \otimes | \bigotimes | \bigotimes | \otimes | \oslash |
| secl err_cnts 0-60 read | \otimes | \bigotimes | \bigotimes | \otimes | \bigotimes |
| sec2 err_cnts 36-67 read | \otimes | \bigotimes | \bigotimes | 8 | \oslash |
| sec2 phyinfo | \otimes | \bigotimes | \bigotimes | 8 | \oslash |
| sec2 phyinfo buffer | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |



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| | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|------------------------|-------------------------------|---------------------------------|-----------------------------------|---------------------------------|-----------------------|
| sec2 qinfo | \otimes | \otimes | \otimes | \bigotimes | \bigotimes |
| sec2 show phys | $\overline{\mathbf{S}}$ | \otimes | \otimes | \bigotimes | \bigotimes |
| sec2 show threads | $\overline{\mathbf{S}}$ | \otimes | \otimes | \otimes | \bigotimes |
| sec2 status sas_phy | \bigotimes | \bigotimes | \otimes | \bigotimes | \bigotimes |
| show ac | \bigotimes | \bigotimes | \bigotimes | \bigcirc | \bigotimes |
| show autosync | \bigotimes | \otimes | \bigotimes | \bigotimes | \bigotimes |
| show cable | $\overline{\mathbf{S}}$ | \otimes | \otimes | \otimes | ${igodot}$ |
| show drives | \bigcirc | $\overline{\mathbf{S}}$ | \otimes | ${\boldsymbol{\oslash}}$ | \bigotimes |
| show drives high | \bigcirc | \otimes | \otimes | ${\boldsymbol{\oslash}}$ | \bigotimes |
| show drives low | \bigcirc | \bigotimes | \bigotimes | ${\boldsymbol{\oslash}}$ | \bigotimes |
| show dual | \bigotimes | \otimes | \bigotimes | \bigcirc | \bigotimes |
| show enc | \otimes | \bigotimes | \bigotimes | \bigcirc | \bigcirc |
| show gpio | \bigcirc | \otimes | \bigotimes | \bigcirc | \bigotimes |
| show hosts | \bigcirc | \bigotimes | \bigotimes | \bigcirc | \bigotimes |
| show le | \bigcirc | \otimes | \bigotimes | \bigcirc | \bigotimes |
| show monitor | \otimes | \bigotimes | \bigotimes | \bigotimes | \bigcirc |
| show phys | \bigcirc | \otimes | \bigotimes | \bigcirc | \bigotimes |
| show sensor | \bigcirc | \bigotimes | \otimes | ${\boldsymbol{\oslash}}$ | \bigotimes |
| show ses | \bigotimes | $\overline{\mathbf{S}}$ | \otimes | ${\boldsymbol{ \oslash}}$ | \bigotimes |
| show thermon | \bigcirc | \bigotimes | \otimes | ${\boldsymbol{\oslash}}$ | \bigotimes |
| show threads | \bigotimes | \otimes | \otimes | \odot | \bigcirc |

| | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|------------------------------------|--|--|---|---------------------------------|-----------------------|
| show vpd | \bigotimes | \bigotimes | \bigotimes | \bigcirc | \bigcirc |
| status sas_phy | \bigcirc | \bigotimes | \bigotimes | \bigcirc | \bigcirc |
| wddcs_iom.txt | \bigcirc | 4U60 G1 Storage Enclosure2U24 Flash Storage Platform4U60 G2 Storage EnclosureUt SetImage: Image: Image | \oslash | | |
| wddcs_show.txt | Storage Enclosure Basic4U60 G1 Storage Enclosure2U24 Flash Storage Platform4U60 G2 | \oslash | | | |
| zonecfg | \otimes | e 4U60 G1 2U24 Flash 4U60 G2 Ultr Storage Storage Storage Storage Storage Image: Enclosure Image: Enclosure Image: Enclosure Image: Enclosure Image: Enclosure Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Enclosure Image: Image: Image: Enclosure Image: Image: Enclosure Image: Image: Image: Enclosure Image: Image: Image: Enclosure Image: Im | \oslash | | |
| | | E6 Logs | | | |
| E6 Console Log Capture | \bigotimes | \bigotimes | 2U24 Flash Storage Platform4U60 G2 Storage | \bigcirc | |
| E6 Crash Log Expander 1 Capture | \bigotimes | \bigotimes | \otimes | \otimes | \bigcirc |
| E6 Crash Log Expander 2 Capture | \bigotimes | ⊗ | \bigotimes | \bigotimes | \oslash |
| E6 Crash Log Expander 3 Capture | \bigotimes | \bigotimes | O G1 rage Storage Platform2U24 Flash Storage Platform4U60 Stor EncloSS | \bigotimes | \bigcirc |
| E6 Event Log Expander 1 Capture | Storage Enclosure Basic4U60 G1 Storage | \bigotimes | \bigotimes | \oslash | |
| E6 Event Log Expander 2 Capture | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \oslash |
| E6 Event Log Expander 3 Capture | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \oslash |

Step 1: Use the wddcs getlog vendor command to capture vendor-specific log information for each IOM within specific Western Digital enclosures. For example:

Note: Actual captured files may vary, based on the enclosures attached to the host in question.

Example of Linux output:

```
# wddcs getlog vendor
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: /dev/sg3
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_EAh_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_EDh_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_I7h_sg3.txt
```



```
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/jbodlogs/
i2c_scan_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/jbodlogs/
show_gpio_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/jbodlogs/
show_enc_sg3.txt
...
```

Example of Windows output:

C:\> wddcs getlog vendor

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: SCSI4:0,35,0
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_EAh_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_EDh_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_17h_scsi4_0-35-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\jbodlogs
\consolelog_exp_0_scsi4_0-35-0.bin
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\jbodlogs
\consolelog_exp_1_scsi4_0-35-0.bin
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\jbodlogs
\consolelog_exp_2_scsi4_0-35-0.bin
. . .
```

a. To limit the results to a single device, include that device handle. For example:

wddcs <device> getlog vendor

b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

wddcs <device> getlog vendor pack=<path>

c. To specify a maximum wait time for each subsequent log retreival issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

wddcs <device> getlog vendor pack=<path> timeout=<sec>

3.4.3 getlog system-heavy

The wddcs getlog system-heavy command is used to capture a smaller subset of host data than the wddcs getlog system command; it includes only the operations that cause heavy system load and excludes all others.

Before you begin:



- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the following subdirectories:
 - For Linux disks
 - For Windows hostlogs
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog system-heavy command to capture the host data:

Example of Linux output:

wddcs getlog system-heavy

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

```
[<datestamp> <timestamp>] Creating system-heavy files
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/disks
```

Example of Windows output:

C:\> wddcs getlog system-heavy

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
```

Created files in C:\Users\ADMINI~1\AppData\Local\Temp \2\wddcs_<hostname>_<tatestamp>_<timestamp>\hostlogs

a. To limit the results to a single device, include that device handle. For example:

wddcs <device> getlog system-heavy

b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

```
wddcs <device> getlog system-heavy pack=<path>
```

c. To specify a maximum wait time for each subsequent log retreival issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

```
wddcs <device> getlog system-heavy pack=<path> timeout=<sec>
```

3.4.4 getlog system-light

The wddcs getlog system-light command is used to capture a smaller subset of host data than the wddcs getlog system command; it includes operations that cause a light system load and excludes all others.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the following subdirectories:
 - For Linux disks, logs, jbodlogs, proc, ses, smp, and system
 - For Windows disks, hostlogs, and ses
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog system-light command to capture the host data:



Important: This function may take up a large amount of space in the temporary directory, which could affect the root file system. Please ensure the file system has enough space to support this operation. Several megabytes of data may be captured, depending on the number of drives and enclosures attached to the host in question.

Example of Linux output:

```
# wddcs getlog system-light
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/proc
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/proc
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/logs
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/logs
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/logs
```

Example of Windows output:

C:\> wddcs getlog system-light

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\disks
```



Created files in C:\Users\ADMINI~1\AppData\Local\Temp \2\wddcs_<hostname>_<datestamp>_<timestamp>\hostlogs Created files in C:\Users\ADMINI~1\AppData\Local\Temp \2\wddcs_<hostname>_<datestamp>_<timestamp>\ses

a. To limit the results to a single device, include that device handle. For example:

wddcs <device> getlog system-light

b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

```
wddcs <device> getlog system-light pack=<path>
```

c. To specify a maximum wait time for each subsequent log retreival issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

```
wddcs <device> getlog system-light pack=<path> timeout=<sec>
```

3.4.5 getlog system

The wddcs getlog system command is used to capture the host data related to disks, host message logs, and system-related information. It combines the operations of both the wddcs getlog system-light and wddcs getlog system-heavy commands.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the following subdirectories:
 - For Linux disks, logs, jbodlogs, proc, ses, smp, and system
 - For Windows disks, hostlogs, and ses
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog system command to capture the host data:



Important: This function may cause a heavy load on the system. To capture a smaller subset of the host data and reduce the system load, see **getlog system-light** (*page 101*).





Important: This function may take up a large amount of space in the temporary directory, which could affect the root file system. Please ensure the file system has enough space to support this operation. Several megabytes of data may be captured, depending on the number of drives and enclosures attached to the host in question.

Example of Linux output:

wddcs getlog system

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/proc
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/proc
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/logs
Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/smp
```

Example of Windows output:

C: $\$ wddcs getlog system

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\disks
```

```
Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\hostlogs
Created files in C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses
```

a. To limit the results to a single device, include that device handle. For example:

wddcs <device> getlog system

b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

wddcs <device> getlog system pack=<path>

c. To specify a maximum wait time for each subsequent log retreival issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

wddcs <device> getlog system pack=<path> timeout=<sec>

3.4.6 getlog drives

The wddcs getlog drives command is used to capture logs from the attached physical drives (NVMe, SAS, SATA). This feature is not meant to take the place of tools like HUGO to capture E6 Logs from HDDs.



Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into a subdirectory named ses.
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog drives command to retrieve the drive info:

```
wddcs getlog drives
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
The data capture on drives can be intensive when they are under a heavy I/O
load.
Please consider capturing the drive logs while the drives are under a lighter
I/O load.
If you want proceed with the capture of the drive logs, press 'Y' or 'y':
```

The user is notified of the potential system load resulting from capturing drive data.

Step 2: Enter y or y to proceed:

Example of Linux output:

у

```
Scanning for drives to collect data from. Please wait...
Creating files for individual drives...
Device: /dev/sda
```

```
*File saved: /tmp/wddcs_cos-14-hulk_20230119_110636/disks/drive_data/
smartctl_-x_sda.txt
*File saved: /tmp/wddcs_cos-14-hulk_20230119_110636/disks/drive_data/
sg_logs_-p0x18_sda.txt
*File saved: /tmp/wddcs_cos-14-hulk_20230119_110636/disks/drive_data/
sg_inq_sda.txt
*File saved: /tmp/wddcs_cos-14-hulk_20230119_110636/disks/drive_data/sg_inq_-
p0x80_sda.txt
*File saved: /tmp/wddcs_cos-14-hulk_20230119_110636/disks/drive_data/sg_inq_-
p0x83_sda.txt
```

•••

Example of Windows output:

C:∖> y

Scanning for drives to collect data from. Please wait...

```
Creating files for individual drives...
```





a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog drives
```

b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

wddcs <device> getlog drives pack=<path>

c. To specify a maximum wait time for each subsequent log retreival issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

wddcs <device> getlog drives pack=<path> timeout=<sec>

d. To skip user prompts during the operation, use the -noprompt command. For example:

wddcs <device> getlog drives-noprompt

3.4.6.1 getlog drives-noprompt

The wddcs getlog drives-noprompt command is the same as the wddcs getlog drives command but doesn't prompt the user about the potential system load resulting from capturing drive data.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into a subdirectory named ses.
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog drives-noprompt command to retrieve the drive info:

```
wddcs getlog drives-noprompt
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/smartctl_-
x_sda.txt
```



```
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_logs_-
p0x18 sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sdparm_-i_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_ing_-
p0x80_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_ing_-
p0x83_sda.txt
Device: <device>
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/smartctl_-
x sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_logs_-
p0x18_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sdparm_-
i sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_ing_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_-
p0x80_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_-
p0x83_sdaa.txt
. . .
```

3.4.6.2 getlog drives-with-E6

The wddcs getlog drives-with-E6 command is the same as the wddcs getlog drives command but includes the large vendor E6 logs.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The output files will be placed into a subdirectory named disks.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog drives-with-E6 command to retrieve the drive info:

Linux Example:

```
wddcs getlog drives-with-E6
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Scanning for drives ...
Creating files for individual drives
Device: /dev/sda
```



```
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\smartctl_-
x sda.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs_-
p0x18_sda.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_sda.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x80_sda.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x83_sda.txt
Device: /dev/sdaa
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\smartctl_-
x_sdaa.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs_-
p0x18_sdaa.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_sdaa.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x80_sdaa.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x83_sdaa.txt
Skipping device /dev/sdab with SN=2MGLWHDB, already processed by /dev/sdaa
Device: /dev/sdac
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\smartctl_-
x sdac.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs_-
p0x18 sdac.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_sdac.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x80_sdac.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x83_sdac.txt
. . .
Device: /dev/sdaa
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data
\2MGLWHDB_14112023_101811_E6_2.16.0.0.bin
Device: /dev/sdac
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data
\2MGD9JLB_14112023_101833_E6_2.16.0.0.bin
Device: /dev/sdad
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data
\2MGLHPVB_14112023_101854_E6_2.16.0.0.bin
```

Device: /dev/sdaf

Windows Example:

```
wddcs getlog drives-with-E6
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Scanning for drives to collect data from. Please wait...
Preparing for E6 log collection...
[2023-11-14 10:22:21] Creating files for individual drives
Device: PD0
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs_-
p0x18_PD0.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_PD0.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x80_PD0.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x83_PD0.txt
Device: PD1
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs_-
p0x18_PD1.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname> <datestamp>_<timestamp>\disks\drive_data\sq_inq_PD1.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x80_PD1.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x83 PD1.txt
Device: PD2
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_logs_-
p0x18_PD2.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_PD2.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x80_PD2.txt
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data\sg_inq_-
p0x83_PD2.txt
. . .
Device: disk60
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data
```

```
😽 Western Digital.
```

Device: disk87

\3WG50JKK_14112023_102449_E6_2.16.0.0.bin

```
*File saved: C:\Users\<user>\AppData\Local\Temp
\1\wddcs_<hostname>_<datestamp>_<timestamp>\disks\drive_data
\8DG4AR4D_14112023_102632_E6_2.16.0.0.bin
Device: disk33
```

3.4.6.3 getlog drives-with-E6-full

The wddcs getlog drives-with-E6-full command is the same as the wddcs getlog drives command but includes all modes of the vendor E6 logs.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The output files will be placed into a subdirectory named disks.

wddcs getlog drives-with-E6-full

- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog drives-with-E6-full command to retrieve the drive info:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Scanning for drives to collect data from. Please wait...
Preparing for E6 log collection...
Creating files for individual drives
Device: /dev/sda
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
smartctl_-x_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_logs_-p0x18_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_sda.txt
*File saved: /tmp/<hostname> <datestamp> <timestamp>/disks/drive data/
sq_inq_-p0x80_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_-p0x83_sda.txt
Device: /dev/sdaa
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
smartctl_-x_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sq_logs_-p0x18_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sq_inq_sdaa.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_ing_-p0x80_sdaa.txt
```



```
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
sg_inq_-p0x83_sdaa.txt
Device: /dev/sdab
.
.
.
Device: /dev/bus/0 -d megaraid,0
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
smartctl_-x_megaraid,0.txt
Device: /dev/sda
*File not saved: E6 log is not supported
Device: /dev/sdaa
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5VMEZ_23012023_115634_E6_2.15.1.0.bin
Device: /dev/sdab
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5VMEZ_23012023_115659_E6_2.15.1.0.bin
Device: /dev/sdab
```

3.4.7 getlog all

The wddcs getlog all command is used to capture all log data for all devices within WD enclosures. It combines the common, vendor, system, and drives command options.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the subdirectories named disks, jbodlogs, hostlogs, and ses.
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog all command to retrieve the device info:

Example of Linux output:

```
# wddcs getlog all
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_00h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_01h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_02h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_02h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_02h_sg3.txt
```



```
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page 05h sq3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_07h_sg3.txt
. . .
Example of Windows output:
C:\> wddcs getlog all
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: SCSI4:0,32,0
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_00h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_01h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_02h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_03h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_05h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_07h_scsi4_0-32-0.txt
. . .
```



Note: Actual captured files may vary, based on the enclosures attached to the host in question.

a. To limit the results to a single device, include that device handle. For example:

```
wddcs <device> getlog all
```

b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

wddcs <device> getlog all pack=<path>

c. To specify a maximum wait time for each subsequent log retreival issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

wddcs <device> getlog all pack=<path> timeout=<sec>

d. To skip user prompts during the operation, use the all-noprompt command. For example:

wddcs <device> getlog all-noprompt

3.4.7.1 Health Analysis

In addition to capturing log data in text files, the wddcs getlog all command produces an html file that can be opened in a browser. This provides a user-friendly method of reviewing log data.



Open the health_analysis.html file in a browser to view the log data in a GUI format. The following image shows the **Platform Information** page. Use the navigation bar on the left side to access additional pages.

| Health Analysis | Platform Information | |
|-------------------------------------|----------------------|-------------------|
| Platform Information | Туре | Value |
| SES Page 3 Alerts | Device handle | /dev/sg107 |
| Fan Speed | Product | H4102-J |
| | Serial | USCSJ03717EB0001 |
| Temperature Voltage Current | Firmware | 3010-007 |
| Abnormal Conditions | Name | Ultrastar Data102 |
| | wddcs | 2.1.4.0 |
| Element Temperature Drive Off State | | |
| Drive Unk State | | |
| Low Line | | |
| Zone Status | | |
| Firmware Version Compatibility | | |
| OOBM Version Compatibility | | |
| sg3_utils Version | | |

Figure 22: Health Analysis - Platform Information

3.4.7.2 getlog all-noprompt

The wddcs getlog all-noprompt command is the same as the wddcs getlog all command but without prompting for user confirmation.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the subdirectories named disks, jbodlogs, hostlogs, and ses.
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog all-noprompt command to retrieve the device info:

Example of Linux output:

wddcs getlog all-noprompt

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_00h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_01h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_02h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_03h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_05h_sg3.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses/
page_07h_sg3.txt
• • •
```

Example of Windows output:

```
C: > wddcs getlog all-noprompt
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: SCSI4:0,32,0
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_00h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_01h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs <hostname> <datestamp> <timestamp>\ses\page 02h scsi4 0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_03h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_05h_scsi4_0-32-0.txt
*File saved: C:\Users\ADMINI~1\AppData\Local\Temp
\2\wddcs_<hostname>_<datestamp>_<timestamp>\ses\page_07h_scsi4_0-32-0.txt
. . .
```



Note: Actual captured files may vary, based on the enclosures attached to the host in question.

a. To limit the results to a single device, include that device handle. For example:



wddcs <device> getlog all

b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

wddcs <device> getlog all pack=<path>

c. To specify a maximum wait time for each subsequent log retreival issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

```
wddcs <device> getlog all pack=<path> timeout=<sec>
```

d. To skip user prompts during the operation, use the -noprompt command. For example:

wddcs <device> getlog all-noprompt

3.4.7.3 getlog all-with-E6

The wddcs getlog all-with-E6 command is the same as the wddcs getlog all command but includes the large vendor E6 logs.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the subdirectories named disks, jbodlogs, hostlogs, and ses.
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog all-with-E6 command to capture the log data:

wddcs getlog all-with-E6

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Creating system-light files
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/ses
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/system
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/proc
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/logs
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/logs
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/smp
Creating system-heavy files
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/disks
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/disks
```



```
Creating enclosure files for: /dev/sq15
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_00h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_01h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_02h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_03h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_05h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_07h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_0Ah_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/ses_join_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/sg_ing_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/sg_ing_hex_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/
sg_inq_page_83h_sg15.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/
health_analysis_sg15.html
. . .
Creating files for individual drives...
The data capture on drives can be intensive when they are under a heavy I/O
load.
Please consider capturing the drive logs while the drives are under a
lighter I/O load.
If you want to proceed with the capture of the drive logs, press 'Y' or 'y':
```



Note: Actual captured files may vary, based on the enclosures attached to the host in question.

The user is notified of the potential system load resulting from capturing drive data.

Step 2: Enter y or y to proceed:

У

```
Device: <device>
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/smartctl_-
x_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_logs_-
p0x18_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sdparm_-i_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_-
p0x80_sda.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/sg_inq_-
p0x83_sda.txt
...
```

a. To limit the results to a single device, include that device handle. For example:

wddcs <device> getlog all-with-E6

b. To combine the logs into a single, packaged file, include the pack option. In addition, specify the target location for the file by including =<path>. For example:

wddcs <device> getlog all-with-E6 pack=<path>

c. To specify a maximum wait time for each subsequent log retreival issued by the getlog command, include the timeout option and specify the number of seconds to wait by including =<sec>. For example:

wddcs <device> getlog all-with-E6 pack=<path> timeout=<sec>

d. To skip user prompts during the operation, use the -noprompt command. For example:

```
wddcs <device> getlog all-with-E6 -noprompt
```

3.4.7.4 getlog all-with-E6-full

The wddcs getlog all-with-E6-full command is the same as the wddcs getlog all-with-E6 command but includes all modes of the vendor E6 logs.

Before you begin:

- Unless the pack=<path> option is used, the output directory and files will be saved in the temporary directory on the host in question.
- The name of the output directory will include the host name and timestamp (when the command was executed), for traceability.
- The output files will be placed into the subdirectories named disks, jbodlogs, hostlogs, and ses.
- The name of the output files will include the device handle, to denote which device was queried.



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog all-with-E6-full command to capture the log data:

wddcs getlog all-with-E6-full

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Scanning for drives to collect data from. Please wait...
Creating system-light ses files
Created files in /tmp/<hostname>_<datestamp>_<timestamp>/ses
Creating enclosure files for: /dev/sg1
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_00h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_01h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_02h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_03h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_05h_sgl.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_07h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_0Ah_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/ses_join_sgl.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/sg_inq_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/sg_inq_hex_sg1.txt
```



```
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/
sg_ing_page_83h_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_EAh_sql.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_EDh_sg1.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/page_17h_sg1.bin
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5M2BZ_19012023_163941_E6_2.15.1.0.bin
Device: /dev/sdck
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5RK7Z_19012023_164005_E6_2.15.1.0.bin
Device: /dev/sdcl
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5VGJZ_19012023_164027_E6_2.15.1.0.bin
Device: /dev/sdcm
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5RSNZ_19012023_164050_E6_2.15.1.0.bin
Device: /dev/sdcn
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5T38Z_19012023_164113_E6_2.15.1.0.bin
Device: /dev/sdco
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/
drive_data/8DG5VVDZ_19012023_164137_E6_2.15.1.0.bin
Device: megaraid:0.0.0
*File not saved: E6 log is not supported
Device: megaraid:5.0.0
*File not saved: could not retrieve the E6 log
Creating general tool data files
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/wddcs_show.txt
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/ses/wddcs_iom.txt
Created package file: /tmp/<hostname>_<datestamp>_<timestamp>.tgz
```

Note: Actual captured files may vary, based on the enclosures attached to the host in question.

3.4.8 getlog E6-sn=<sn>

The wddcs getlog E6-sn=<sn> command is used to get the default E6 log from the first drive matching the given serial number.

Before you begin:



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog E6-sn=<sn> command to get the default E6 log from the first drive matching the given serial number:

Example of Linux output:

wddcs getlog E6-sn=<sn>
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Scanning for drives ...
Creating E6 file for <serialnumber>
Device: <device>
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/
<serialnumber>_<datestamp>_E6_2.9.2.0.bin

a. To combine the logs into a single packaged file, include the pack option:

wddcs getlog E6-sn=<sn> pack

b. To save the packaged file to a directory other than the default log directory, add the =<path> option:

wddcs getlog E6-sn=<sn> pack=<path>

3.4.9 getlog E6-full-sn=<sn>

The wddcs getlog E6-full-sn=<sn> command is used to get all modes of the E6 log from the first drive matching the given serial number.

Before you begin:



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Use the wddcs getlog E6-full-sn=<sn> command to get all modes of the E6 log from the first drive matching the given serial number:

Example of Linux output:

```
# wddcs getlog E6-full-sn=<sn>
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Preparing for E6 log collection...
Creating E6 file for <serialnumber>
Device: /dev/sdbd
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/disks/drive_data/
<serialnumber>_<datestamp>_<timestamp>/disks/drive_data/_E6_2.15.1.0.bin
```

a. To combine the logs into a single packaged file, include the pack option:

```
wddcs getlog E6-full-sn=<sn> pack
```



b. To save the packaged file to a directory other than the default log directory, add the =<path> option:

wddcs getlog E6-full-sn=<sn> pack=<path>

3.4.10 getlog E6-sn-file=<file>

The wddcs getlog E6-sn-file=<file> command is used to get the default E6 logs from drives matching the serial numbers inside the given file.

Before you begin:



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Save a text file (.txt) on the host, containing a list of drive serial numbers, with each number on a separate line.

Example text file contents:

8DG3VH7D 8DGN6GNH 8DGN0JSH

Step 2: Use the wddcs getlog E6-sn-file=<file> command to get the default E6 logs from drives matching the serial numbers inside the given file, where <file> is the filepath/filename of the text file.

Example of Linux output:

```
# wddcs getlog E6-sn-file=<file>
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Scanning for drives ...
Creating E6 file for 8DG3VH7D
Device: <device>
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/
disks/8DG3VH7D <datestamp> <timestamp>/disks/drive data/ E6 2.9.2.0.bin
Creating E6 file for 8DGN6GNH
Device: <device>
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/
disks/8DGN6GNH_<datestamp>_<timestamp>/disks/drive_data/_E6_2.9.2.0.bin
Creating E6 file for 8DGN0JSH
Device: <device>
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/
disks/8DGN0JSH_<datestamp>_<timestamp>/disks/drive_data/_E6_2.9.2.0.bin
```



. . .

3.4.11 getlog E6-full-sn-file=<file>

The wddcs getlog E6-full-sn-file=<file> command is used to get all modes of E6 logs from drives matching the serial numbers inside the given file.

Before you begin:



Note: Each time the wddcs getlog command—with any option—is used, a text file named wddcs_trace.txt will capture the output of that command. The text file will be stored in the same timestamped directory as the log files.

Step 1: Save a text file (.txt) on the host, containing a list of drive serial numbers, with each number on a separate line.

Example text file contents:

2MGLHMZB 2MGJ47NB 3JH6KHVG ...

Step 2: Use the wddcs getlog E6-full-sn-file=<file> command to get all modes of E6 logs from drives matching the serial numbers inside the given file, where <file> is the filepath/filename of the text file.

Example of Linux output:

wddcs getlog E6-full-sn-file=<file>

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Scanning for drives ...
Creating E6 file for 2MGLHMZB
Device: /dev/sdca
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/
disks/2MGLHMZB_<datestamp>_<timestamp>/disks/drive_data/_E6_2.13.0.0.bin
Creating E6 file for 2MGJ47NB
Device: /dev/sdce
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/
disks/2MGJ47NB_<datestamp>_<timestamp>/disks/drive_data/_E6_2.13.0.0.bin
Creating E6 file for 3JH6KHVG
Device: /dev/sdcg
*File saved: /tmp/<hostname>_<datestamp>_<timestamp>/
disks/3JH6KHVG_<datestamp>_<timestamp>/disks/drive_data/_E6_2.13.0.0.bin
```

•••



3.5 http

The wddcs http command is used to perform general management operations for JBOF platforms at the specified IP address. HTTP and HTTPS protocols are supported starting with version 3.2.8.0.

In-Band Requirements and Limitations

• Only one OpenFlex API client should be active at a time. When the WDDCS Tool is making calls to the OpenFlex API running on the proxy server, there should not be any GUIs active on the same enclosure. Having more than one active session at a time may cause commands to fail or timeout due to resource limitations.

Usage

The following example demonstrates the correct syntax for the wddcs http command:

http=<ipv4> [[user=<id> pass=<password> slot=<#> time=<#> ssl] <identifier>]



Note: The <ipv4> part of this command can be either the out-of-band (OOB) IP address for one of the enclosure's IOMs or the in-band IP address of the OpenFlex API running on the Proxy Host.



Note: When user or pass is not specified, each will default to admin.

Note: For more information related to the usage, see help http (page 32) and the following table of command options.

Examples

http=10.11.12.13 show

http=10.11.12.13:80 user=admin pass=admin getlog

http=10.11.12.13 user=admin pass=admin slot=1 ssl fw status

Platform Support



Note: The wddcs http command and options are supported only on the OpenFlex[™] Data24, OpenFlex Data24 3200, and OpenFlex Data24 4000 platforms.

Table 14: Current Products

| Command | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|---------------------------------|---------------------|-------------------------|-------------------------|
| http fw status | \bigcirc | \oslash | \oslash |
| http fw download= <file></file> | \bigcirc | \bigcirc | \oslash |
| http fw activate | \bigcirc | \bigcirc | \bigcirc |



User Guide

| Command | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|--|---------------------|--------------------------|-------------------------|
| http fw download_activate= <file></file> | \bigcirc | ${\boldsymbol{\oslash}}$ | \bigcirc |
| http getlog | \bigcirc | \oslash | \bigcirc |
| http getlog dir= <path></path> | \oslash | \oslash | \bigcirc |
| http getdevicelogs | \oslash | \bigcirc | \bigcirc |
| http getdevicelogs dir= <path></path> | \oslash | \bigcirc | \bigcirc |
| http health | \oslash | \bigcirc | \bigcirc |
| http health=bad | \oslash | \bigcirc | \bigcirc |
| http iom | \oslash | \oslash | \bigcirc |
| http iom reboot | \oslash | \bigcirc | \bigcirc |
| http show | \oslash | \oslash | \bigcirc |
| http show= <resource></resource> | \oslash | \bigcirc | \oslash |
| http getall | \oslash | \bigcirc | \bigcirc |
| getall dir= <path></path> | \bigcirc | \bigcirc | \bigcirc |
| getall-noprompt | \oslash | \bigcirc | \bigcirc |
| getall-noprompt dir= <path></path> | \oslash | \bigcirc | \bigcirc |

3.5.1 http=<ipv4> fw status

The wddcs http=<ipv4> fw status command is used to display the status of a firmware update.

Step 1: Use the wddcs http=<ipv4> fw status command to display the status of a firmware update.

```
wddcs http=<ipv4> fw status
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device : <device>
Slot # : <slot_number>
Version : <fw_version>
```



```
Last activation (current or previous)
Completion : <percent>
State : <status>
Last download (current or previous)
Completion : <percent>
State : <status>
```

3.5.2 http=<ipv4> fw download=<file>

wddcs http=<ipv4> fw download=<file>

The wddcs http=<ipv4> fw download=<file> command is used to download the specified firmware file to the enclosure.



Attention: This procedure must be completed on each IOM for the OpenFlex[™] Data24 and OpenFlex Data24 3200.

Step 1: Use the wddcs http=<ipv4> fw download=<file> command to download the specified firmware file to the enclosure.

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Slot #: <slot>
File upload started
|-- Upload completed: 77140 KB
Firmware update started
|-- Operation completed in 145 seconds
When ready, please issue the "fw activate" command for the new firmware to
take effect
```

3.5.3 http=<ipv4> fw activate

The wddcs http=<ipv4> fw activate command is used to activate/reset to complete the firmware update.



Attention: This procedure must be completed on each IOM for the OpenFlex[™] Data24 and OpenFlex Data24 3200.

Step 1: Use the wddcs http=<ipv4> fw activate command to activate/reset to complete the firmware update.

```
wddcs http=<ipv4> fw activate
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
```



```
Device: <device>
Slot #: <slot>
Starting the activation process...
This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.
To continue with the activation now, press 'Y' or 'y':
```

The user is prompted to indicate whether or not to continue with the activation.

Step 2: Enter y or y.

```
Y
Firmware activation started
|-- Operation completed in 15 seconds
Firmware activation command was sent successfully.
```

3.5.4 http=<ipv4> fw download_activate=<file>

The wddcs http=<ipv4> fw download_activate=<file> command is used to send the firmware file and complete the update.



Attention: This procedure must be completed on each IOM for the OpenFlex[™] Data24 and OpenFlex Data24 3200.

Step 1: Use the wddcs http=<ipv4> fw download_activate=<file> command to send the firmware file and complete the update.



To continue with the activation now, press 'Y' or 'y':

The user is prompted to indicate whether or not to continue with the activation.

```
Step 2: Enter y or y.
```

```
y
Firmware activation started
|-- Operation completed in 15 seconds
Firmware was uploaded and activation command was sent successfully.
```

3.5.5 http=<ipv4> getlog

The wddcs http=<ipv4> getlog command is used to retrieve vendor logs from the enclosure at the specified IP address.

Step 1: Use the wddcs http=<ipv4> getlog command to retrieve vendor logs from the enclosure.

```
wddcs http=<ipv4> getlog
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Slot #: <slot>
Logging process started
|-- Log collection completed in 85 seconds.
Log download started
|-- Download completed: 204546 KB
File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/<platform>-
<device>_<slot>_log.bundle
```

3.5.5.1 http=<ip> getlog dir=<path>

wddcs http=<ip> getlog dir=<path>

The wddcs http=<ip> getlog dir=<path> command is used to retrieve vendor logs from the enclosure and save them to the specified path.

Step 1: Use the wddcs http=<ip> getlog dir=<path> command to retrieve vendor logs from the enclosure and save them to the specified path.

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Slot #: <slot>
Logging process started
|-- Log collection completed in 85 seconds.
Log download started
|-- Download completed: 204546 KB
```



File saved: <path>/<platform>-<device>_<slot>_log.bundle

3.5.6 http=<ipv4> getdevicelogs

The wddcs http=<ipv4> getdevicelogs command is used to retrieve a series of log files of vendorspecific data from IOMA or IOMB at the specified IP address.

The following log files are retreived with this command:

- Audit Log
- Customer Log
- Build Info
- Telemetry
- **Step 1:** Use the wddcs http=<ipv4> getdevicelogs command to retrieve a series of log files of vendor-specific data from IOMA or IOMB.

```
wddcs http=<ipv4> getdevicelogs
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: openflex-data24-usalp02921qa20de
Slot #: 1
File saved: /tmp/<hostname>_<datestamp>_<timestamp>/openflex-data24-
usalp02921qa20de_slot1_auditlog.txt
File saved: /tmp/<hostname>_<datestamp>_<timestamp>/openflex-data24-
usalp02921qa20de_slot1_customerlog.txt
File saved: /tmp/<hostname>_<datestamp>_<timestamp>/openflex-data24-
usalp02921qa20de_slot1_buildinfo.txt
File saved: /tmp/<hostname>_<datestamp>_<timestamp>/openflex-data24-
usalp02921qa20de_slot1_buildinfo.txt
File saved: /tmp/<hostname>_<datestamp>_<timestamp>/openflex-data24-
usalp02921qa20de_slot1_buildinfo.txt
```

3.5.6.1 http=<ip> getdevicelogs dir=<path>

The wddcs http=<ip> getdevicelogs dir=<path> command is used to retrieve a series of log files of vendor-specific data from IOMA or IOMB at the specified IP address and save them to a specific location.

The following log files are retreived with this command:

- Audit Log
- Customer Log
- Build Info
- Telemetry
- **Step 1:** Use the wddcs http=<ip> getdevicelogs command to retrieve a series of log files of vendorspecific data from IOMA or IOMB.

```
wddcs http=<ip> getdevicelogs dir=/data/home/wddcs_test_log_data/<version>/
Data24/
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
```



```
Device: openflex-data24-usalp02921qa20de
Slot #: 1
File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestamp>_auditlog.txt
File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestamp>_customerlog.txt
File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestamp>_buildinfo.txt
File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestamp>_buildinfo.txt
File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestamp>_buildinfo.txt
File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestamp>_buildinfo.txt
File saved: /data/home/wddcs_test_log_data/<version>/Data24/openflex-data24-
usalp02921qa20de_slot1_<datestamp>_<timestamp>_telemetry.tgz
```

3.5.7 http=<ipv4> health

The wddcs http=<ipv4> health command is used to display the health status of all enclosure components.

Step 1: Use the wddcs http=<ipv4> health command to display the health status of all enclosure components.

wddcs http=<ipv4> health

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Slot #: <slot>
State : In service
Health : OF
Details
           : None
Adapters:
  ID
             : 1
 Name
State
Health
            : IOM-A-AIC-A
            : In service
            : OK
  Details
            : None
  . . .
Controllers:
  ID
            : 1
 Name
 State
Health
            : IO MODULE A
            : In service
            : OK
  Details : None
  . . .
CoolingDevices:
  ID
             : 1
```



```
Name : COOLING FRU A
State : In service
Health : OK
Details : None
   . . .
Media:
  ID : 1
Name : DEVICE 1
State : In service
Health : OK
  Details : None
   . . .
   ID
                     : 24
  ID : 24
Name : BLANK 24
State : In service
Health : Unknown
  Details : None
Ports:
  ID : 70_b3_d5_76_87_93_192_168_1_51_24
State : In service
Health : OK
Details : None
   . . .
PowerSupplies:
 ID : 1
Name : POWER SUPPLY A
State : In service
Health : OK
  Details : None
   . . .
Sensors:
  ID : TEMP_DRIVE_01_2_1
Name : TEMP_DRIVE_01
State : In service
Health : OK
Details : None
   . . .
```

3.5.7.1 http=<ip> health=bad

The wddcs http=<ip> health=bad command is used to display the health status of all enclosure components whose status is not or .



Step 1: Use the wddcs http=<ip> health=bad command to display the health status of all enclosure components whose status is not or .

```
wddcs http=<ip> health=bad
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Slot #: <slot>
Media:
 ID : 24
Name : BLA
          : BLANK 24
 State : In service
 Health : Unknown
 Details : None
Sensors:
 ID : TEMP_DRIVE_24_2_24
Name : TEMP DRIVE 24
 State : In service
 Health : Unknown
 Details : None
```

3.5.8 http=<ipv4> iom

The wddcs http=<ipv4> iom command is used to display the current IO module settings.

Step 1: Use the wddcs http=<ipv4> iom command to display the current IO module settings.

```
wddcs http=<ipv4> iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Slot #: <slot>
ID : <id>
State : In service
IPv4Address : <address>
IPv4Gateway : <gateway>
MACAddress : <mac_address>
Type : DHCPv4
```



3.5.8.1 http=<ipv4> iom reboot

The wddcs http=<In-Band IP> iom reboot slot=<n> command is used to reboot an IOM with the WD OpenFlex Data24.



Caution: Please use the http iom reboot command with caution. Rebooting an IOM or IOMs will cause a temporary loss of access to the drives while the IOM(s) are rebooting.

- **Step 1:** Use the iom reboot command to reboot the IOMs.
 - The command reboots the OpenFlex Data24 IOM specified. If the OOB IP is for IOM A, reboot IOM A. If the OOB IP is for IOM B, reboot IOM B.
 - Run the 'wddcs http=<00B IP> iom reboot' command where IP is either the 00B management IP address of IOM A (Slot 1) or IOM B (Slot 2).

```
wddcs http=<In-Band IP> iom reboot slot=<n>
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: openflex-data24-usalp02921qa20de
Slot #: 1
IOM A on slot 1 will be rebooted.
If you want to proceed, press 'Y' or 'y':
```

a. Use the iom reboot command to reboot IOM A.

```
wddcs http=<In-Band IP> iom reboot slot=1
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: openflex-data24-usalp02921qa20de
Slot #: 1
IOM A on slot 1 will be rebooted.
If you want to proceed, press 'Y' or 'y': y
```

b. To proceed with the reboot process on IOM A, type y:

IOM reboot started

c. Use the iom reboot command to reboot IOM B.

```
wddcs http=<In-Band IP> iom reboot slot=2
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: openflex-data24-usalp02921qa20de
Slot #: 2
IOM B on slot 2 will be rebooted.
```


If you want to proceed, press 'Y' or 'y': y

d. To proceed with the reboot process on IOM B, type y:

IOM reboot started

3.5.8.1.1 http=<OOB IP> iom reboot

The wddcs http=<00B IP IOM> iom reboot command will reboot the enclosure IOM.



Caution: Please use the http iom reboot command with caution. Rebooting an IOM or IOMs will cause a temporary loss of access to the drives while the IOM(s) are rebooting.



Note: If the OOB IP is for IOM A, reboot IOM A. If the OOB IP is for IOM B, reboot IOM B.

Step 1: Use the wddcs http=<00B IP IOMA> iom reboot command to reboot IOM A.

```
wddcs http=<00B IP IOMA> user=admin pass=<pass> iom reboot
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: openflex-data24-usalp02921qa20de
Slot #: 1
IOM A on slot 1 will be rebooted.
```

- If you want to proceed, press 'Y' or 'y':
- a. To continue the reboot process on IOM A, type y:

```
If you want to proceed, press 'Y' or 'y': y
IOM reboot started
```

Step 2: Use the wddcs http=<00B IP IOMB> iom reboot command to reboot IOM B.

wddcs http=<00B IP IOMB> user=admin pass=<pass> iom reboot

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: openflex-data24-usalp02921qa20de Slot #: 2 IOM B on slot 2 will be rebooted. If you want to proceed, press 'Y' or 'y':

a. To continue the reboot process on IOM B, type y:

```
If you want to proceed, press 'Y' or 'y': y
```

IOM reboot started

3.5.8.1.2 http=<In-Band IP> iom reboot

The wddcs http=<In-Band IP> iom reboot command will reboot the enclosure IOMs.



Caution: Please use the http iom reboot command with caution. Rebooting an IOM or IOMs will cause a temporary loss of access to the drives while the IOM(s) are rebooting.

Step 1: Use the wddcs http=<In-Band IP> iom reboot command to reboot both enclosure IOMs.

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: openflex-data24-usalp02921qa20de Slot #: 1 If you want to proceed, press 'Y' or 'y':

a. To continue the reboot process on IOM A, type y:

wddcs http=<In-Band IP> iom reboot

If you want to proceed, press 'Y' or 'y': y
IOM reboot started
Device: openflex-data24-usalp02921qa20de
Slot #: 2
IOM B on slot 2 will be rebooted.
If you want to proceed, press 'Y' or 'y':

b. To continue the reboot process on IOM B, type y:

If you want to proceed, press 'Y' or 'y': y IOM reboot started

3.5.8.1.3 http=<In-Band IP> iom reboot (One IOM at a time)

The wddcs http=<In-Band IP> iom reboot slot=<n> command will reboot the enclosure IOMs one at a time.



Caution: Please use the http iom reboot command with caution. Rebooting an IOM or IOMs will cause a temporary loss of access to the drives while the IOM(s) are rebooting.

Step 1: Use the wddcs http=<In-Band IP> iom reboot slot=<n> command to reboot IOM A.

wddcs http=<In-Band IP> iom reboot slot=1



wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: openflex-data24-usalp02921qa20de Slot #: 1 IOM A on slot 1 will be rebooted. If you want to proceed, press 'Y' or 'y':

a. To continue the reboot process on IOM A, type y:

wddcs http=<In-Band IP> iom reboot slot=2

If you want to proceed, press 'Y' or 'y': y IOM reboot started

Step 2: Use the wddcs http=<In-Band IP> iom reboot slot=<n> command to reboot IOM B.

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: openflex-data24-usalp02921qa20de Slot #: 2 IOM B on slot 2 will be rebooted. If you want to proceed, press 'Y' or 'y': a. To continue the reboot process on IOM B, type y:

If you want to proceed, press 'Y' or 'y': y

IOM reboot started

3.5.8.1.4 http=<In-Band IP> ssl iom reboot

The wddcs http=<In-Band IP> ssl iom reboot command will reboot the enclosure IOMs.



Caution: Please use the http iom reboot command with caution. Rebooting an IOM or IOMs will cause a temporary loss of access to the drives while the IOM(s) are rebooting.

Step 1: Use the wddcs http=<In-Band IP> ssl iom reboot command to reboot both enclosure IOMs.

> wddcs http=<In-Band IP> ssl iom reboot wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: openflex-data24-usalp02921qa20de Slot #: 1 If you want to proceed, press 'Y' or 'y':



a. To continue the reboot process on IOM A, type y:

```
If you want to proceed, press 'Y' or 'y': y
IOM reboot started
Device: openflex-data24-usalp02921qa20de
Slot #: 2
IOM B on slot 2 will be rebooted.
If you want to proceed, press 'Y' or 'y':
b. To continue the reboot process on IOM B, type y:
```

If you want to proceed, press 'Y' or 'y': y IOM reboot started

3.5.9 http=<ipv4> show

The wddcs http=<ipv4> show command is used to list the available device/resource names for the show=<resource> command.

Step 1: Use the wddcs http=<ipv4> show command to list the available device/resource names for the show=<resource> command.

```
wddcs http=<ipv4> show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Model
          : OpenFlex Data24
Serial
          : <serial_number>
Name
           : <device>
Firmware : <fw_version>
Slot
           : <slot>
           : In service
State
Health
           : OK
Details
          : None
Capacity : 88.33 TB
More data is available for the following resource types:
 adapter
 controller
 cooling
 media
 port
 power
 sensor
 clock
Enter "show=<resource>" to get more data
Example: wddcs http=1.2.3.4 show=media
```



3.5.9.1 http=<ip> show=<resource>

The wddcs http=<ip> show=<resource> command is used to display data for the given device resource.

Step 1: Use the wddcs http=<ip> show=<resource> command to display data for the given device resource. The following output is an example of using the command to show adapter resources.

http=<ip> show=adapter

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Slot #: <slot>
Data for Adapters
           : 1
TD
Name
           : IOM-A-AIC-A
Hostname
           : <device>-iom-a-aic-a
           : In service
State
Health
            : OK
Details
            : None
Controller ID: 1
Port ID : 70_b3_d5_76_87_93_192_168_1_51_24
Sensors
           : TEMP_AIC-A-A_6_1
            : 2
TD
Name
Hostname
           : IOM-A-AIC-B
           : <device>-iom-a-aic-b
State
           : In service
Health
           : OK
Details : None
Controller ID: 1
Port ID : 70_b3_d5_76_87_84_192_168_1_52_24
Sensors : TEMP_AIC-A-B_6_2
. . .
```

3.5.10 http=<ipv4> getall

The wddcs http=<ipv4> getall command will create a log bundle file that can be used for analysis.



Note: The <ipv4> part of this command can be either the out-of-band (OOB) IP address for one of the enclosure's IOMs or the in-band IP address of the OpenFlex API running on the Proxy Host.





Caution: When using this command for in-band management, only one OpenFlex API client should be active at a time. When the WDDCS Tool is making calls to the OpenFlex API running on the proxy server, there should not be any GUIs active on the same enclosure. Having more than one active session at a time may cause commands to fail or timeout due to resource limitations.

Step 1: Use the wddcs http=<ipv4> getall command to create a log bundle file that can be used for analysis. To specify a directory location for the log bundle file, use the dir=<path> option.

Without Path Option:

wddcs http=<ipv4> getall

With Path Option:

У

wddcs http=<ipv4> getall dir=<path>

The user will be prompted to confirm the request:

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

The data capture on drives can be intensive when they are under a heavy I/O load.

Please consider capturing the drive logs while the drives are under a lighter $\ensuremath{\,\mathrm{I/O}}$ load.

If you want to proceed with the capture of the drive logs, press 'Y' or 'y':

Step 2: To proceed with capturing the logs, enter \mathbf{y} or \mathbf{y} :

Scanning for drives to collect data from. Please wait... Creating http in-band files Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/http Creating system-light ses files Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses Creating system-light files Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/proc Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/logs Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/ RNIC Data Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/ RNIC_Data/rdma_commands Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/ ethernet Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/ RNIC Data/Broadcom Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/ RNIC_Data/Mellanox



Creating system-heavy files Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks Creating files for individual drives Device: /dev/sda *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ smartctl_-x_sda.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ sg_logs_-p0x18_sda.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ sg_inq_sda.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ sg_inq_-p0x80_sda.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ sg_inq_-p0x83_sda.txt Device: /dev/nvme10 *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_smart-log_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_smart-log_-H_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ctrl_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ctrl_-H_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_show-regs_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_show-regs_-H_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_error-log_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_wdc-drive-log_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_wdc-get-crash-dump_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_nvme10n1.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_-H_nvme10n1.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_nvme10nffffffff.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_-H_nvme10nfffffffff.txt . Device: /dev/nvme9 *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_smart-log_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_smart-log_-H_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ctrl_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme id-ctrl -H nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_show-regs_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_show-regs_-H_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_error-log_nvme9.txt



```
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_wdc-drive-log_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_wdc-get-crash-dump_nvme9.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_nvme9n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_-H_nvme9n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_nvme9n1.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_nvme9nfffffff.txt
*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/
nvme_id-ns_-H_nvme9nfffffff.txt
```

Result: The log bundle file has now been captured.

3.5.11 http=<ipv4> getall-noprompt

The wddcs http=<ipv4> getall-nonprompt command is the same as the wddcs http=<ipv4> getall command but won't prompt the user about the potential system load resulting from capturing drive data. This command will create a log bundle file that can be used for analysis.



Note: The <ipv4> part of this command can be either the out-of-band (OOB) IP address for one of the enclosure's IOMs or the in-band IP address of the OpenFlex API running on the Proxy Host.



Caution: When using this command for in-band management, only one OpenFlex API client should be active at a time. When the WDDCS Tool is making calls to the OpenFlex API running on the proxy server, there should not be any GUIs active on the same enclosure. Having more than one active session at a time may cause commands to fail or timeout due to resource limitations.

Step 1: Use the wddcs http=<ipv4> getall-nonprompt command to create a log bundle file that can be used for analysis. To specify a directory location for the log bundle file, use the dir=<path> option.

Without Path Option:

wddcs http=<ipv4> getall-nonprompt

With Path Option:

wddcs http=<ipv4> getall-nonprompt dir=<path>

The tool will begin collecting log files without prompting the user:

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Scanning for drives to collect data from. Please wait... Creating http out-of-band files Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/http Creating system-light ses files



Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/ses Creating system-light files Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/proc Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/logs Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/ RNIC Data Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/ RNIC_Data/rdma_commands Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/ ethernet Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/ RNIC_Data/Broadcom Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/system/ RNIC_Data/Mellanox Creating system-heavy files Created files in /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks Creating files for individual drives Device: /dev/sda *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ smartctl_-x_sda.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ sg_logs_-p0x18_sda.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ sg_inq_sda.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ sq_inq_-p0x80_sda.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ sg_inq_-p0x83_sda.txt Device: /dev/nvme10 *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_smart-log_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_smart-log_-H_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ctrl_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ctrl_-H_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_show-regs_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_show-regs_-H_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_error-log_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_wdc-drive-log_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_wdc-get-crash-dump_nvme10.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_nvme10n1.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_-H_nvme10n1.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_nvme10nffffffff.txt

*File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme id-ns -H nvme10nfffffffff.txt Device: /dev/nvme9 *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_smart-log_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_smart-log_-H_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ctrl_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ctrl_-H_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_show-regs_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_show-regs_-H_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_error-log_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_wdc-drive-log_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_wdc-get-crash-dump_nvme9.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_nvme9n1.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_-H_nvme9n1.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_nvme9nfffffffff.txt *File saved: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>/disks/drive_data/ nvme_id-ns_-H_nvme9nffffffffffff.txt Created package file: /tmp/wddcs_<hostname>_<datestamp>_<timestamp>.tgz

Result: he log bundle file has now been captured.

3.6 iom

The wddcs iom command—without arguments—is used to determine the IOM configuration for devices within WD enclosures. With arguments, the wddcs iom <args> command is used to either determine current OOBM values or set new OOBM values.

Usage

The following example demonstrates the correct syntax for the wddcs iom command:

• iom [oobm|oobm=<iom>,<ip>,<netmask>,<gateway>]

Options

The procedure in this section provides instructions for using these command options:

- oobm displays the current OOBM value
- oobm -j displays the above data in JSON format
- oobm=<args> sets new OOBM values:
 - \circ <iom> = [A|B]
 - <ip> = [X.X.X.X]
 - o <netmask> = [X.X.X.X]
 - <gateway> = [x.x.x.x], where x is 0-255



Note: The default output is to display the current IOM single or dual setting.

Examples

- Change IOM A to static addresses: iom oobm=A,192.168.0.10,255.255.255.0,192.168.0.1
- Change IOM B to DHCP: iom oobm=B,0.0.0.0,0.0.0.0.0.0.0
- Display current OOBM: iom oobm
- Display if enclosure is set to single or dual IOM: iom

Platform Support

The wddcs iom command and options are supported on the following platforms:

Table 15: Current Products

| Command | Ultrastar® Data60 | Ultrastar Data60 3000 Series | Ultrastar Data102 | Ultrastar Data102 3000 Series | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|-------------|----------------------|---------------------------------------|----------------------|--|---------------------|----------------------------|----------------------------|
| iom | \bigcirc | \bigcirc | \bigcirc | \oslash | \bigotimes | \otimes | \otimes |
| iom oobm | \oslash | \bigcirc | \oslash | \oslash | \otimes | \bigotimes | \otimes |
| iom oobm -j | \oslash | \oslash | \oslash | \bigcirc | \otimes | \otimes | \otimes |



| Command | Ultrastar® Data60 | Ultrastar Data60 3000 Series | Ultrastar Data102 | Ultrastar Data102 3000 Series | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|-----------------------|----------------------|---------------------------------------|----------------------|--|---------------------|----------------------------|----------------------------|
| iom oobm (set static) | \bigcirc | \bigcirc | \bigcirc | \oslash | \bigotimes | \bigotimes | \otimes |
| iom oobm (set DHCP) | \bigcirc | \oslash | \bigcirc | \oslash | \bigotimes | \otimes | \otimes |

Table 16: EOL Products

| Command | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|-----------------------|-------------------------------|---------------------------------|-----------------------------------|---------------------------------|-----------------------|
| iom | \bigcirc | \bigotimes | \bigotimes | \bigcirc | \bigcirc |
| iom oobm | \otimes | \bigotimes | \bigotimes | \otimes | \bigcirc |
| iom oobm -j | \otimes | \bigotimes | \bigotimes | 8 | \bigcirc |
| iom oobm (set static) | \otimes | \bigotimes | \bigotimes | 8 | \bigcirc |
| iom oobm (set DHCP) | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigcirc |

3.6.1 iom

The wddcs <device> iom command is used to determine the IOM configuration for devices within WD enclosures, to determine current OOBM values, or to set new OOBM values.

Before you begin:

Possible IOM configurations by enclosure:

- Ultrastar Data102 dual or single, depending on configuration
- Ultrastar® Data60 dual or single, depending on configuration
- Ultrastar Serv60+8 single only
- 4U60 G2 Storage Enclosure dual or single, depending on configuration
- Storage Enclosure Basic single only

Step 1: Use the wddcs <device> iom command to print the IOM configuration.

- The output will print Dual IOM operation for devices with a dual IOM configuration.
- The output will print single IOM operation for devices with a single IOM configuration.

```
wddcs <device> iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Dual IOM operation
```



IOM B

```
Device: <device>
Dual IOM operation
IOM A
```

a. To limit the results to a single device, add the device handle:

```
wddcs <device> iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Dual IOM operation
```

b. To determine the current OOBM values, include the oobm argument:

```
wddcs <device> iom oobm
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    IOM B : DHCP (1)
    IP : <ip_address>
    Netmask : <netmask>
    Gateway : <gateway>
    OOBM FW : <version>
    MAC : <mac_address>
```

- **c.** To set the OOBM values, include the oobm=<iom>, <ip>, <netmask>, <gateway> option, where:
 - <iom> = A Or B
 - <ip>= #.#.#.# (the IP address as four, decimal-separated, numerical values from 0-255)
 - <netmask> = #.#.#.# (the netmask as four, decimal-separated, numerical values from 0-255)
 - <gateway> = #.#.#.# (the gateway as four, decimal-separated, numerical values from 0-255)

For example, to set IOM A to static:

```
wddcs <device> iom oobm=A,192.168.0.10,255.255.0,192.168.0.1
```

To change IOM B to DHCP:

wddcs <device> iom oobm=B,0.0.0.0,0.0.0.0,0.0.0.0

d. To view the OOBM values in JSON format, use the -j option:

```
wddcs <device> iom oobm -j
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
```



```
{
    "wddcs": {
        "application": {
            "name": "wddcs",
            "version": "4.2.2.0"
        },
        "results": [{
             "device": "<device>",
            "iomA": "DHCP (1)",
            "ip": "<ip_address>",
            "netmask": "<netmask>",
            "gateway": "<gateway",
            "oobmFw": "<version>",
            "mac": "<device>",
            "iomB": "DHCP (1)",
            "ip": "<ip_address>",
            "netmask": "<netmask>",
            "gateway": "<device>",
            "iomB": "DHCP (1)",
            "ip": "<ip_address>",
            "device": "<device>",
            "iomB": "DHCP (1)",
            "ip": "<ip_address>",
            "iomB": "
```

<table-of-contents> Western Digital.

3.7 rcli (Legacy)

The wddcs <device> rcli <command string> command is used to capture detailed data about WD enclosures and their components. The commands in this section are intended for management of legacy JBOD platforms.



Note: The following section **does not** contain all of the available RCLI commands. Please see help rcli for a given JBOD platform for all supported commands.

Usage

The following example demonstrates the correct syntax for the wddcs <device> rcli <command string> command:

• rcli <command string>

Options

The procedures in this section provide examples of using various command strings:

• <command string> can be any of the commands allowed by the enclosure firmware.



Note: If the command contains spaces, enclose it in quotes. The maximum command length is 256 characters.



Note: Commands that are not supported on a certain enclosures will report as not supported. For example:

wddcs <device> rcli <command string>

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
```

Device: <device> rcli cmd: <command string> This command is not supported on this platform

Examples

• Using the show drives command: rcli "show drives"

Platform Support

Platform support for the wddcs <device> rcli <command string> command and options are listed in the following table. Click the linked command strings—where applicable—to view an example of that string used in conjunction with the wddcs rcli command.



Note: Numbers in the table cells indicate supported ranges.





Note: The commands in this section are intended for management of legacy JBOD platforms and do not apply to the Ultrastar Data60 3000 and Ultrastar Data102 3000 Series platforms or JBOF platforms.

Table 17: Current Products

| RCLI Command String | Ultrastar [®] Data60 | Ultrastar Data102 |
|----------------------------------|-------------------------------|---------------------------|
| clear err_cnts | \oslash | \oslash |
| debug dump | \bigcirc | ${\boldsymbol{\oslash}}$ |
| err_cnts 0-35 clear | \bigcirc | \bigcirc |
| err_cnts 0-47 clear | \bigcirc | \bigcirc |
| err_cnts 0-60 clear | \bigotimes | \bigotimes |
| err_cnts 36-67 clear | \bigotimes | \bigotimes |
| err_cnts <phy_id> clear</phy_id> | 0-47 | 0-47 |
| err_cnts 0-35 read | \bigcirc | \bigcirc |
| err_cnts 0-47 read | \bigcirc | \bigcirc |
| err_cnts 0-60 read | \bigotimes | \bigotimes |
| err_cnts 36-67 read | \bigotimes | \bigotimes |
| err_cnts <phy_id> read</phy_id> | 0-47 | 0-47 |
| gpio | \bigcirc | \bigcirc |
| help | \bigcirc | \bigcirc |
| i2c scan | \oslash | \oslash |
| iom gpio | ${\boldsymbol{\oslash}}$ | ${\boldsymbol{ \oslash}}$ |
| phyinfo (page 156) | ${\boldsymbol{\oslash}}$ | \oslash |
| phyinfo buffer (page 156) | ${\boldsymbol{\oslash}}$ | \oslash |
| qinfo | \oslash | \oslash |
| read err_cnts | \bigcirc | \bigcirc |



| RCLI Command String | Ultrastar [®] Data60 | Ultrastar Data102 |
|--|-------------------------------|--------------------------|
| rmt debug dump | $\overline{\mathbf{S}}$ | $\overline{\mathbf{x}}$ |
| rmt err_cnts 0-35 clear | \bigotimes | \otimes |
| rmt err_cnts 36-67 clear | \bigotimes | \bigotimes |
| rmt err_cnts <phy_id> clear</phy_id> | \bigotimes | \bigotimes |
| rmt err_cnts 0-35 read | \bigotimes | \bigotimes |
| rmt err_cnts 36-67 read | \bigotimes | \bigotimes |
| rmt err_cnts <phy_id> read</phy_id> | 8 | \bigotimes |
| rmt phyinfo | 8 | \bigotimes |
| rmt phyinfo buffer | 8 | \bigotimes |
| rmt qinfo | 8 | \bigotimes |
| rmt show phys | 8 | \bigotimes |
| rmt show threads | 8 | \bigotimes |
| rmt status sas_phy | 8 | \bigotimes |
| secl debug dump | \bigcirc | \oslash |
| sec1 err_cnts 0-35 clear | \bigcirc | \oslash |
| sec1 err_cnts 0-60 clear | \oslash | \oslash |
| secl err_cnts 36-67 clear | \bigcirc | \oslash |
| <pre>secl err_cnts <phy_id> clear</phy_id></pre> | 0-67 | 0-67 |
| secl err_cnts 0-35 read | \bigcirc | ${\boldsymbol{\oslash}}$ |
| secl err_cnts 0-60 read | \bigcirc | \odot |
| secl err_cnts 36-67 read | \bigcirc | \bigcirc |
| <pre>sec1 err_cnts <phy_id> read</phy_id></pre> | 0-67 | 0-67 |
| secl phyinfo (page 157) | \bigcirc | \bigotimes |

| RCLI Command String | Ultrastar [®] Data60 | Ultrastar Data102 |
|--|-------------------------------|-------------------|
| secl phyinfo buffer (page 158) | ${igodot}$ | \bigcirc |
| secl qinfo | \bigcirc | \bigcirc |
| secl show phys (page 161) | \bigcirc | \bigcirc |
| secl show threads | \bigcirc | \bigcirc |
| secl status sas_link | \bigcirc | \bigcirc |
| secl status sas_phy | \bigcirc | \bigcirc |
| sec1 tx_para_get<0-67> | \bigcirc | \oslash |
| sec2 debug dump | \oslash | \oslash |
| sec2 err_cnts 0-35 clear | \oslash | \oslash |
| sec2 err_cnts 0-60 clear | \oslash | \oslash |
| sec2 err_cnts 36-67 clear | \bigotimes | \bigotimes |
| <pre>sec2 err_cnts <phy_id> clear</phy_id></pre> | 0-67 | 0-67 |
| sec2 err_cnts 0-35 read | ${\boldsymbol{ \oslash}}$ | \bigotimes |
| sec2 err_cnts 0-60 read | ${\boldsymbol{\oslash}}$ | \bigcirc |
| sec2 err_cnts 36-67 read | \bigcirc | \bigcirc |
| <pre>sec2 err_cnts <phy_id> read</phy_id></pre> | 0-67 | 0-67 |
| sec2 phyinfo (page 159) | ${\boldsymbol{ \oslash}}$ | \bigotimes |
| sec2 phyinfo buffer (page 160) | \bigcirc | \bigcirc |
| sec2 qinfo | \bigcirc | \oslash |
| sec2 show phys (page 161) | \oslash | \oslash |
| sec2 show threads | \oslash | \oslash |
| sec2 status sas_link | \bigcirc | \oslash |
| sec2 status sas_phy | \oslash | \bigotimes |

| RCLI Command String | Ultrastar [®] Data60 | Ultrastar Data102 |
|---|-------------------------------|---------------------------|
| sec2 tx_para_get<0-67> | \oslash | \oslash |
| show ac (page 162) show actuator show actuators | \oslash | ${\boldsymbol{ \oslash}}$ |
| show autosync | \oslash | \oslash |
| show cable | \oslash | \oslash |
| show devices | \oslash | \oslash |
| show drives (page 163) | \oslash | \bigcirc |
| show drives high | \oslash | \bigcirc |
| show drives low | \oslash | \bigcirc |
| show dual (page 163) | \bigcirc | \oslash |
| show enc (page 164) | \bigcirc | \oslash |
| show fw | \bigcirc | \oslash |
| show gpio | \bigcirc | \bigcirc |
| show io | \bigcirc | \oslash |
| show host resets | \bigcirc | \oslash |
| show hosts (page 165) | \oslash | \bigcirc |
| show led show leds | \oslash | ${\boldsymbol{\oslash}}$ |
| show monitor | \bigcirc | \oslash |
| show phys (page 165) | \oslash | \bigcirc |
| show sensor (page 166) show sn show sensors | \oslash | \oslash |
| show ses (page 166) | \bigcirc | \oslash |
| show thermon | \bigcirc | \bigotimes |



| RCLI Command String | Ultrastar [®] Data60 | Ultrastar Data102 |
|---------------------------|-------------------------------|-------------------|
| show threads | ${\boldsymbol{ \oslash}}$ | \bigcirc |
| show vpd (page 167) | \bigcirc | \bigotimes |
| status sas_link | \bigcirc | \oslash |
| status sas_phy | \oslash | \bigcirc |
| tx_para_get | \bigcirc | \bigcirc |
| vpd set (page 167) | \oslash | \oslash |
| zonecfg (page 168) | \bigcirc | \oslash |
| zonecfg disable | ${\boldsymbol{\oslash}}$ | \oslash |

Table 18: EOL Products

| RCLI Command String | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|----------------------------------|-------------------------------|---------------------------------|---------------------------------|--------------------------|
| clear err_cnts | \bigcirc | \bigotimes | ${\boldsymbol{ \oslash}}$ | \bigotimes |
| debug dump | \bigcirc | \bigotimes | \bigcirc | ${\boldsymbol{\oslash}}$ |
| err_cnts 0-35 clear | \bigcirc | \bigotimes | \bigcirc | \oslash |
| err_cnts 0-47 clear | \bigcirc | \bigotimes | \bigotimes | \bigcirc |
| err_cnts 0-60 clear | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| err_cnts 36-67 clear | \bigcirc | \bigotimes | \bigotimes | \bigotimes |
| err_cnts <phy_id> clear</phy_id> | 0-67 | \bigotimes | 0-35 | 0-47 |
| err_cnts 0-35 read | \oslash | \bigotimes | \oslash | \oslash |
| err_cnts 0-47 read | \oslash | \bigotimes | \bigotimes | \oslash |
| err_cnts 0-60 read | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| err_cnts 36-67 read | \bigcirc | \bigotimes | \bigotimes | \bigotimes |



| RCLI Command String | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|--------------------------------------|-------------------------------|---------------------------------|---------------------------------|-------------------------|
| err_cnts <phy_id> read</phy_id> | 0-67 | \otimes | 0-35 | 0-47 |
| gpio | \bigcirc | \otimes | \bigcirc | \bigcirc |
| help | \bigcirc | \otimes | \bigcirc | \bigcirc |
| i2c scan | \bigcirc | \otimes | \bigcirc | \bigcirc |
| iom gpio | \bigotimes | \otimes | \otimes | \otimes |
| phyinfo (page 156) | \oslash | \otimes | \bigcirc | \bigcirc |
| phyinfo buffer (page 156) | \bigcirc | \otimes | \bigcirc | \bigcirc |
| qinfo | \bigcirc | \otimes | \bigcirc | \bigcirc |
| read err_cnts | \bigcirc | \otimes | \bigcirc | \bigcirc |
| rmt debug dump | \bigcirc | \otimes | \otimes | \otimes |
| rmt err_cnts 0-35 clear | \bigcirc | \otimes | \otimes | \otimes |
| rmt err_cnts 36-67 clear | \bigcirc | 8 | \otimes | \bigotimes |
| rmt err_cnts <phy_id> clear</phy_id> | 0-67 | \otimes | \otimes | \otimes |
| rmt err_cnts 0-35 read | \bigcirc | \otimes | \otimes | \otimes |
| rmt err_cnts 36-67 read | \bigcirc | \otimes | \otimes | \otimes |
| rmt err_cnts <phy_id> read</phy_id> | 0-67 | 8 | \otimes | \otimes |
| rmt phyinfo | \bigcirc | \otimes | \otimes | \otimes |
| rmt phyinfo buffer | \bigcirc | 8 | \otimes | \otimes |
| rmt qinfo | \bigcirc | \otimes | \otimes | \otimes |
| rmt show phys | \bigcirc | \bigotimes | \bigotimes | \bigotimes |
| rmt show threads | \oslash | \bigotimes | \bigotimes | $\overline{\mathbf{S}}$ |

| RCLI Command String | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|--|-------------------------------|---------------------------------|---------------------------------|-----------------------|
| rmt status sas_phy | \bigcirc | \otimes | \otimes | \bigotimes |
| secl debug dump | \bigotimes | \bigotimes | \bigcirc | \bigcirc |
| secl err_cnts 0-35 clear | \bigotimes | \bigotimes | \bigcirc | \bigotimes |
| secl err_cnts 0-60 clear | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| secl err_cnts 36-67 clear | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| <pre>sec1 err_cnts <phy_id> clear</phy_id></pre> | \bigotimes | \bigotimes | 0-35 | 0-67 |
| sec1 err_cnts 0-35 read | \bigotimes | \bigotimes | \bigcirc | \bigcirc |
| sec1 err_cnts 0-60 read | \bigotimes | \bigotimes | \otimes | \bigcirc |
| sec1 err_cnts 36-67 read | \bigotimes | \bigotimes | \otimes | \oslash |
| <pre>sec1 err_cnts <phy_id> read</phy_id></pre> | \bigotimes | \bigotimes | 0-35 | 0-67 |
| secl phyinfo (page 157) | \bigotimes | \bigotimes | \bigcirc | \bigcirc |
| secl phyinfo buffer (page 158) | \bigotimes | \bigotimes | \oslash | \oslash |
| secl qinfo | \bigotimes | \bigotimes | \oslash | \oslash |
| secl show phys (page 161) | \bigotimes | \bigotimes | \oslash | \oslash |
| sec1 show threads | \bigotimes | \bigotimes | \oslash | \oslash |
| sec1 status sas_link | \bigotimes | \bigotimes | \otimes | \oslash |
| sec1 status sas_phy | \bigotimes | \bigotimes | \oslash | \oslash |
| sec1 tx_para_get<0-67> | \bigotimes | \bigotimes | \bigotimes | \oslash |
| sec2 debug dump | \bigotimes | \bigotimes | \oslash | \oslash |
| sec2 err_cnts 0-35 clear | \otimes | \bigotimes | \oslash | \oslash |
| sec2 err_cnts 0-60 clear | \bigotimes | \bigotimes | \bigotimes | \oslash |



| RCLI Command String | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|---|-------------------------------|---------------------------------|---------------------------------|--------------------------|
| sec2 err_cnts 36-67 clear | \otimes | \bigotimes | \bigotimes | \bigotimes |
| <pre>sec2 err_cnts <phy_id> clear</phy_id></pre> | \otimes | \bigotimes | 0-35 | 0-67 |
| sec2 err_cnts 0-35 read | \otimes | \bigotimes | \bigotimes | \bigotimes |
| sec2 err_cnts 0-60 read | \otimes | \bigotimes | \bigotimes | \bigotimes |
| sec2 err_cnts 36-67 read | \otimes | \bigotimes | \bigotimes | \bigotimes |
| <pre>sec2 err_cnts <phy_id> read</phy_id></pre> | \otimes | \bigotimes | 0-35 | 0-67 |
| sec2 phyinfo (page 159) | \otimes | \bigotimes | \bigotimes | \bigotimes |
| sec2 phyinfo buffer (page 160) | \otimes | \bigotimes | \bigotimes | \bigotimes |
| sec2 qinfo | \otimes | \bigotimes | \bigotimes | \bigotimes |
| sec2 show phys (page 161) | \otimes | \bigotimes | \bigotimes | \bigotimes |
| sec2 show threads | \otimes | \bigotimes | ${\boldsymbol{\oslash}}$ | ${\boldsymbol{\oslash}}$ |
| sec2 status sas_link | \otimes | \bigotimes | \bigotimes | \bigotimes |
| sec2 status sas_phy | \otimes | \bigotimes | \bigotimes | \bigotimes |
| <pre>sec2 tx_para_get<0-67></pre> | \otimes | \bigotimes | \bigotimes | \bigotimes |
| show ac (page 162) show actuator show actuators | \oslash | ⊗ | \oslash | \oslash |
| show autosync | \otimes | \bigotimes | \bigotimes | \bigotimes |
| show cable | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| show devices | ${\boldsymbol{\oslash}}$ | \bigotimes | \bigotimes | \bigotimes |
| show drives (page 163) | \oslash | \bigotimes | \bigcirc | \bigcirc |
| show drives high | ${\boldsymbol{\oslash}}$ | \bigotimes | \bigcirc | \bigcirc |
| show drives low | \bigcirc | \bigotimes | \bigcirc | \oslash |



| RCLI Command String | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|---|-------------------------------|---------------------------------|---------------------------------|-----------------------|
| show dual (page 163) | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| show enc (page 164) | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| show fw | ${\boldsymbol{\oslash}}$ | \bigotimes | \bigotimes | \bigotimes |
| show gpio | \oslash | \bigotimes | \bigcirc | \bigotimes |
| show io | ${\boldsymbol{ \oslash}}$ | \bigotimes | \bigotimes | \bigotimes |
| show host resets | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| show hosts (page 165) | ${\boldsymbol{\oslash}}$ | \bigotimes | \bigotimes | \bigotimes |
| show led show leds | \bigotimes | ⊗ | \oslash | \oslash |
| show monitor | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| show phys (page 165) | \oslash | \bigotimes | ${\boldsymbol{\oslash}}$ | \bigotimes |
| show sensor (page 166) show sn show sensors | \oslash | \otimes | \oslash | \oslash |
| show ses (page 166) | ${\boldsymbol{\oslash}}$ | \otimes | \bigcirc | \bigotimes |
| show thermon | ${\boldsymbol{\oslash}}$ | \bigotimes | \bigotimes | \bigotimes |
| show threads | \oslash | \bigotimes | ${\boldsymbol{\oslash}}$ | \oslash |
| show vpd (page 167) | \otimes | \bigotimes | \bigotimes | \bigotimes |
| status sas_link | \otimes | \otimes | \otimes | \bigotimes |
| status sas_phy | \bigcirc | \otimes | \bigotimes | \bigotimes |
| tx_para_get | \bigcirc | \bigotimes | ${\boldsymbol{\bigotimes}}$ | \bigotimes |
| vpd set (page 167) | \bigcirc | \bigotimes | \bigcirc | \bigotimes |
| zonecfg (page 168) | \bigotimes | \bigotimes | \bigcirc | \bigcirc |

| RCLI Command String | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|---------------------|-------------------------------|---------------------------------|---------------------------------|-----------------------|
| zonecfg disable | \otimes | 8 | \bigcirc | \bigotimes |

3.7.1 rcli phyinfo

The wddcs <device> rcli phyinfo command is used to display the primary SAS Expander PHY information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli phyinfo command to display the primary SAS Expander PHY information for a single SEP device within an enclosure that supports RCLI commands. For example:

| wddcs <device> rcli phyinfo</device> | | | | | | | | | |
|---|-------------------------------|-----------|--------------------|--------|-------|------|------|-------|--|
| wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates | | | | | | | | | |
| Device: • Phy Type | <device Link R</device | > oute | SAS | Change | Zone | Zone | Conn | Conn | |
| Conn ID Phy | Rate A | ttr | Address | Count | Group | Info | Туре | Elem | |
| Link | | | | | | | | Index | |
| 0 | | Т | | 0x00 | 0x08 | 0x04 | 0x05 | 0x66 | |
| 1 0x03 | | Т | | 0x00 | 0x08 | 0x04 | 0x05 | 0x66 | |
| 2 0x03 | | Т | | 0x00 | 0x08 | 0x04 | 0x05 | 0x66 | |
| 3 0x03 | | Т | | 0x00 | 0x08 | 0x04 | 0x05 | 0x66 | |
| 4 End 0x03 | 12G | Т | 0x500605b00e7b00d0 | 0x02 | 0x09 | 0x04 | 0x05 | 0x6e | |
| 5 End 0x03 | 12G | Т | 0x500605b00e7b00d0 | 0x02 | 0x09 | 0x04 | 0x05 | Охбе | |
| 6 End 0x03 | 12G | Т | 0x500605b00e7b00d0 | 0x02 | 0x09 | 0x04 | 0x05 | Охбе | |
| 7 End 0x03 | 12G | Т | 0x500605b00e7b00d0 | 0x02 | 0x09 | 0x04 | 0x05 | Охбе | |
| 8 0x03 | | Т | | 0x00 | 0x0a | 0x04 | 0x05 | 0x6f | |
| 9 0x03 | | Т | | 0x00 | 0x0a | 0x04 | 0x05 | 0x6f | |
| 10 0x03 | | Т | | 0x00 | 0x0a | 0x04 | 0x05 | 0x6f | |
| | | | | | | | | | |

3.7.2 rcli "phyinfo buffer"

The wddcs <device> rcli "phyinfo buffer" command is used to display the primary SAS expander PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "phyinfo buffer" command to display the primary SAS expander PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "phyinfo buffer"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
PHY Link Drv Buffer SAS
                                                           Conn Conn OAF
                                  SAS
                                           SATA
                                                   SATA
Snoop
ID Rate Link Enable Buffer Buffer Buffer Buffer Mgmt Early
TMF
           Rate
                          3G
                                   бG
                                           3G
                                                   бG
                                                           3/6G 12G
                                                                        Accept
                                   *
                                           *
                                                   *
                                                           *
                                                                  *
0
1
                                           *
     _ _ _
           _ _ _
2
     _ _ _
           _ _ _
3
     _ _ _
           _ _ _
4
     12G
           12G
5
     12G
           12G
б
     12G
           12G
7
     12G
           12G
8
     ___
           _ _ _
 _
9
     _ _ _
           _ _ _
                                           *
10
     _ _ _
. . .
```

3.7.3 rcli "sec1 phyinfo"

The wddcs <device> rcli "sec1 phyinfo" command is used to display the secondary SAS expander 1 PHY information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "sec1 phyinfo" command to display the secondary SAS expander 1 PHY information for a single SEP device within an enclosure that supports RCLI commands. For example:

wddcs <device> rcli "sec1 phyinfo" wddcs v4.2.2.0



| Copyright | C (C) | 2019-2 | 2024 Western | Digital | Corpora | tion or . | its af | Eiliate | 28 |
|---------------------------|-------|--------|--------------|---------|---------|-----------|--------|---------|-------|
| Device: <device></device> | | | | | | | | | |
| Phy Type Conn | Link | Route | SAS | | Change | Zone | Zone | Conn | Conn |
| ID Phy | Rate | Attr | Address | | Count | Group | Info | Туре | Elem |
| Link | | | | | | | | | Index |
| 0 | | T | | | 0x00 | 0x38 | 0x04 | 0x20 | 0x2a |
| 1 0x00 | | Т | | | 0x00 | 0x3a | 0x04 | 0x20 | 0x2c |
| 2 0x00 | | Т | | | 0x00 | 0x43 | 0x04 | 0x20 | 0x35 |
| 3 0x00 | | Т | | | 0x00 | 0x44 | 0x04 | 0x20 | 0x36 |
| 4 0x00 | | Т | | | 0x00 | 0x45 | 0x04 | 0x20 | 0x37 |
| 5 0x00 | | Т | | | 0x00 | 0x46 | 0x04 | 0x20 | 0x38 |
| 6 0x00 | | Т | | | 0x00 | 0x47 | 0x04 | 0x20 | 0x39 |
| 7 0x00 | | Т | | | 0x00 | 0x48 | 0x04 | 0x20 | 0x3a |
| 8 0x00 | | Т | | | 0x00 | 0x49 | 0x04 | 0x20 | 0x3b |
| 9 0x00 | | Т | | | 0x00 | 0x4a | 0x04 | 0x20 | 0x3c |
| 10 0x00 | | Т | | | 0x00 | 0x4b | 0x04 | 0x20 | 0x3d |
| | | | | | | | | | |

3.7.4 rcli "sec1 phyinfo buffer"

The wddcs <device> rcli "sec1 phyinfo buffer" command is used to display the secondary SAS expander 1 PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "sec1 phyinfo buffer" command to display the secondary SAS expander 1 PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "sec1 phyinfo buffer"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
PHY Link Drv Buffer SAS SAS SATA SATA Conn Conn OAF
Snoop
ID Rate Link Enable Buffer Buffer Buffer Buffer Mgmt Mgmt Early
TMF
Rate 3G 6G 3G 6G 3/6G 12G Accept
```



| | | | | | | | | | |
|--------|------|---|---|---|---|---|---|---|---|
| 0 | | - | - | * | * | * | * | * | - |
| _ 1 | | - | - | * | * | * | * | * | - |
| 2 | | - | - | * | * | * | * | * | - |
| - 3 | | - | - | * | * | * | * | * | - |
| 4 | | - | - | * | * | * | * | * | - |
| 5 | | - | - | * | * | * | * | * | - |
| 6 | | - | - | * | * | * | * | * | - |
| 7 | | - | - | * | * | * | * | * | - |
| 8 | | - | - | * | * | * | * | * | - |
| 9 | | - | - | * | * | * | * | * | - |
| 10 | | - | - | * | * | * | * | * | - |
| | | | | | | | | | |

3.7.5 rcli "sec2 phyinfo"

The wddcs <device> rcli "sec2 phyinfo" command is used to display the secondary SAS expander 2 PHY information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "sec2 phyinfo" command to display the secondary SAS expander 2 PHY information for a single SEP device within an enclosure that supports RCLI commands. For example:

wddcs <device> rcli "sec2 phyinfo" wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Phy Type Link Route SAS Change Zone Zone Conn Conn Conn ID Rate Attr Address Count Group Info Type Elem Phy Index Link 0 End 12G T 0x5000cca25306eadd 0x02 0x0e 0x04 0x20 0x00 0×00 1 End 12G T 0x5000cca25306859d 0x02 0x0f 0x04 0x20 0x01 0×00 2 End 12G T 0x5000cca253068459 0x02 0x10 0x04 0x20 0x02 $0 \times 0 0$ 3 End 12G T 0x5000cca253068569 0x02 0x11 0x04 0x20 0x03 0×00



| 4 | End | 12G | Т | 0x5000cca253068581 | 0x02 | 0x12 | 0x04 | 0x20 | 0x04 |
|----|-----|-----|---|--------------------|------|------|---------------|------|------|
| 0x | :00 | | | | | | | | |
| 5 | End | 12G | Т | 0x5000cca2532b9751 | 0x02 | 0x13 | 0x04 | 0x20 | 0x05 |
| 0x | :00 | | | | | | | | |
| 6 | End | 12G | Т | 0x5000cca25306873d | 0x02 | 0x14 | 0×04 | 0x20 | 0x06 |
| 0x | 0.0 | | | | | | | | |
| 7 | End | 12G | Т | 0x5000cca25307011d | 0x02 | 0x15 | 0×04 | 0x20 | 0x07 |
| 0x | 0.0 | | | | | | | | |
| 8 | End | 12G | Т | 0x5000cca253068411 | 0x02 | 0x16 | 0x04 | 0x20 | 0x08 |
| 0x | 00 | | | | | | | | |
| 9 | End | 12G | Т | 0x5000cca2530684b1 | 0x02 | 0x17 | 0x04 | 0x20 | 0x09 |
| 0x | 0.0 | | | | | | | | |
| 10 | End | 12G | Т | 0x5000cca2530702f9 | 0x02 | 0x18 | 0x04 | 0x20 | 0x0a |
| 0x | 0.0 | | | | | | | | |
| | | | | | | | | | |

3.7.6 rcli "sec2 phyinfo buffer"

The wddcs <device> rcli "sec2 phyinfo buffer" command is used to display the secondary SAS expander 2 PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "sec2 phyinfo buffer" command to display the secondary SAS expander 2 PHY info buffer information for a single SEP device within an enclosure that supports RCLI commands. For example:

| wddc | wddcs <device> rcli "sec2 phyinfo buffer"</device> | | | | | | | | | | |
|----------------|---|------|--------|--------|--------|--------|--------|--------|--------|--------|--|
| wddc: Copyr | wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates | | | | | | | | | | |
| Devi DHV | Device: <device></device> | | | | | | | | | | |
| Sno | ac | DIV | DULLCI | SAD | SAD | JAIA | JAIA | COIIII | COIIII | UAP | |
| ID TMF | Rate | Link | Enable | Buffer | Buffer | Buffer | Buffer | Mgmt | Mgmt | Early | |
| | | Rate | | 3G | 6G | 3G | 6G | 3/6G | 12G | Accept | |
| | | | | | | | | | | | |
| 0 | 12G | 12G | - | - | * | * | * | * | * | - | |
| 1 | 12G | 12G | - | - | * | * | * | * | * | - | |
| 2 | 12G | 12G | - | - | * | * | * | * | * | - | |
| 3 | 12G | 12G | - | - | * | * | * | * | * | - | |
| 4 | 12G | 12G | - | - | * | * | * | * | * | - | |
| 5 | 12G | 12G | - | - | * | * | * | * | * | - | |
| 6 | 12G | 12G | - | - | * | * | * | * | * | - | |
| 7 | 12G | 12G | - | - | * | * | * | * | * | - | |

| 8 | 12G | 12G | - | - | * | * | * | * | * | - |
|----|-----|-----|---|---|---|---|---|---|---|---|
| - | | | | | | | | | | |
| 9 | 12G | 12G | - | - | * | * | * | * | * | - |
| _ | | | | | | | | | | |
| 10 | 12G | 12G | - | - | * | * | * | * | * | - |
| - | | | | | | | | | | |
| | | | | | | | | | | |

3.7.7 rcli "sec1 show phys"

The wddcs <device> rcli "sec1 show phys" command is used to display the PHY information of the secondary SAS expander 1 for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "sec1 show phys" command to display the PHY information of the secondary SAS expander 1 for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "sec1 show phys"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
A Sec 1 Expander PHYs
 Id Type SAS
                                             Rate Local Remote 1.5G 3G 6G 12G
_____
                                _____
  0 : DRV Disabled COFF0000
1 : DRV Disabled COFF0000
                                                                                               * * *
                                                                                                                   *
                                                                                               * * * *
                                                          C0FF0000
                                                                                               * * *
  2 : DRV Disabled
                                                          C0FF0000
                                                                                               * *
  3 : DRV Disabled
  . . .

      39 : DRV 5000CCA25306EC05
      12G
      C0FF0000
      80FF0001
      *
      *
      *

      40 : DRV 5000CCA2530684AD
      12G
      C0FF0000
      80FF0001
      *
      *
      *
      *

      41 : DRV 5000CCA25306EA45
      6G
      C0FC0000
      80FF0001
      *
      *
      *
      *

      42 : DRV 5000CCA25306F0A1
      6G
      C0FC0000
      80FF0001
      *
      *
      *

      43 : DRV 5000CCA253068705
      12G
      C0FF0000
      80FF0001
      *
      *
      *

  . . .
```

3.7.8 rcli "sec2 show phys"

The wddcs <device> rcli "sec2 show phys" command is used to display the PHY information of the secondary SAS expander 2 for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "sec2 show phys" command to display the PHY information of the secondary SAS expander 2 for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "sec2 show phys"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
```



| A Se | A Sec 2 Expander PHYs | | | | | | | | | |
|------|-----------------------|------|------------------|------|----------|----------|------|----|----|-----|
| Id | 5 | Гуре | SAS | Rate | Local | Remote | 1.5G | 3G | 6G | 12G |
| | | | | | | | | | | |
| 0 | : | DRV | 5000CCA25306EADD | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| 1 | : | DRV | 5000CCA25306859D | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| 2 | : | DRV | 5000CCA253068459 | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| 3 | : | DRV | 5000CCA253068569 | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| 4 | : | DRV | 5000CCA253068581 | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| 5 | : | DRV | 5000CCA2532B9751 | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| б | : | DRV | 5000CCA25306873D | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| 7 | : | DRV | 5000CCA25307011D | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| 8 | : | DRV | 5000CCA253068411 | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| 9 | : | DRV | 5000CCA2530684B1 | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| 10 | : | DRV | 5000CCA2530702F9 | 12G | C0FF0000 | 80FF0001 | * | * | * | * |
| | | | | | | | | | | |

3.7.9 rcli "show ac"

The wddcs <device> rcli "show ac" command is used to display the PWM information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "show ac" command to display the PWM information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show ac"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    ac:pwmEnc = 54 % (Enclosure Fan PWM)
    ac:pwmIom = 42 % (IOM Fan PWM)
    ac:pwmPsuA = 0 % (PSU A Fan PWM)
    ac:pwmPsuB = 0 % (PSU B Fan PWM)
```



Note: For Ultrastar® Data60, Ultrastar Serv60+8, and Ultrastar Data102 enclosures, if the IOM fan's PWM is less than (<) 50%, the PSU PWMs will display 0%. If the the IOM fan's PWM is greater than (>) 50%, the PSU PWMs will match the IOM fan's PWM up to a maximum of 85%.

3.7.10 rcli "show cable"

The wddcs <device> rcli "show cable" command is used to display the host cable information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "show cable" command to display the host cable information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show cable"
```

wddcs v4.2.2.0



Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Cable status: 00 Host 0(-): Not installed Host 1(-): OK , ZG:09 LEN: 3m, FCI Electronics, 10117949-3030LF Host 2(-): Not installed Host 3(-): Not installed Host 4(-): Not installed Host 5(-): Not installed Host 6(-): Not installed Host 7(-): OK , ZG:09 LEN: 3m, FCI Electronics, 10117949-3030LF Host 8(-): Not installed Host 9(-): Not installed Host 10(-): Not installed Host 11(-): Not installed

3.7.11 rcli "show drives"

The wddcs <device> rcli "show drives" command is used to display the drive information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "show drives" command to display the drive information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show drives"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
                   State Vendor Product
Slot SAS Addr
                                                  FW Serial
_____
   : 5000CCA25306EADD On -Rdy HGST HUH721212AL4204 C3D0 8DG3TXZD
 0
   : 5000CCA25306859D On -Rdy HGST HUH721212AL4204 C3D0 8DG3L5YD
 1
    : 5000CCA253068459 On -Rdy HGST HUH721212AL4204 C3D0 8DG3L3AD
 2
    : 5000CCA253068569 On -Rdy HGST HUH721212AL4204 C3D0 8DG3L5JD
 3
    : 5000CCA253068581 On -Rdy HGST HUH721212AL4204 C3D0 8DG3L5RD
 4
 5
    : 5000CCA2532B9751 On -Rdy HGST HUH721212AL5200 A3D0 8DGSZ5LH
 6
    : 5000CCA25306873D On -Rdy HGST HUH721212AL4204 C3D0 8DG3L99D
 7
    : 5000CCA25307011D On -Rdy HGST HUH721212AL4204 C3D0 8DG3VDXD
   : 5000CCA253068411 On -Rdy HGST HUH721212AL4204 C3D0 8DG3L2SD
 8
 9 : 5000CCA2530684B1 On -Rdy HGST HUH721212AL4204 C3D0 8DG3L41D
10 : 5000CCA2530702F9 On -Rdy HGST HUH721212AL4204 C3D0 8DG3VJSD
. . .
```

3.7.12 rcli "show dual"

The wddcs <device> rcli "show dual" command is used to display the dual IOM status information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "show dual" command to display the dual IOM status information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show dual"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
dualCompatStatus: DUAL_IOM_COMPATIBLE
DualEnabled : True
IomInit : True
linkAlive : True
linkAlive : True
isSynched : True
Slot : A
XO Status : XO_STS_IS_XO
isThisActive : True
isOtherActive : True
```

3.7.13 rcli "show enc"

The wddcs <device> rcli "show enc" command is used to display the enclosure information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "show enc" command to display the enclosure information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show enc"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Enclosure Information (IOM A)
_____
 ENCL CONFIG : 4U102
 PARTNUM : Encl:1ES0294-1A
SERIAL : USCSJ04017EA0001
 SERIAL
 IOM A
   PARTNUM : 1EB0246
   SERIAL : THCLS03517EL0052
           : <version>
   FW(PRI)
   FW(SEC1) : <version>
   FW(SEC2) : <version>
   FW(OOBM) : <version>
   MAC : 00:0C:CA:05:00:16
   IP ADDR : 10.202.237.141
 IOM B
   PARTNUM : 1EB0246-B2
   SERIAL : THCLS03517EL0091
   FW(PRI) : <version>
   FW(SEC1) : <version>
   FW(SEC2) : <version>
```



```
FW(OOBM) : <version>
MAC : 00:0C:CA:04:00:5B
IP ADDR : 10.202.237.183
```

3.7.14 rcli "show hosts"

The wddcs <device> rcli "show hosts" command is used to display the host information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "show hosts" command to display the host information for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs <device> rcli "show hosts"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Host 00(x-----): Not Connected
Host 01(x-----): Not Connected
Host 02(x-----): Not Connected
Host 03(x-----): Not Connected
Host 04(x500605B00E7B00D1,12G): Ready
Host 05(x500605B00E7B00D1,12G): Ready
Host 06(x500605B00E7B00D1,12G): Ready
Host 07(x500605B00E7B00D1,12G): Ready
Host 08(x-----): Not Connected
Host 09(x-----): Not Connected
Host 10(x-----): Not Connected
Host 11(x-----): Not Connected
Host 12(x-----): Not Connected
Host 13(x-----): Not Connected
Host 14(x-----): Not Connected
Host 15(x-----): Not Connected
Host 16(x-----): Not Connected
Host 17(x-----): Not Connected
Host 18(x-----): Not Connected
Host 19(x-----): Not Connected
Host 20(x-----): Not Connected
Host 21(x-----): Not Connected
Host 22(x-----): Not Connected
Host 23(x-----): Not Connected
```

3.7.15 rcli "show phys"

The wddcs <device> rcli "show phys" command is used to display the PHY information of the primary SAS expander for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "show phys" command to display the PHY information of the primary SAS expander for a single SEP device within an enclosure that supports RCLI commands. For example:



wddcs <device> rcli "show phys" wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> A Pri Expander PHYs Id Type SAS Rate Local Remote 1.5G 3G 6G 12G _____ 0 : HST * * * C0FF0000 * * * C0FF0000 1 : HST * * * 2 : HST C0FF0000 COFF0000 * * * 3 : HST

 4 : HST 500605B00E7B00D1
 12G
 C0FF0000
 803F0001
 *
 *
 *

 5 : HST 500605B00E7B00D1
 12G
 C0FF0000
 803F0001
 *
 *
 *

 6 : HST 500605B00E7B00D1
 12G
 C0FF0000
 803F0001
 *
 *
 *

 * 7 : HST 500605B00E7B00D1 12G C0FF0000 803F0001 * * * * COFF0000 8 : HST * * C0FF0000 * 9 : HST * * * * * 10 : HST C0FF0000 . . .

3.7.16 rcli "show sensor"

wddcs <device> rcli "show sensor"

The wddcs <device> rcli "show sensor" command is used to display the sensor information from a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "show sensor" command to display the sensor information from a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
sn:tmpSlot000 = 28 Deg C (TEMP SLOT 000)
sn:tmpSlot001 = 27 Deg C (TEMP SLOT 001)
sn:tmpSlot002 = 28 Deg C (TEMP SLOT 002)
sn:tmpSlot003 = 28 Deg C (TEMP SLOT 003)
sn:tmpSlot004 = 28 Deg C (TEMP SLOT 004)
sn:tmpSlot005 = 28 Deg C (TEMP SLOT 004)
sn:tmpSlot006 = 27 Deg C (TEMP SLOT 005)
sn:tmpSlot006 = 27 Deg C (TEMP SLOT 006)
sn:tmpSlot007 = 27 Deg C (TEMP SLOT 007)
sn:tmpSlot008 = 28 Deg C (TEMP SLOT 008)
sn:tmpSlot009 = 27 Deg C (TEMP SLOT 009)
...
```

3.7.17 rcli "show ses"



The wddcs <device> rcli "show ses" command is used to display the SES information for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli "show ses" command to display the SES information for a single SEP device within an enclosure that supports RCLI commands. For example:

wddcs <device> rcli "show ses" wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Status Online Zoning: Disabled |Identification| Vendor: HGST Product: H4102-J SerialNum: USCSJ04017EA0006 FwRev: <version> SES Status CONN HOST 01: Not Installed() CONN HOST 02: Not Installed() CONN HOST 03: Not Installed() CONN HOST 04: Not Installed() CONN HOST 05: Not Installed() CONN HOST 07: Not Installed() CONN HOST 08: Not Installed() CONN HOST 09: Not Installed() CONN HOST 10: Not Installed() CONN HOST 11: Not Installed()

3.7.18 rcli "show vpd"

wddcs <device> rcli "show vpd"

The wddcs <device> rcli "show vpd" command is used to display vital product data for a single SEP device within an enclosure that supports RCLI commands.



Note: The wddcs <device> rcli "vpd set" command accomplishes the same purpose.

Step 1: Use the wddcs <device> rcli "show vpd" command to display vital product data for a single SEP device within an enclosure that supports RCLI commands. For example:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Encl:Type = x01
Encl:PartNum = '1ES0255-06'
Encl:SerialNum = 'USCSJ03717EB0001'
Encl:ProductName = 'H4102-J'
```


| Encl:Vendor | = | 'HGST' |
|--------------------|---|----------------------|
| Encl:BdCustomer | = | 1.1 |
| Encl:SASAddr | = | x5000CCAB04000600 |
| Encl:Config | = | x5A00000000000000 |
| Encl:Nickname | = | 1.1 |
| Encl:BdPartNum | = | '1EB0227-A1' |
| Encl:BdSerialNum | = | 'THCLS03217EK001A' |
| Encl:DrvStateBits | = | x76 |
| IomA:BdName | = | 1.1 |
| IomA:BdSerialNum | = | 'THCLS03517EL00AB' |
| IomA:BdPartNum | = | '1EB0246' |
| IomA:BdCustomer | = | 1.1 |
| IomA:MACAddr | = | 8:'000000CCA05001B' |
| IomB:BdName | = | 1.1 |
| IomB:BdSerialNum | = | 'THCLS03517EL000A' |
| IomB:BdPartNum | = | '1EB0246' |
| IomB:BdCustomer | = | 1.1 |
| IomB:MACAddr | = | 8:'000000CCA05001A' |
| MainBB:BdName | | = 'BB60' |
| MainBB:BdSerialNum | a | = 'THCLS05117EJ0002' |
| MainBB:BdPartNum | | = '1EB1032-30' |
| AuxBB:BdName | = | = 'BB42' |
| AuxBB:BdSerialNum | = | = 'THCLS05117EH0004' |
| AuxBB: BdPartNum | - | = '1EB1034-30' |

3.7.19 rcli zonecfg

The wddcs <device> rcli zonecfg command is used to determine the zoning configuration for a single SEP device within an enclosure that supports RCLI commands.

Step 1: Use the wddcs <device> rcli zonecfg command to determine the zoning configuration for a single SEP device within an enclosure that supports RCLI commands.

If zoning is **disabled**, the output will be as follows:

```
wddcs <device> rcli zonecfg
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Zoning (Disabled)
```

If zoning is **enabled**, the output will be as follows:

```
wddcs <device> rcli zonecfg
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Zoning (Enabled)
Host : Slots
------
Host <host#> : <slot#>-<slot#>
Host <host#> : <slot#>-<slot#>
Host <host#> : <slot#>-<slot#>
Host <host#> : <slot#>-<slot#>
```



```
Host <host#> : <slot#>-<slot#>
Host <host#> : <slot#>-<slot#>
Host <host#> : <slot#>-<slot#>
```

3.8 rcli (Ultrastar Data60 & Data102 3000)

The wddcs <device> rcli <command string> command is used to capture detailed data about WD enclosures and their components. The commands in this section—with the exception of help—were introduced with the Ultrastar Data60 3000 and Ultrastar Data102 3000 Series and only apply to these platforms.

Usage

The following example demonstrates the correct syntax for the wddcs <device> rcli <command string> command:

• rcli <command string>

Options

The procedures in this section provide examples of using various command strings:

• <command string> can be any of the commands allowed by the enclosure firmware.



Note: Commands that are not supported on these enclosures will report as not supported. For example:

wddcs <device> rcli <command string>

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> rcli cmd: <command string> This command is not supported on this platform

Platform Support

Platform support for the wddcs <device> rcli <command string> command and options are listed in the following table. Click the linked command strings—where applicable—to view an example of that string used in conjunction with the wddcs rcli command.



Note: The commands in this section apply only to the Ultrastar Data60 3000 and Ultrastar Data102 3000 Series platforms.



Attention: The following rcli command prefixes are **not** supported for single IOM configurations of Ultrastar Data102 3000 Series: drv1a, drv1b, drv2a, drv2b, hema, hemb, remote.



Table 19: Ultrastar Data102 3000 Series

| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|---------------------------------------|---------------------------------|----------------------------------|
| drvl debug dump | \bigcirc | \bigcirc |
| drv1 err_cnts 0-75 read | \bigcirc | \bigcirc |
| drv1 gpio | \oslash | \bigcirc |
| drvl i2c scan | \bigcirc | \bigcirc |
| drvl phyinfo (page 182) | \oslash | \bigcirc |
| drvl phyinfo buffer (page 185) | \oslash | \bigcirc |
| drvl show ac (page 188) | \oslash | \bigcirc |
| drvl show actuator | \oslash | \bigcirc |
| drv1 show actuators | \oslash | \bigcirc |
| drv1 show devices | \oslash | \bigcirc |
| drv1 show drive | \bigcirc | \bigcirc |
| drvl show drives (page 189) | \oslash | \bigcirc |
| drvl show dual (page 191) | \bigcirc | \bigcirc |
| drvl show enc (page 191) | \oslash | \bigcirc |
| drv1 show fw | \oslash | \bigcirc |
| drv1 show gpio | \oslash | \bigcirc |
| drv1 show iomupdate | \oslash | \bigcirc |
| drv1 show le | \oslash | \bigcirc |
| drvl show led | \oslash | \bigcirc |
| drv1 show leds | \oslash | \bigcirc |
| drvl show monitor | \bigcirc | ${\boldsymbol{ \oslash}}$ |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|-----------------------------|---------------------------------|----------------------------------|
| drvl show phys (page 192) | \bigcirc | \oslash |
| drvl show sensor (page 194) | \oslash | \oslash |
| drvl show ses (page 196) | \oslash | \oslash |
| drv1 show slots | \oslash | \oslash |
| drv1 show sn | \oslash | \oslash |
| drv1 show thermon | \oslash | \oslash |
| drv1 status sas_link | \oslash | \oslash |
| drv1 tx_para_get 0-75 | \oslash | \oslash |
| drvla debug dump | \oslash | \oslash |
| drvla err_cnts 0-75 clear | \oslash | \oslash |
| drvla err_cnts 0-75 read | \oslash | \oslash |
| drvla gpio | \oslash | \oslash |
| drvla i2c scan | \oslash | \oslash |
| drvla phyinfo | \oslash | \oslash |
| drvla phyinfo buffer | \bigotimes | \bigotimes |
| drvla qinfo | \oslash | \bigotimes |
| drvla show ac | \bigotimes | \bigotimes |
| drvla show actuator | \oslash | \oslash |
| drvla show actuators | \bigotimes | \oslash |
| drvla show devices | \oslash | \oslash |
| drvla show drive | \oslash | \oslash |
| drvla show drives | \bigotimes | \bigotimes |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|---------------------------|---------------------------------|----------------------------------|
| drvla show dual | \oslash | \oslash |
| drvla show enc | \oslash | \oslash |
| drvla show fw | \oslash | \oslash |
| drvla show gpio | \oslash | \oslash |
| drvla show iomupdate | \oslash | \oslash |
| drvla show le | \oslash | \oslash |
| drvla show led | \bigcirc | \oslash |
| drvla show leds | \oslash | \oslash |
| drvla show monitor | \oslash | \oslash |
| drvla show phys | \oslash | \oslash |
| drvla show sensor | \bigcirc | \oslash |
| drvla show ses | \bigcirc | \oslash |
| drvla show slots | \bigcirc | \oslash |
| drvla show sn | \oslash | \oslash |
| drvla show thermon | \oslash | \oslash |
| drvla show threads | \oslash | \oslash |
| drvla status sas_link | \oslash | \oslash |
| drvla status sas_phy | \oslash | \oslash |
| drvla tx_para_get 0-75 | \oslash | \oslash |
| drvla zonecfg | \bigotimes | \bigotimes |
| drvlb debug dump | ${\boldsymbol{ \oslash}}$ | \bigotimes |
| drvlb err_cnts 0-75 clear | \bigcirc | \oslash |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|--------------------------|---------------------------------|----------------------------------|
| drvlb err_cnts 0-75 read | ${\boldsymbol{ \oslash}}$ | \bigotimes |
| drv1b gpio | \bigcirc | \oslash |
| drv1b i2c scan | \oslash | \oslash |
| drv1b phyinfo | \oslash | \oslash |
| drv1b phyinfo buffer | \oslash | \oslash |
| drv1b qinfo | \oslash | \oslash |
| drv1b show ac | ${\boldsymbol{\oslash}}$ | \oslash |
| drv1b show actuator | ${\boldsymbol{\oslash}}$ | \oslash |
| drv1b show actuators | \bigcirc | \oslash |
| drvlb show devices | ${\boldsymbol{\oslash}}$ | \oslash |
| drvlb show drive | \oslash | \bigotimes |
| drvlb show drives | \oslash | \bigotimes |
| drv1b show dual | ${\boldsymbol{\oslash}}$ | \oslash |
| drv1b show enc | \oslash | \bigotimes |
| drv1b show fw | \oslash | \oslash |
| drvlb show gpio | \oslash | \oslash |
| drvlb show iomupdate | \oslash | \oslash |
| drv1b show le | \oslash | \oslash |
| drv1b show led | \oslash | \oslash |
| drv1b show leds | \oslash | \oslash |
| drvlb show monitor | \oslash | \oslash |
| drv1b show phys | \bigcirc | \bigotimes |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|---------------------------------------|---------------------------------|----------------------------------|
| drv1b show sensor | ${\boldsymbol{\oslash}}$ | \oslash |
| drv1b show ses | \oslash | \oslash |
| drv1b show slots | \oslash | \oslash |
| drvlb show sn | \oslash | \oslash |
| drv1b show thermon | \oslash | \oslash |
| drvlb show threads | \oslash | \oslash |
| drv1b status sas_link | \oslash | \oslash |
| drv1b status sas_phy | \oslash | \oslash |
| drv1b tx_para_get 0-75 | \oslash | \oslash |
| drv2 debug dump | \bigotimes | \oslash |
| drv2 err_cnts 0-75 read | \bigotimes | \oslash |
| drv2 gpio | \bigotimes | \oslash |
| drv2 phyinfo (page 197) | \bigotimes | \oslash |
| drv2 phyinfo buffer (page 200) | \bigotimes | \oslash |
| drv2 show devices | \bigotimes | \oslash |
| drv2 show enc | \bigotimes | \oslash |
| drv2 show fw | \bigotimes | \oslash |
| drv2 show iomupdate | \bigotimes | \oslash |
| drv2 show phys (page 203) | \bigotimes | \oslash |
| drv2 status sas_link | \bigotimes | \oslash |
| drv2 status sas_phy | \bigotimes | \oslash |
| drv2 tx_para_get 0-75 | \bigotimes | \bigotimes |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|---------------------------|---------------------------------|----------------------------------|
| drv2a debug dump | \bigotimes | \bigcirc |
| drv2a err_cnts 0-75 clear | \bigotimes | \oslash |
| drv2a err_cnts 0-75 read | \bigotimes | \oslash |
| drv2a gpio | \bigotimes | \oslash |
| drv2a phyinfo | \bigotimes | \oslash |
| drv2a phyinfo buffer | \bigotimes | \oslash |
| drv2a qinfo | \bigotimes | \oslash |
| drv2a show devices | \bigotimes | \oslash |
| drv2a show enc | \bigotimes | \oslash |
| drv2a show fw | \bigotimes | \oslash |
| drv2a show iomupdate | \bigotimes | \oslash |
| drv2a show phys | \bigotimes | \oslash |
| drv2a show threads | \bigotimes | \oslash |
| drv2a status sas_link | \bigotimes | \oslash |
| drv2a status sas_phy | \bigotimes | \oslash |
| drv2a tx_para_get 0-75 | \bigotimes | \oslash |
| drv2a zonecfg | \bigotimes | \oslash |
| drv2b debug dump | \bigotimes | \oslash |
| drv2b err_cnts 0-75 clear | \bigotimes | \oslash |
| drv2b err_cnts 0-75 read | \bigotimes | \oslash |
| drv2b gpio | \bigotimes | \oslash |
| drv2b phyinfo | \otimes | \bigotimes |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|--------------------------------------|---------------------------------|----------------------------------|
| drv2b phyinfo buffer | \bigotimes | \bigcirc |
| drv2b qinfo | \bigotimes | \oslash |
| drv2b show devices | \bigotimes | \oslash |
| drv2b show enc | 8 | \oslash |
| drv2b show fw | \bigotimes | \oslash |
| drv2b show iomupdate | 8 | \oslash |
| drv2b show phys | \bigotimes | \oslash |
| drv2b show threads | 8 | \oslash |
| drv2b status sas_link | \bigotimes | \oslash |
| drv2b status sas_phy | \bigotimes | \oslash |
| drv2b tx_para_get 0-75 | \bigotimes | \oslash |
| drv2b zonecfg | \bigotimes | \bigcirc |
| help | \oslash | \bigcirc |
| hem debug dump | \oslash | \bigcirc |
| hem err_cnts 0-55 clear | \oslash | \bigcirc |
| hem err_cnts 0-55 read | \oslash | \bigcirc |
| hem gpio | \oslash | \bigcirc |
| hem i2c scan | \oslash | \bigcirc |
| hem phyinfo (page 209) | \oslash | \bigcirc |
| hem phyinfo buffer (page 212) | \oslash | \bigcirc |
| hem show devices | \oslash | \bigcirc |
| hem show dual | \bigcirc | \bigotimes |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|----------------------------|---------------------------------|----------------------------------|
| hem show enc | \bigcirc | \oslash |
| hem show fw | \bigcirc | \oslash |
| hem show host resets | \bigcirc | \oslash |
| hem show hosts (page 214) | \oslash | \oslash |
| hem show iomupdate | \oslash | \oslash |
| hem show phys (page 215) | \bigcirc | \oslash |
| hem status sas_link | ${\boldsymbol{\oslash}}$ | \oslash |
| hem tx_para_get 0-55 | \bigcirc | \oslash |
| hema debug dump | \bigcirc | \oslash |
| hema err_cnts 0-55 clear | \bigcirc | \oslash |
| hema err_cnts 0-55 read | \bigcirc | \oslash |
| hema gpio | \bigcirc | \oslash |
| hema i2c scan | \bigcirc | \oslash |
| hema phyinfo | \bigcirc | \oslash |
| hema phyinfo buffer | \oslash | \oslash |
| hema qinfo | \bigcirc | \oslash |
| hema show devices | \bigcirc | \oslash |
| hema show dual | \bigcirc | \oslash |
| hema show enc | \bigcirc | \oslash |
| hema show fw | \oslash | \oslash |
| hema show host resets | \oslash | \oslash |
| hema show hosts (page 205) | \bigotimes | \bigotimes |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|----------------------------|---------------------------------|----------------------------------|
| hema show iomupdate | \bigcirc | \bigcirc |
| hema show phys (page 206) | \bigcirc | \bigcirc |
| hema show threads | \bigcirc | \oslash |
| hema status sas_link | \bigcirc | \oslash |
| hema status sas_phy | \bigcirc | \oslash |
| hema tx_para_get 0-55 | \oslash | \oslash |
| hema zonecfg | \bigcirc | \oslash |
| hemb debug dump | \bigcirc | \oslash |
| hemb err_cnts 0-55 clear | \bigcirc | \oslash |
| hemb err_cnts 0-55 read | \bigcirc | \bigcirc |
| hemb gpio | \bigcirc | \bigcirc |
| hemb i2c scan | \bigcirc | \bigcirc |
| hemb phyinfo | \bigcirc | \bigcirc |
| hemb phyinfo buffer | \bigcirc | \bigcirc |
| hemb qinfo | \bigcirc | \oslash |
| hemb show devices | \bigcirc | \oslash |
| hemb show dual | \bigcirc | \oslash |
| hemb show enc | \bigcirc | \oslash |
| hemb show fw | \bigcirc | \oslash |
| hemb show host resets | \bigcirc | \oslash |
| hemb show hosts (page 207) | \bigcirc | \oslash |
| hemb show iomupdate | \bigcirc | \bigotimes |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|---------------------------------|---------------------------------|----------------------------------|
| hemb show phys (page 208) | \bigcirc | \oslash |
| hemb show threads | \oslash | \oslash |
| hemb status sas_link | \oslash | \oslash |
| hemb status sas_phy | \oslash | \oslash |
| hemb tx_para_get 0-55 | \bigotimes | \oslash |
| hemb zonecfg | \oslash | \oslash |
| progfpga show | \oslash | \oslash |
| remote clear err_cnts | \oslash | \oslash |
| remote drvl debug dump | \oslash | \oslash |
| remote drv1 err_cnts 0-75 clear | \oslash | \oslash |
| remote drv1 err_cnts 0-75 read | \bigcirc | \oslash |
| remote drv1 gpio | \bigcirc | \oslash |
| remote drv1 i2c scan | \bigcirc | \oslash |
| remote drv1 phyinfo | \oslash | \oslash |
| remote drvl phyinfo buffer | \oslash | \oslash |
| remote drvl qinfo | \oslash | \oslash |
| remote drv1 show ac | \oslash | \oslash |
| remote drvl show actuator | \oslash | \oslash |
| remote drv1 show actuators | \oslash | \oslash |
| remote drvl show devices | \bigcirc | \oslash |
| remote drv1 show drive | \oslash | \oslash |
| remote drv1 show drives | \bigotimes | \bigotimes |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|---------------------------------|---------------------------------|----------------------------------|
| remote drv1 show dual | \bigcirc | \oslash |
| remote drv1 show enc | \bigcirc | \bigcirc |
| remote drv1 show fw | \bigcirc | \bigcirc |
| remote drv1 show gpio | \oslash | \bigcirc |
| remote drv1 show iomupdate | \oslash | \bigcirc |
| remote drv1 show le | ${\color{black} \oslash}$ | \oslash |
| remote drv1 show led | $\boldsymbol{\oslash}$ | \oslash |
| remote drv1 show leds | ${\color{black} \oslash}$ | \bigcirc |
| remote drv1 show monitor | ${\color{black} \oslash}$ | \bigcirc |
| remote drv1 show phys | \oslash | \bigcirc |
| remote drv1 show sensor | ${\color{black} \oslash}$ | \bigcirc |
| remote drv1 show ses | \oslash | \bigcirc |
| remote drv1 show slots | \bigcirc | \bigcirc |
| remote drv1 show sn | \oslash | \bigcirc |
| remote drv1 show thermon | ${\color{black} \oslash}$ | \bigcirc |
| remote drvl show threads | \oslash | \bigcirc |
| remote drv1 status sas_link | ${\color{black} \oslash}$ | \bigcirc |
| remote drv1 status sas_phy | \oslash | \bigcirc |
| remote drv1 tx_para_get 0-75 | ${\color{black} \oslash}$ | \bigcirc |
| remote drv1 zonecfg | \oslash | \bigcirc |
| remote drv2 debug dump | \otimes | \bigcirc |
| remote drv2 err_cnts 0-75 clear | \otimes | ${\boldsymbol{ \oslash}}$ |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|--------------------------------|---------------------------------|----------------------------------|
| remote drv2 err_cnts 0-75 read | \bigotimes | ${\boldsymbol{\oslash}}$ |
| remote drv2 gpio | \bigotimes | ${\boldsymbol{\oslash}}$ |
| remote drv2 phyinfo | \bigotimes | \bigcirc |
| remote drv2 phyinfo buffer | \bigotimes | ${\boldsymbol{\oslash}}$ |
| remote drv2 qinfo | \bigotimes | \bigcirc |
| remote drv2 show devices | \bigotimes | \bigcirc |
| remote drv2 show enc | \bigotimes | \bigcirc |
| remote drv2 show fw | \bigotimes | \bigcirc |
| remote drv2 show iomupdate | \bigotimes | \bigcirc |
| remote drv2 show phys | \bigotimes | \bigcirc |
| remote drv2 show threads | \bigotimes | ${igodot}$ |
| remote drv2 status sas_link | \bigotimes | ${igodot}$ |
| remote drv2 status sas_phy | \bigotimes | ${igodot}$ |
| remote drv2 tx_para_get 0-75 | \bigotimes | \bigcirc |
| remote drv2 zonecfg | \bigotimes | \bigcirc |
| remote hem debug dump | \oslash | \bigcirc |
| remote hem err_cnts 0-55 clear | ${\color{black} \oslash}$ | ${igodot}$ |
| remote hem err_cnts 0-55 read | ${\color{black} \oslash}$ | \bigcirc |
| remote hem gpio | ${\color{black} \oslash}$ | \bigcirc |
| remote hem i2c scan | ${\boldsymbol{\oslash}}$ | \bigcirc |
| remote hem phyinfo | \oslash | \bigcirc |
| remote hem phyinfo buffer | \bigotimes | \bigotimes |



| RCLI Command String | Ultrastar Data60 3000 Series | Ultrastar Data102 3000 Series |
|-----------------------------|---------------------------------|----------------------------------|
| remote hem qinfo | \bigcirc | \oslash |
| remote hem show devices | \bigcirc | \oslash |
| remote hem show dual | \bigcirc | \oslash |
| remote hem show enc | \bigcirc | \oslash |
| remote hem show fw | \bigcirc | \oslash |
| remote hem show host resets | \bigcirc | \oslash |
| remote hem show hosts | \bigcirc | \oslash |
| remote hem show iomupdate | \bigcirc | \oslash |
| remote hem show phys | \bigcirc | \oslash |
| remote hem show threads | \bigcirc | \oslash |
| remote hem status sas_link | \bigcirc | \oslash |
| remote hem status sas_phy | \bigcirc | \oslash |
| remote hem tx_para_get 0-55 | \bigcirc | \oslash |
| remote hem zonecfg | \bigcirc | \bigcirc |
| remote read err-cnts | ${\boldsymbol{ \oslash}}$ | ${\boldsymbol{ \oslash}}$ |

3.8.1 rcli "drv1 phyinfo"

The wddcs <device> rcli "drv1 phyinfo" command is used to display the DRV1 SAS expander PHY information for compatible platforms.

Step 1: Use the wddcs <device> rcli "drv1 phyinfo" command to display the DRV1 SAS expander PHY information. For example:

wddcs <device> rcli "drv1 phyinfo"
wddcs v4.2.2.0
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Device: <device>



| Phy Type Link R Sas Sata Spin Id Rate A | oute Dcm ttr | Sas Ch Addres | Dcm | Dws | Hot | Chg Com Cnt | Zone Com Grp | Zone Com Info | Conn Dcm Type | Conn Elem | Conn Phy | Phy Rdy |
|---|--------------------|---------------------|------------|----------------|---------------|--------------------------------|--------------------|---------------------|---------------------|--------------|-------------|------------|
| Rdy Rdy Up | Rdy | Mask | Act | Lost | Plug | g Wake | e Init | : Sas | Neg | | 1 | |
| Hold | | | | Τοι | ıt | | | Fa | ail | | Indx | Link |
| 0 End* 12G | T | 0x5000 | cca2d | 24b54 | 181 | 0x04 | 0x0c | 0x05 | 0x20 | 0x33 | 0x00 | 0x01 |
| 0x01 0x00 0x00 1 End* 12G | T | 0x5000 |)cca2c | 0x01 224fee | 0x00 ead |) 0x01 0x04 | 0x01 | 0x01 | 0x20 |) 0x34 | 0x00 | 0x01 |
| 2 End* 12G | T | 0x5000 |)cca2c | 24d34 | 1e5 | 0x04 | 0x0c | 0x05 | 0x20 | 0x35 | 0x00 | 0x01 |
| 3 End* 12G | T | 0x5000 |)cca2d | 0x01 c24d37 | 0x00 711 | 0x01 | 0x0c | 0x05 | 0x20 | 0x36 | 0x00 | 0x01 |
| 0x01 0x00 0x00 4 End* 12G | T | 0x5000 |)cca20 | 0x01 c24ce4 | 0x00 1f9 | 0x01 0x04 | 0x01 | 0x01 | 0x20 |) 0x37 | 0x00 | 0x01 |
| 5 End* 12G | T | 0x5000 |)cca2d | 0x01 c24d3(| 0x00 | 0x01 | 0x0c | 0x05 | 0x20 | 0x38 | 0x00 | 0x01 |
| 0x01 0x00 0x00 6 End* 12G | T | 0x5000 |)cca2d | 0x01 c24d27 | 0x00 7dd | 0x01 0x04 | 0x01 | 0x05 | 0x20 | 0x39 | 0x00 | 0x01 |
| 7 End* 12G | T | 0x5000 |)cca2d | 0x01 2248f4 | 0x00 199 | 0x01 | 0x0c | 0x05 | 0x20 | 0x3a | 0x00 | 0x01 |
| 0x01 0x00 0x00 8 End* 12G | T | 0x5000 |)cca2d | 0x01 224d3(| 0x00)99 | 0x01 | 0x01 | 0x05 | 0x20 | 0x3b | 0x00 | 0x01 |
| 0x01 0x00 0x00 9 End* 12G | Т | 0x5000 |)cca2d | 0x01 c24e8e | 0x00 e05 | 0×01 0×04 | 0x01 0x0c | 0x01 0x05 | 0x20 | 0x3c | 0x00 | 0x01 |
| 10 End* 12G | T | 0x5000 |)cca2d | 0x01 c249dk | 0x00 of5 | 0×01 0×04 | 0x01 0x0c | 0x05 | 0x20 | 0x3d | 0x00 | 0x01 |
| 11 End* 12G | T | 0x5000 |)cca20 | 24d33 | 335 000 | 0×01 0×04 | 0x0c | 0x05 | 0x20 | 0x3e | 0x00 | 0x01 |
| 12 End* 12G | T | 0x5000 |)cca20 | 0x01 224d32 | 23d | 0×01 0×04 | 0x0c | 0x05 | 0×20 | 0x3f | 0x00 | 0x01 |
| 13 End* 12G | Т | 0x5000 |)cca2d | 224d31 | L31 | 0×01 | 0x0c | 0x05 | 0x20 | 0x40 | 0x00 | 0x01 |
| 14 End* 12G | T | 0x5000 |)cca20 | 0x01 224b1a | 0x00 a95 | 0×01 0×04 | 0x0c | 0×05 | 0×20 | 0x41 | 0x00 | 0x01 |
| 15 End* 12G | Т | 0x5000 |)cca20 | 0X01 224d36 | 5ad | 0×01 | 0x0c | 0x05 | 0×20 | 0x42 | 0x00 | 0x01 |
| 16 End* 12G | Т | 0x5000 |)cca2d | 0x01 c24ce4 | 1d9 | 0×01 0×04 | 0x0c | 0x05 | 0×20 | 0x43 | 0x00 | 0x01 |
| 17 End* 12G | Т | 0x5000 |)cca2d | 0X01 c24c26 | 589 | 0x01 0x01 | 0x0d | 0x05 | 0x20 | 0x44 | 0x00 | 0x01 |
| 18 End* 12G | Т | 0x5000 |)cca2d | 024ce5 | 521 0x00 | 0x01 0x01 | 0x0d | 0x05 | 0x20 | 0x45 | 0x00 | 0x01 |
| 19 End* 12G | T | 0x5000 |)cca20 | 0x01 224d34 | 159 02200 | 0x01 0x01 | 0x00 0x0d | $0 \times 0 $ | 0x20 | 0x46 | 0x00 | 0x01 |
| 20 End* 12G | T | 0x5000 |)cca20 | 24688 | 0x00 36d | 0x01 0x01 | 0x00 0x0d | 0x05 | 0x20 | 0x47 | 0x00 | 0x01 |
| 21 End* 12G | T | 0x5000 |)cca2d | 0x01 225116 | 0x00 56d | 0x01 0x01 | 0x00 | 0x05 | 0x20 | 0x48 | 0x00 | 0x01 |
| 22 End* 12G | T | 0x5000 |)cca20 | 0x01 c24d7(| 0x00)c9 | 0x01 | 0x00 | 0x05 | 0x20 | 0x49 | 0x00 | 0x01 |
| 0x01 0x00 0x00 23 End* 12G | T | 0x5000 |)cca2d | 0x01 c24d7(| 0x00 | 0x01 | 0x00 0x0d | 0x01 | 0x20 | 0x4a | 0x00 | 0x01 |
| 0x01 0x00 0x00 24 End* 12G | T | 0x5000 |)cca2d | 0x01 c24d28 | 0x00 359 | 0 0x01 | 0x00 0x0d | 0x01 | 0x20 | 0x4b | 0x00 | 0x01 |
| 0x01 0x00 0x00 25 End* 12G | T | 0x5000 |)cca2d | 0x01 c24cf5 | 0x00 521 | 0 x01 | 0x00 0x0d | 0x01 | 0x20 | 0x4c | 0x00 | 0x01 |
| 0x01 0x00 0x00 | | | | 0x01 | 0×00 |) 0x01 | . 0x00 | 0×01 | L 0 x 0 | J | | |



26 End* 12G T 0x5000cca2c24d32a1 0x01 0x0d 0x05 0x20 0x4d 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 27 End* 12G T 0x5000cca2a6025889 0x01 0x0d 0x05 0x20 0x4e 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 28 End* 12G T 0x5000cca2c24bf37d 0x01 0x0d 0x05 0x20 0x4f 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 29 End* 12G T 0x5000cca2c24ce381 0x01 0x0d 0x05 0x20 0x50 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 30 End* 12G T 0x5000cca2c24d3111 0x01 0x0d 0x05 0x20 0x51 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 31 End* 12G T 0x5000cca2c24d31d1 0x01 0x0d 0x05 0x20 0x52 0x00 0x01 0x01 0x00 0x00 ---- --- 0x01 0x00 0x01 0x00 0x01 0x00 32 End* 12G T 0x5000cca2c24955f1 0x01 0x0d 0x05 0x20 0x53 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 33 End* 12G T 0x5000cca2c24754f5 0x01 0x0d 0x05 0x20 0x54 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 34 End* 12G T 0x5000cca2c24c9e09 0x01 0x0d 0x05 0x20 0x55 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 35 End* 12G T 0x5000cca2c24ceefd 0x01 0x0d 0x05 0x20 0x56 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 36 End* 12G T 0x5000cca2c24b19c9 0x01 0x0d 0x05 0x20 0x57 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 37 End* 12G T 0x5000cca2c24482c5 0x01 0x0d 0x05 0x20 0x58 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 38 End* 12G T 0x5000cca2c24ce3f5 0x01 0x0d 0x05 0x20 0x59 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 39 End* 12G T 0x5000cca2c24d2fb1 0x01 0x0d 0x05 0x20 0x5a 0x00 0x01 0x01 0x00 0x00 ---- --- 0x01 0x00 0x01 0x00 0x01 0x00 40 End* 12G T 0x5000cca2c24d3241 0x01 0x0d 0x05 0x20 0x5b 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 41 End* 12G T 0x5000cca2c24f2a99 0x01 0x0d 0x05 0x20 0x5c 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 42 End* 12G T 0x5000cca2c24531bd 0x01 0x0d 0x05 0x20 0x5d 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 43 End* 12G T 0x5000cca2c24c2681 0x01 0x0d 0x05 0x20 0x5e 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 44 End* 12G T 0x5000cca2c24d36e9 0x01 0x0d 0x05 0x20 0x5f 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 45 End* 12G T 0x5000cca2c24c9d8d 0x01 0x0d 0x05 0x20 0x60 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 46 End* 12G T 0x5000cca2c24b1929 0x01 0x0d 0x05 0x20 0x61 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 47 End* 12G T 0x5000cca2c24b5625 0x01 0x0d 0x05 0x20 0x62 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 48 End* 12G T 0x5000cca2c24ce879 0x01 0x0d 0x05 0x20 0x63 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 49 End* 12G T 0x5000cca2c24c267d 0x01 0x0d 0x05 0x20 0x64 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 50 End* 12G T 0x5000cca2c24d547d 0x01 0x0d 0x05 0x20 0x65 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 51 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 52 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 53 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 54 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01

55 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 56 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 57 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 58 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 59 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 60 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 61 --- ---Т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 62 --- -- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 63 --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 64 ---- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 65 --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 66 --- --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 67 --- --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 68 --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 69 --- -- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 70 --- Т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 71 --- т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 72 --- --- т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 73 --- Т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00 0x00 0x05 0x00 0x00 0x00 0x00 75 --- --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00

3.8.2 rcli "drv1 phyinfo buffer"

The wddcs <device> rcli "drv1 phyinfo buffer" command is used to display the DRV1 SAS expander PHY buffer information for compatible platforms.

Step 1: Use the wddcs <device> rcli "drv1 phyinfo buffer" command to display the DRV1 SAS expander PHY buffer information. For example:

wddcs <device> rcli "drvl phyinfo buffer"
wddcs v4.2.2.0
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Device: <device>



User Guide

| PHY Con | Link n OAF | Drv Snoo | Buffer | SAS | SAS | SAS | SATA | SATA | Conn | |
|------------|---------------|----------------|--------|--------|--------|--------|--------|--------|---------|---|
| ID Mam | Rate t Ear | Link lv TMF | Enable | Buffer | Buffer | Buffer | Buffer | Buffer | Mgmt | |
| 24C | Acce | Rate | | 3G | 6G | 12G | 3G | 6G | 3/6/12G | |
| | | | | | | | | | | |
| 0 | 12G - | 12G - | - | - | * | - | - | * | - | - |
| 1 | 12G - | 12G - | - | - | * | - | - | * | - | - |
| 2 | 12G | 12G | - | - | * | - | - | * | - | - |
| 3 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 4 | _ 12G | - 12G | - | - | * | - | - | * | - | - |
| 5 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| б | - 12G | - 12G | - | - | * | - | - | * | _ | _ |
| 7 | - 12G | - 12G | - | - | * | - | - | * | - | _ |
| 8 | - 12G | - 12G | _ | - | * | _ | _ | * | _ | _ |
| 9 | - 12G | - 12G | _ | _ | * | _ | _ | * | _ | _ |
| 10 | - 12G | - 12G | _ | _ | * | _ | _ | * | _ | _ |
| 11 | - 12G | - 12G | _ | _ | * | _ | _ | * | _ | _ |
| | - | - | | | | | | | | |
| 12 | 12G - | 12G - | - | - | * | - | - | * | - | - |
| 13 | 12G - | 12G - | - | - | * | - | - | * | - | - |
| 14 | 12G - | 12G - | - | - | * | - | - | * | - | - |
| 15 | 12G | 12G | - | - | * | - | - | * | - | - |
| 16 | 12G | 12G | - | - | * | - | - | * | - | - |
| 17 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 18 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 19 | - 12G | - 12G | - | - | * | - | - | * | - | _ |
| 20 | - 12G | - 12G | - | - | * | _ | - | * | - | - |
| 21 | - 12G | - 12G | - | - | * | - | - | * | _ | _ |
| 22 | - 12G | - 12G | - | - | * | _ | _ | * | _ | _ |
| 23 | - 12G | - 12G | _ | _ | * | _ | _ | * | _ | _ |
| 24 | - 12G | - 12G | _ | _ | * | _ | _ | * | _ | _ |
| 25 | - 12G | - 12G | _ | _ | * | _ | _ | * | _ | _ |

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| 26 | 12G | 12G | - | - | * | - | - | * | - | - |
|----|----------|----------|---|---|---|---|---|---|---|---|
| 27 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 28 | 12G | 12G | - | - | * | - | - | * | - | - |
| 29 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 30 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 31 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 32 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 33 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 34 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 35 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 36 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 37 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 38 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 39 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 40 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 41 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 42 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 43 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 44 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 45 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 46 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 47 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 48 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 49 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 50 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 51 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 52 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 53 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 54 | 12G | - 12G | - | - | * | - | - | * | - | - |

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| 55 | 12G - | 12G - | - | - | * | - | - | * | - | - |
|----|----------|----------|---|---|---|---|---|---|---|---|
| 56 | 12G | 12G | - | - | * | - | - | * | - | - |
| 57 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 58 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 59 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 60 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 61 | | | - | - | * | - | - | * | - | - |
| 62 | - | - | - | - | * | - | - | * | - | - |
| 63 | - | - | - | - | * | - | - | * | - | - |
| 64 | - | | - | - | * | - | - | * | - | _ |
| 65 | | | - | - | * | - | - | * | - | _ |
| 66 | | | - | - | * | - | - | * | - | - |
| 67 | - | - | - | - | * | - | _ | * | _ | - |
| 68 | - | | - | - | * | - | - | * | - | - |
| 69 | | - | - | - | * | - | _ | * | _ | _ |
| 70 | - | - | - | - | * | - | _ | * | _ | _ |
| 71 | | - | - | - | * | - | _ | * | _ | _ |
| 72 | | - | - | - | * | - | _ | * | _ | _ |
| 73 | | - | - | - | * | - | _ | * | _ | _ |
| 74 | - | - | - | _ | * | - | _ | * | _ | - |
| 75 | - | - | - | - | * | - | _ | * | _ | _ |
| | - | - | | | | | | | | |

3.8.3 rcli "drv1 show ac"

The wddcs <device> rcli "drv1 show ac" command is used to display the PWM information for a SEP device on compatible platforms.

Step 1: Use the wddcs <device> rcli "drv1 show ac" command to display the PWM information for a SEP device. For example:

```
wddcs <device> rcli "drvl show ac"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
```



```
ac:pwmEnc= 43 % (Enclosure Fan PWM)ac:pwmIom= 35 % (IOM Fan PWM)ac:pwmPsuA= 0 % (PSU A Fan PWM)ac:pwmPsuB= 0 % (PSU B Fan PWM)
```

3.8.4 rcli "drv1 show drives"

The wddcs <device> rcli "drv1 show drives" command is used to display the drive/slot info attached to both DRV1 and DRV2 SAS expanders of compatible platforms.

Step 1: Use the wddcs <device> rcli "drv1 show drives" command to display the drive/slot info attached to both DRV1 and DRV2 SAS expanders. For example:

```
wddcs <device> rcli "drv1 show drives"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Slot:DRV SAS Addr State Vendor Product
                                                     FW Serial
_____
                    _____
0
   :2
         5000CCA2C24D358D On -Rdy WDC W7218A5200RA018T A822 21310BGA9T
1
  :2
         5000CCA2C24D551D On -Rdy WDC W7218A5200RA018T A822 21310BJEGT
2
  :2
        5000CCA2C24D27CD On -Rdy WDC W7218A5200RA018T A822 21310BEDXT
3 :2
        5000CCA284D718A5 On -Rdy WDC W7218A5200RA018T A822 21300U94VJ
4
  :2
        5000CCA2C24D3685 On -Rdy WDC W7218A5200RA018T A822 21310BGD9T
5
  :2
         5000CCA2C24CE49D On -Rdy WDC W7218A5200RA018T A822 21310B8Y6T
  :2
         5000CCA2A605B069 On -Rdy WDC WUH721818AL5201 B820 4ZG33ZTV
6
7
   :2
         5000CCA2C24D27F1 On -Rdy WDC W7218A5200RA018T A822 21310BEE6T
8
  :2
         5000CCA2C24D310D On -Rdy WDC W7218A5200RA018T A822 21310BG10T
9
   :2
         5000CCA2C24B5449 On -Rdy WDC W7218A5200RA018T A822 21310AE8RT
10 :2
         5000CCA2C2406731 On -Rdy WDC W7218A5200RA018T A822 213104E02T
         5000CCA2C24D2881 On -Rdy WDC W7218A5200RA018T A822 21310BEGBT
11 :2
12 :2
         5000CCA2C24B5D85 On -Rdy WDC W7218A5200RA018T A822 21310AEWTT
         5000CCA2C24CE03D On -Rdy WDC W7218A5200RA018T A822 21310B8N5T
13 :2
         5000CCA2C248EF41 On -Rdy WDC W7218A5200RA018T A822 2131093G3T
14 :2
15 :2
         5000CCA2C246FD3D On -Rdy WDC W7218A5200RA018T A822 21310818YT
16 :2
         5000CCA2C2468BC5 On -Rdy WDC W7218A5200RA018T A822 213107TRPT
         5000CCA2C24D32C5 On -Rdy WDC W7218A5200RA018T A822 21310BG4KT
17 :2
18 :2
         5000CCA2C233F3E5 On -Rdy WDC W7218A5200RA018T A822 21310XKRVT
19 :2
         5000CCA2C24CE375 On -Rdy WDC W7218A5200RA018T A822 21310B8VUT
20 :2
         5000CCA2C24D371D On -Rdy WDC W7218A5200RA018T A822 21310BGEJT
21 :2
        5000CCA2C23CD9E9 On -Rdy WDC W7218A5200RA018T A822 213002GEVT
22 :2
        5000CCA2C235972D On -Rdy WDC W7218A5200RA018T A822 21310YGNGT
23 :2
        5000CCA2C2468DF5 On -Rdy WDC W7218A5200RA018T A822 213107TW6T
24 :2
        5000CCA2C24D2789 On -Rdy WDC W7218A5200RA018T A822 21310BEDBT
25 :2
        5000CCA2C24B5D3D On -Rdy WDC W7218A5200RA018T A822 21310AEW6T
26 :2
        5000CCA2C24D32A5 On -Rdy WDC W7218A5200RA018T A822 21310BG49T
27 :2
        5000CCA2C23A40AD On -Rdy WDC W7218A5200RA018T A822 21310114GT
         5000CCA2C24CA095 On -Rdy WDC W7218A5200RA018T A822 21310B4DST
28 :2
29 :2
         5000CCA2C24C25B1 On -Rdy WDC W7218A5200RA018T A822 21310AW71T
30 :2
         5000CCA2C24B197D On -Rdy WDC W7218A5200RA018T A822 21310A9BAT
31 :2
         5000CCA2C24E8EFD On -Rdy WDC W7218A5200RA018T A822 21310D6AGT
32 :2
         5000CCA2C23C5F89 On -Rdy WDC W7218A5200RA018T A822 213002696T
33 :2
         5000CCA2C24C286D On -Rdy WDC W7218A5200RA018T A822 21310AWDPT
34 :2
         5000CCA2C2406691 On -Rdy WDC W7218A5200RA018T A822 213104DYTT
```



| 35 | :2 | 5000CCA2C24D361D | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BGBGT |
|----------|------------|------------------|-----|-------------|-----|-------------------|--------------|--------------------------|
| 36 | :2 | 5000CCA2C24D2851 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BEEZT |
| 37 | :2 | 5000CCA2C247FEC5 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 213108LEMT |
| 38 | :2 | 5000CCA2C24B536D | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310AE6YT |
| 39 | :2 | 5000CCA2C24D27B5 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BEDRT |
| 40 | :2 | 5000CCA2C24C27C9 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310AWBBT |
| 41 | :2 | 5000CCA2C24B5D41 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310AEW7T |
| 42 | :1 | 5000CCA2C24B5481 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310AE95T |
| 43 | :2 | 5000CCA2C2409601 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 213004J3RT |
| 44 | :2 | 5000CCA2C24CE4D5 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310B8YNT |
| 45 | :2 | 5000CCA2C24D316D | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BG1TT |
| 46 | :2 | 5000CCA2C24CF17D | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310B9TTT |
| 47 | :2 | 5000CCA2C24CDE29 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310B8HWT |
| 48 | :2 | 5000CCA2C24CA059 | On | -Rdv | WDC | W7218A5200RA018T | A822 | 21310B4D8T |
| 49 | :2 | 5000CCA2C24D709D | On | -Rdv | WDC | W7218A5200RA018T | A822 | 21310BL87T |
| 50 | :2 | 5000CCA2C244990D | On | -Rdv | WDC | W7218A5200RA018T | A822 | 213006RJ2T |
| 51 | :2 | 5000CCA2C24CE491 | On | -Rdv | WDC | W7218A5200RA018T | A822 | 21310B8Y3T |
| 52 | :1 | 5000CCA2C24FEEAD | On | -Rdv | WDC | W7218A5200RA018T | A822 | 21310DYSJT |
| 53 | :1 | 5000CCA2C24D34E5 | On | -Rdv | WDC | W7218A5200RA018T | A822 | 21310BG8YT |
| 54 | :1 | 5000CCA2C24D3711 | On | -Rdy | WDC | W721825200R2018T | A 822 | 21310BGEET |
| 55 | :1 | 5000CCA2C24CE4E9 | On | -Rdy | WDC | W721825200RA018T | A822 | 21310B00001 |
| 56 | :1 | 5000CCA2C24D3001 | On | -Rdy | WDC | W721825200R2018T | A822 | 21310BEYVT |
| 57 | • <u>1</u> | 5000CCA2C24D3001 | On | -Rdy | WDC | W721825200R10101 | 7822 | 21310BEFV1 21310BFF1T |
| 50 | • _ • 1 | 5000CCA2C24D27DD | On | _Pdv | WDC | W7210A5200RA0101 | 7022 | 212100211/17 |
| 50 | • ⊥ • 1 | 5000CCA2C240F499 | On | -Ruy Bdv | MDC | W7210AJ200RA0101 | A022 | 2131093041 21210pc02m |
| 59 | •⊥ •1 | 5000CCA2C24D3099 | On | -Ruy Bdw | WDC | W7210A5200RA0101 | AOZZ | 21310BG021 |
| 61 | • ⊥ • 1 | 5000CCA2C24E0E05 | On | -Ruy Bdv | MDC | W7210AJ200RA0101 | A022 | 2121000001 |
| CT CT | • ⊥ • 1 | | 011 | -Ruy Ddr | WDC | W7210A5200RA0101 | AOZZ | 213109M011 |
| 62 | • ⊥ • 1 | 5000CCA2C24D3335 | 011 | -Ruy | WDC | W7210A5200RA0101 | AOZZ | 21310BG5GI |
| 63 | • 1 | 5000CCA2C24D323D | On | -Ray | WDC | W7218A5200RA0181 | A822 | 21310BG3GT |
| 64 | :⊥ .1 | 5000CCA2C24D3131 | On | -Rdy | WDC | W7218A5200RA0181 | A822 | 21310BG191 |
| 65 | • 1 | 5000CCA2C24B1A95 | on | -Ray | WDC | W/218A5200RA0181 | A822 | ZI3IUA9ELT |
| 66 | • 1 | 5000CCA2C24D36AD | on | -Ray | WDC | W/218A5200RA0181 | A822 | 21310BGDMT |
| 67 | :1 | 5000CCA2C24CE4D9 | On | -Ray | WDC | W/218A5200RA0181 | A822 | 21310B8YPT |
| 68 | :1 | 5000CCA2C24C2689 | On | -Rdy | WDC | W7218A5200RA0181 | A822 | 21310AW8'I"I' |
| 69 | :1 | 5000CCA2C24CE521 | On | -Rdy | WDC | W7218A5200RA0181 | A822 | 21310B828T |
| 70 | :1 | 5000CCA2C24D3459 | On | -Rdy | WDC | W7218A5200RA0181 | A822 | 21310BG70T |
| 71 | :1 | 5000CCA2C246886D | On | -Rdy | WDC | W7218A5200RA0181 | A822 | 213007THTT |
| 72 | :1 | 5000CCA2C251166D | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310ELG3T |
| 73 | :1 | 5000CCA2C24D70C9 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BL8LT |
| 74 | :1 | 5000CCA2C24D7061 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BL7ST |
| .75 | :1 | 5000CCA2C24D2859 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BEG1T |
| .76 | :1 | 5000CCA2C24CF521 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BA19T |
| 77 | :1 | 5000CCA2C24D32A1 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BG48T |
| 78 | :1 | 5000CCA2A6025889 | On | -Rdy | WDC | WUH721818AL5201 E | 3820 4 | AZG18ZUV |
| 79 | :1 | 5000CCA2C24BF37D | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310ASWDT |
| 80 | :1 | 5000CCA2C24CE381 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310B8VXT |
| 81 | :1 | 5000CCA2C24D3111 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BG11T |
| 82 | :1 | 5000CCA2C24D31D1 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BG2LT |
| 83 | :1 | 5000CCA2C24955F1 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 213109A93T |
| 84 | :1 | 5000CCA2C24754F5 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 213108741T |
| 85 | :1 | 5000CCA2C24C9E09 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310B47HT |
| 86 | :1 | 5000CCA2C24CEEFD | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310B9MMT |
| 87 | :1 | 5000CCA2C24B19C9 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310A9BYT |
| 88 | :1 | 5000CCA2C24482C5 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 213006P12T |
| 89 | :1 | 5000CCA2C24CE3F5 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310B8WVT |
| 90 | :1 | 5000CCA2C24D2FB1 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BEY6T |
| 91 | :1 | 5000CCA2C24D3241 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310BG3HT |
| 92 | :1 | 5000CCA2C24F2A99 | On | -Rdy | WDC | W7218A5200RA018T | A822 | 21310DJPRT |
| 93 | :1 | 5000CCA2C24531BD | On | -Rdy | WDC | W7218A5200RA018T | A822 | 2131071Р9Т |



| 94 :1 | 5000CCA2C24C2681 On -F | Rdy WDC W7218A5200RA018T A822 21310AW8RT |
|-------|------------------------|--|
| 95 :1 | 5000CCA2C24D36E9 On -F | Rdy WDC W7218A5200RA018T A822 21310BGE3T |
| 96 :1 | 5000CCA2C24C9D8D On -F | Rdy WDC W7218A5200RA018T A822 21310B46HT |
| 97 :1 | 5000CCA2C24B1929 On -F | Rdy WDC W7218A5200RA018T A822 21310A9ANT |
| 98 :1 | 5000CCA2C24B5625 On -F | Rdy WDC W7218A5200RA018T A822 21310AEDKT |
| 99 :1 | 5000CCA2C24CE879 On -F | Rdy WDC W7218A5200RA018T A822 21310B965T |
| 100:1 | 5000CCA2C24C267D On -F | Rdy WDC W7218A5200RA018T A822 21310AW8PT |
| 101:1 | 5000CCA2C24D547D On -F | Rdy WDC W7218A5200RA018T A822 21310BJD5T |

3.8.5 rcli "drv1 show dual"

The wddcs <device> rcli "drv1 show dual" command is used to display the dual IOM status info of compatible platforms.

Step 1: Use the wddcs <device> rcli "drv1 show dual" command to display the dual IOM status info. For example:

```
wddcs <device> rcli "drvl show dual"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
dualCompatStatus: DUAL_IOM_COMPATIBLE
DualEnabled : True
IomInit : True
linkAlive : True
isSynched : True
isSynched : True
Slot : A
XO Status : XO_STS_IS_NXO
isThisActive : True
isOtherActive : True
```

3.8.6 rcli "drv1 show enc"

wddcs <device> rcli "drv1 show enc"

The wddcs <device> rcli "drv1 show enc" command is used to display the enclosure, HEM, and IOM info of compatible platforms.

Step 1: Use the wddcs <device> rcli "drv1 show enc" command to display the enclosure, HEM, and IOM info. For example:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Enclosure Information (IOM A)
ENCL
CONFIG : UD102
PARTNUM : A214-000039-000-01
SERIAL : USCOS01723MB000B
```



```
HEM A
 PARTNUM : 1EAxxx-xx
 SERIAL : USxxxxxxxxxxx
 FW HEM : 2000-098
IOM A
 PARTNUM : A214-000038-000-01
 SERIAL : USCOS01723MC001E
 FW DRV1 : 2000-098
 FW DRV2 : 2000-098
 FW OOBM : 3.0.51
 MAC : 00:0C:CA:08:0A:09
 IP ADDR : Not Provided
HEM B
 PARTNUM : 1EAxxx-xx
  SERIAL : USxxxxxxxxxxx
 FW HEM : 2000-098
TOM B
 PARTNUM : 1EAxxx-xx
 SERIAL : USXXXXXX
FW DRV1 : 2000-098
  SERIAL
          : USxxxxxxxxxxxx
 FW DRV2 : 2000-098
 FW OOBM : 3.0.51
 MAC : 00:0C:CA:08:09:F5
  IP ADDR : 10.202.222.132
```

3.8.7 rcli "drv1 show phys"

The wddcs <device> rcli "drv1 show phys" command is used to display the PHY information of the DRV1 SAS expander for compatible platforms.

Step 1: Use the wddcs <device> rcli "drv1 show phys" command to display the PHY information of the DRV1 SAS expander. For example:

```
wddcs <device> rcli "drv1
            show phys"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
DRV1 Expander PHYs
                 Rate Buffering
Id Type SAS
_____
                                           _____
 0 : DRV 5000CCA2C24B5481 12G None
 1 : DRV 5000CCA2C24FEEAD 12G None
                        12G None
 2 : DRV 5000CCA2C24D34E5
 3 : DRV 5000CCA2C24D3711
                       12G None
 4 : DRV 5000CCA2C24CE4F9
                        12G None
 5 : DRV 5000CCA2C24D3001
                        12G None
 6 : DRV 5000CCA2C24D27DD
                        12G None
 7 : DRV 5000CCA2C248F499 12G None
 8 : DRV 5000CCA2C24D3099 12G None
```



| 9 | : | DRV | 5000CCA2C24E8E05 | 12G | None |
|----|---|-------|------------------|-----|------|
| 10 | : | DRV | 5000CCA2C249DBF5 | 12G | None |
| 11 | : | DRV | 5000CCA2C24D3335 | 12G | None |
| 12 | : | DRV | 5000CCA2C24D323D | 12G | None |
| 13 | : | DRV | 5000CCA2C24D3131 | 12G | None |
| 14 | : | DRV | 5000CCA2C24B1A95 | 12G | None |
| 15 | • | DRV | 5000CC22C24D36AD | 120 | None |
| 16 | | | 5000CCA2C24D50AD | 120 | None |
| 17 | : | | 5000CCA2C24CE4D9 | 12G | None |
| 10 | : | DRV | 5000CCA2C24C2689 | 12G | None |
| 10 | • | DRV | 5000CCA2C24CE521 | 12G | None |
| 19 | : | DRV | 5000CCA2C24D3459 | 12G | None |
| 20 | : | DRV | 5000CCA2C246886D | 12G | None |
| 21 | : | DRV | 5000CCA2C251166D | 12G | None |
| 22 | : | DRV | 5000CCA2C24D70C9 | 12G | None |
| 23 | : | DRV | 5000CCA2C24D7061 | 12G | None |
| 24 | : | DRV | 5000CCA2C24D2859 | 12G | None |
| 25 | : | DRV | 5000CCA2C24CF521 | 12G | None |
| 26 | : | DRV | 5000CCA2C24D32A1 | 12G | None |
| 27 | : | DRV | 5000CCA2A6025889 | 12G | None |
| 28 | : | DRV | 5000CCA2C24BF37D | 12G | None |
| 29 | : | DRV | 5000CCA2C24CE381 | 12G | None |
| 30 | : | DRV | 5000CCA2C24D3111 | 12G | None |
| 31 | : | DRV | 5000CCA2C24D31D1 | 12G | None |
| 32 | : | DRV | 5000CC22C24955E1 | 120 | None |
| 22 | | עזעת | 5000CCR2C24753F1 | 120 | None |
| 21 | : | | 5000CCA2C24754F5 | 120 | None |
| 25 | : | | 5000CCA2C24C9E09 | 12G | None |
| 35 | : | DRV | 5000CCA2C24CEEFD | 12G | None |
| 36 | ÷ | DRV | 5000CCA2C24B19C9 | 12G | None |
| 37 | : | DRV | 5000CCA2C24482C5 | 12G | None |
| 38 | : | DRV | 5000CCA2C24CE3F5 | 12G | None |
| 39 | : | DRV | 5000CCA2C24D2FB1 | 12G | None |
| 40 | : | DRV | 5000CCA2C24D3241 | 12G | None |
| 41 | : | DRV | 5000CCA2C24F2A99 | 12G | None |
| 42 | : | DRV | 5000CCA2C24531BD | 12G | None |
| 43 | : | DRV | 5000CCA2C24C2681 | 12G | None |
| 44 | : | DRV | 5000CCA2C24D36E9 | 12G | None |
| 45 | : | DRV | 5000CCA2C24C9D8D | 12G | None |
| 46 | : | DRV | 5000CCA2C24B1929 | 12G | None |
| 47 | : | DRV | 5000CCA2C24B5625 | 12G | None |
| 48 | : | DRV | 5000CCA2C24CE879 | 12G | None |
| 49 | : | DRV | 5000CCA2C24C267D | 12G | None |
| 50 | : | DRV | 5000CCA2C24D547D | 12G | None |
| 51 | : | TNT | 5000CCAB05440B37 | 12G | None |
| 52 | • | TNT | 5000CCAB05440B37 | 120 | None |
| 52 | | | 5000CCAB05440B37 | 120 | None |
| 53 | : | | 5000CCAB05440B37 | 12G | None |
| 54 | : | | 5000CCAB05440B37 | 12G | None |
| 55 | • | | 5000CCAB05440B37 | 12G | None |
| 56 | : | TN.I. | 5000CCAB05440B37 | 12G | None |
| 57 | : | TN,I, | 5000CCAB05440B37 | 12G | None |
| 58 | : | INT | 5000CCAB05440B37 | 12G | None |
| 59 | : | INT | 5000CCAB05440B37 | 12G | None |
| 60 | : | INT | 5000CCAB05440B37 | 12G | None |
| 61 | : | N/C | Disabled | | |
| 62 | : | N/C | Disabled | | |
| 63 | : | N/C | Disabled | | |
| 64 | : | N/C | Disabled | | |
| 65 | : | N/C | Disabled | | |
| 66 | : | N/C | Disabled | | |
| 67 | : | N/C | Disabled | | |



| 68 | : | N/C | Disabled | | | |
|----|---|-----|------------------|-----|-----------|--|
| 69 | : | N/C | Disabled | | | |
| 70 | : | N/C | Disabled | | | |
| 71 | : | N/C | Disabled | | | |
| 72 | : | N/C | Disabled | | | |
| 73 | : | N/C | Disabled | | | |
| 74 | : | N/C | Disabled | | | |
| 75 | : | N/C | Disabled | | | |
| 76 | : | VRT | 5000CCAB05440B3F | SMP | Target | |
| 77 | : | VRT | 5000CCAB05440B3E | SSP | Target | |
| 78 | : | VRT | 5000CCAB05440B3D | SSP | Initiator | |
| 79 | : | N/C | Not Used | | | |

3.8.8 rcli "drv1 show sensor"

The wddcs <device> rcli "drv1 show sensor" command is used to display information for all sensors accesible via the DRV1 SAS expander for compatible platforms.

Step 1: Use the wddcs <device> rcli "drv1 show sensor" command to display information for all sensors accesible via the DRV1 SAS expander. For example:

| wddcs | <devi< th=""><th>lce> rcl sh</th><th>i "drv Iow ser</th><th>vl nsor"</th><th></th><th></th><th></th><th></th><th></th><th></th></devi<> | lce> rcl sh | i "drv Iow ser | vl nsor" | | | | | | |
|--------|--|----------------|-------------------|-------------|---------|-------------|------|-----|---------|-----|
| wddcs | v4.2. | 2.0 | 2024 | Negtown | Dicital | Componetion | 0.70 | ita | offilio | tog |
| Соруг | igiit (| (C) ZUI9 | -2024 | western | DIGICAL | Corporation | OL | ILS | allilla | Les |
| Device | e: <de< td=""><td>evice></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></de<> | evice> | | | | | | | | |
| TEMP | SLOT | 000 | (tmpSl | ot000) | 30 | DegC | | | | |
| TEMP | SLOT | 001 | (tmpSl | ot001) | 30 | DegC | | | | |
| TEMP | SLOT | 002 | (tmpSl | ot002) | 30 | DegC | | | | |
| TEMP | SLOT | 003 | (tmpSl | ot003) | 30 | DegC | | | | |
| TEMP | SLOT | 004 | (tmpSl | ot004) | 29 | DegC | | | | |
| TEMP | SLOT | 005 | (tmpSl | ot005) | 29 | DegC | | | | |
| TEMP | SLOT | 006 | (tmpSl | ot006) | 29 | DegC | | | | |
| TEMP | SLOT | 007 | (tmpSl | ot007) | 29 | DegC | | | | |
| TEMP | SLOT | 008 | (tmpSl | ot008) | 30 | DegC | | | | |
| TEMP | SLOT | 009 | (tmpSl | ot009) | 29 | DegC | | | | |
| TEMP | SLOT | 010 | (tmpSl | ot010) | 29 | DegC | | | | |
| TEMP | SLOT | 011 | (tmpSl | ot011) | 30 | DegC | | | | |
| TEMP | SLOT | 012 | (tmpSl | ot012) | 30 | DegC | | | | |
| TEMP | SLOT | 013 | (tmpSl | ot013) | 30 | DegC | | | | |
| TEMP | SLOT | 014 | (tmpSl | ot014) | 34 | DegC | | | | |
| TEMP | SLOT | 015 | (tmpSl | ot015) | 36 | DegC | | | | |
| TEMP | SLOT | 016 | (tmpSl | ot016) | 36 | DegC | | | | |
| TEMP | SLOT | 017 | (tmpSl | ot017) | 36 | DegC | | | | |
| TEMP | SLOT | 018 | (tmpSl | ot018) | 36 | DegC | | | | |
| TEMP | SLOT | 019 | (tmpSl | ot019) | 35 | DegC | | | | |
| TEMP | SLOT | 020 | (tmpSl | ot020) | 35 | DegC | | | | |
| TEMP | SLOT | 021 | (tmpSl | ot021) | 34 | DegC | | | | |
| TEMP | SLOT | 022 | (tmpSl | ot022) | 35 | DegC | | | | |
| TEMP | SLOT | 023 | (tmpSl | ot023) | 35 | DegC | | | | |
| TEMP | SLOT | 024 | (tmpSl | ot024) | 35 | DegC | | | | |
| TEMP | SLOT | 025 | (tmpSl | ot025) | 36 | DegC | | | | |
| TEMP | SLOT | 026 | (tmpSl | ot026) | 35 | DegC | | | | |
| TEMP | SLOT | 027 | (tmpSl | ot027) | 34 | DegC | | | | |
| TEMP | SLOT | 028 | (tmpSl | ot028) | 37 | DegC | | | | |



| TEMP | SLOT | 029 | (tmpSlot029) | 40 | DegC |
|--------|-------|-----|--------------|----------|------|
| TEMP | SLOT | 030 | (tmpSlot030) | 41 | DegC |
| TEMP | SLOT | 031 | (tmpSlot031) | 41 | DegC |
| TEMP | SLOT | 032 | (tmpSlot032) | 41 | DegC |
| TEMP | SLOT | 033 | (tmpSlot033) | 41 | DegC |
| TEMP | SLOT | 034 | (tmpSlot034) | 39 | DegC |
| TEMP | SLOT | 035 | (tmpSlot035) | 39 | DegC |
| TEMP | SLOT | 036 | (tmpSlot036) | 41 | DegC |
| TEMP | SLOT | 037 | (tmpSlot037) | 41 | DegC |
| TEMP | SLOT | 038 | (tmpSlot038) | 41 | DegC |
| TEMP | SLOT | 039 | (tmpSlot039) | 41 | DegC |
| TEMP | SLOT | 040 | (tmpSlot040) | 40 | DegC |
| TEMP | SLOT | 041 | (tmpSlot041) | 38 | DegC |
| TEMP | SLOT | 042 | (tmpSlot042) | 39 | DegC |
| TEMP | SLOT | 043 | (tmpSlot043) | 43 | DegC |
| TEMP | SLOT | 044 | (tmpSlot044) | 45 | DegC |
| TEMP | SLOT | 045 | (tmpSlot045) | 46 | DegC |
| TEMP | SLOT | 046 | (tmpSlot046) | 46 | DegC |
| TEMP | SLOT | 047 | (tmpSlot047) | 43 | DegC |
| TEMP | SLOT | 048 | (tmpSlot048) | 42 | DegC |
| TEMP | SLOT | 049 | (tmpSlot049) | 45 | DegC |
| TEMP | SLOT | 050 | (tmpSlot050) | 45 | DegC |
| TEMP | SLOT | 051 | (tmpSlot051) | 45 | DegC |
| TEMP | SLOT | 052 | (tmpSlot052) | 43 | DegC |
| TEMP | SLOT | 053 | (tmpSlot053) | 39 | DegC |
| TEMP | SLOT | 054 | (tmpSlot054) | 40 | DegC |
| TEMP | SLOT | 055 | (tmpSlot055) | 39 | DegC |
| TEMP | SLOT | 056 | (tmpSlot056) | 39 | DegC |
| TEMP | SLOT | 057 | (tmpSlot057) | 39 | DegC |
| TEMP | SLOT | 058 | (tmpSlot058) | 38 | DegC |
| TEMP | SLOT | 059 | (tmpSlot059) | 36 | DegC |
| TEMP | SLOT | 060 | (tmpSlot060) | 35 | DegC |
| TEMP | SLOT | 061 | (tmpSlot061) | 37 | DegC |
| TEMP | SLOT | 062 | (tmpSlot062) | 39 | DegC |
| TEMP | SLOT | 063 | (tmpSlot063) | 40 | DegC |
| TEMP | SLOT | 064 | (tmpSlot064) | 40 | DegC |
| TEMP | SLOT | 065 | (tmpSlot065) | 41 | DegC |
| TEMP | SLOT | 066 | (tmpSlot066) | 43 | DegC |
| J.FWD | SLOT | 067 | (tmpSlot067) | 44 | DegC |
| TEMP | SLOT | 068 | (tmpSlot068) | 44 | DegC |
| J.F.Wb | SLOT. | 069 | (tmpSlot069) | 44 | DegC |
| TEMP | SLOT. | 070 | (tmpSlot070) | 45 | DegC |
| TEMP | SLOT. | 071 | (tmpS10t0/1) | 42 | DegC |
| TEMP | SLOT. | 072 | (tmpSlot072) | 41 44 | DegC |
| J.F.WD | SLOT. | 073 | (tmpSlot073) | 44 | DegC |
| TEMP | SLOI | 074 | (tmpSIOt074) | 45 | DegC |
| TEMP | SLOI | 075 | (tmpSIOt075) | 45 | DegC |
| TEMP | SLOI | 070 | (LmpSIOLU76) | 45 | DegC |
| TEMP | SLUI | 070 | (tmpSIOt077) | 44 | DegC |
| TEMP | SLUI | 070 | (tmpSlot078) | 44 | DegC |
| TEMP | STOL | 080 | (tmpSlot08) | 40 47 | Dege |
| TEMD | STOT | 081 | (tmpSlot080) | 1/ 40 | DegC |
| TEMP | SLOT | 082 | (tmpSlot082) | 10 47 | Dege |
| TEMP | SLOT | 083 | (tmpSlot082) | 1/ | Dege |
| TEMD | SLOT | 084 | (tmpSlot083) | 43 | DegC |
| TEMD | TOT | 085 | (tmpSlot085) | 46 | Dead |
| TEMP | SLOT | 086 | (tmpSlot085) | 10 | Dege |
| TEMD | STOT | 087 | (tmpSlot080) | Ξ/ 47 | DegC |
| TRIA | STOT | 007 | (cmpstocos/) | - I / | Degu |



| TEMP SLOT 088 | (tmpSlot088) | 47 | DegC |
|-----------------|----------------|--------|------|
| TEMP SLOT 089 | (tmpSlot089) | 46 | DegC |
| TEMP SLOT 090 | (tmpSlot090) | 43 | DegC |
| TEMP SLOT 091 | (tmpSlot091) | 45 | DegC |
| TEMP SLOT 092 | (tmpSlot092) | 47 | DegC |
| TEMP SLOT 093 | (tmpSlot093) | 48 | DegC |
| TEMP SLOT 094 | (tmpSlot094) | 48 | DegC |
| TEMP SLOT 095 | (tmpSlot095) | 47 | DegC |
| TEMP SLOT 096 | (tmpSlot096) | 44 | DegC |
| TEMP SLOT 097 | (tmpSlot097) | 46 | DegC |
| TEMP SLOT 098 | (tmpSlot098) | 47 | DegC |
| TEMP SLOT 099 | (tmpSlot099) | 46 | DegC |
| TEMP SLOT 100 | (tmpSlot100) | 45 | DegC |
| TEMP SLOT 101 | (tmpSlot101) | 44 | DegC |
| TEMP BB 60 T1 | (tmpBB60t1) | 33 | DegC |
| TEMP BB 60 T2 | (tmpBB60t2) | 34 | DegC |
| TEMP BB 42 T1 | (tmpBB42t1) | 21 | DegC |
| TEMP BB 42 T2 | (tmpBB42t2) | 21 | DegC |
| TEMP HEM A DIE | (tmpHemADie) | 43 | DegC |
| TEMP DRV1 A DIE | (tmpDrv1ADie) | 68 | DegC |
| TEMP DRV2 A DIE | (tmpDrv2ADie) | 65 | DegC |
| TEMP HEM B DIE | (tmpHemBDie) | 42 | DegC |
| TEMP DRV1 B DIE | (tmpDrv1BDie) | 70 | DegC |
| TEMP DRV2 B DIE | (tmpDrv2BDie) | 69 | DegC |
| TEMP IOM A 5V | (tmpIomA5V) | 53 | DegC |
| TEMP IOM B 5V | (tmpIomB5V) | 51 | DegC |
| TEMP PSU A AMB | (tmpPsuAAmb) | 47 | DegC |
| TEMP PSU A HOT | (tmpPsuAHot) | 54 | DegC |
| TEMP PSU A PRI | (tmpPsuAPri) | 62 | DegC |
| TEMP PSU B AMB | (tmpPsuBAmb) | 43 | DegC |
| TEMP PSU B HOT | (tmpPsuBHot) | 55 | DegC |
| TEMP PSU B PRI | (tmpPsuBPri) | 61 | DegC |
| VOLT VIN PSU A | (voltVinPsuA) | 203500 | mV |
| VOLT VOUT PSU A | (voltVoutPsuA) | 12552 | mV |
| VOLT VIN PSU B | (voltVinPsuB) | 204250 | mV |
| VOLT VOUT PSU B | (voltVoutPsuB) | 12546 | mV |
| VOLT IOM A 5V | (voltIomA5v) | 5056 | mV |
| VOLT IOM B 5V | (voltIomB5v) | 5068 | mV |
| CURR IN PSU A | (currInPsuA) | 2039 | mA |
| CURR OUT PSU A | (currOutPsuA) | 30468 | mA |
| CURR IN PSU B | (currInPsuB) | 2101 | mA |
| CURR OUT PSU B | (currOutPsuB) | 30281 | mA |
| CURR IOM A 5V | (currIomA5v) | 28000 | mA |
| CURR IOM B 5V | (currIomB5v) | 18250 | mA |
| FAN ENC 1 | (rpmEncl) | 7865 | RPM |
| FAN ENC 2 | (rpmEnc2) | 7875 | RPM |
| FAN ENC 3 | (rpmEnc3) | 7905 | RPM |
| FAN ENC 4 | (rpmEnc4) | 7880 | RPM |
| FAN IOM 1 | (rpmIom1) | 10505 | RPM |
| FAN IOM 2 | (rpmIom2) | 9280 | RPM |
| FAN PSU A | (rpmPsuA) | 8896 | RPM |
| FAN PSU B | (rpmPsuB) | 8032 | RPM |

3.8.9 rcli "drv1 show ses"

The wddcs <device> rcli "drv1 show ses" command is used to display SES information for a SEP device on compatible platforms.

Step 1: Use the wddcs <device> rcli "drv1 show ses" command to display SES information for a SEP device. For example:

wddcs <device> rcli "drv1 show ses" wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Status Online Zoning:G2 Zoning 34x2 Config |Identification| Vendor:WDC Product:UData102 SerialNum:USCOS01723MB000B FwRev:2000-098 Secure Boot: Disabled FwFeatures: Single-Tenant, Secure FW(DISABLED), OOBM(ENABLED), analyze_4_7.xml:4_7 SES Status CONN HOST A6:Not Installed() CONN HOST B6:Not Installed()

3.8.10 rcli "drv2 phyinfo"

The wddcs <device> rcli "drv2 phyinfo" command is used to display the DRV2 SAS expander PHY information for compatible platforms.

Step 1: Use the wddcs <device> rcli "drv2 phyinfo" command to display the DRV2 SAS expander PHY information. For example:

```
wddcs <device> rcli "drv2 phyinfo"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
                                 Chg Zone Zone Conn Conn Conn Phy
Phy Type Link Route Sas
Sas Sata Spin Dcm Ch Dcm Dws Hot Com Com Com Dcm
ЪТ
     Rate Attr Address
                                 Cnt Grp Info Type Elem Phy Rdy
Rdy Rdy Up Rdy Mask Act Lost Plug Wake Init Sas Neg
                                                       Indx Link
      Hold
                           Tout
                                            Fail
      _____
0 End* 12G T 0x5000cca2c24d358d 0x01 0x0b 0x05 0x20 0x00 0x00 0x01
0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00
1 End* 12G T 0x5000cca2c24d551d 0x01 0x0b 0x05 0x20 0x01 0x00 0x01
0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00
```



2 End* 12G T 0x5000cca2c24d27cd 0x01 0x0b 0x05 0x20 0x02 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 3 End* 12G T 0x5000cca284d718a5 0x01 0x0b 0x05 0x20 0x03 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 4 End* 12G T 0x5000cca2c24d3685 0x01 0x0b 0x05 0x20 0x04 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 5 End* 12G T 0x5000cca2c24ce49d 0x01 0x0b 0x05 0x20 0x05 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 6 End* 12G T 0x5000cca2a605b069 0x01 0x0b 0x05 0x20 0x06 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 7 End* 12G T 0x5000cca2c24d27f1 0x01 0x0b 0x05 0x20 0x07 0x00 0x01 0x01 0x00 0x00 ---- --- 0x01 0x00 0x01 0x00 0x01 0x00 End* 12G T 0x5000cca2c24d310d 0x01 0x0b 0x05 0x20 0x08 0x00 0x01 8 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 End* 12G T 0x5000cca2c24b5449 0x01 0x0b 0x05 0x20 0x09 0x00 0x01 9 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 10 End* 12G T 0x5000cca2c2406731 0x01 0x0b 0x05 0x20 0x0a 0x00 0x01 0x01 0x00 0x00 ---- --- 0x01 0x00 0x01 0x00 0x01 0x00 11 End* 12G T 0x5000cca2c24d2881 0x01 0x0b 0x05 0x20 0x0b 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 12 End* 12G T 0x5000cca2c24b5d85 0x01 0x0b 0x05 0x20 0x0c 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 13 End* 12G T 0x5000cca2c24ce03d 0x01 0x0b 0x05 0x20 0x0d 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 14 End* 12G T 0x5000cca2c248ef41 0x01 0x0b 0x05 0x20 0x0e 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 15 End* 12G T 0x5000cca2c246fd3d 0x01 0x0b 0x05 0x20 0x0f 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 16 End* 12G T 0x5000cca2c2468bc5 0x01 0x0b 0x05 0x20 0x10 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 17 End* 12G T 0x5000cca2c24d32c5 0x01 0x0b 0x05 0x20 0x11 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 18 End* 12G T 0x5000cca2c233f3e5 0x01 0x0b 0x05 0x20 0x12 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 19 End* 12G T 0x5000cca2c24ce375 0x01 0x0b 0x05 0x20 0x13 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 20 End* 12G T 0x5000cca2c24d371d 0x01 0x0b 0x05 0x20 0x14 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 21 End* 12G T 0x5000cca2c23cd9e9 0x01 0x0b 0x05 0x20 0x15 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 22 End* 12G T 0x5000cca2c235972d 0x01 0x0b 0x05 0x20 0x16 0x00 0x01 0x01 0x00 0x00 ---- --- 0x01 0x00 0x01 0x00 0x01 0x00 23 End* 12G T 0x5000cca2c2468df5 0x01 0x0b 0x05 0x20 0x17 0x00 0x01 0x01 0x00 0x00 ---- --- 0x01 0x00 0x01 0x00 0x01 0x00 24 End* 12G T 0x5000cca2c24d2789 0x01 0x0b 0x05 0x20 0x18 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 25 End* 12G T 0x5000cca2c24b5d3d 0x01 0x0b 0x05 0x20 0x19 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 26 End* 12G T 0x5000cca2c24d32a5 0x01 0x0b 0x05 0x20 0x1a 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 27 End* 12G T 0x5000cca2c23a40ad 0x01 0x0b 0x05 0x20 0x1b 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 28 End* 12G T 0x5000cca2c24ca095 0x01 0x0b 0x05 0x20 0x1c 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 29 End* 12G T 0x5000cca2c24c25b1 0x01 0x0b 0x05 0x20 0x1d 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 30 End* 12G T 0x5000cca2c24b197d 0x01 0x0b 0x05 0x20 0x1e 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00

31 End* 12G T 0x5000cca2c24e8efd 0x01 0x0b 0x05 0x20 0x1f 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 32 End* 12G T 0x5000cca2c23c5f89 0x01 0x0b 0x05 0x20 0x20 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 33 End* 12G T 0x5000cca2c24c286d 0x01 0x0b 0x05 0x20 0x21 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 34 End* 12G T 0x5000cca2c2406691 0x04 0x0c 0x05 0x20 0x22 0x00 0x01 35 End* 12G T 0x5000cca2c24d361d 0x04 0x0c 0x05 0x20 0x23 0x00 0x01 36 End* 12G T 0x5000cca2c24d2851 0x04 0x0c 0x05 0x20 0x24 0x00 0x01 37 End* 12G T 0x5000cca2c247fec5 0x04 0x0c 0x05 0x20 0x25 0x00 0x01 38 End* 12G T 0x5000cca2c24b536d 0x04 0x0c 0x05 0x20 0x26 0x00 0x01 39 End* 12G T 0x5000cca2c24d27b5 0x04 0x0c 0x05 0x20 0x27 0x00 0x01 40 End* 12G T 0x5000cca2c24c27c9 0x04 0x0c 0x05 0x20 0x28 0x00 0x01 41 End* 12G T 0x5000cca2c24b5d41 0x04 0x0c 0x05 0x20 0x29 0x00 0x01 42 End* 12G T 0x5000cca2c2409601 0x04 0x0c 0x05 0x20 0x2a 0x00 0x01 43 End* 12G T 0x5000cca2c24ce4d5 0x04 0x0c 0x05 0x20 0x2b 0x00 0x01 44 End* 12G T 0x5000cca2c24d316d 0x04 0x0c 0x05 0x20 0x2c 0x00 0x01 45 End* 12G T 0x5000cca2c24cf17d 0x04 0x0c 0x05 0x20 0x2d 0x00 0x01 46 End* 12G T 0x5000cca2c24cde29 0x04 0x0c 0x05 0x20 0x2e 0x00 0x01 47 End* 12G T 0x5000cca2c24ca059 0x04 0x0c 0x05 0x20 0x2f 0x00 0x01 48 End* 12G T 0x5000cca2c24d709d 0x04 0x0c 0x05 0x20 0x30 0x00 0x01 49 End* 12G T 0x5000cca2c244990d 0x04 0x0c 0x05 0x20 0x31 0x00 0x01 50 End* 12G T 0x5000cca2c24ce491 0x04 0x0c 0x05 0x20 0x32 0x00 0x01 51 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 52 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 53 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 54 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 55 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 56 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 57 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 58 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 59 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01

60 Exp 12G T 0x5000ccab05440b37 0x02 0x01 0x37 0x12 0x00 0x09 0x01 61 --- --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 62 --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 63 --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 64 --- T 0x00 0x00 0x05 0x00 0x00 0x00 0x00 _ _ _ 65 --- T 0x00 0x00 0x05 0x00 0x00 0x00 0x00 ___ 66 --- ---Т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 67 --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 68 --- --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 69 --- --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 70 --- --- т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 71 --- Т ___ 0x00 0x00 0x05 0x00 0x00 0x00 0x00 72 --- Т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 73 --- Т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 74 --- т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 75 --- т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00

3.8.11 rcli "drv2 phyinfo buffer"

wddcs <device> rcli "drv2 phyinfo buffer"

The wddcs <device> rcli "drv2 phyinfo buffer" command is used to display the DRV2 SAS expander PHY buffer information for compatible platforms.

Step 1: Use the wddcs <device> rcli "drv2 phyinfo buffer" command to display the DRV2 SAS expander PHY buffer information. For example:

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> PHY Link Drv Buffer SAS SAS SAS SATA SATA Conn Conn OAF Snoop ID Rate Link Enable Buffer Buffer Buffer Buffer Buffer Mgmt Mgmt Early TMF Rate 3G 6G 12G 3G 6G 3/6/12G 24G Accept 0 12G 12G - - * *



| 1 | 12G | 12G | - | - | * | - | - | * | - | - |
|----|----------|----------|---|---|---|---|---|---|---|---|
| 2 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 3 | 12G | 12G | - | - | * | - | - | * | - | - |
| 4 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 5 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 6 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 7 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 8 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 9 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 10 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 11 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 12 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 13 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 14 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 15 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 16 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 17 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 18 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 19 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 20 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 21 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 22 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 23 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 24 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 25 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 26 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 27 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 28 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 29 | 12G | 12G | - | - | * | - | - | * | - | - |

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| 30 | 12G | 12G | - | - | * | - | - | * | - | - |
|----|----------|----------|---|---|---|---|---|---|---|---|
| 31 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 32 | 12G | 12G | - | - | * | - | - | * | - | - |
| 33 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 34 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 35 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 36 | 12G | - 12G | - | - | * | - | - | * | - | _ |
| 37 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 38 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 39 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 40 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 41 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 42 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 43 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 44 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 45 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 46 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 47 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 48 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 49 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 50 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 51 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 52 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 53 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 54 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 55 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 56 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 57 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 58 | 12G | - 12G | - | - | * | - | - | * | - | - |

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| 59 | 12G - | 12G - | - | - | * | - | - | * | - | - |
|-----|----------|----------|---|---|---|---|---|---|---|---|
| 60 | 12G | 12G | - | - | * | - | - | * | - | - |
| 61 | | | - | - | * | - | - | * | - | - |
| 62 | - | - | - | - | * | - | _ | * | - | - |
| 63 | - | - | _ | _ | * | _ | _ | * | _ | _ |
| 64 | - | - | _ | _ | * | _ | _ | * | _ | _ |
| 65 | - | - | | | * | | | * | | |
| 0.5 | - | - | - | - | | - | - | | - | - |
| 66 | _ | _ | - | _ | * | - | - | * | - | - |
| 67 | | | - | - | * | - | - | * | - | - |
| 68 | | | - | - | * | - | - | * | - | - |
| 69 | | | - | - | * | - | - | * | - | - |
| 70 | | | - | - | * | - | - | * | - | - |
| 71 | - | | - | - | * | - | _ | * | _ | _ |
| 72 | - | - | _ | _ | * | - | _ | * | _ | _ |
| 73 | - | - | _ | _ | * | _ | _ | * | _ | _ |
| 7.0 | - | - | | | * | | | * | | |
| /4 | - | - | _ | _ | | _ | _ | | _ | - |
| 75 | _ | | - | - | * | - | - | * | - | - |

3.8.12 rcli "drv2 show phys"

The wddcs <device> rcli "drv2 show phys" command is used to display the PHY information of the DRV2 SAS expander for compatible platforms.

Step 1: Use the wddcs <device> rcli "drv2 show phys" command to display the PHY information of the DRV2 SAS expander. For example:


| 4 | | | 5000 g g = 0 g 0 4 = 0 6 0 5 | 100 | |
|----|---|-------|------------------------------|-----|------|
| 4 | : | DRV | 5000CCA2C24D3685 | 12G | None |
| 5 | : | DRV | 5000CCA2C24CE49D | 12G | None |
| 6 | : | DRV | 5000CCA2A605B069 | 12G | None |
| 7 | : | DRV | 5000CCA2C24D27F1 | 12G | None |
| 8 | : | DRV | 5000CCA2C24D310D | 12G | None |
| 9 | : | DRV | 5000CCA2C24B5449 | 12G | None |
| 10 | : | DRV | 5000CCA2C2406731 | 12G | None |
| 11 | | DRV | 50000002222402881 | 120 | None |
| 10 | | | 500000012021D2001 | 120 | Nono |
| 12 | : | | 5000CCA2C24B5D05 | 120 | None |
| 14 | : | DRV | 5000CCA2C24CE03D | 12G | None |
| 14 | • | DRV | 5000CCA2C248EF41 | 12G | None |
| 15 | : | DRV | 5000CCA2C246FD3D | 12G | None |
| 16 | : | DRV | 5000CCA2C2468BC5 | 12G | None |
| 17 | : | DRV | 5000CCA2C24D32C5 | 12G | None |
| 18 | : | DRV | 5000CCA2C233F3E5 | 12G | None |
| 19 | : | DRV | 5000CCA2C24CE375 | 12G | None |
| 20 | : | DRV | 5000CCA2C24D371D | 12G | None |
| 21 | : | DRV | 5000CCA2C23CD9E9 | 12G | None |
| 22 | : | DRV | 5000CCA2C235972D | 12G | None |
| 23 | : | DRV | 5000CCA2C2468DF5 | 12G | None |
| 24 | : | DRV | 5000CCA2C24D2789 | 12G | None |
| 25 | : | DRV | 5000CCA2C24B5D3D | 12G | None |
| 26 | : | DRV | 5000CCA2C24D32A5 | 12G | None |
| 27 | : | DRV | 5000CCA2C23A40AD | 12G | None |
| 28 | | | 500000022251110115 | 120 | None |
| 20 | : | | 5000CCA2C24CA095 | 12G | None |
| 20 | : | | 5000CCA2C24C25B1 | 120 | None |
| 21 | : | | 5000CCA2C24B197D | 12G | None |
| 31 | • | DRV | 5000CCA2C24E8EFD | 12G | None |
| 32 | : | DRV | 5000CCA2C23C5F89 | 12G | None |
| 33 | : | DRV | 5000CCA2C24C286D | 12G | None |
| 34 | : | DRV | 5000CCA2C2406691 | 12G | None |
| 35 | : | DRV | 5000CCA2C24D361D | 12G | None |
| 36 | : | DRV | 5000CCA2C24D2851 | 12G | None |
| 37 | : | DRV | 5000CCA2C247FEC5 | 12G | None |
| 38 | : | DRV | 5000CCA2C24B536D | 12G | None |
| 39 | : | DRV | 5000CCA2C24D27B5 | 12G | None |
| 40 | : | DRV | 5000CCA2C24C27C9 | 12G | None |
| 41 | : | DRV | 5000CCA2C24B5D41 | 12G | None |
| 42 | : | DRV | 5000CCA2C2409601 | 12G | None |
| 43 | : | DRV | 5000CCA2C24CE4D5 | 12G | None |
| 44 | : | DRV | 5000CCA2C24D316D | 12G | None |
| 45 | : | DRV | 5000CCA2C24CF17D | 12G | None |
| 46 | : | DRV | 5000CCA2C24CDE29 | 12G | None |
| 47 | : | DRV | 50000002222402059 | 12G | None |
| 10 | | זזקת | 5000000202101055 | 120 | None |
| 40 | : | | 5000CCA2C24D709D | 12G | None |
| 49 | : | | 5000CCA2C244990D | 12G | None |
| 50 | : | DRV | 5000CCA2C24CE491 | 12G | None |
| 51 | • | TINI | 5000CCAB05440B37 | 12G | None |
| 52 | : | TN.1. | 5000CCAB05440B37 | 12G | None |
| 53 | : | INT | 5000CCAB05440B37 | 12G | None |
| 54 | : | INT | 5000CCAB05440B37 | 12G | None |
| 55 | : | INT | 5000CCAB05440B37 | 12G | None |
| 56 | : | INT | 5000CCAB05440B37 | 12G | None |
| 57 | : | INT | 5000CCAB05440B37 | 12G | None |
| 58 | : | INT | 5000CCAB05440B37 | 12G | None |
| 59 | : | INT | 5000CCAB05440B37 | 12G | None |
| 60 | : | INT | 5000CCAB05440B37 | 12G | None |
| 61 | : | N/C | Disabled | | |
| 62 | : | N/C | Disabled | | |

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| 53 | : | N/C | Disabled | | |
|----|---|---|--|--|---|
| 54 | : | N/C | Disabled | | |
| 55 | : | N/C | Disabled | | |
| 56 | : | N/C | Disabled | | |
| 57 | : | N/C | Disabled | | |
| 58 | : | N/C | Disabled | | |
| 59 | : | N/C | Disabled | | |
| 70 | : | N/C | Disabled | | |
| 71 | : | N/C | Disabled | | |
| 72 | : | N/C | Disabled | | |
| 73 | : | N/C | Disabled | | |
| 74 | : | N/C | Disabled | | |
| 75 | : | N/C | Disabled | | |
| 76 | : | VRT | 5000CCAB05440B7F | SMP | Target |
| 77 | : | VRT | 5000CCAB05440B7E | SSP | Target |
| 78 | : | VRT | 5000CCAB05440B7D | SSP | Initiator |
| 79 | : | N/C | Not Used | | |
| | 53 54 55 56 57 58 57 70 71 72 73 74 75 76 77 78 9 | 53 : 54 : 55 : 56 : 57 : 58 : 59 : 70 : 71 : 73 : 74 : 77 : 78 : 79 : | 53 : N/C 54 : N/C 55 : N/C 56 : N/C 57 : N/C 58 : N/C 59 : N/C 70 : N/C 71 : N/C 71 : N/C 73 : N/C 74 : N/C 75 : N/C 75 : N/C 76 : VRT 77 : VRT 78 : VRT 79 : N/C | 53 : N/C Disabled 54 : N/C Disabled 55 : N/C Disabled 56 : N/C Disabled 57 : N/C Disabled 58 : N/C Disabled 59 : N/C Disabled 70 : N/C Disabled 71 : N/C Disabled 72 : N/C Disabled 73 : N/C Disabled 74 : N/C Disabled 75 : N/C Disabled 76 : VRT 5000CCAB05440B7F 77 : VRT 5000CCAB05440B7D 79 : N/C Not Used | 53 : N/C Disabled 54 : N/C Disabled 55 : N/C Disabled 55 : N/C Disabled 56 : N/C Disabled 57 : N/C Disabled 58 : N/C Disabled 59 : N/C Disabled 70 : N/C Disabled 71 : N/C Disabled 72 : N/C Disabled 73 : N/C Disabled 74 : N/C Disabled 75 : N/C Disabled 75 : N/C Disabled 76 : VRT 5000CCAB05440B7F SMP 77 : VRT 5000CCAB05440B7E SSP 78 : VRT 5000CCAB05440B7D SSP 79 : N/C Not Used |

3.8.13 rcli "hema show hosts"

The wddcs <device> rcli "hema show hosts" command is used to display the host connection information for HEM A on supported platforms.

Step 1: Use the wddcs <device> rcli "hema show hosts" command to display the host connection information for HEM A. For example:

```
wddcs <device> rcli "hema show hosts"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
CONN HOST A1 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
 PHY 0 : 12G : 0x500062B211A5C148 : Ready
 PHY 1 : 12G : 0x500062B211A5C148 : Ready
 PHY
      2 :
            12G : 0x500062B211A5C148 : Ready
 PHY 3 : 12G : 0x500062B211A5C148 : Ready
CONN HOST A2 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
           12G : 0x500062B211A5C148 : Ready
 PHY 4 :
 PHY 5 : 12G : 0x500062B211A5C148 : Ready
 PHY 6 : 12G : 0x500062B211A5C148 : Ready
 PHY 7 : 12G : 0x500062B211A5C148 : Ready
CONN HOST A3 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760005 ( 3G 6G 12G )
 PHY 8 : 12G : 0x500062B2095F7840 : Ready
 PHY 9 : 12G : 0x500062B2095F7840 : Ready
 PHY 10 : 12G : 0x500062B2095F7840 : Ready
 PHY 11 : 12G : 0x500062B2095F7840 : Ready
CONN HOST A4 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760006 ( 3G 6G )
 PHY 12 : 12G : 0x500062B2095F7840 : Ready
 PHY 13 : 12G : 0x500062B2095F7840 : Ready
 PHY 14 : 12G : 0x500062B2095F7840 : Ready
```

3.8.14 rcli "hema show phys"

HEM A. For example:

The wddcs <device> rcli "hema show phys" command is used to display the PHY information for HEM A for supported platforms.

Step 1: Use the wddcs <device> rcli "hema show phys" command to display the PHY information for

wddcs <device> rcli "hema show phys" wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> HEM Expander PHYs Id Type SAS Rate Buffering _____ 0 : HST 500062B211A5C148 12G None 1 : HST 500062B211A5C148 12G None 2 : HST 500062B211A5C148 12G None 3 : HST 500062B211A5C148 12G None 4 : HST 500062B211A5C148 12G None 5 : HST 500062B211A5C148 12G None 6 : HST 500062B211A5C148 12G None 7 : HST 500062B211A5C148 12G None 8 : HST 500062B2095F7840 12G None 9 : HST 500062B2095F7840 12G None 10 : HST 500062B2095F7840 12G None 11 : HST 500062B2095F7840 12G None 12 : HST 500062B2095F7840 12G None 13 : HST 500062B2095F7840 12G None 14 : HST 500062B2095F7840 12G None 15 : HST 500062B2095F7840 12G None 16 : HST 500062B211A505C0 12G None 17 : HST 500062B211A505C0 12G None 18 : HST 500062B211A505C0 12G None 19 : HST 500062B211A505C0 12G None 20 : HST 21 : HST 22 : HST 23 : HST



| 24 | : | INT | 5000CCAB05440B3F | 12G None |
|----|---|-----|------------------|---------------|
| 25 | : | INT | 5000CCAB05440B3F | 12G None |
| 26 | : | INT | 5000CCAB05440B3F | 12G None |
| 27 | : | INT | 5000CCAB05440B3F | 12G None |
| 28 | : | INT | 5000CCAB05440B3F | 12G None |
| 29 | : | INT | 5000CCAB05440B3F | 12G None |
| 30 | : | INT | 5000CCAB05440B3F | 12G None |
| 31 | : | INT | 5000CCAB05440B3F | 12G None |
| 32 | : | INT | 5000CCAB05440B3F | 12G None |
| 33 | : | INT | 5000CCAB05440B3F | 12G None |
| 34 | : | INT | 5000CCAB05440B7F | 12G None |
| 35 | : | INT | 5000CCAB05440B7F | 12G None |
| 36 | : | INT | 5000CCAB05440B7F | 12G None |
| 37 | : | INT | 5000CCAB05440B7F | 12G None |
| 38 | : | INT | 5000CCAB05440B7F | 12G None |
| 39 | : | INT | 5000CCAB05440B7F | 12G None |
| 40 | : | INT | 5000CCAB05440B7F | 12G None |
| 41 | : | INT | 5000CCAB05440B7F | 12G None |
| 42 | : | INT | 5000CCAB05440B7F | 12G None |
| 43 | : | INT | 5000CCAB05440B7F | 12G None |
| 44 | : | IOC | 5000CCAB05440B77 | 12G None |
| 45 | : | IOC | 5000CCAB05440B77 | 12G None |
| 46 | : | N/C | Disabled | |
| 47 | : | N/C | Disabled | |
| 48 | : | N/C | Disabled | |
| 49 | : | N/C | Disabled | |
| 50 | : | N/C | Disabled | |
| 51 | : | N/C | Disabled | |
| 52 | : | N/C | Disabled | |
| 53 | : | N/C | Disabled | |
| 54 | : | N/C | Disabled | |
| 55 | : | N/C | Disabled | |
| 56 | : | VRT | 5000CCAB05440B37 | SMP Target |
| 57 | : | VRT | 5000CCAB05440B36 | SSP Target |
| 58 | : | VRT | 5000CCAB05440B35 | SSP Initiator |
| 59 | : | N/C | Not Used | |

3.8.15 rcli "hemb show hosts"

The wddcs <device> rcli "hemb show hosts" command is used to display the host connection information for HEM B on supported platforms.

Step 1: Use the wddcs <device> rcli "hemb show hosts" command to display the host connection information for HEM B. For example:

```
wddcs <device> rcli "hemb show hosts"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
CONN HOST B1 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 ( 3G 6G
12G )
PHY 0 : 12G : 0x500062B211A5C140 : Ready
PHY 1 : 12G : 0x500062B211A5C140 : Ready
PHY 2 : 12G : 0x500062B211A5C140 : Ready
```



PHY 3 : 12G : 0x500062B211A5C140 : Ready CONN HOST B2 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 (3G 6G 12G) 12G : 0x500062B211A5C140 : Ready PHY 4 : PHY 5 : 12G : 0x500062B211A5C140 : Ready PHY 6 : 12G : 0x500062B211A5C140 : Ready PHY 7 : 12G : 0x500062B211A5C140 : Ready CONN HOST B3 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760006 (3G 6G 12G) PHY 8 : 12G : 0x500062B2095F7848 : Ready PHY 9 : 12G : 0x500062B2095F7848 : Ready PHY 10 : 12G : 0x500062B2095F7848 : Ready PHY 11 : 12G : 0x500062B2095F7848 : Ready CONN HOST B4 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760006 (3G 6G 12G) PHY 12 : 12G : 0x500062B2095F7848 : Ready PHY 13 : 12G : 0x500062B2095F7848 : Ready PHY 14 : 12G : 0x500062B2095F7848 : Ready PHY 15 : 12G : 0x500062B2095F7848 : Ready CONN HOST B5 : OK, Cable(-): ZG:OA LEN: 2m, Molex Inc., 1110751002 (3G 6G 12G) PHY 16 : 12G : 0x500062B211A505C1 : Ready PHY 17 : 12G : 0x500062B211A505C1 : Ready 12G : 0x500062B211A505C1 : Ready PHY 18 : PHY 19 : 12G : 0x500062B211A505C1 : Ready CONN HOST B6 : Not Installed PHY 20 : : ----- : No Link PHY 21 : : ----- : No Link PHY 22 : : ----- : No Link PHY 23 : : ----- : No Link

3.8.16 rcli "hemb show phys"

The wddcs <device> rcli "hemb show phys" command is used to display the PHY information for HEM B for supported platforms.

Step 1: Use the wddcs <device> rcli "hemb show phys" command to display the PHY information for HEM B. For example:



| F | | UCT | E0006202117EC140 | 120 | Nono |
|-----------|---|-------|------------------|---------|--------|
| 2 | : | 1151 | 500002B211A5C140 | 120 | None |
| 0 | · | HSI | 500062B211A5C140 | 12G | None |
| ./ | : | HST | 500062B211A5C140 | 12G | None |
| 8 | : | HST | 500062B2095F7848 | 12G | None |
| 9 | : | HST | 500062B2095F7848 | 12G | None |
| 10 | : | HST | 500062B2095F7848 | 12G | None |
| 11 | : | HST | 500062B2095F7848 | 12G | None |
| 12 | : | HST | 500062B2095F7848 | 12G | None |
| 13 | : | HST | 500062B2095F7848 | 12G | None |
| 14 | : | HST | 500062B2095F7848 | 12G | None |
| 15 | : | HST | 500062B2095F7848 | 120 | None |
| 16 | | UCT | 500002B2099F7040 | 120 | None |
| 17 | | TICT | 500002B211A505C1 | 120 | None |
| 10 | : | ноп | 500062B211A505C1 | 12G | None |
| 18 | ÷ | HST | 500062B211A505C1 | 12G | None |
| 19 | : | HST | 500062B211A505C1 | 12G | None |
| 20 | : | HST | | | |
| 21 | : | HST | | | |
| 22 | : | HST | | | |
| 23 | : | HST | | | |
| 24 | : | INT | 5000CCAB05440B3B | 12G | None |
| 25 | : | INT | 5000CCAB05440B3B | 12G | None |
| 26 | : | INT | 5000CCAB05440B3B | 12G | None |
| 27 | : | INT | 5000CCAB05440B3B | 12G | None |
| 28 | : | INT | 5000CCAB05440B3B | 12G | None |
| 29 | : | TNT | 5000CCAB05440B3B | 12G | None |
| 30 | : | TNT | 5000CCAB05440B3B | 12G | None |
| 21 | | TNT | 5000CCAR05440R3R | 120 | None |
| 27 | : | | | 120 | None |
| 2∠ 22 | : | | 5000CCAB05440B3B | 12G | None |
| 33 | ÷ | TINT | 5000CCAB05440B3B | 12G | None |
| 34 | : | TN.I. | 5000CCAB05440B7B | 12G | None |
| 35 | : | TN,I, | 5000CCAB05440B7B | 12G | None |
| 36 | : | INT | 5000CCAB05440B7B | 12G | None |
| 37 | : | INT | 5000CCAB05440B7B | 12G | None |
| 38 | : | INT | 5000CCAB05440B7B | 12G | None |
| 39 | : | INT | 5000CCAB05440B7B | 12G | None |
| 40 | : | INT | 5000CCAB05440B7B | 12G | None |
| 41 | : | INT | 5000CCAB05440B7B | 12G | None |
| 42 | : | INT | 5000CCAB05440B7B | 12G | None |
| 43 | : | INT | 5000CCAB05440B7B | 12G | None |
| 44 | : | IOC | 5000CCAB05440B37 | 12G | None |
| 45 | : | IOC | 5000CCAB05440B37 | 12G | None |
| 46 | : | N/C | Disabled | | |
| 47 | : | N/C | Disabled | | |
| 4.8 | • | N/C | Disabled | | |
| 10 | | N/C | Disabled | | |
| 49 E 0 | : | N/C | Disabled | | |
| 50 | : | N/C | | | |
| 51 | : | N/C | | | |
| 52 | : | N/C | Disabled | | |
| 53 | : | N/C | Disabled | | |
| 54 | : | N/C | Disabled | | |
| 55 | : | N/C | Disabled | | |
| 56 | : | VRT | 5000CCAB05440B77 | SMP Tar | get |
| 57 | : | VRT | 5000CCAB05440B76 | SSP Tar | get |
| 58 | : | VRT | 5000CCAB05440B75 | SSP Ini | tiator |
| 59 | : | N/C | Not Used | | |

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3.8.17 rcli "hem phyinfo"

The wddcs <device> rcli "hem phyinfo" command is used to display the HEM SAS expander PHY information for compatible platforms.

Step 1: Use the wddcs <device> rcli "hem phyinfo" command to display the HEM SAS expander PHY information. For example:

```
wddcs <device> rcli "hem phyinfo"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Phy Type Link Route Sas
                      Chg Zone Zone Conn Conn Conn Phy
Sas Sata Spin Dcm Ch Dcm Dws Hot Com Com Dcm
Id Rate Attr Address Cnt Grp Info Type Elem Phy Rdy
Rdy Rdy Up Rdy Mask Act Lost Plug Wake Init Sas Neg
                                      Indx Link
    Hold
                   Tout
                               Fail
0 End 12G T 0x500062b211a5c148 0x0b 0x08 0x05 0x05 0x6a 0x03 0x01
1 End 12G T 0x500062b211a5c148 0x0b 0x08 0x05 0x05 0x6a 0x03 0x01
2 End 12G T 0x500062b211a5c148 0x0b 0x08 0x05 0x05 0x6a 0x03 0x01
3 End 12G T 0x500062b211a5c148 0x0b 0x08 0x05 0x05 0x6a 0x03 0x01
4 End 12G T 0x500062b211a5c148 0x0b 0x08 0x05 0x05 0x6a 0x03 0x01
5 End 12G T 0x500062b211a5c148 0x0b 0x08 0x05 0x05 0x6a 0x03 0x01
6 End 12G T 0x500062b211a5c148 0x0b 0x08 0x05 0x05 0x6a 0x03 0x01
7 End 12G T 0x500062b211a5c148 0x0b 0x08 0x05 0x05 0x6a 0x03 0x01
8 End 12G T 0x500062b2095f7840 0x01 0x09 0x05 0x05 0x6a 0x03 0x01
9 End 12G T 0x500062b2095f7840 0x01 0x09 0x05 0x05 0x6a 0x03 0x01
10 End 12G T 0x500062b2095f7840 0x02 0x09 0x05 0x05 0x6a 0x03 0x01
11 End 12G T 0x500062b2095f7840 0x02 0x09 0x05 0x05 0x6a 0x03 0x01
12 End 12G T 0x500062b2095f7840 0x02 0x09 0x05 0x05 0x6a 0x03 0x01
13 End 12G T 0x500062b2095f7840 0x02 0x09 0x05 0x05 0x6a 0x03 0x01
14 End 12G T 0x500062b2095f7840 0x02 0x09 0x05 0x05 0x6a 0x03 0x01
15 End 12G T 0x500062b2095f7840 0x02 0x09 0x05 0x05 0x6a 0x03 0x01
16 End 12G T 0x500062b211a505c0 0x01 0x0a 0x05 0x05 0x6a 0x03 0x01
0x01 0x00 0x00 ---- --- 0x01 0x00 0x01 0x00 0x01 0x00
17 End 12G T 0x500062b211a505c0 0x01 0x0a 0x05 0x05 0x6a 0x03 0x01
0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00
```

18 End 12G T 0x500062b211a505c0 0x01 0x0a 0x05 0x05 0x6a 0x03 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 19 End 12G T 0x500062b211a505c0 0x01 0x0a 0x05 0x05 0x6a 0x03 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 20 --- --- T ---0x00 0x0a 0x05 0x05 0x6a 0x03 0x00 21 --- Т ---0x00 0x0a 0x05 0x05 0x6a 0x03 0x00 22 --- Т ---0x00 0x0a 0x05 0x05 0x6a 0x03 0x00 23 --- Т ---0x00 0x0a 0x05 0x05 0x6a 0x03 0x00 24 Exp 12G T 0x5000ccab05440b3f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 25 Exp 12G T 0x5000ccab05440b3f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 26 Exp 12G T 0x5000ccab05440b3f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 27 Exp 12G T 0x5000ccab05440b3f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 28 Exp 12G T 0x5000ccab05440b3f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 29 Exp 12G T 0x5000ccab05440b3f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 30 Exp 12G T 0x5000ccab05440b3f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 31 Exp 12G T 0x5000ccab05440b3f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 32 Exp 12G T 0x5000ccab05440b3f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 33 Exp 12G T 0x5000ccab05440b3f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 34 Exp 12G T 0x5000ccab05440b7f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 35 Exp 12G T 0x5000ccab05440b7f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 36 Exp 12G T 0x5000ccab05440b7f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 37 Exp 12G T 0x5000ccab05440b7f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 38 Exp 12G T 0x5000ccab05440b7f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 39 Exp 12G T 0x5000ccab05440b7f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 40 Exp 12G T 0x5000ccab05440b7f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 41 Exp 12G T 0x5000ccab05440b7f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 42 Exp 12G T 0x5000ccab05440b7f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 43 Exp 12G T 0x5000ccab05440b7f 0x02 0x01 0x37 0x12 0x00 0x09 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 44 Exp 12G T 0x5000ccab05440b77 0x02 0x01 0x37 0x20 0x20 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 45 Exp 12G T 0x5000ccab05440b77 0x02 0x01 0x37 0x20 0x21 0x00 0x01 0x01 0x00 0x00 ---- ---- 0x01 0x00 0x01 0x00 0x01 0x00 46 --- -- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00

47 --- T --- 0x00 0x00 0x05 0x00 0x00 0x00 0x00 0x00 0x00 0x05 0x00 0x00 0x00 0x00 48 --- -- T ---49 --- --- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 50 --- ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 Т ___ 51 --- T 0x00 0x00 0x05 0x00 0x00 0x00 0x00 ___ 52 --- Т 0x00 0x00 0x05 0x00 0x00 0x00 0x00 ___ ____ 53 --- Т 0x00 0x00 0x05 0x00 0x00 0x00 0x00 54 --- -- T ---0x00 0x00 0x05 0x00 0x00 0x00 0x00 55 --- -- Т ---0x00 0x00 0x05 0x00 0x00 0x00 0x00

3.8.18 rcli "hem phyinfo buffer"

The wddcs <device> rcli "hem phyinfo buffer" command is used to display the HEM SAS expander PHY buffer information for compatible platforms.

Step 1: Use the wddcs <device> rcli "hem phyinfo buffer" command to display the HEM SAS expander PHY buffer information. For example:

wddcs <device> rcli "hem phyinfo buffer"

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Buffer SAS SAS PHY Link Drv SAS SATA SATA Conn Conn OAF Snoop ID Rate Link Enable Buffer Buffer Buffer Buffer Buffer Mgmt Mgmt Early TMF 3G 6G Rate 12G 3G 6G 3/6/12G 24G Accept 0 12G 12G * * 12G 12G * * 1 2 12G 12G _ _ 3 12G 12G _ _ _ _ 4 12G 12G _ _ _ _ 5 * 12G 12G * б 12G 12G * _ 7 12G 12G



| 8 | 12G | 12G | - | - | * | - | - | * | - | - |
|----|----------|----------|---|---|---|---|---|---|---|---|
| 9 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 10 | 12G | 12G | - | - | * | - | - | * | - | - |
| 11 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 12 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 13 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 14 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 15 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 16 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 17 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 18 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 19 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 20 | | | - | - | * | - | - | * | - | - |
| 21 | | | - | - | * | - | - | * | - | - |
| 22 | | | - | - | * | - | - | * | - | - |
| 23 | | | - | - | * | - | - | * | - | - |
| 24 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 25 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 26 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 27 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 28 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 29 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 30 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 31 | 12G | - 12G | - | - | * | - | - | * | - | - |
| 32 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 33 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 34 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 35 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 36 | 12G | - 12G | - | - | * | - | - | * | - | - |

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| 37 | 12G - | 12G - | - | - | * | - | - | * | - | - |
|----|----------|----------|---|---|---|---|---|---|---|---|
| 38 | 12G | 12G | - | - | * | - | - | * | - | - |
| 39 | 12G | 12G | - | - | * | - | - | * | - | - |
| 40 | - 12G | - 12G | - | - | * | - | - | * | - | - |
| 41 | - 12G | - 12G | _ | - | * | _ | - | * | _ | _ |
| 42 | - 12G | - 12G | - | - | * | _ | - | * | _ | _ |
| 43 | - 12G | - 12G | _ | _ | * | _ | _ | * | _ | _ |
| | _ | _ | | | | | | | | |
| 44 | 12G | 12G | - | - | * | - | - | * | - | - |
| 45 | 12G | 12G | - | - | * | - | - | * | - | - |
| 46 | | - | - | - | * | - | - | * | - | _ |
| 47 | - | - | _ | _ | * | _ | _ | * | _ | _ |
| 17 | _ | _ | | | | | | | | |
| 48 | | | - | - | * | - | - | * | - | - |
| 49 | | | - | _ | * | _ | _ | * | _ | _ |
| | - | - | | | | | | | | |
| 50 | | | - | - | * | - | - | * | - | - |
| 51 | | | - | - | * | - | - | * | - | _ |
| 52 | - | - | _ | _ | * | _ | _ | * | _ | _ |
| | _ | - | | | | | | | | |
| 53 | | | - | - | * | - | - | * | - | - |
| 54 | | | - | - | * | - | - | * | - | _ |
| | - | - | | | | | | | | |
| 55 | | | - | - | * | - | - | * | - | - |
| | _ | _ | | | | | | | | |

3.8.19 rcli "hem show hosts"

The wddcs <device> rcli "hem show hosts" command is used to display the host connection information for HEM A and HEM B on supported platforms.

Step 1: Use the wddcs <device> rcli "hem show hosts" command to display the host connection information for HEM A and HEM B. For example:

wddcs <device> rcli "hem show hosts"
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
CONN HOST A1 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 (3G 6G
12G)
PHY 0 : 12G : 0x500062B211A5C148 : Ready



PHY 1 : 12G : 0x500062B211A5C148 : Ready 12G : 0x500062B211A5C148 : Ready PHY 2 : PHY 3 : 12G : 0x500062B211A5C148 : Ready CONN HOST A2 : OK, Cable(-): ZG:08 LEN: 2m, Molex Inc., 1110751002 (3G 6G 12G) PHY 4 : 12G : 0x500062B211A5C148 : Ready PHY 5 : 12G : 0x500062B211A5C148 : Ready PHY 6 : 12G : 0x500062B211A5C148 : Ready PHY 7 : 12G : 0x500062B211A5C148 : Ready CONN HOST A3 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760005 (3G 6G 12G) PHY 8 : 12G : 0x500062B2095F7840 : Ready PHY 9 : 12G : 0x500062B2095F7840 : Ready PHY 10 : 12G : 0x500062B2095F7840 : Ready PHY 11 : 12G : 0x500062B2095F7840 : Ready CONN HOST A4 : OK, Cable(-): ZG:09 LEN: 2m, Amphenol, 601760006 (3G 6G) PHY 12 : 12G : 0x500062B2095F7840 : Ready PHY 13 : 12G : 0x500062B2095F7840 : Ready PHY 14 : 12G : 0x500062B2095F7840 : Ready PHY 15 : 12G : 0x500062B2095F7840 : Ready CONN HOST A5 : OK, Cable(-): ZG:OA LEN: 2m, Molex Inc., 1110751002 (3G 6G 12G) PHY 16 : 12G : 0x500062B211A505C0 : Readv PHY 17 : 12G : 0x500062B211A505C0 : Ready PHY 18 : 12G : 0x500062B211A505C0 : Ready PHY 19 : 12G : 0x500062B211A505C0 : Ready CONN HOST A6 : Not Installed PHY 20 : : ----- : No Link PHY 21 : : ----- : No Link PHY 22 : : ----- : No Link PHY 23 : : ----- : No Link

3.8.20 rcli "hem show phys"

The wddcs <device> rcli "hem show phys" command is used to display the PHY information for HEM A and HEM B for supported platforms.

Step 1: Use the wddcs <device> rcli "hem show phys" command to display the PHY information for HEM A and HEM B. For example:



| ~ | | | | | |
|-----|---|-------|------------------|---------|--------|
| 3 | : | HST | 500062B211A5C148 | 12G | None |
| 4 | : | HST | 500062B211A5C148 | 12G | None |
| 5 | : | HST | 500062B211A5C148 | 12G | None |
| 6 | : | HST | 500062B211A5C148 | 12G | None |
| 7 | | UCT | 500062B211A5C148 | 120 | None |
| 0 | | TIOT | 500002B211A3C140 | 120 | None |
| 8 | • | HSI | 500062B2095F7840 | 12G | None |
| 9 | : | HST | 500062B2095F7840 | 12G | None |
| 10 | : | HST | 500062B2095F7840 | 12G | None |
| 11 | : | HST | 500062B2095F7840 | 12G | None |
| 12 | : | HST | 500062B2095F7840 | 12G | None |
| 13 | : | HST | 500062B2095F7840 | 12G | None |
| 11 | | UCT | 5000622209517010 | 120 | None |
| 1 - | : | 1151 | 500002B2095F7840 | 129 | NULLE |
| 15 | • | HSI | 500062B2095F7840 | 12G | None |
| 16 | : | HST | 500062B211A505C0 | 12G | None |
| 17 | : | HST | 500062B211A505C0 | 12G | None |
| 18 | : | HST | 500062B211A505C0 | 12G | None |
| 19 | : | HST | 500062B211A505C0 | 12G | None |
| 20 | : | HST | | | |
| 21 | | UCT | | | |
| 21 | | TIGH | | | |
| 22 | • | HSI | | | |
| 23 | : | HST | | | |
| 24 | : | INT | 5000CCAB05440B3F | 12G | None |
| 25 | : | INT | 5000CCAB05440B3F | 12G | None |
| 26 | : | INT | 5000CCAB05440B3F | 12G | None |
| 27 | : | INT | 5000CCAB05440B3F | 12G | None |
| 28 | : | TNT | 5000CCAB05440B3F | 12G | None |
| 20 | | | | 120 | Nono |
| 29 | • | | 5000CCAB0540B3F | 12G | NONE |
| 30 | : | TN.I. | 5000CCAB05440B3F | 12G | None |
| 31 | : | INT | 5000CCAB05440B3F | 12G | None |
| 32 | : | INT | 5000CCAB05440B3F | 12G | None |
| 33 | : | INT | 5000CCAB05440B3F | 12G | None |
| 34 | : | INT | 5000CCAB05440B7F | 12G | None |
| 35 | : | INT | 5000CCAB05440B7F | 12G | None |
| 36 | : | TNT | 5000CCAB05440B7F | 12G | None |
| 27 | | | | 120 | None |
| 20 | : | | 5000CCAB05440B7F | 12G | NONE |
| 38 | ÷ | TINT | 5000CCAB05440B7F | 12G | None |
| 39 | : | INT | 5000CCAB05440B7F | 12G | None |
| 40 | : | INT | 5000CCAB05440B7F | 12G | None |
| 41 | : | INT | 5000CCAB05440B7F | 12G | None |
| 42 | : | INT | 5000CCAB05440B7F | 12G | None |
| 43 | : | INT | 5000CCAB05440B7F | 12G | None |
| 44 | : | TOC | 5000CCAB05440B77 | 12G | None |
| 45 | | TOC | 5000CCAB05440B77 | 120 | None |
| 10 | | TOC | Dischled | 120 | NOTIC |
| 40 | • | N/C | | | |
| 47 | : | N/C | Disabled | | |
| 48 | : | N/C | Disabled | | |
| 49 | : | N/C | Disabled | | |
| 50 | : | N/C | Disabled | | |
| 51 | : | N/C | Disabled | | |
| 52 | : | N/C | Disabled | | |
| 53 | : | N/C | Disabled | | |
| 55 | | N/C | Disabled | | |
| 54 | • | IN/C | Disabled | | |
| 55 | • | N/C | DISADIEG | | |
| 56 | : | VRT | 5000CCAB05440B37 | SMP Tar | get |
| 57 | : | VRT | 5000CCAB05440B36 | SSP Tar | get |
| 58 | : | VRT | 5000CCAB05440B35 | SSP Ini | tiator |
| 59 | : | N/C | Not Used | | |



3.9 show

The wddcs show command is used to scan for SEP devices within WD enclosures and display their product or device information.

Options

The following sections provide instructions for using each of these command options:

- show scans for all enclosure products and displays the device handle, product description, serial number, firmware revision, and product name
- show handles displays connected drives with slot number, serial number, capacity, port address, expander, and OS device handle name
- -j formats response as JSON

Platform Support

The wddcs show command and options are supported on the following platforms:

Table 20: Current Products

| Command | Ultrastar® Data60 | Ultrastar Data60 3000 Series | Ultrastar Data102 | Ultrastar Data102 3000 Series | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|--------------|----------------------|---------------------------------------|----------------------|--|---------------------|----------------------------|----------------------------|
| show | \oslash | \bigcirc | \bigcirc | \oslash | \bigotimes | \bigotimes | \bigotimes |
| show handles | \oslash | \bigcirc | \oslash | \oslash | \bigotimes | \otimes | \otimes |

Table 21: EOL Products

| Command | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|--------------|-------------------------------|---------------------------------|-----------------------------------|---------------------------------|---------------------------|
| show | \odot | \bigcirc | ${igodot}$ | \bigcirc | ${\boldsymbol{ \oslash}}$ |
| show handles | \bigotimes | \bigotimes | \bigotimes | \oslash | \bigcirc |

3.9.1 show

The wddcs show command is used to scan for all SEP devices within WD enclosures and display the following information:

- SEP device handle
- Product ID
- Serial number
- Firmware version
- Product name



wddcs show

Step 1: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
....
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
    "wddcs": {
       "application": {
           "name": "wddcs",
           "version": "4.2.2.0"
       },
        "results": [
           {
               "device": "<device>",
               "product": "<product>",
               "serial": "<serial_number>",
               "firmware": "<version>",
               "name":
                         "<product_name>"
           }, {
                . . .
           }
       ]
   }
```

3.9.2 show handles

The wddcs show handles command is used to scan for all connected drives and display the following information:

- Slot number
- Serial number
- Capacity
- Port address
- Expander
- Expander PHY ID

<mark>९ Western Digit</mark>al.

- OS device handle
- Drive firmware version
- Drive model

Note: The ouput will only include information for WD enclosures.

Step 1: Use the wddcs show handles command to display the device information:

Linux Example:

wddcs show handles

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Scanning for drives to collect data from. Please wait...
Device: /dev/sgl
                                  : A
   Enclosure IOM
   Enclosure SAS Address: 5000CCAB0411323C
 Drive Handles Firmware William
                                                                                     Expander
                                                                                                                            PhyId
        0 2MGMX1BB 18000 5000CCA2B424314D 2:5000CCAB0411327F 0
                                                                                                                                            /
dev/sddw /dev/sg130 C680 WUH721818AL5204
        1 2MGL463B 18000 5000CCA2B420F9BD 2:5000CCAB0411327F 1
                                                                                                                                             /
dev/sddx /dev/sg131 C680
                                                       WUH721818AL5204
        2 2MGLV3RB 18000 5000CCA2B42242ED 2:5000CCAB0411327F 2
                                                                                                                                             /
dev/sdea /dev/sg134 C680
                                                        WUH721818AL5204

      dev/sdea /dev/sg134
      C680
      WUH/21818AL5204

      3
      2MGLV4GB
      18000
      5000CCA2B4224349
      2:5000CCAB0411327F
      3

      dev/sdeb /dev/sg135
      C680
      WUH721818AL5204
      5000CCAB0411327F
      4

      dev/sdec /dev/sg136
      C680
      WUH721818AL5204
      5000CCAB0411327F
      4

      dev/sdec /dev/sg136
      C680
      WUH721818AL5204
      5000CCA2B422A325
      2:5000CCAB0411327F
      4

      dev/sdec /dev/sg138
      C680
      WUH721818AL5204
      5000CCA2B422A7DD
      2:5000CCAB0411327F
      5

      dev/sdee /dev/sg138
      C680
      WUH721818AL5204
      5000CCA2B422A7DD
      2:5000CCAB0411327F
      5

                                                                                                                                             /
                                                                                                                                             /
       . . .
```

Windows Example:

wddcs show handles

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Scanning for drives to collect data from. Please wait... Device: <device> Enclosure IOM : A Enclosure SAS Address: 5000CCAB0300C09E Slot SN Cap(GB) NAA WWID Expander PhyId Drive Handle Firmware Model



| 0 | NCGKYB7Z C907 | 6001 HUS7260 | 5000CCA24D20A220 60AL4214 | 1:5000CCAB0300C0BF | 23 | PD1 |
|--------------------|------------------|------------------|--|--------------------|----|-----|
| 1 | 2EG5Y6ER | 8001 HIIH7280 | 5000CCA23B0ACDFC | 1:5000CCAB0300C0BF | 22 | PD2 |
| 2 | NCGKXEXZ C907 | 6001 HIIS7260 | 5000CCA24D209468 | 1:5000CCAB0300C0BF | 17 | PD3 |
| 3 | NCGKXL4Z C907 | 6001 HUS7260 | 5000CCA24D209674 | 1:5000CCAB0300C0BF | 12 | PD4 |
| 4 | NCGKXE6Z | 6001 HIIS7260 | 5000CCA24D209410 | 1:5000CCAB0300C0BF | 8 | PD5 |
| 5 | NCGKXHLZ | 6001 HUS7260 | 5000CCA24D209538 | 1:5000CCAB0300C0BF | б | PD6 |
| 6 | NCGKXL7Z | 6001 | 5000CCA24D209680 | 1:5000CCAB0300C0BF | 1 | PD7 |
| 7 | NCGKXUDZ | 6001 HUS7260 | 5000CCA24D2099F8 | 2:5000CCAB0300C0DF | 27 | PD8 |
| 8 | NCGKXMYZ C907 | 6001 HIIS7260 | 5000CCA24D209754 | 2:5000CCAB0300C0DF | 25 | PD9 |
| 9 | NCGKYSJZ | 6001 | 5000CCA24D20A814 | 2:5000CCAB0300C0DF | 17 | |
| PD10 10 11תק | NCGKYVTZ C907 | 6001 HUS | 726060AL4214 5000CCA24D20A9A8 726060AL4214 | 2:5000CCAB0300C0DF | 13 | |
| | 2907 | 110.5 | 120000ALIZII | | | |
| | | | | | | |

a. To view the response in JSON format, use the -j option:

```
wddcs show handles -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
    "wddcs": {
        "application": {
           "name": "wddcs",
           "version": "4.2.2.0"
        },
        "results": [
            {
                "device": "/dev/sg15",
                "error": "Operation not supported on this product"
            },
            {
                "device": "/dev/sg2",
                "enclosureIom": "A",
                "enclosureSasAddress": "5000CCAB040C303C",
                 "media": [
                    {
                         "slot": "0",
                        "serialNumber": "8DGN1RWH",
"portAddress": "5000CCA2532477C9",
                         "expander": "1:5000CCAB040C303F",
                         "driveHandle": ""
                     },
                     {
                         . . .
```

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b. To limit the results to a single device, include the device handle:

wddcs <device> show handles



3.10 version

The wddcs version command is used to print the version of the installed WDDCS Tool and its modules.

Step 1: Use the wddcs version command to print the version of the installed WDDCS Tool and its modules:

| wddcs version | | |
|-------------------------------------|---------------|---|
| wddcs v4.2.2.0 Copyright (c) 201 | 19-2024 Weste | ern Digital Corporation or its affiliates |
| MODULE | VERSION | HASH |
| | | |
| wddcs | 4.2.2.0 | b56c2c61d630f78195209102bf05451e09291ced |
| yadl | 2.11.3 | 3a5d9977bc048d1904ef1a6a243ee1a1b6b7602c |
| yextata | 2.3.5 | eeafb2436792d3361379a645bc4068f84350c52e |
| yextnvme | 10.0.0 | 58ccb10b86ef31549e2dafb54b1767d7ed3e2d8b |
| yextscsi | 2.7.1 | 14a58a338cf097d1c59dc4d2f81395c3a215bde7 |
| yextses | 1.10.0 | 0a739a2f4b1105361ffc56a1df4d2cd6befed6d1 |
| cutils | 2.1.0 | a7503822feeb01d1a46e59ff91d45039378b7801 |
| | | |



3.11 zone

The wddcs zone command—along with its options—is used to configure zoning for certain WD enclosures with FW version 2030-026 and later.

Options

The following sections provide instructions for using each of these command options:

- config=<value> configures zone setting to the given value:
 - A value of o disables zoning
 - The values of 1 through 3 enable a pre-defined zoning configuration. See your platform's User Guide for more information about each pre-defined zoning configuration.
- file=<file> sends a binary zone configuration file to the IOM. See File-Based Zoning (page 226) for more information about file-based zoning.
- status displays the current zone configuration setting

Platform Support

The wddcs zone command and options are supported on the following platforms:

| Command | Ultrastar® Data60 | Ultrastar Data60 3000 Series | Ultrastar Data102 | Ultrastar Data102 3000 Series | OpenFlex™ Data24 | OpenFlex Data24 3200 | OpenFlex Data24 4000 |
|------------------------------------|----------------------|---------------------------------------|----------------------|--|---------------------|----------------------------|----------------------------|
| zone config=0 (disable) | \bigcirc | \bigotimes | \bigotimes | \otimes | \bigotimes | \bigotimes | \bigotimes |
| zone config=1 | \bigcirc | \otimes | \oslash | \otimes | \bigotimes | \otimes | \bigotimes |
| zone config=2 | \bigcirc | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \otimes | \otimes |
| zone config=3 | \bigcirc | \otimes | \oslash | \otimes | \bigotimes | \otimes | \otimes |
| <pre>zone file=<file></file></pre> | \bigcirc | \bigcirc | \bigotimes | \bigcirc | \bigotimes | \bigotimes | \bigotimes |
| zone status | \bigcirc | \bigcirc | \bigcirc | \bigcirc | \bigotimes | \otimes | \otimes |

Table 22: Current Products

Table 23: EOL Products

| Command | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|-------------------------|-------------------------------|---------------------------------|-----------------------------------|---------------------------------|-----------------------|
| zone config=0 (disable) | \otimes | \bigotimes | \otimes | \bigotimes | \otimes |
| zone config=1 | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |



| Command | Storage Enclosure Basic | 4U60 G1 Storage Enclosure | 2U24 Flash Storage Platform | 4U60 G2 Storage Enclosure | Ultrastar Serv60+8 |
|------------------------------------|-------------------------------|---------------------------------|-----------------------------------|---------------------------------|-----------------------|
| zone config=2 | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |
| zone config=3 | \bigotimes | \bigotimes | \bigotimes | 8 | \bigotimes |
| <pre>zone file=<file></file></pre> | \bigotimes | \bigotimes | \bigotimes | 8 | \bigotimes |
| zone status | \bigotimes | \bigotimes | \bigotimes | \bigotimes | \bigotimes |



Note: For unsupported enclosures, the wddcs zone command will return Operation not supported on this product.

3.11.1 zone config (enable zoning)

The wddcs <device> zone config command—with the values of 1 through 3—is used to enable zoning for a single device within supported WD enclosures. For more information about each pre-defined zoning configuration, see your platform's User Guide.



Caution: Zone configuration should only be performed during a maintenance window, when the system is not in production.

Step 1: Use the wddcs <device> zone config command with the values of 1 - 3 to enable zoning:

```
wddcs <device> zone config=1
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
This zoning administration activity is designed to take place while the JBOD/
F
platform is offline and not in production. The IOM in question will go
offline
for a short period of time while the predefined zoning configuration is
applied.
If you want proceed with changing the zoning configuration, press 'Y' or 'y':
y
Setting zones to pre-configured value of 1 to SAS address 5000CCAB050E753C...
Zoning has been enabled to configuration type 1
```

Step 2: Repeat the wddcs <device> zone config command to enable zoning for the second device.

3.11.2 zone config (disable zoning)

The wddcs <device> zone config command—with a value of 0—is used to disable zoning for a single device within supported WD enclosures.



Caution: Zone configuration should only be performed during a maintenance window, when the system is not in production.

Step 1: Use the wddcs <device> zone config command with a value of 0 to disable zoning:

```
wddcs <device> zone config=0
```

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
This zoning administration activity is designed to take place while the JBOD/
F
platform is offline and not in production. The IOM in question will go
offline
for a short period of time while the predefined zoning configuration is
applied.
If you want proceed with changing the zoning configuration, press 'Y' or
'y':
```

Step 2: Enter Y or y to proceed with the zoning configuration change:

У

Setting zones to pre-configured value of 0 to SAS address 5000CCAB0411323C... Zoning has been disabled.

3.11.3 zone file

The wddcs <device> zone file=<file> command is used to send a binary zone configuration file to a single IOM/SEP device. For more information on file-based zoning and options for disabling it, see File-Based Zoning (page 226).



Caution: Zone configuration should only be performed during a maintenance window, when the system is not in production.

| 1 | - | | |
|---|---|--|--|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

Note: For products with a dual-IOM configuration, the file only needs to be sent to one IOM. Once activated, both IOMs will have the same zoning configuration.



Tip: For information about obtaining and using zoning files, please see the *File-Based Zoning* section of your platform's User Guide.

Step 1: Use the wddcs <device> zone file=<file> command to send a binary zone configuration file to a single IOM/SEP device:

If the zoning file is not compatible with the enclosure, the user will be notified:

wddcs <device> zone file=<file>



wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> ERROR: The file is not compatible with this product If the file **is** compatible, the command will produce the following output: wddcs <device> zone file=<file> wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> CAUTION: This command will send a T10 zoning configuration to the IOM in question and activate the configuration by resetting the IOM. This zoning administration activity is designed to take place while the JBOD/ F platform is offline and not in production. The IOM in question will go offline for a short period of time while the zoning configuration is activated If you still prefer to continue with this method, press 'Y' or 'y':

The user is notified that the IOM will go offline and is prompted to confirm the action.

Step 2: Enter y or y to proceed:

Y Sent 1 segment(s) Waiting for completion: 5 second(s) - Status 0x00 Waited the maximum limit of 5 seconds Configuration file was downloaded and activated successfully

3.11.3.1 File-Based Zoning

Zoning configurations via standard methods (i.e. OOBM, sg_senddiag, SMP, and the WDDCS Tool zone config command) are stored on the expanders and will not be retained if the IOM is replaced. File-based zoning is a method of configuring zoning on an enclosure using a binary configuration file provided by Western Digital Engineering. The file is downloaded to the enclosure, and the zoning configuration is stored on the baseboard, where it both enables the file-based zoning feature and configures the default zoning of the enclosure. Any newly installed IOM will then automatically use the zoning configuration stored on the baseboard.



Caution: If zoning is later reconfigured using another standard method (i.e. OOBM, sg_senddiag, SMP, or the WDDCS Tool zone config command), that configuration will only last while the IOM is installed. If the IOM is replaced, the enclosure will read and enable the default configuration from its baseboard. This behavior will continue as long as the file-based zoning feature is enabled.

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Zoning Files

Zoning files are available through the Western Digital Enterprise Support Center (https://portal.wdc.com/ Support/s/) for each of the predefined zoning configurations described in your platform's User Guide. To request a custom zoning configuration file, please open a support case through the Western Digital Enterprise Support Center.

Disabling File-Based Zoning

"Disabling file-based zoning" may mean one of two distinct options, both of which can be accomplished using the zone file command:

- **Disabling zoning using the file-based feature** This involves downloading and activating a binary file (...Disabled.bin) that sets the enclosure zoning to configuration 0, thereby "disabling" zoning while keeping the file-based zoning feature enabled.
- **Disabling the file-based zoning feature itself** This involves downloading and activating a binary file (...clear_Config.bin) that disables the file-based zoning feature and any file-based zoning configuration.



Attention: clear_config files are not available for Ultrastar Data102 3000 Series. Ultrastar Data102 3000 Series utilizes .fwal zoning files.

3.11.4 zone status

The wddcs <device> zone status command is used to display the zone configuration status of a single IOM/SEP device.

Step 1: Use the wddcs <device> zone status command to display the zone configuration status of a single IOM/SEP device:

If zoning is disabled, the output will be as follows:

wddcs <device> zone status

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
```

Device: <device> Zoning (Disabled)

If zoning is enabled, the output will be similar to the folloiwng:

wddcs <device> zone status

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Zoning (Enabled)
Host : Slots
------
Host 0 : 0-33
Host 1 : 0-33
Host 2 : 34-67
Host 3 : 34-67
```



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Host 4 : 68-101 Host 5 : 68-101



Note: Actual output may vary, depending on the zone configuration and other factors.

Firmware Upgrade Processes

The recommended firmware upgrade process depends on several factors. This section provides guidance on choosing the correct process and instructions for performing the upgrade.

In This Chapter:

| - Choosing the Correct Firmware Upgrade Process | 230 |
|--|--------|
| - Two IOMs, Online, Manual | 231 |
| - Two IOMs, Offline, Automatic | 236 |
| - One IOM, Offline, Automatic | 239 |
| - Two IOMs, Online, Automatic | 242 |
| - Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series | with |
| Two IOMs, Online, Manual | 245 |
| - Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series | with |
| Two IOMs, Offline, Automatic | 248 |
| - Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series | with |
| One IOM, Offline, Automatic | 251 |
| - Firmware Upgrade for OpenFlex™ Data24, OpenFlex Data24 3200 |), and |
| OpenFlex Data24 4000 | 254 |
| - In-Band Firmware Upgrade for OpenFlex [™] Data24, OpenFlex Data | a24 |
| 3200, and OpenFlex Data24 4000 | 256 |

4.1 Choosing the Correct Firmware Upgrade Process

The recommended firmware upgrade process varies, depending on the following factors:

- The platform/product type
- The number of IOMs/ESMs
- Whether or not the enclosure will be taken offline by the upgrade
- Whether a manual or automatic process is needed
 - The manual upgrade process, where possible, allows the host OS and/or HBA to handle the failover more gracefully than the automatic process.

Based on these factors, use the following table to determine which firmware upgrade process is applicable. Then click the link in the right-hand column to view instructions for that process.

Table 24: Firmware Upgrade Processes

| Enclosure | # of IOMs/ ESMs | Offline/ Online | Manual/ Automatic | Process Link |
|----------------------------------|--------------------|--------------------|----------------------|--|
| | 2 | On | Manual | Two IOMs, Online, Manual <i>(page 231)</i> |
| Ultrastar Data102 | 2 | Off | Automatic | Two IOMs, Offline, Automatic (page 236) |
| | 1 | Off | Automatic | One IOM, Offline, Automatic (page 239) |
| | 2 | On | Manual | Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with Two IOMs, Online, Manual (page 245) |
| Ultrastar Data102 3000 Series | 2 | Off | Automatic | Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with Two IOMs, Offline, Automatic (page 248) |
| | 1 | Off | Automatic | Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with One IOM, Offline, Automatic (page 251) |
| | 2 | On | Manual | Two IOMs, Online, Manual <i>(page 231)</i> |
| Ultrastar® Data60 | 2 | Off | Automatic | Two IOMs, Offline, Automatic (page 236) |
| | 1 | Off | Automatic | One IOM, Offline, Automatic (page 239) |

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4. Firmware Upgrade Processes 4.1 Choosing the Correct Firmware Upgrade Process

| Enclosure | # of IOMs/ ESMs | Offline/ Online | Manual/ Automatic | Process Link |
|---------------------------------|--------------------|--------------------|----------------------|--|
| | 2 | On | Manual | Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with Two IOMs, Online, Manual (page 245) |
| Ultrastar Data60 3000 Series | 2 | Off | Automatic | Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with Two IOMs, Offline, Automatic (page 248) |
| | 1 | Off | Automatic | Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with One IOM, Offline, Automatic (page 251) |
| Ultrastar Serv60+8 | 1 | Off | Automatic | One IOM, Offline, Automatic (page 239) |
| 4U60 G2 Storage | 2 | Off | Automatic | Two IOMs, Offline, Automatic (page 236) |
| Enclosure | 1 | Off | Automatic | One IOM, Offline, Automatic (<i>page 239</i>) |
| 4U60 G1 Storage | 2 | On | Automatic | Two IOMs, Online, Automatic <i>(page 242)</i> |
| Enclosure | 1 | Off | Automatic | One IOM, Offline, Automatic <i>(page 239)</i> |
| 2U24 Flash | 2 | On | Automatic | Two IOMs, Online, Automatic <i>(page 242)</i> |
| Storage Platform | 1 | Off | Automatic | One IOM, Offline, Automatic (<i>page 239</i>) |
| Storage Enclosure Basic | 1 | Off | Automatic | One IOM, Offline, Automatic (page 239) |
| OpenFlex™ Data24 | 2 | On Off | Manual | Firmware Upgrade for OpenFlex™ Data24, OpenFlex Data24 3200, and OpenFlex Data24 4000 (page 254) |
| OpenFlex Data24 3200 | 2 | On Off | Manual | Firmware Upgrade for OpenFlex™ Data24, OpenFlex Data24 3200, and OpenFlex Data24 4000 <i>(page 254)</i> |
| OpenFlex Data24 4000 | 2 | On Off | Manual | Firmware Upgrade for OpenFlex™ Data24, OpenFlex Data24 3200, and OpenFlex Data24 4000 (page 254) |

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4.2 Two IOMs, Online, Manual

This firmware upgrade process is appropriate for the following enclosures:

- Ultrastar Data102 or Ultrastar® Data60
- Two IOMs
- Will remain online (in use)
- Require a manual firmware reset

wddcs show



Note: For enclosures with limited availability for maintenance operations, the wddcs <device> fw download <file> and wddcs <device> fw reset operations may be performed at separate times instead of the combined wddcs <device> fw download_reset <file> operation described here.

Step 1: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
...
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
    "wddcs": {
        "application": {
            "name": "wddcs",
            "version": "4.2.2.0"
        },
        "results": [
            {
                "device": "<device>",
                "product": "<product>",
                "serial": "<serial_number>",
                "firmware": "<version>",
                "name":
                          "<product_name>"
            }, {
                . . .
            }
        ]
```

<table-of-contents> Western Digital.

}

Step 2: Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



Note: For Ultrastar Data102 and Ultrastar[®] Data60 enclosures, it is only necessary to update firmware on one SEP device; the other will be updated automatically.



Important: Do not unzip the tar.gz firmware bundle (for Ultrastar Data102 and Ultrastar[®] Data60 enclosures) before issuing the wddcs <device> fw download_reset <file> command.

Step 3: Use the wddcs <device> fw download_reset <file> command to perform a firmware download to a single device within a WD enclosure and subsequently reset the IOMs for that device. For example:

wddcs <device> fw download_reset <file>

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device> Sent <#> segment(s) Download has finished to the SEP, please wait. The completion status will be checked after 15 minutes.

Download status complete (0x11) Firmware was downloaded successfully Starting the reset process...

Please ensure both paths to each drive are available before proceeding
with the reset of the remote IOM to ensure that at least one path to each
drive
will be available during the IOM reset to activate firmware.
The IOM will go offline for a period of time while the update is finalized.
Press 'Y' or 'y' when ready to continue:



Note: The output for the Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series platform will **not** include the following text:

Download has finished to the SEP, please wait. The completion status will be checked after 15 minutes.

The WDDCS Tool notifies the user that the remote IOM will go offline.

Step 4: Enter y or y to proceed:

y

The remote IOM has been reset

Please ensure both paths to each drive are available before proceeding with the reset of the local IOM to ensure that at least one path to each drive



will be available during the IOM reset to activate firmware. The IOM will go offline for a period of time while the update is finalized. Press 'Y' or 'y' when ready to continue:

The WDDCS Tool notifies the user that the remote IOM was reset and that the local IOM will go offline.

Step 5: Enter y or y to proceed:

У

The local IOM has been reset

IOM was reset successfully

The WDDCS Tool notifies the user that the local IOM was reset.

Step 6: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
....
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
    "wddcs": {
       "application": {
            "name": "wddcs",
            "version": "4.2.2.0"
        },
        "results": [
            {
                "device": "<device>",
                "product": "<product>",
                "serial": "<serial_number>",
                "firmware": "<version>",
                "name":
                            "<product_name>"
            }, {
                . . .
            }
        ]
```

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|--|

}

Step 7: Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

4.3 Two IOMs, Offline, Automatic

This firmware upgrade process is appropriate for the following enclosures:

- Ultrastar Data102, Ultrastar® Data60, or 4U60 G2 Storage Enclosure
- Two IOMs
- Will be taken offline
- Require an automatic firmware activation



Note: For enclosures with limited availability for maintenance operations, the wddcs <device> fw download <file> and wddcs <device> fw activate operations may be performed at separate times instead of the combined wddcs <device> fw download_activate <file> operation described here.

Step 1: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
...
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
    "wddcs": {
       "application": {
            "name": "wddcs",
            "version": "4.2.2.0"
        },
        "results": [
            {
               "device": "<device>",
               "product": "<product>",
               "serial": "<serial_number>",
               "firmware": "<version>",
               "name":
                          "<product_name>"
            }, {
               . . .
            }
```



}

Step 2: Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



Important: Do not unzip the tar.gz firmware bundle (for Ultrastar Data102 and Ultrastar® Data60 enclosures) before issuing the wddcs <device> fw download_activate <file> command.

Step 3: Use the wddcs <device> fw download_activate <file> command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

wddcs <device> fw download_activate <file>

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.

Download status complete (0x11) Firmware was downloaded successfully Starting the activation process...

This method of firmware activation will be disruptive. Please consider activating firmware offline to avoid any disruptions to I/O.

If the platform configuration is based on dual IOMs, the IOM(s) in question will go offline for a period of time while the update is finalized. If the platform configuration is based on a single IOM, the enclosure will go offline for a period of time while the update is finalized.

If you still prefer to continue with this method, press 'Y' or 'y':

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

Step 4: Enter y or y to proceed:

У

Firmware activation command was sent successfully

Step 5: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

wddcs show

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : cproduct>
```



```
serial : <serial_number>
firmware: <version>
name : <product_name>
...
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
   "wddcs": {
      "application": {
           "name": "wddcs",
           "version": "4.2.2.0"
       },
       "results": [
           {
               "device": "<device>",
               "product": "<product>",
               "serial": "<serial_number>",
               "firmware": "<version>",
               "name": "<product_name>"
           }, {
               . . .
           }
      ]
  }
}
```

Step 6: Identify the SEP device that received a FW upgrade, and confirm the new firmware version.



4.4 One IOM, Offline, Automatic

This firmware upgrade process is appropriate for the following enclosures:

- Ultrastar Data102, Ultrastar® Data60, Ultrastar Serv60+8, 4U60 G2 Storage Enclosure, 4U60 G1
 Storage Enclosure, 2U24 Flash Storage Platform, and Storage Enclosure Basic
- One IOM
- Will be taken offline
- Require an automatic firmware activation



Note: For enclosures with limited availability for maintenance operations, the wddcs <device> fw download <file> and wddcs <device> fw activate operations may be performed at separate times instead of the combined wddcs <device> fw download_activate <file> operation described here.

Step 1: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

wddcs show

wddcs show -j

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
....
```

a. To view the response in JSON format, use the -j option:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
    "wddcs": {
        "application": {
            "name": "wddcs",
           "version": "4.2.2.0"
       },
        "results": [
           {
                "device": "<device>",
               "product": "<product>",
               "serial": "<serial_number>",
               "firmware": "<version>",
                          "<product_name>"
               "name":
            }, {
                . . .
```


}

Step 2: Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



Important: Do not unzip the tar.gz firmware bundle (for Ultrastar Data102, Ultrastar® Data60, and Ultrastar Serv60+8 enclosures) before issuing the wddcs <device> fw download_activate <file> command.

Step 3: Use the wddcs <device> fw download_activate <file> command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

wddcs <device> fw download_activate <file>

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.

Download status complete (0x11) Firmware was downloaded successfully Starting the activation process...

This method of firmware activation will be disruptive. Please consider activating firmware offline to avoid any disruptions to I/O.

If the platform configuration is based on dual IOMs, the IOM(s) in question will go offline for a period of time while the update is finalized. If the platform configuration is based on a single IOM, the enclosure will go offline for a period of time while the update is finalized.

If you still prefer to continue with this method, press 'Y' or 'y':

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

Step 4: Enter y or y to proceed:

У

Firmware activation command was sent successfully

Step 5: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

wddcs show

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates

Device: <device>



```
product : <product>
serial : <serial_number>
firmware: <version>
name : <product_name>
....
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
   "wddcs": {
       "application": {
           "name": "wddcs",
           "version": "4.2.2.0"
       },
       "results": [
           {
               "device": "<device>",
               "product": "<product>",
               "serial": "<serial_number>",
               "firmware": "<version>",
               "name": "<product_name>"
           }, {
               . . .
           }
       ]
   }
}
```

Step 6: Identify the SEP device that received a FW upgrade, and confirm the new firmware version.



4.5 Two IOMs, Online, Automatic

This firmware upgrade process is appropriate for the following enclosures:

- 4U60 G1 Storage Enclosure or 2U24 Flash Storage Platform
 - For these products, each IOM requires its own download/activate process.
- Two IOMs
- Will remain online (in use)
- Require an automatic firmware activation



Note: For enclosures with limited availability for maintenance operations, the wddcs <device> fw download <file> and wddcs <device> fw activate operations may be performed at separate times instead of the combined wddcs <device> fw download_activate <file> operation described here.

Step 1: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

wddcs show

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
....
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
    "wddcs": {
       "application": {
           "name": "wddcs",
           "version": "4.2.2.0"
       },
        "results": [
            {
               "device": "<device>",
               "product": "<product>",
               "serial": "<serial_number>",
               "firmware": "<version>",
                          "<product_name>"
               "name":
           }, {
```



}

- **Step 2:** Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.
- **Step 3:** Use the wddcs <device> fw download_activate <file> command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

wddcs <device> fw download_activate <file>

wddcs v4.2.2.0 Copyright (c) 2019-2024 Western Digital Corporation or its affiliates Device: <device> Sent <#> segment(s) Download has finished to the SEP, please wait. The completion status will be checked after 15 minutes. Download status complete (0x11)

Firmware was downloaded successfully Starting the activation process...

This method of firmware activation will be disruptive. Please consider activating firmware offline to avoid any disruptions to $\mbox{I/O}.$

If the platform configuration is based on dual IOMs, the IOM(s) in question will go offline for a period of time while the update is finalized. If the platform configuration is based on a single IOM, the enclosure will go offline for a period of time while the update is finalized.

If you still prefer to continue with this method, press 'Y' or 'Y':

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

Step 4: Enter y or y to proceed:

У

Firmware activation command was sent successfully

Step 5: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

wddcs show

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
```



```
. . .
a. To view the response in JSON format, use the -j option:
    wddcs show -j
    wddcs v4.2.2.0
    Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
    {
        "wddcs": {
           "application": {
                "name": "wddcs",
                "version": "4.2.2.0"
            },
            "results": [
                {
                     "device": "<device>",
                     "product": "<product>",
"serial": "<serial_number>",
                     "firmware": "<version>",
                     "name": "<product_name>"
                }, {
                     . . .
                 }
            ]
        }
    }
```

Step 6: Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

4.6 Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with Two IOMs, Online, Manual

This firmware upgrade process is appropriate for the following enclosures:

- Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series
- Two IOMs

User

- Will remain online (in use)
- Require a manual firmware reset
- Step 1: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
   product : <product>
    serial : <serial_number>
   firmware: <version>
   name : <product_name>
. . .
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
    "wddcs": {
       "application": {
            "name": "wddcs",
            "version": "4.2.2.0"
       },
        "results": [
            {
                "device": "<device>",
               "product": "<product>",
               "serial": "<serial_number>",
               "firmware": "<version>",
               "name":
                         "<product_name>"
            }, {
               . . .
            }
       ]
   }
```

😽 Western Digital.

Step 2: Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



Note: For the Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series enclosures, it is only necessary to update firmware on one SEP device; the other will be updated automatically.

Step 3: Use the wddcs <device> fw download_reset <file> command to perform a firmware download to a single device within a WD enclosure and subsequently reset the IOMs for that device. For example:

```
wddcs <device> fw download_reset <file>
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Sent <#> seqment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.
Download status complete (0x11)
Firmware was downloaded successfully
Starting the reset process...
Please ensure both paths to each drive are available before proceeding
with the reset of the remote IOM to ensure that at least one path to each
drive
will be available during the IOM reset to activate firmware.
The IOM will go offline for a period of time while the update is finalized.
Press 'Y' or 'y' when ready to continue:
```



Note: The output for the Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series platform will **not** include the following text:

Download has finished to the SEP, please wait. The completion status will be checked after 15 minutes.

The WDDCS Tool notifies the user that the remote IOM will go offline.

Step 4: Enter y or y to proceed:

У

The remote IOM has been reset

Please ensure both paths to each drive are available before proceeding with the reset of the local IOM to ensure that at least one path to each drive will be available during the IOM reset to activate firmware. The IOM will go offline for a period of time while the update is finalized. Press 'Y' or 'y' when ready to continue:

The WDDCS Tool notifies the user that the remote IOM was reset and that the local IOM will go offline.



Step 5: Enter y or y to proceed:

У

The local IOM has been reset

IOM was reset successfully

The WDDCS Tool notifies the user that the local IOM was reset.

Step 6: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

wddcs show

wddcs show -j

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
...
```

a. To view the response in JSON format, use the -j option:

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
    "wddcs": {
       "application": {
           "name": "wddcs",
           "version": "4.2.2.0"
       },
        "results": [
            {
               "device": "<device>",
               "product": "<product>",
               "serial": "<serial_number>",
               "firmware": "<version>",
               "name": "<product_name>"
            }, {
                . . .
            }
       ]
   }
}
```

Step 7: Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

4.7 Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with Two IOMs, Offline, Automatic

This firmware upgrade process is appropriate for the following enclosures:

- Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series
- Two IOMs
- Will be taken offline
- Require an automatic firmware activation
- **Step 1:** Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
...
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
    "wddcs": {
       "application": {
            "name": "wddcs",
            "version": "4.2.2.0"
       },
        "results": [
            {
                "device": "<device>",
               "product": "<product>",
               "serial": "<serial_number>",
               "firmware": "<version>",
               "name":
                         "<product_name>"
            }, {
               . . .
            }
       ]
   }
```

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Step 2: Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



Note: For the Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series enclosure, it is only necessary to update firmware on one SEP device; the other will be updated automatically.

Step 3: Use the wddcs <device> fw download_activate <file> command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

wddcs <device> fw download_activate <file>

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Sent <#> seqment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.
Download status complete (0x11)
Firmware was downloaded successfully
Starting the activation process...
This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
If the platform configuration is based on dual IOMs, the IOM(s) in question
will go offline for a period of time while the update is finalized.
If the platform configuration is based on a single IOM, the enclosure
will go offline for a period of time while the update is finalized.
If you still prefer to continue with this method, press 'Y' or 'y':
```

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

Step 4: Enter y or y to proceed:

У

Firmware activation command was sent successfully

Step 5: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

wddcs show

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
```



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4. Firmware Upgrade Processes 4.7 Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with Two IOMs, Offline, Automatic

```
. . .
a. To view the response in JSON format, use the -j option:
    wddcs show -j
    wddcs v4.2.2.0
    Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
    {
        "wddcs": {
           "application": {
                "name": "wddcs",
                "version": "4.2.2.0"
            },
            "results": [
                 {
                     "device": "<device>",
                     "product": "<product>",
"serial": "<serial_number>",
                     "firmware": "<version>",
                     "name": "<product_name>"
                 }, {
                     . . .
                 }
            ]
        }
```

Step 6: Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

4.8 Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with One IOM, Offline, Automatic

This firmware upgrade process is appropriate for the following enclosures:

- Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series
- One IOM
- Will be taken offline
- Require an automatic firmware activation
- **Step 1:** Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
...
```

a. To view the response in JSON format, use the -j option:

```
wddcs show -j
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
{
    "wddcs": {
       "application": {
           "name": "wddcs",
            "version": "4.2.2.0"
       },
        "results": [
            {
               "device": "<device>",
               "product": "<product>",
               "serial": "<serial_number>",
               "firmware": "<version>",
               "name":
                         "<product_name>"
           }, {
               . . .
            }
       ]
   }
```

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Step 2: Identify the SEP device requiring FW upgrade, and note its firmware version prior to the upgrade; this will be used to confirm a successful upgrade at the end of the process.



Note: For the Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series enclosures, it is only necessary to update firmware on one SEP device; the other will be updated automatically.

Step 3: Use the wddcs <device> fw download_activate <file> command to perform a firmware download to a single device within a WD enclosure and subsequently activate the downloaded firmware. For example:

```
wddcs <device> fw download_activate <file>
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Sent <#> segment(s)
Download has finished to the SEP, please wait.
The completion status will be checked after 15 minutes.
Download status complete (0x11)
Firmware was downloaded successfully
Starting the activation process...
This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
```

```
If the platform configuration is based on dual IOMs, the IOM(s) in question will go offline for a period of time while the update is finalized. If the platform configuration is based on a single IOM, the enclosure will go offline for a period of time while the update is finalized.
```

```
If you still prefer to continue with this method, press 'Y' or 'y':
```

The WDDCS Tool notifies the user that the IOM or enclosure will go offline.

Step 4: Enter y or y to proceed:

У

Firmware activation command was sent successfully

Step 5: Use the wddcs show command to scan for all SEP devices within WD enclosures and display the product information:

wddcs show

```
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serial_number>
    firmware: <version>
    name : <product_name>
```



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4. Firmware Upgrade Processes 4.8 Ultrastar Data60 3000 Series and Ultrastar Data102 3000 Series with One IOM, Offline, Automatic

```
. . .
a. To view the response in JSON format, use the -j option:
    wddcs show -j
    wddcs v4.2.2.0
    Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
    {
        "wddcs": {
           "application": {
                "name": "wddcs",
                "version": "4.2.2.0"
            },
            "results": [
                 {
                     "device": "<device>",
                     "product": "<product>",
"serial": "<serial_number>",
                     "firmware": "<version>",
                     "name": "<product_name>"
                 }, {
                     . . .
                 }
            ]
        }
```

Step 6: Identify the SEP device that received a FW upgrade, and confirm the new firmware version.

4.9 Firmware Upgrade for OpenFlex[™] Data24, OpenFlex Data24 3200, and OpenFlex Data24 4000

This firmware upgrade procedure is only appropriate for the OpenFlex[™] Data24, OpenFlex Data24 3200, and OpenFlex Data24 4000 platforms.



Caution: This procedure will update FW on a single IOM at a time. If the enclosure will remain online during the FW upgrade, ensure that both paths to each drive are enabled (multipath), to avoid any disruptions to I/O.



Note: This procedure assumes that the IP addresses of the OpenFlex[™] Data24 IOMs are known beforehand.

Step 1: Use the wddcs http=<ipv4> fw download_activate=<file> command to download the given FW file to the first IOM at the given IP address, and activate the FW on that IOM. Replace <file> with the filepath and filename of the FW. For example:

```
wddcs http=10.20.30.40 fw download_activate=./bundle_fw-mh4.0.x-8.signed
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Slot #: 1
File upload started
|-- Upload completed: 77140 KB
Firmware update started
|-- Operation completed in 146 seconds
Starting the activation process...
This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.
```

To continue with the activation now, press 'Y' or 'y':

The user is prompted to indicate whether or not to continue with the activation. Activation will cause the IOM to go offline for a perid of time. If the enclosure will remain online during this FW upgrade, ensure that both paths to each drive are enabled (multipath) before proceeding.

Step 2: Enter y or y.

To continue with the activation now, press 'Y' or 'y': y Firmware activation started |-- Operation completed in 15 seconds Firmware was uploaded and activation command was sent successfully.



4. Firmware Upgrade Processes 4.9 Firmware Upgrade for OpenFlex™ Data24 , OpenFlex Data24 3200 , and OpenFlex Data24 4000

Step 3: After the first IOM comes back online, use the wddcs http=<ipv4> fw download_activate=<file> command again to download and activate the FW on the second IOM at the given IP address. For example:

wddcs http=50.60.70.80 fw download_activate=./bundle_fw-mh4.0.x-8.signed
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Slot #: 2
File upload started
|-- Upload completed: 77140 KB
Firmware update started
|-- Operation completed in 146 seconds
Starting the activation process...
This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.
To continue with the activation now, press 'Y' or 'y':

Step 4: Enter **y** or **y** to continue with the activation.

To continue with the activation now, press 'Y' or 'y': y Firmware activation started |-- Operation completed in 15 seconds Firmware was uploaded and activation command was sent successfully.

Result: When the second IOM comes online, the FW upgrade procedure is complete.



4. Firmware Upgrade Processes 4.10 In-Band Firmware Upgrade for OpenFlex[™] Data24 , OpenFlex Data24 3200 , and OpenFlex Data24 4000

4.10 In-Band Firmware Upgrade for OpenFlex[™] Data24, OpenFlex Data24 3200, and OpenFlex Data24 4000

This firmware upgrade procedure is only appropriate for the OpenFlex[™] Data24, OpenFlex Data24 3200, and OpenFlex Data24 4000 platforms using an in-band connection.



Caution: This procedure will update FW on a single IOM at a time. If the enclosure will remain online during the FW upgrade, ensure that both paths to each drive are enabled (multipath), to avoid any disruptions to I/O.



Note: This procedure assumes that the IP addresses of the OpenFlex[™] Data24 IOMs are known beforehand.

```
wddcs http=<In-Band IP> user=<username> pass=<password> slot=<n> ssl fw
download_activate=<file>
v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: openflex-data24-3200-usalp03522qa0001
Slot #: 1
File upload started
|-- Upload completed: 70540 KB
Firmware update started
|-- Operation completed in 119 seconds
Starting the activation process...
This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.
```

To continue with the activation now, press 'Y' or 'y':

The user is prompted to indicate whether or not to continue with the activation. Activation will cause the IOM to go offline for a perid of time. If the enclosure will remain online during this FW upgrade, ensure that both paths to each drive are enabled (multipath) before proceeding.

Step 2: Enter y or y.

```
To continue with the activation now, press 'Y' or 'y': y
Firmware activation started
|-- Operation completed in 18 seconds
Firmware was uploaded and activation command was sent successfully.
```



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Guide4. Firmware Upgrade Processes4.10 In-Band Firmware Upgrade for OpenFlex™ Data24 , OpenFlex Data24 3200 , and
OpenFlex Data24 4000

Step 3: After the first IOM comes back online, use the wddcs http=<ipv4> fw download_activate=<file> command again to download and activate the FW on the second IOM at the given IP address. For example:

```
wddcs http=<In-Band IP> user=<username> pass=<password> slot=<n> ssl fw
download_activate=<file>
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: openflex-data24-3200-usalp03522qa0001
Slot #: 2
File upload started
-- Upload completed: 70540 KB
Firmware update started
|-- Operation completed in 114 seconds
Starting the activation process...
This method of firmware activation will be disruptive.
Please consider activating firmware offline to avoid any disruptions to I/O.
The enclosure will go offline for a period of time while the update is
finalized.
To continue with the activation now, press 'Y' or 'y':
```

Step 4: Enter **y** or **y** to continue with the activation.

To continue with the activation now, press 'Y' or 'y': y Firmware activation started |-- Operation completed in 18 seconds Firmware was uploaded and activation command was sent successfully.

Result: When the second IOM comes online, the FW upgrade procedure is complete.





Uninstallation

The WDDCS Tool may be uninstalled from Windows Server, Debian, Ubutnu, RHEL, and CentOS operating systems, or via targ.gz. The following sections provide uninstallation instructions for each package.

In This Chapter:

| - Uninstalling from Debian/Ubuntu | 259 |
|--------------------------------------|-----|
| - Uninstalling from RHEL/CentOS/SLES | |
| - Uninstalling via tar.gz | |
| - Uninstalling from Windows Server | |
| - Uninstalling from FreeBSD tar.gz | |
| - Uninstalling from FreeBSD Packages | |

5.1 Uninstalling from Debian/Ubuntu

Follow these steps to uninstall the WDDCS Tool from Debian/Ubuntu operating systems.

Step 1: Use the dpkg -1 command to verify the presence of the WDDCS Tool package.

```
# dpkg -1 | grep -i wddcs
ii wddcs <version> amd64 Western Digital tool to support products
from Data Center System.
```

Step 2: Use the dpkg -r command to uninstall the DEB package:

```
# dpkg -r wddcs
(Reading database ... 527031 files and directories currently installed.)
Removing wddcs (<version>) ...
```

Step 3: Use the dpkg -1 command again to verify the removal of the WDDCS Tool package.

```
# dpkg -l | grep -i wddcs
#
```

5.2 Uninstalling from RHEL/CentOS/SLES

Follow these steps to uninstall the WDDCS Tool from Red Hat Enterprise Linux (RHEL), CentOS, or SUSE Linux Enterprise Server (SLES) operating systems with the RPM Package Manager (RPM).

Step 1: Verify that the RPM package is installed:

```
# rpm -qa | grep -i wddcs
wddcs-<version>.x86_64
```

Step 2: Remove the RPM package:

```
# rpm -e wddcs-<version>.x86_64
```

Step 3: Repeat the grep command to verify that the RPM package has been removed (i.e. the filename is not returned):

```
# rpm -qa | grep -i wddcs
#
```



5.3 Uninstalling via tar.gz

Follow these steps to uninstall the WDDCS Tool via tar.gz.

Step 1: Navigate to the directory to where the tar.gz files were installed. For example:

cd /home/wddcs

Step 2: From that directory, use the rm -r command to remove the installed directory and files:

rm -r wddcs-<version>-1.x86_64



5.4 Uninstalling from Windows Server

Follow these steps to uninstall the WDDCS Tool from Windows Server operating systems.

Step 1: From the Start Menu, select the Control Panel icon:



- Step 2: Under the Programs section, click the link for Uninstall a program.The Programs and Features window appears.
- Step 3: Scroll down the list of installed programs and find the WDDCS Tool:



| \leftarrow \rightarrow \checkmark \uparrow 🖸 \diamond Control | Panel > Programs > Programs and Features | | | | ✓ Ŏ Search Progr | ams and Fea. | . ρ |
|---|--|---------------------------------------|--------------|----------|------------------|--------------|-----|
| Control Panel Home | Uninstall or change a program | | | | | | |
| View installed updates | To uninstall a program, select it from the list and then | click Uninstall. Change, or Repair, | | | | | |
| Turn Windows features on or | | | | | | | |
| off | Organize 👻 Uninstall/Change | | | | | 800 - | 8 |
| | Name | Publisher | Installed On | Size | Version | | |
| | Testapat - Street All | Notigenti - Team | 10.00 | 1.010 | 100 | | |
| | Constant 2020 all | Case (CP org | 81.008 | 1.00.000 | 2.84 | | |
| | Prod The selected fail | Server Tatlant | 405-001 | 1.00100 | 1.47 | | |
| | Rathan 1518 Bit Mill | Robert Schware Translation | 4-12-20-1 | 10.00 | 210.0710 | | |
| | Righteen 1943 | Rollins Software Foundation | 610.001 | 0.748 | 1.4.16480 | | |
| | See Brattlaant Brighteering Edition | Section . | 1010-0017 | 1000 | 1.21.17 | | |
| | Contraction Produced Carlos | Telephysics (of long) | 8-11-DO-T | 1.0.0 | 8.05.1178 | | |
| | employeduals | anadimenticalit.org | 1212281 | 1.71148 | 12,275,0,7142 | | |
| | Surroutine Endpoint Protection | Spreating Corporation | 1.00.001 | 1.00 | 12 - 701-000 | | |
| | Save Tarre 4.01 | | 1.00.0017 | 1.00.000 | | | |
| | Collection (Collection) | server lieflag | 8110-0817 | 1.0110 | 1188 | | |
| | and many register resources and | THEFT | 0.0000 | 1.00 08 | 16.212 | | |
| | wddcs | Western Digital | 2/3/2023 | | 3.1.4.0 | | _ |
| | Window Drive Parkage - Hitch 277 (colpet) Pro- | Million No. (207) | 10.16.0018 | | 69-69-2012-202 | | _ |
| | Structure (reg. 1.1 | | 1.000.00748 | 100.000 | | | _ |
| | Contracting (C.) | Routed Schuling, Inc. | 11,18,2018 | | 4110.000 | | _ |
| | Rectified Plat | Martin Princi | 1.4.2018 | 10.000 | 581 | | - 1 |
| | Misshak 25.498 at | The Woodhald developer correspondence | 400.000 | 12.48 | 104 | | - 1 |
| | and induce lagench last | Tallout Inc. | 4144 | 100.00 | | | |

Step 4: With the WDDCS Tool selected, right-click and choose Uninstall/Change from the tooltip.

A **wddcs Uninstall** dialog box appears, notifying the user of the directory from which the WDDCS Tool will be uninstalled:

| 🎯 wddcs Uninstall | - 0 | × |
|--------------------------|--|----|
| | Uninstall wddcs Remove wddcs from your computer. | |
| wddcs will be uninsta | lled from the following folder. Click Uninstall to start the uninstallation. | |
| Uninstalling from: | C:\Program Files\WDC\wddcs | |
| | | |
| Installation for wddcs — | <u>U</u> ninstall Canc | el |

Step 5: Click the Uninstall button.

The wddcs Uninstall window updates, showing that the WDDCS Tool is being uninstalled:

| 🎯 wddcs Uninstall | - | | \times |
|---------------------------|---|------|----------|
| | Uninstalling Please wait while wddcs is being uninstalled. | | |
| Remove folder: C:\Program | n Files\WDC\wddcs\wdckit\ | | |
| | | | |
| Show <u>d</u> etails | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Installation for wddcs | | | |
| | < <u>B</u> ack <u>C</u> lose | Cano | el |

After a few seconds, the **wddcs Uninstall** window updates again, showing that the uninstallation is complete:

| 당 wddcs Uninstall | | _ | | \times |
|--------------------------|--|-----|------|----------|
| | Uninstallation Complete Uninstall was completed successfully. | | | |
| Completed | | | | |
| Show <u>d</u> etails | | | | |
| | | | | |
| | | | | |
| * | | | | |
| Installation for Wddcs — | < <u>B</u> ack d | ose | Cano | el |

Step 6: Click the **Close** button.



5.5 Uninstalling from FreeBSD tar.gz

Follow these steps to uninstall the WDDCS Tool from the FreeBSD operating system.

Step 1: Use the 1s command to verify the presence of the WDDCS Tool package.

```
# 1s
wddcs_dev-freebsd64-4.2.2.0.zip wddcs-freebsd64-4.2.2.0 wddcs-
freebsd64-4.2.2.0.tar.gz wddcs-freebsd64-4.2.2.0.zip
```

Step 2: Use the rm -rf command to uninstall the FreeBSD package.

rm -rf wddcs-freebsd64-4.2.2.0

Step 3: Use the 1s command again to verify the removal of the WDDCS Tool package.

```
wddcs_dev-freebsd64-4.2.2.0.zip wddcs-freebsd64-4.2.2.0.tar.gz wddcs-
freebsd64-4.2.2.0.zip
```



5.6 Uninstalling from FreeBSD Packages

Follow these steps to uninstall the WDDCS Tool from the FreeBSD operating system.

Step 1: Use the 1s command to verify the presence of the WDDCS Tool package.

```
# ls
wddcs-4.2.2.0.pkg
```

Step 2: Use the pkg remove command to uninstall the FreeBSD packages.

```
pkg remove wddcs
Checking integrity... done (0 conflicting)
Deinstallation has been requested for the following 1 packages (of 0 packages
in the universe):
Installed packages to be REMOVED:
   wddcs: 4.2.2.0
Number of packages to be removed: 1
The operation will free 9 MiB.
Proceed with deinstalling packages? [y/N]:
```

Step 3: Enter y or y to proceed:

```
y
[1/1] Deinstalling wddcs-4.2.2.0...
[1/1] Deleting files for wddcs-4.2.2.0: 100%
```

The WDDCS Tool notifies the user that the FreeBSD package has been installed.

Step 4: Use the 1s command again to verify the removal of the WDDCS Tool package.





Appendices

In This Chapter:

| - clear/set Zoned Command Examples | 267 |
|------------------------------------|-----|
| - Glossary | 279 |

6.1 clear/set Zoned Command Examples

This section uses the wddcs diag command examples to provide information related the **All Zoned** and **Ranged Zoned** scenarios. The set-slot Zoned examples are the same concept as the clear to save space and time.

The following command sequences are available to display what the end user could expect to see if T10 Zoning is in place and "all" slots or a range of slots are used. The HBA(s) in question may not have access to some or all slots within the specified range. If this is the case, the commands will not make the changes and the range will have to be adjusted.

6.1.1 diag clear-slot=all ident (Zoned)

The wddcs diag clear-slot=all ident command attempts to set all array device slot ident bit values to 0 for the enclosure. The diag clear-slot ident option applies to theUltrastar® Data60, Ultrastar Data60 3000 Series, Ultrastar Data102, and Ultrastar Data102 3000 Series platforms.

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wddcs iom command to determine the device handles for each IOM in the enclosure:

```
wddcs iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Dual IOM operation
IOM A
Device: <device>
Dual IOM operation
IOM B
...
```

Note: For a given enclosure, the end user only needs to use one IOM handle. A handle for IOM A or IOM B will be sufficient.



Note: This example utilizes predefined zone config 1.

```
wddcs <device> zone status
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: /dev/sg1
Zoning (Enabled)
Host : Slots
------
Host 0 : 0-16
Host 1 : 17-33
Host 2 : 34-50
Host 3 : 51-67
Host 4 : 68-84
Host 5 : 85-101
```

Step 4: Use the wddcs <device> diag show-slot=all command to display the current state of a valid array device slot within the enclosure.



Note: Some slots display a "no access allowed" message. This means that HBA SAS Connector port accessing the enclosure SEP device being used to access the drive slots does not have permission to change them.

```
wddcs <device> diag show-slot=all
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 8 (no access allowed)
 ident : 0
 devoff: 1
Status for index 1
 code : 8 (no access allowed)
 ident : 0
 devoff: 1
Status for index 2
 code : 8 (no access allowed)
 ident : 0
 devoff: 1
Status for index 33
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 34
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 35
 code : 1 (ok)
 ident : 0
```



devoff: 0

```
Status for index 36
  code : 1 (ok)
  ident : 0
  devoff: 0
.
.
Status for index 100
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
Status for index 101
  code : 8 (no access allowed)
  ident : 0
  devoff: 0
```

Step 5: Use the wddcs <device> diag clear-slot=all ident command to set the value of the ident bit to 0 within the enclosure.

```
wddcs <device> diag clear-slot=all
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Cannot change the value to slot 0 when status is "no access allowed"
No slots have been changed
```

Step 6: Use the wddcs <device> diag show-slot=all command to display the current state of a valid array device slot and devoff bit within the enclosure.

Note: No bits have been changed due to the "no access allowed" status.

```
wddcs <device> diag show-slot=all ident
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 8 (no access allowed)
 ident : 0
 devoff: 1
Status for index 1
 code : 8 (no access allowed)
 ident : 0
 devoff: 1
Status for index 2
 code : 8 (no access allowed)
 ident : 0
 devoff: 1
Status for index 33
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 34
```



```
code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 35
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 36
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 100
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 101
 code : 8 (no access allowed)
  ident : 0
 devoff: 0
```

Result: No bits have been changed due to the "no access allowed" status.

6.1.2 diag clear-slot=<range> ident (Zoned)

The wddcs diag clear-slot=<range> ident command attempts to set the specified slot range ident bit value to 0 for the enclosure. The diag clear-slot ident option applies to theUltrastar® Data60, Ultrastar Data60 3000 Series, Ultrastar Data102, and Ultrastar Data102 3000 Series platforms.

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wades iom command to determine the device handles for each IOM in the enclosure:

```
wddcs iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Dual IOM operation
IOM A
Device: <device>
Dual IOM operation
```



Note: For a given enclosure, the end user only needs to use one IOM handle. A handle for IOM A or IOM B will be sufficient.

Step 3: Use the wddcs <device> zone status command to verify that the enclosure is zoned:

```
No
```

Note: This example utilizes predefined zone config 1 and will display slots 30-35.

```
wddcs <device> zone status
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: /dev/sg1
Zoning (Enabled)
Host : Slots
------
Host 0 : 0-16
Host 1 : 17-33
Host 2 : 34-50
Host 3 : 51-67
Host 4 : 68-84
Host 5 : 85-101
```

Step 4: Use the wddcs <device> diag show-slot=30-35 command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=30-35
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 30
 code : 8 (no access allowed)
 ident : O
 devoff: 0
Status for index 31
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 32
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 33
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 34
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 35
code : 1 (ok)
```



```
ident : 0
devoff: 0
```

Step 5: Use the wddcs <device> diag clear-slot=30-36 ident command to set the value of the ident bit to O within the enclosure.

```
wddcs <device> diag clear-slot=30-36 ident
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Cannot change the value to slot 0 when status is "no access allowed"
No slots have been changed
```



Note: This command fails due to trying to set bits to 0 that are already at 0. The range needs to be refined to the slots that are set to 1.

Step 6: Use the wddcs <device> diag clear-slot=34-36 ident command to set the value of the ident bit to O within the enclosure.

```
wddcs <device> diag show-slot=all
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Command to change the value to slots 34-36 was successful
```

Step 7: Use the wddcs <device> diag show-slot=30-36 command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=30-36
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 30
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 31
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 32
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 33
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 34
 code : 1 (ok)
 ident : 0
 devoff: 0
```



```
Status for index 35
  code : 1 (ok)
  ident : 0
  devoff: 0
Status for index 36
  code : 1 (ok)
  ident : 0
  devoff: 0
```

Result: No bits have been changed due to the "no access allowed" status.

6.1.3 diag clear-slot=all devoff (Zoned)

The wddcs diag clear-slot=all devoff command attempts to set all array device slots devoff bit values to 0 for the enclosure. The diag clear-slot devoff option applies to theUltrastar® Data60, Ultrastar Data60 3000 Series, Ultrastar Data102, and Ultrastar Data102 3000 Series platforms.

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

```
wddcs show
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wadcs iom command to determine the device handles for each IOM in the enclosure:

```
wddcs iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Dual IOM operation
IOM A
Device: <device>
Dual IOM operation
IOM B
...
```



Note: For a given enclosure, the end user only needs to use one IOM handle. A handle for IOM A or IOM B will be sufficient.

Step 3: Use the wddcs <device> zone status command to verify that the enclosure is zoned:



Note: This example utilizes predefined zone config 1.



```
wddcs <device> zone status
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: /dev/sg1
Zoning (Enabled)
Host : Slots
------
Host 0 : 0-16
Host 1 : 17-33
Host 2 : 34-50
Host 3 : 51-67
Host 4 : 68-84
Host 5 : 85-101
```

Step 4: Use the wddcs <device> diag show-slot=all command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=all
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 1
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 2
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 30
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 31
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 32
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 33
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 34
 code : 1 (ok)
 ident : 0
 devoff: 0
```



```
Status for index 35
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 36
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 99
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 100
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 101
 code : 8 (no access allowed)
  ident : 0
 devoff: 0
```

No slots have been changed

array device slot within the enclosure.

Step 5: Use the wddcs <device> diag clear-slot=all devoff command to set the value of the devoff bit to 0 within the enclosure.

```
wddcs <device> diag show-slot=all devoff
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Cannot change the value to slot 0 when status is "no access allowed"
```

Step 6: Use the wddcs <device> diag show-slot=all command to display the current state of a valid

```
wddcs <device> diag show-slot=all
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 0
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 1
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 2
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
```


```
Status for index 30
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 31
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 32
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 33
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 34
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 35
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 36
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 99
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 100
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 101
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
```

Result: No bits have been changed due to the "no access allowed" status.

6.1.4 diag clear-slot=<range> devoff (Zoned)

The wddcs diag clear-slot=<range> devoff command attempts to set the specified slot range devoff bit values to 0 for the enclosure. The diag clear-slot devoff option applies to theUltrastar® Data60, Ultrastar Data60 3000 Series, Ultrastar Data102, and Ultrastar Data102 3000 Series platforms.

Step 1: Use the wddcs show command to determine the device handles for each IOM in the enclosure:

wddcs show wddcs v4.2.2.0



```
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
    product : <product>
    serial : <serialnumber>
    firmware: <version>
    name : <productname>
....
```

Step 2: Use the wddcs iom command to determine the device handles for each IOM in the enclosure:

```
wddcs iom
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Dual IOM operation
IOM A
Device: <device>
Dual IOM operation
IOM B
...
```

Note: For a given enclosure, the end user only needs to use one IOM handle. A handle for IOM A or IOM B will be sufficient.

Step 3: Use the wddcs <device> zone status command to verify that the enclosure is zoned:

Note: This example utilizes predefined zone config 1 and will display slots 30-36.

```
wddcs <device> zone status
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: /dev/sg1
Zoning (Enabled)
Host : Slots
------
Host 0 : 0-16
Host 1 : 17-33
Host 2 : 34-50
Host 3 : 51-67
Host 4 : 68-84
Host 5 : 85-101
```

Step 4: Use the wddcs <device> diag show-slot=30-36 command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=30-36
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 30
```



```
code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 31
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 32
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 33
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 34
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 35
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 36
 code : 1 (ok)
 ident : 0
 devoff: 0
```

Step 5: Use the wddcs <device> diag clear-slot=30-36 devoff command to set the value of the devoff bit to 0 within the enclosure.

```
wddcs <device> diag clear-slot=30-36 devoff
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Cannot change the value to slot 0 when status is "no access allowed"
No slots have been changed
```



Note: No bits have been changed due to the "no access allowed" status.

Step 6: Use the wddcs <device> diag clear-slot=34-36 command to set the value of the devoff bit to 0 within the enclosure.

```
wddcs <device> diag clear-slot=34-36
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Command to change the value to slots 34-36 was successful
```



Note: This command fails due to trying to set the devoff bits to 0 that are already at 0. The range needs to be refined to the slots that it can access.



Step 7: Use the wddcs <device> diag show-slot=30-36 command to display the current state of a valid array device slot within the enclosure.

```
wddcs <device> diag show-slot=30-36
wddcs v4.2.2.0
Copyright (c) 2019-2024 Western Digital Corporation or its affiliates
Device: <device>
Status for index 30
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 31
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 32
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 33
 code : 8 (no access allowed)
 ident : 0
 devoff: 0
Status for index 34
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 35
 code : 1 (ok)
 ident : 0
 devoff: 0
Status for index 36
 code : 1 (ok)
 ident : 0
 devoff: 0
```

Result: The zoned array device range devoff bit value is now set to 0.

6.2 Glossary

The following acronyms, words, and terms are used throughout this document. Definitions are provided for reference.

| Term | Definition |
|-----------|--|
| AC | Alternating Current |
| CLI | Command-Line Interface |
| DPKG | Debian Package |
| DRV | Drive Expander (e.g., DRV1 (drive expander 1) and DRV2 (drive expander 2) |
| Enclosure | A chassis with one or more I/O modules, PSUs, FANs, etc. that houses and controls the environment of the HDDs/SSDs inside of it. |



| Term | Definition |
|-------------|---|
| ESM | Enclosure Storage Manager. This is the I/O Canister for the enclosure. The ESM has LEDs for location, fault, and power. There are also SAS connectors on each ESM for server/host connectivity. |
| EULA | End User License Agreement |
| HBA | Host Bus Adapter |
| HEM | Host Expander Module |
| FW | Firmware |
| HDD | Hard Disk Drive |
| HGST | Hitachi Global Storage Technologies |
| IO Canister | Another name for an ESM |
| IOM | Input/Output Module. Another name for an ESM. |
| JBOD | Just a Bunch of Disks |
| JBOF | Just a Bunch of Flash |
| LED | Light Emitting Diode |
| NVMe | Non-Volatile Memory Express |
| OOBM | Out-of-Band Management |
| OS | Operating System |
| PSU | Power Supply Unit |
| PWM | Pulse-Width Modulation (method of controlling speed/RPM of system fans) |
| RHEL | Red Hat Enterprise Linux |
| RMT | Remote |
| RPM | Red Hat Package Manager |
| SAS | Serial Attached SCSI |
| SATA | Serial ATA |
| SCSI | Small Computer Systems Interface |
| SEP | SCSI Enclosure Processor |
| Server/Host | Hardware with an Operating System and HBA used to access the drives in the storage enclosure. |
| SEC1 | Secondary SAS Expander 1 |
| SEC2 | Secondary SAS Expander 2 |
| SES | SCSI Enclosure Services |
| SSD | Solid State Drive |
| VPD | Vital Product Data |
| WD | Western Digital |